



City of Glendale

5850 West Glendale Avenue
Glendale, AZ 85301

City Council Workshop Agenda **AMENDED 12/05/2025***

Mayor Jerry Weiers
Vice Mayor Lauren Tolmachoff
Councilmember Leandro Baldenegro
Councilmember Lupe Conchas Jr.
Councilmember Dianna T. Guzman
Councilmember Ray Malnar
Councilmember Bart Turner

Tuesday, December 9, 2025

12:30 PM

**Glendale Civic Center
5750 W Glenn Drive
Glendale, AZ 85301**

Workshop

One or more members of the City Council may be unable to attend the Council Meeting in person and may participate telephonically, pursuant to A.R.S. § 38-431(4). The public will have access to where the meeting is taking place a minimum of thirty (30) minutes prior to the meeting start time posted on this agenda, pursuant to A.R.S. 38.431.02(H).

CALL TO ORDER

ROLL CALL

WORKSHOP SESSION

1. DOWNTOWN CAMPUS REINVESTMENT PROJECT UPDATE
Presented by: Eddie Garcia, AIA, City Architect, Engineering

Attachments

PowerPoint Presentation (Added 12/5/2025)*

2. ~~*DOWNTOWN CAMPUS REINVESTMENT PROJECT TIME CAPSULE~~
Presented by: Thomas Adkins, Deputy City Manager
3. PROPOSED 2026 LEGISLATIVE AGENDA
Presented by: Ginna Carico, Director, Intergovernmental Programs

Attachments

2026 Federal & State Legislative Agenda (Updated 12/5/2025)*

PowerPoint Presentation (Updated 12/5/2025)*

4. SOLID WASTE COMMERCIAL RATE REVIEW
Presented by: Michelle Woytenko, Director, Field Operations

Attachments

PowerPoint Presentation (Updated 12/5/2025)*

5. *2025 NATIONAL COMMUNITY SURVEY RESULTS
Presented by: Jenny Durda, Director, Organizational Performance

Attachments

NCS Report

PowerPoint Presentation

6. *VAI SHARED ACCESS DRIVEWAY EASEMENT AND MAINTENANCE AGREEMENT
Presented by: Randy Huggins, Director, Development Services

Attachments

PowerPoint Presentation

CITY MANAGER'S REPORT

This report allows the City Manager to update the City Council. The City Council may only acknowledge the contents to this report and is prohibited by state law from discussing or acting on any of the items presented by the City Manager since they are not itemized on the Council Workshop Agenda.

CITY ATTORNEY'S REPORT

This report allows the City Attorney to update the City Council. The City Council may only acknowledge the contents to this report and is prohibited by state law from discussing or acting on any of the items presented by the City Attorney since they are not itemized on the Council Workshop Agenda.

COUNCIL ITEMS OF SPECIAL INTEREST

Councilmembers may indicate topic(s) they would like to have discussed by the Council at a future Workshop and the reason for their interest. The Council does not discuss the new topics at the Workshop where they are introduced.

MOTION AND CALL TO ENTER INTO EXECUTIVE SESSION

EXECUTIVE SESSION

7. LEGAL MATTERS

- A. The City Council will meet with the City Attorney for legal advice, discussion and consultation regarding the City's position in pending or contemplated litigation, including settlement discussions conducted in order to avoid or resolve litigation (A.R.S. § 38-431.03(A)(3)(4))
- B. Council will meet to discuss and consider records exempt by law from public inspection and are specifically required to be maintained as confidential by state or federal law (A.R.S. § 38-431.03(A)(4))

8. PERSONNEL MATTERS

- A. The City Council will be discussing appointments and matters relating to the following boards, commissions and other bodies (A.R.S. § 38-431.03(A)(3)(4)):
 - 1. Arts Commission
 - 2. Audit Committee
 - 3. Aviation Advisory Commission
 - 4. Board of Adjustment
 - 5. Citizens Transportation Oversight Commission
 - 6. Citizens Utility Advisory Commission
 - 7. Commission on Diverse Cultures
 - 8. Community Development Advisory Committee
 - 9. Historic Preservation Commission
 - 10. Industrial Development Authority
 - 11. Library Advisory Board
 - 12. Municipal Property Corporation
 - 13. Parks and Recreation Advisory Commission
 - 14. Personnel Board
 - 15. Planning Commission
 - 16. Public Safety Personnel Retirement Boards - Fire and Police
 - 17. Risk Management/Workers Compensation Trust Fund Board

9. *LITIGATION/ LEGAL ADVICE

- A. *Discussion/consultation with the City Attorney to receive an update, to consider its position, and to provide instruction/direction to the City Attorney regarding Glendale's position in connection with contracts that are the subject of negotiations, pending or contemplated litigation with, or in settlement discussions conducted in order to avoid or resolve litigation related to development in the area of the NWC Corner of Olive Avenue and the 143rd Avenue alignment (A.R.S. §38-431.03 (A)(3)(4))

ADJOURNMENT

Upon a public majority vote of a quorum of the City Council, the Council may hold an executive session, which will not be open to the public, regarding any item listed on the agenda but only for the following purposes:

1. Discussion or consideration of employment, assignment, appointment, promotion, demotion, dismissal, salaries, disciplining or resignation of a public officer, appointee or employee of any public body, except that, with the exception of salary discussions, an officer, appointee or employee may demand that the discussion or consideration occur at a public meeting. The public body shall provide the officer, appointee or employee with written notice of the executive session as is appropriate but not less than twenty-four hours for the officer, appointee or employee to determine whether the discussion or consideration should occur at a public meeting. (A.R.S. § 38-431.03(A)(1));
2. Discussion or consideration of records exempt by law from public inspection, including the receipt and discussion of information or testimony that is specifically required to be maintained as confidential by state or federal law. (A.R.S. § 38-431.03(A)(2));
3. Discussion or consultation for legal advice with the attorney or attorneys of the public body. (A.R.S. § 38-431.03(A)(3));
4. Discussion or consultation with the attorneys of the public body in order to consider its position and instruct its attorneys regarding the public body's position regarding contracts that are the subject of negotiations, in pending or contemplated litigation or in settlement discussions conducted in order to avoid or resolve litigation. (A.R.S. § 38-431.03(A)(4));
5. Discussions or consultations with designated representatives of the public body in order to consider its position and instruct its representatives regarding negotiations with employee organizations regarding the salaries, salary schedules or compensation paid in the form of fringe benefits of employees of the public body. (A.R.S. § 38-431.03(A)(5));
6. Discussion, consultation or consideration for international and interstate negotiations or for negotiations by a city or town, or its designated representatives, with members of a tribal council, or its designated representatives, of an Indian reservation located within or adjacent to the city or town. (A.R.S. § 38-431.03(A)(6));
7. Discussions or consultations with designated representatives of the public body in order to consider its position and instruct its representatives regarding negotiations for the purchase, sale or lease of real property. (A.R.S. § 38-431.03(A)(7));
8. Discussion or consideration of matters relating to school safety operations or school safety plans or programs. (A.R.S. § 38-431.03(A)(8));
9. Discussions or consultations with designated representatives of the public body in order to discuss security plans, procedures, assessments, measures or systems relating to, or having an impact on, the security or safety of buildings, facilities, operations, critical infrastructure information and information technology maintained by the public body. Records, documentation, notes, or other materials made by, or provided to, the representatives pursuant to this paragraph are confidential and exempt from public disclosure under this chapter and title 39, chapter (A.R.S. § 38-431.03(A)(9)).

Confidentiality

Arizona statute precludes any person receiving executive session information from disclosing that information except as allowed by law. A.R.S. § 38-431.03(F). Each violation of this statute is subject to a civil penalty not to exceed \$500, plus court costs and attorneys' fees. This penalty is assessed against the person who violates this statute or who knowingly aids, agrees to aid or attempts to aid another person in violating this article. The city is precluded from expending any public monies to employ or retain legal counsel to provide legal services or representation to the public body or any of its officers in any legal action commenced for violation of the statute unless the City Council takes a legal action at a properly noticed open meeting to approve of such expenditure prior to incurring any such obligation or indebtedness. A.R.S. § 38-431.07(A)(B).

SPECIAL ACCOMMODATIONS

It is the policy of the City of Glendale that all City-sponsored public meetings and events are accessible to people with disabilities. If you need assistance in participating in this meeting or event due to a disability as defined under the ADA, please call the City's ADA Coordinator at 623-930-2270 or e-mail adacompliance@glendaleaz.com at least three (3) business days prior to the scheduled meeting or event to request an accommodation.

POSTING VERIFICATION

This agenda was posted on 11/26/2025 at 10:30 a.m. by MR.
This amended agenda was posted on 12/05/2025 at 11:30 a.m. by MR.



CITY COUNCIL REPORT

MEETING DATE: 12/09/2025
SUBMITTED FOR: Eddie Garcia, City Architect
DEPARTMENT: Engineering

Subject

DOWNTOWN CAMPUS REINVESTMENT PROJECT UPDATE

Presented by: Eddie Garcia, AIA, City Architect, Engineering

Purpose and Recommended Action

The purpose of this presentation is to provide Council with an update on the Downtown Campus Reinvestment Project.

Previous Related Council Action

September 19, 2017, Council Workshop for the Council to begin discussing the development and prioritization of 10-year Capital Improvement Projects
June 24, 2019, Council Policy Session on Building Asset Philosophy
October 28, 2019, Council Policy Session on Building Asset Philosophy
December 14, 2021, Council Workshop on City Hall Complex Update
April 2, 2021, City Council Strategy Retreat on Downtown Glendale as part of a Council Item of Special Interest by Vice Mayor Jamie Aldama
December 14, 2021, Council Workshop on Downtown Campus Reinvestment Project (DCRP)
January 11, 2022, Council Workshop on DCRP
June 28, 2022, Council approved a contract with Okland Construction Company for the DCRP
June 28, 2022, Council approved a contract with Holly Street Studio LLC as Architect for the DCRP
August 9, 2022, Council Workshop on DCRP
August 23, 2022, Council Workshop on DCRP
September 27, 2022, Council Workshop project update on the Downtown Campus Reinvestment Project
October 25, 2022, Council Workshop project update
November 22, 2022, Council Workshop project update
January 6, 2023, Special Council Workshop project update
January 24, 2023, Council Workshop project update and budget discussion
February 28, 2023, Council Workshop project update
March 28, 2023, Council Workshop project update
April 11, 2023, Council Workshop project update and presentation by Holly Street Studio
May 23, 2023, Council Workshop project update
June 13, 2023, Council Workshop project update and presentation by Holly Street Studio
August 22, 2023, Council Workshop project update
September 26, 2023, Council Workshop project update
October 24, 2023, Council Workshop update and presentation by Economic Development
November 28, 2023, Council Workshop project update and presentation by Holly Street Studio
January 23, 2024, Council Workshop project update and presentation by Holly Street Studio
February 27, 2024, Council Workshop project update
March 26, 2024, Council Workshop project update
April 23, 2024, Council Workshop project update
May 28, 2024, Council Workshop project update

June 25, 2024, Council Workshop project update
September 10, 2024, Council Workshop project update
September 24, 2024, Council Workshop project update
October 8, 2024, Council Workshop project update
December 10, 2024, Council Workshop project update
January 28, 2025, Council Workshop project update
February 25, 2025, Council Workshop project update
March 25, 2025, Council Workshop project update
April 22, 2025, Council Workshop project update
May 27, 2025, Council Workshop project update
June 24, 2025, Council workshop update on Murphy Park design and presentation by Holly Street Studio
August 26, 2025, Council Workshop project update
September 23, 2025, Council Workshop project update
October 28, 2025, Council Workshop project update

Community Benefit/Public Involvement

Glendale's City Hall was constructed in 1984. The proposed reinvestments into Glendale's Downtown Campus include Glendale's City Hall complex and parking garage, the E. Lowell Rogers amphitheater, and the adjacent Murphy Park. They are important assets that need reinvestment to ensure they are accessible and usable for many generations.

Attachments

PowerPoint Presentation (Added 12/5/2025)*



Update #38 Downtown Campus Reinvestment Project

City Council Workshop

December 9, 2025

Presenter: Eddie Garcia, City Architect





South Aerial View



Southwest Aerial View



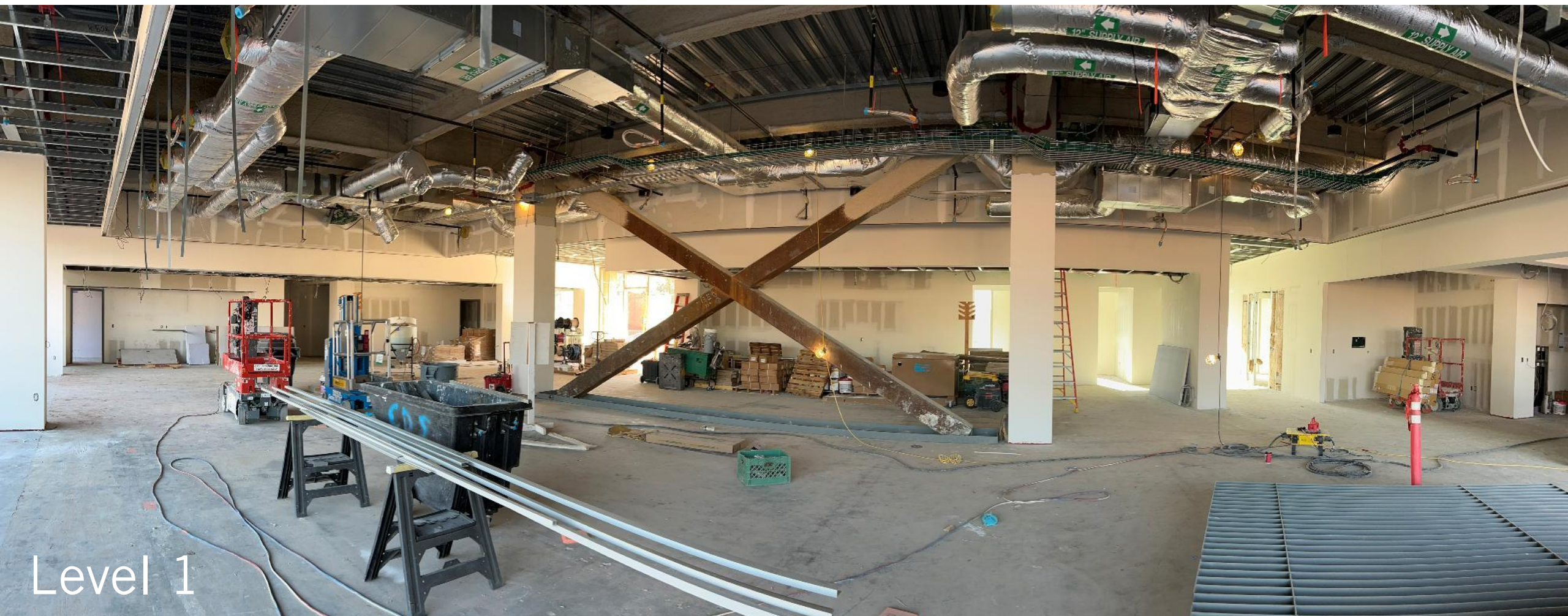
North Aerial View



Northeast Aerial View



Interior Progress



Interior Progress



Interior Progress



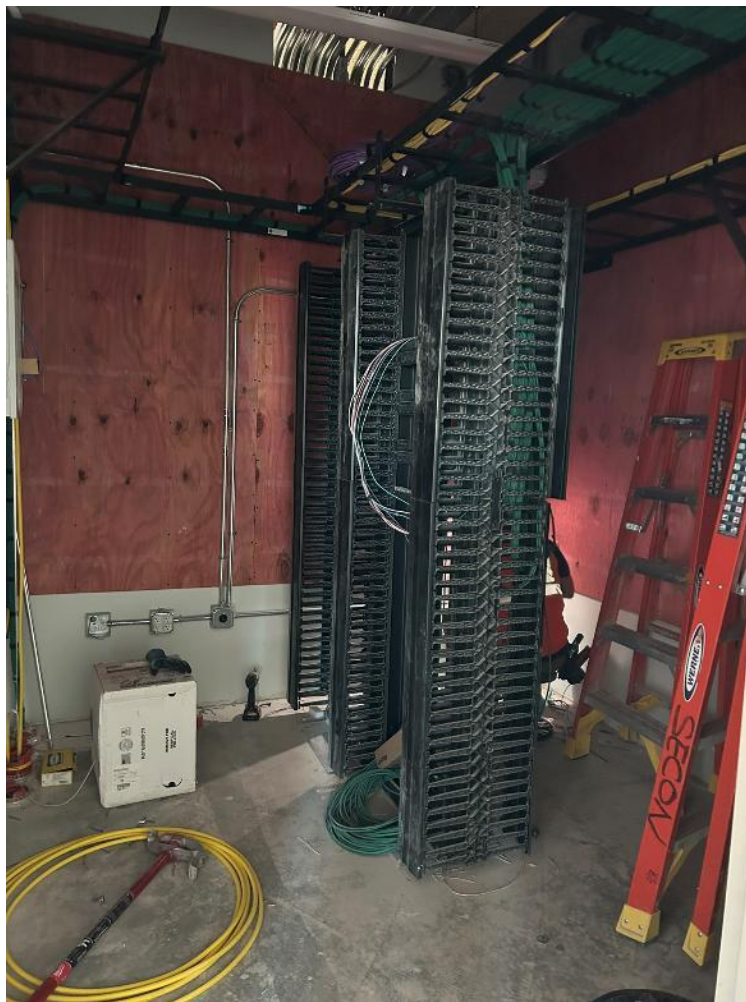
Level 3

Interior Progress

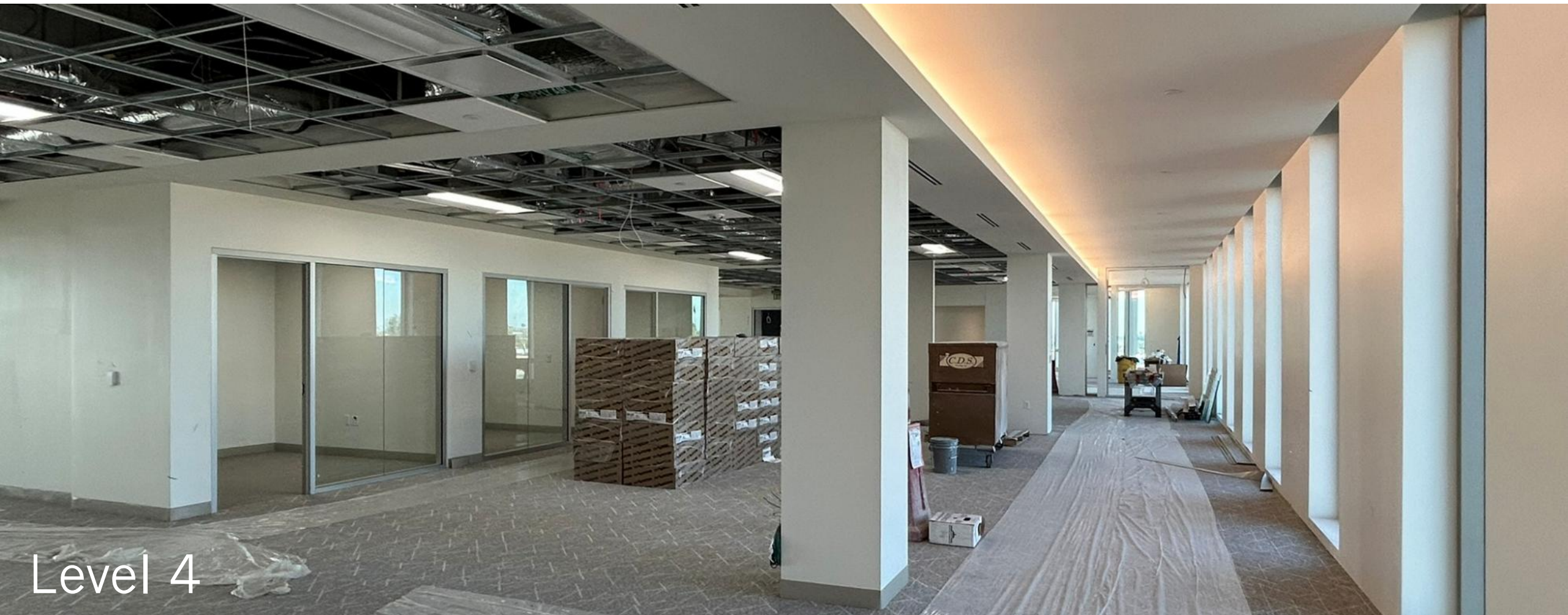


Level 3

Interior Progress



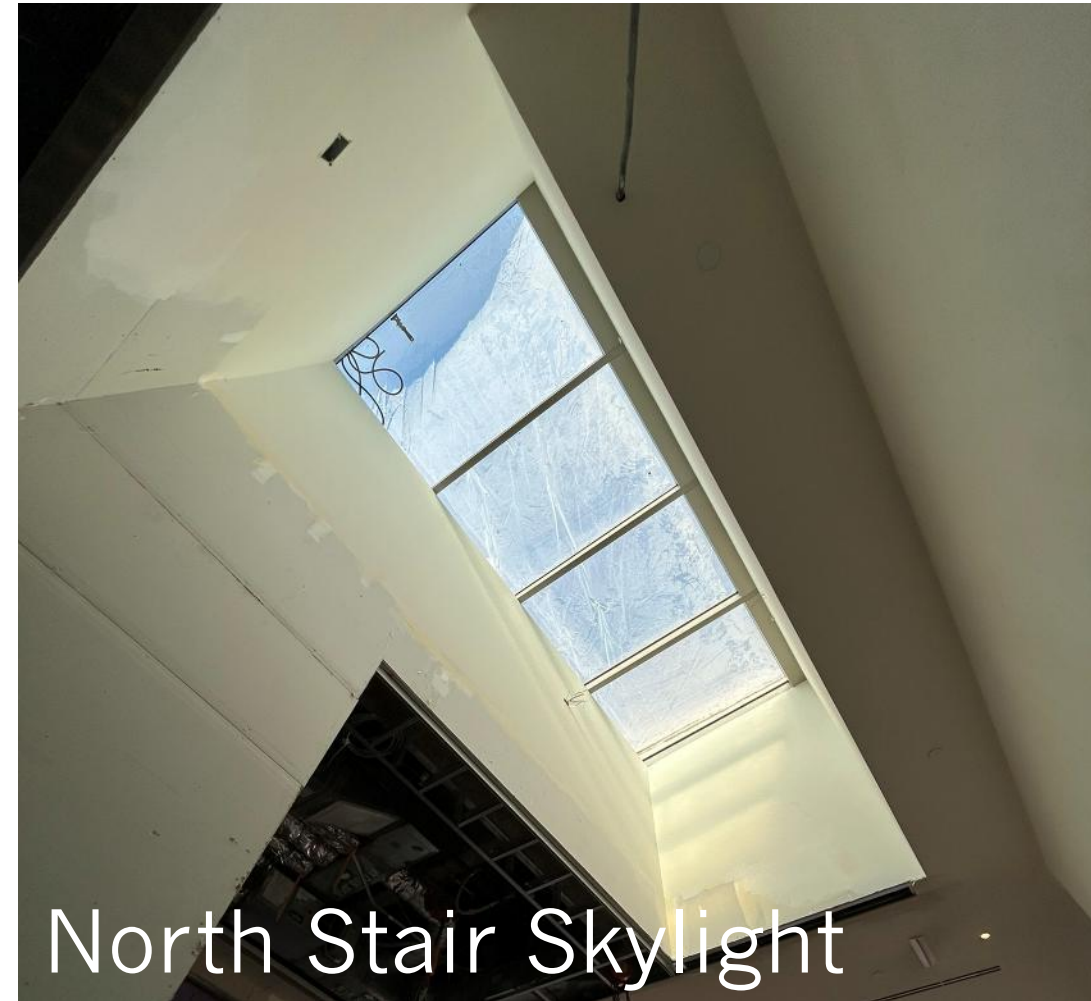
Interior Progress



Level 4



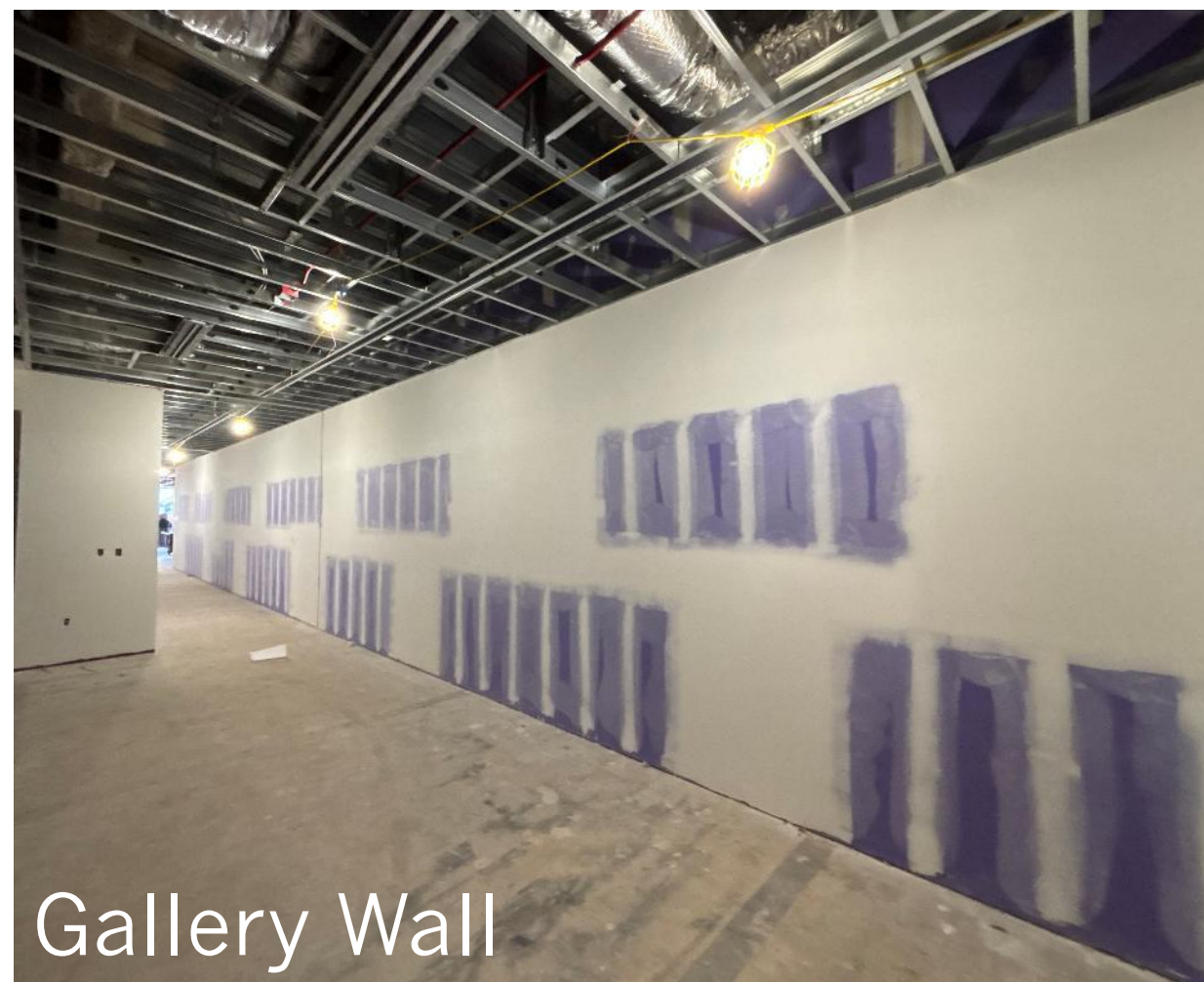
Interior Progress



Interior Progress



Interior Progress





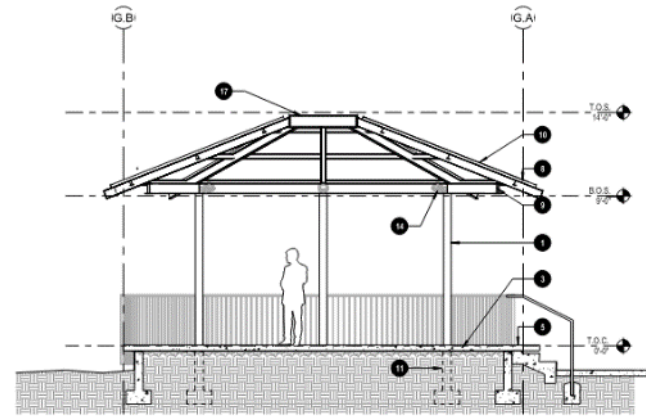
Council Chambers



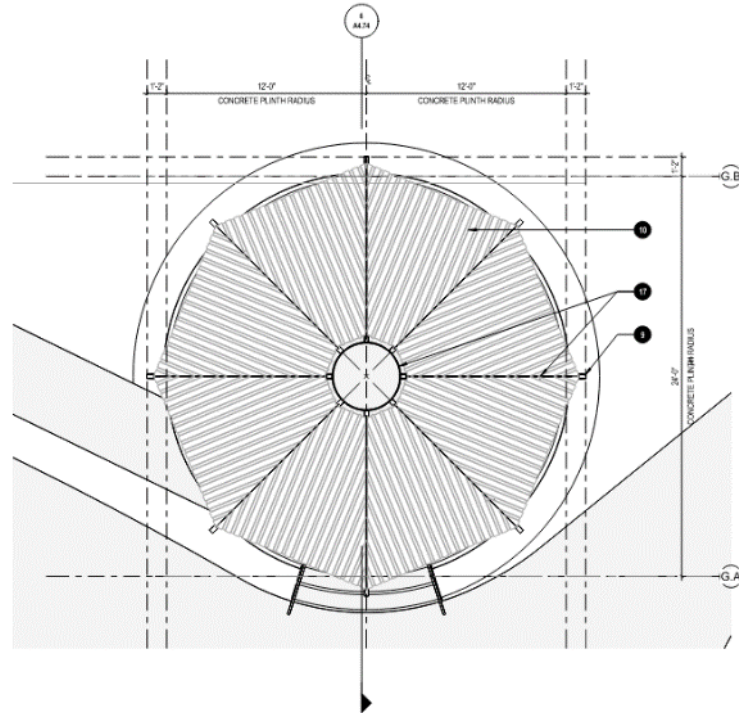
Chambers Lobby

Murphy Park

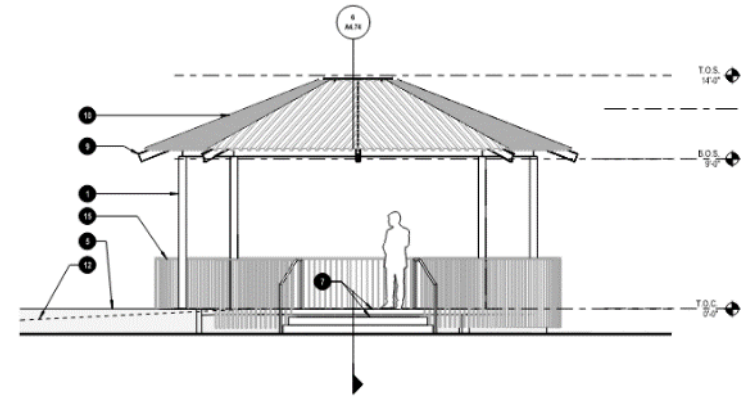




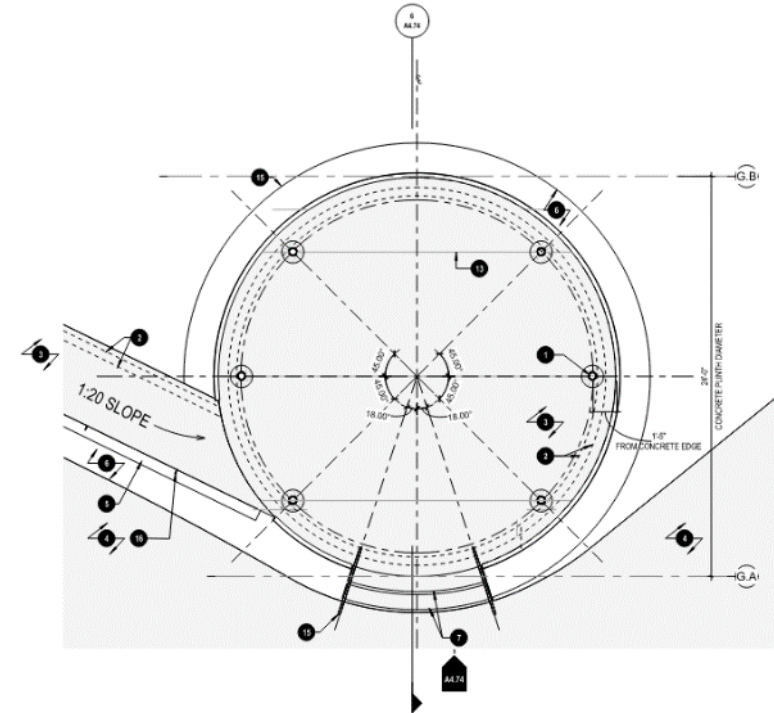
6 GAZEBO N/S SECTION
1/4" = 1'-0"



4 GAZEBO ROOF PLAN
1/4" = 1'-0"



5 GAZEBO - SOUTH ELEVATION
1/4" = 1'-0"



3 GAZEBO - FLOOR PLAN
1/4" = 1'-0"

keyed notes

- 1 3x3 STEEL COLUMN, TYP.
- 2 LINE OF RETAINING CONCRETE WALL BELOW
- 3 4" CONCRETE SLAB
- 4 CONCRETE SLAB, SEE LANDSCAPE DWGS.
- 5 LOW HEIGHT RETAINING CONCRETE WALL, TOP OF WALL TO MATCH FFE AT ELEVATED CONCRETE PLINTH
- 6 DECOMPOSED GRANITE, SEE LANDSCAPE DWGS.
- 7 CONCRETE STEPS
- 8 3 1/2" x 1" STEEL BAR STOCK 4" O.C.
- 9 8" WIDE PLANK BEAM, SEE STRUCTURAL DWGS.
- 10 PERFORATED METAL DECK, SEE STRUCTURAL DWGS.
- 11 LINE OF FOOTING BEYOND
- 12 LINE OF SLOPED PLANE BEYOND
- 13 CONTROL JOINTS, TYP.
- 14 LIGHTING FIXTURE, SEE ELEC DWGS, TYP.
- 15 RAILING
- 16 SKATE STOP, SEE TO NOTE 16 IN DETAIL 618.G2, TYP.
- 17 STRUCTURAL STEEL PLATE, SEE STRUCTURAL DWGS, TYP.



Band Ensemble



Oratory/Proclamation



Ceremonial



Band Ensemble



Oratory/Proclamation



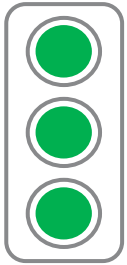
Ceremonial



Lighting



In Progress



Scope
Schedule
Budget

- Interior Finishes Floors 1-4 (MEP trim, Ceiling Grid, Cabinetry, tile)
- Interior Lighting Floors 2-4
- Elevators 1, 2, 3 & 4
- Mech System Start Up (3 & 4)
- Site: Amphitheater Bench Seating, plaza entry grading & planters, structural soils at planters
- Murphy Park: Sub-grade for concrete sidewalks

Next Month

- Garage Stair Enclosure
- Garage West Entry
- Network Equipment Installation
- Punchlist of Floors 3 & 4
- FF&E Delivery – Levels 4
- Murphy Park: electrical & irrigation prep, light pole bases

 Thank You





CITY COUNCIL REPORT

MEETING DATE: 12/09/2025
SUBMITTED FOR: Thomas Adkins, Deputy City Manager
DEPARTMENT: City Manager's Office

Subject

~~*DOWNTOWN CAMPUS REINVESTMENT PROJECT TIME CAPSULE~~
Presented by: Thomas Adkins, Deputy City Manager

Purpose and Recommended Action

The purpose of this item is to provide City Council with an update on the current time capsule at City Hall and obtain consensus on next steps. Staff will present the update for council discussion and direction.

Staff is recommending that the City Council open the current time capsule to evaluate its contents, assess their condition, and determine appropriate next steps for preservation.

Background

On June 18, 1985, as part of Glendale's 75th anniversary celebration, the City buried the current time capsule. Limited official information remains on the contents of the capsule and plans for reopening it. After consulting with former officials from that time and the Glendale Historical Society, a few newspaper articles were located that provided some details on both the contents of the capsule and conflicting reopening dates. A 1983 and 1985 article reported that the capsule was intended to be opened in 2010, while a later article from 1988 stated that the planned reopening would occur in 2060.

On February 5, 2024, during the Downtown Campus Reinvestment project, Okland Construction located the cement vault containing the time capsule. It is now being securely stored at one of city's facilities. The conditions of the contents are unknown at this time.

Community Benefit/Public Involvement

Time capsules preserve local history for future generations. The project promotes community participation and collaboration, while also serving as an educational tool that enhances historical awareness and encourages reflection on social and technological change over time.



CITY COUNCIL REPORT

MEETING DATE: 12/09/2025
SUBMITTED FOR: Ginna Carico, Director
DEPARTMENT: Intergovernmental Programs

Subject

PROPOSED 2026 LEGISLATIVE AGENDA

Presented by: Ginna Carico, Director, Intergovernmental Programs

Purpose and Recommended Action

This is a request for City Council to review and provide guidance on the proposed 2026 State Legislative Agenda and to give a legislative preview.

The Intergovernmental Programs staff recommends approving the Federal and State Legislative Agenda which will allow the City to have a stronger, more consistent message on the policy items of greatest importance. The proposed key priority issues for consideration are described in the attached reports.

Background

Prior to each legislative session, the Intergovernmental Programs staff seeks Council adoption of the City's Federal and State Legislative Agenda in support of the City's mission. The legislative agenda serves as general guidance regarding the City's priorities for the upcoming session and authorizes designated city staff to advocate and take positions on legislation and other policy proposals on behalf of the City. The Intergovernmental Programs staff will update Council on a regular basis for guidance on bills and policy proposals that may be introduced. The City's legislative agenda includes but is not limited to the specific items highlighted in this document.

The 119th Congress began on January 3, 2025. The 57th Legislature, Second Regular Session begins on Monday, January 12, 2026.

Analysis

While the full scope of issues that will impact the City next session remains known, there are some major themes likely to appear.

State Budget

Tax and Budget policy remains one of the most active and contentious debates at the State Capitol. Legislators from both parties allocated over \$1 billion in one-time appropriations in the 2023 Legislative Session only to rescind or delay appropriations on a number of those projects in the 2024 session. Last session (2025), Glendale secured \$3 million for the reconstruction on 75th Ave.

The One Big Beautiful Bill tax changes may impact the state by as much as \$1.1 billion through 2028 depending on which federal tax provisions the Legislature adopts. Furthermore, the October 2025 budget analysis forecasts \$67 million available for discretionary spending in 2027. Such ominous budget forecasts suggest legislators may consider significantly reducing previous one-time allocations. The state continues to maintain a \$1.5 billion Stabilization (i.e., Rainy Day) Fund.

Land Use Planning and Affordable Housing

The City maintains a positive reputation within the Arizona Capitol and the homebuilding industry as a model city in which to conduct business. Despite Glendale's and many other cities' efforts to welcome new residential growth and work quickly to review plans and issue building permits, cities have been blamed for insufficient housing units across the valley and the state.

The 2024 and 2025 legislative sessions included the most preemptive zoning legislation against cities that would have effectively deregulated the development industry with no regard for voter-approved General Plans, infrastructure or public safety needs. The legislation also failed to acknowledge national materials shortages and lending challenges without consideration for affordability or workforce needs. Glendale will continue to reject legislation that only targets cities and towns with faulty solutions for building new housing supply.

Colorado River

The Colorado River supplies water for millions of Arizonans, supports the economy, tribal communities, local businesses, agriculture, and even keeps Arizona's military bases running. Today, that vital resource faces significant pressure from a historic drought and demand that exceeds the long-term supply of available water, creating much uncertainty about its future. At the end of 2026, the operating guidelines for the Colorado River Basin will expire. The seven Colorado River Basin States have yet to agree on new rules for sharing the river's water, despite worsening conditions on the river.

Data Centers

Cities across the state are beginning to contemplate new policies and regulations for data centers within their boundaries. Next session, legislation may be introduced to address the growing concerns related to resource constraints, zoning limitations and tax exemptions that incentivize the industry.

FY 2024 Budget Shortfall

Tax and Budget policy remains one of the most active and contentious debates at the State Capitol. Legislators from both parties allocated over \$1 billion in one-time appropriations in the 2023 Legislative Session. Last year (2024 Legislative Session), nearly all of those appropriations were either rescinded or the timing of the projects related to the appropriations were delayed to 2026 in order to address a nearly \$400 million deficit. The October 9, 2024 Legislative Budget forecast revealed higher revenue collections for this fiscal year than previously estimated and the same Legislative Budget forecast estimates moderate tax growth in FY25 for sales tax, individual income tax, and corporate income tax. The state continues to maintain a \$1.5 billion Stabilization Fund.

Land Use Planning and Affordable Housing

The City of Glendale maintains a reputation within the Arizona Capitol and the homebuilding industry as a model city to conduct business in. Despite Glendale's, and many other cities', efforts to welcome new residential growth and work quickly to review plans and issue building permits, cities have been blamed for insufficient housing units across the valley and the state. The 2024 legislative Session included the most preemptive legislation against cities, while the same legislation involved little to no consumer protection, community engagement requirements, or performance standards for developers. The legislation also failed to acknowledge national materials shortages and lending challenges or address areas in which the state can improve, such as investing in workforce development. The city of Glendale will continue to reject legislation that only targets cities and towns as faulty solutions for building new housing supply.

Homelessness

This year's Supreme Court ruling "City of Grants Pass, Oregon v Johnson" reversed previously rulings related to homeless encampments. The Supreme Court concluded that "the enforcement of generally applicable laws regulating camping on public property does not constitute "cruel and unusual punishment" prohibited by the Eighth Amendment." This ruling is expected to result in new legislation that will require cities and towns to sweep homeless encampments on city property, and it is feared

that such legislation will result in additional costs to municipalities without any state funding assistance.

Director Nominations

Last year, Governor Hobbs withdrew several nominees to lead state agencies after what she called “obstructionist behavior” by the Senate Committee on Director Nominations. Instead, she took a series of actions to appoint “Executive Deputy Directors” as de facto Directors without Senate confirmation. However, a Maricopa County judge found these moves in violation of state law’s requirement that the Governor seek the Senate’s “advice and consent” before installing agency leaders. An agreement was struck between the Governor and Senate Leadership this summer where the Governor agreed to send her nominations to the Senate for confirmation with a commitment from the Senate to expedite the review of Governor Hobb’s appointments.

Previous Related Council Action

The Council approved the 2025 State Legislative Agenda on November 26, 2024, which continues to be the guiding document until a new legislative agenda is approved.

Community Benefit/Public Involvement

The 2026 Federal and State Legislative Agenda includes policy statements intended to protect and enhance the quality of life for Glendale residents by maintaining local decision-making authority.

Throughout the 2026 Legislative Session, policy direction will be sought on proposed statutory changes which fall under the adopted Council policy statements relating to the financial stability of the City, public safety issues, promoting economic development, managing growth and preserving neighborhoods.

Residents are invited to sign up for the City’s “Neighborhood Legislative Link” program through which they can receive updates throughout the legislative session by contacting Deanne Torres at 623-930-2813 or dtorres@glendaleaz.com.

Attachments

2026 Federal & State Legislative Agenda (Updated 12/5/2025)*

PowerPoint Presentation (Updated 12/5/2025)*



**CITY OF GLENDALE
2026 FEDERAL & STATE LEGISLATIVE AGENDA**

MISSION STATEMENT

Glendale Mayor and Council are committed to providing a safe and prosperous community through fiscally-responsible, balanced and strategic planning.

In order to fulfill this mission, the City Council urges the State Legislature to preserve and enhance the ability to deliver quality and cost-effective services to Glendale citizens and visitors by retaining local decision-making authority and protecting local revenues.

GUIDING LEGISLATIVE PRINCIPLES

PROTECT LOCAL DECISION-MAKING AUTHORITY

Maintain local decision-making authority on issues of local control. Support new and existing funding sources that bring revenue to Glendale, which support the quality of life for its residents, including but not limited to the following:

State Shared Revenue

Retain state shared sales and income tax revenues and oppose any reduction or cap in state shared revenues, either directly or through the creation of exemptions, unless equal revenue sources are made available.

Revenue & Directed Funding Sources

Secure the full disbursement levels of existing revenue streams including the Heritage Fund, the Highway User Revenue Fund (HURF), the Vehicle License Tax (VLT) and the Maricopa County half-cent sales tax for transportation.

Responsible & Balanced Budgeting

Preserve local control over revenue and ensure cities have the ability to maintain stable, balanced funding. Support the efforts of the Municipal Tax Code Commission to make tax collection more efficient. Advocate for federal and state investments in regional projects.

Oppose Tax Shifts & Unfunded Mandates

Oppose unfunded state mandates placed on local jurisdictions and encourage the Legislature to evaluate the fiscal impact such mandates will have on communities prior to considering the issue. Oppose policies that shift a greater tax burden to homeowners as a consequence of restructuring property tax assessment ratios.

We improve the lives of the people we serve every day.

SAFEGUARD GLENDALE’S NEIGHBORHOODS & QUALITY OF LIFE

Maintain attributes that make Glendale a desirable community for families and businesses alike. These may include economic opportunities; protection of zoning and citizen involvement; orderly growth; efficient transportation; public safety; and safe neighborhoods.

PROMOTE ECONOMIC DEVELOPMENT & PROSPERITY

Maintain and enhance the caliber of economic development opportunities available to the City through supporting new and existing tools for private sector growth and revitalization. Support legislative changes that allow growth to pay for itself in order to attract new and reliable development opportunities.

SUSTAIN THE MISSION OF LUKE AIR FORCE BASE

Secure the long-term mission and viability of Luke Air Force Base through local and regional community support as well as any state or federal legislation that strengthens local efforts to protect the base. Ensure the viability of Luke Air Force Base and the importance of the base to our national security interests, state and local economies, and to the retirees who rely on the base for services. Specific items may include protecting military airports, limiting encroachment, and expanding future missions.

PRESERVE & ENHANCE WATER SUPPLY

Collaborate with the Arizona Municipal Water Users Association and agency members to support legislation that prioritizes long-term water security, protects the City’s aquifers, and advocates for the development of new water supplies. Ensure Glendale is able to supply assured, safe and sustainable water and wastewater services to its residents.

COLLABORATE TO BUILD & MAINTAIN A ROBUST TRANSPORTATION NETWORK

Engage with regional partners to ensure Glendale residents have reliable transportation options in and out of their community. Encourage efforts that modernize existing funding sources to ensure viability and maintenance of the transportation network.

Support federal, state and regional funding for statewide, regional and local transportation and infrastructure projects. Ensure successful completion of Glendale’s priority projects funded in part by the region’s half-cent transportation sales tax. Work collaboratively with our federal, state, regional and other local partners to secure additional funding for the region’s important infrastructure needs.

These 2026 legislative priorities will serve as the leading document providing direction to the Intergovernmental Programs staff to ensure Glendale is actively engaged on issues at the U.S. and State Capitols that reflect the priorities and mission of the Glendale City Council.



Intergovernmental Programs Update
2026 Federal & State Legislative Agenda



Glendale City Council Workshop – December 9, 2025



What To Expect...

- I. Intergovernmental Programs Overview
- II. Federal & State Delegation
- III. 2025 Session Debrief
- IV. 2026 Legislative Agenda
- V. Q & A





Intergovernmental Programs Overview



Federal, State, Regional & Local

The mission of Intergovernmental Programs is to advance and protect the interests of Glendale residents as represented by the City Council.

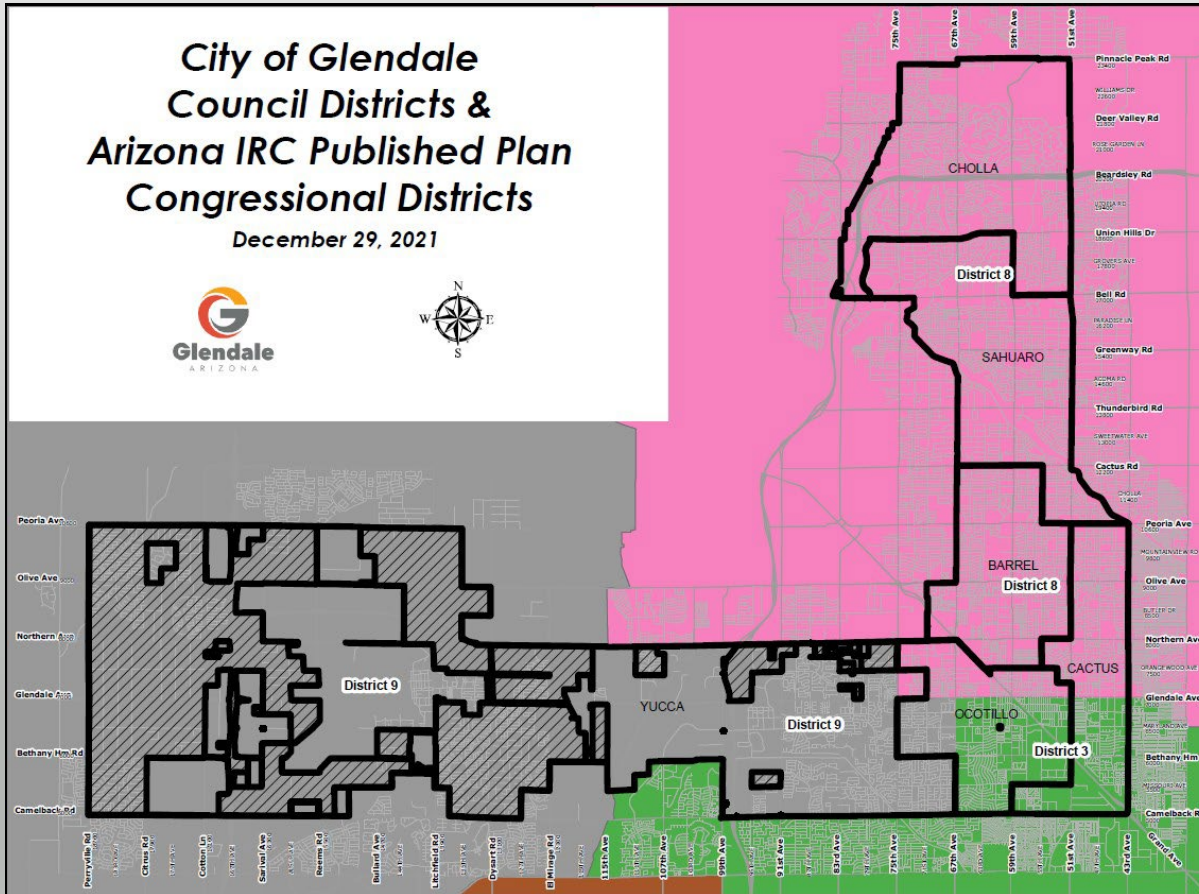




Congressional Districts

City of Glendale Council Districts & Arizona IRC Published Plan Congressional Districts

December 29, 2021



Glendale is comprised of 3 congressional districts:

- CD 3 to the southeast
Yassamin Ansari (D)
- CD 8 to the north
Abe Hamadeh (R)
- CD 9 to the south
Paul Gosar (R)



Federal Delegation

U.S. Representatives



Representative
Yassamin Ansari (CD 3 - D)
Education & Workforce;
Natural Resources;
Oversight & Government Relations



Representative
Abe Hamadeh (CD 8 - R)
Armed Services;
Veteran's Affairs



Representative
Paul Gosar (CD 9 - R)
Natural Resources;
Oversight & Government
Relations



Federal Delegation

U.S. Senators



Senator Mark Kelly (D)

Armed Services; Environment & Public Works;
Special Committee on Aging; Joint Economic
Committee; Select Committee on Intelligence



Senator Ruben Gallego (D)

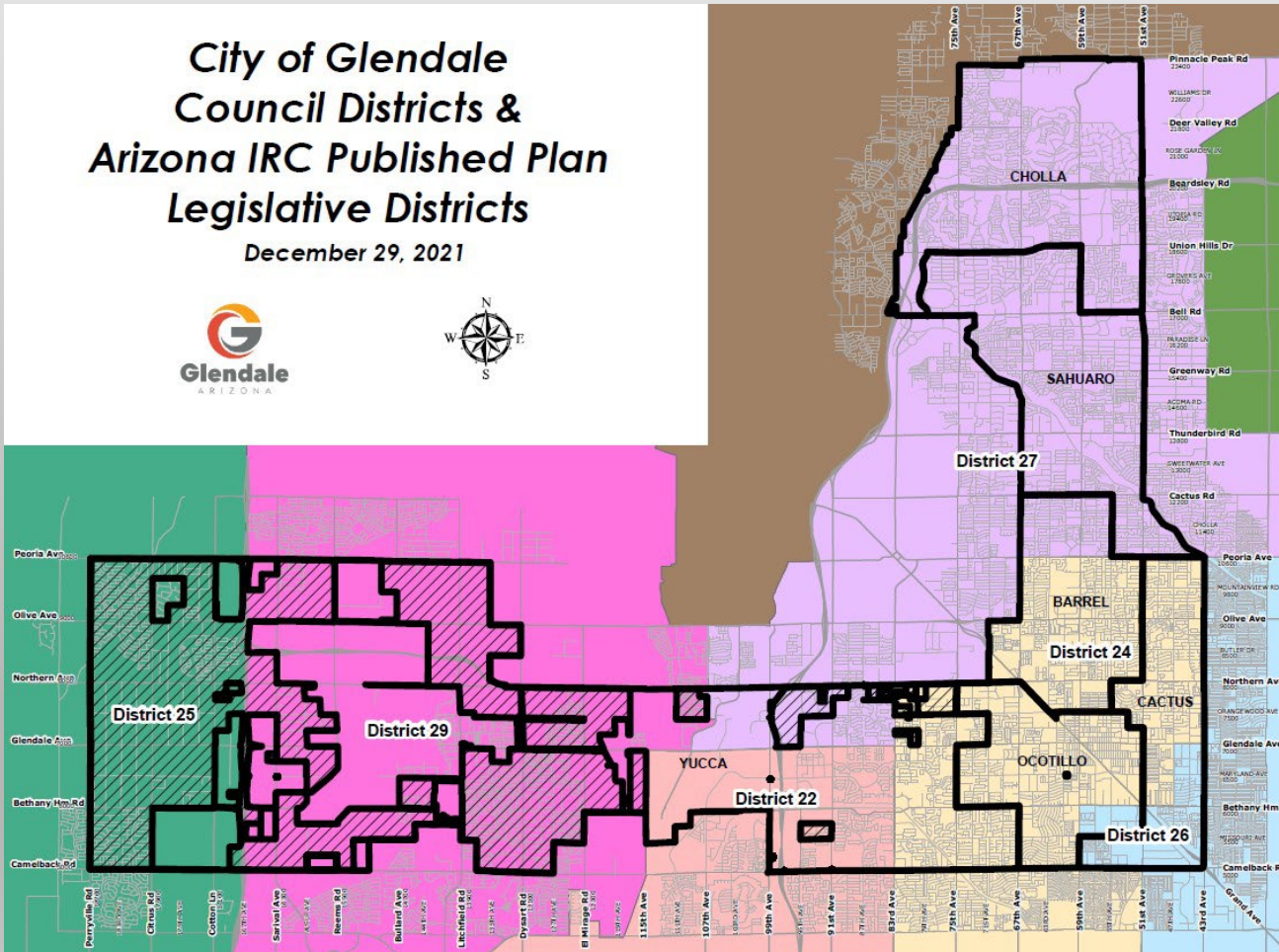
Banking, Housing, and Urban Affairs; Energy and
Natural Resources; Homeland Security and
Government Affairs; Veterans' Affairs



State Legislative Boundaries

City of Glendale Council Districts & Arizona IRC Published Plan Legislative Districts

December 29, 2021



Glendale is
comprised of 6
legislative districts:

- LD 22
- LD 24
- LD 25
- LD 26
- LD 27
- LD 29

18 Glendale
legislators

Representation
across the political
spectrum



Legislative District 22



Senator Eva Diaz (D)
Education, Transportation and
Technology; Federalism;
Government



**Representative
Lupe Contreras (D)**
Judiciary; Regulatory
Oversight;
Rules



**Representative
Elda Luna-Najera (D)**
Health & Human Services;
Ways & Means



Legislative District 24



Senator Analise Ortiz (D)
Federalism; Judiciary &
Elections; Regulatory Affairs &
Government Efficiency



**Representative
Lydia Hernandez (D)**
Education; Federalism; Military
Affairs & Elections



**Representative
Anna Abeytia (D)**
Education; Public Safety & Law
Enforcement



Legislative District 25



Senator Tim Dunn (R)
Natural Resources (Vice-Chair);
Education; Transportation &
Technology; Military Affairs &
Border Security



**Representative
Michael Carbone (R)**
Majority Leader
International Trade; Rules



**Representative
Nick Kupper (R)**
Ways & Means (Vice-Chair);
Health & Human Services;
Natural Resources, Energy &
Water



Legislative District 26



Senator Flavio Bravo (D)
Finance; Education,
Transportation & Technology;
Government; Rules



**Representative
Cesar Aguilar (D)**
Commerce; Science &
Technology



**Representative
Quanta Crews (D)**
House Minority Whip
Public Safety & Law
Enforcement; Ways & Means



Legislative District 27



Senator Kevin Payne (R)
Public Safety (Chair); Federalism;
Regulatory Affairs & Government
Efficiency



**Representative
Lisa Fink (R)**
Government (Vice-Chair);
Education; Science &
Technology



**Representative
Tony Rivero (R)**
International Trade (Chair);
Appropriations



Legislative District 29



Senator Janae Shamp (R)
Military Affairs & Border
Security (Vice-Chair); Health &
Human Services; Natural
Resources; Rules



**Representative
Steve Montenegro (R)**
Speaker
Rules



**Representative
James Taylor (R)**
Education (Vice-Chair);
Public Safety & Law
Enforcement; Ways & Means



West Valley Leadership



Representative
Steve Montenegro
Speaker of the House



Representative
Michael Carbone
House Majority Leader



Senator Frank Carroll
(LD 28 – Surprise)
Senate Majority Whip



Representative
Quanta Crews
House Minority Whip



2025 Session Recap

Bill Statistics

Introduced: 1,854

Signed: 265

Vetoed: 174

Days of Session: 166

General Effective Date:
9/26/25



Top Policy Issues

Protecting Local Revenue

Housing/Zoning Reform

Sober Living Homes



2026 Legislative Agenda

Guiding Principles

Protect Local Decision-Making & **Pursue** Local Funding

Safeguard Glendale's Neighborhoods & Quality of Life

Promote Economic Development & Prosperity

Sustain the Mission of Luke Air Force Base

Preserve & **Enhance** Water Supply

Collaborate to Build a Robust Transportation Network





2026 Legislative Outlook



Advocate

Communicate

Coordinate

Engage

Strategize

Budget

Land Use Planning

**Housing &
Homelessness**

2026 Elections



Community Engagement

Community Newsletter

Neighborhood Action Alerts

Glendale Website Resources

glendaleaz.com/your_government/government_relations

We improve the lives of the people we serve every day.





Questions?

Ginna Carico
Intergovernmental Programs Director

Thank You!





CITY COUNCIL REPORT

MEETING DATE: 12/09/2025
SUBMITTED FOR: Michelle Woytenko, Director
DEPARTMENT: Field Operations

Subject

SOLID WASTE COMMERCIAL RATE REVIEW

Presented by: Michelle Woytenko, Director, Field Operations

Purpose and Recommended Action

The purpose of this presentation is to provide Council with an update on the current status of the Solid Waste Commercial operations, give options to update the rate structure, and request consensus on a rate option and timeframe for the proposed adjustments.

Background

As an enterprise fund, Solid Waste is required to fully recover all its expenses through its revenues. These revenues come with planned rate adjustments based on continuous evaluation of the operation. The last review of the City of Glendale's commercial solid waste rates occurred in June 2022.

The Solid Waste Management Division of the Field Operations Department, in conjunction with the Budget and Finance Department, reviewed its financial forecast and developed a cost-of-service analysis, including a comparison of revenues to operating and capital costs to determine the adequacy of existing rates. The financial analysis showed drastic increases in fuel, equipment, and insurance over the past several years, which have changed the financial forecast of the Division. Due to unforeseen increases in expenditures, rate adjustments are recommended to continue to provide uninterrupted services and pay for the cost of ongoing operations, planned capital, and regulatory compliance.

The results of the financial analysis were discussed in depth with the Citizens Utility Advisory Commission (CUAC) at the December 3, 2025, meeting.

Analysis

Staff have completed the research and analysis and will present recommendations for council consideration.

Previous Related Council Action

On April 04, 2024, a Fuel Crisis Impact on Solid Waste was presented to Council during the budget presentation.

On April 06, 2023, a Fuel Crisis Impact on Solid Waste was presented to Council during the budget presentation.

On June 28, 2022, a Fuel Crisis Impact on Solid Waste Forecast was presented to Council. Council adopted a resolution for the first fuel surcharge, increasing the residential and commercial solid waste rates effective the September 2022 billing cycle.

On March 08, 2022, Council conducted a public hearing and approved a five-year rate adjustment plan

for commercial front-load and roll-off solid waste rates effective April 2022, January 2023, January 2024, January 2025, and January 2026, respectively.

Community Benefit/Public Involvement

Effective solid waste collection services are critical to the public health and safety of our residents. As an enterprise fund operation, Solid Waste Management is required to fully recover its operating costs through user fees and charges. Solid Waste Management continually evaluates the efficiency of its operations to ensure it can provide reliable services at an affordable price.

Attachments

PowerPoint Presentation (Updated 12/5/2025)*



Solid Waste Commercial Rate Review

12/09/25





Presentation Overview

- Commercial Overview
- Collection Efficiencies
- Commercial Cost Factors
- Current rate plan
- Change to rate structure
- Recommendations



Commercial Overview

Frontload



- Business Accounts – 1,075 accounts
- Tons Collected – 35,688

Rolloff



- Rolloff Services – 3,576
- Tons Collected – 14,216



Commercial Overview

•Operations

- Businesses/Construction – Frontload and Rolloff
- Monday – Saturday Service
- Avg. 5 Frontload routes per day, 2 Rolloff routes per day
- Avg. 850 avg. stops per day/5,100 stops per week
- Rate determined by size of container x days of service



Commercial Collection Efficiencies

FY25 Efficiency Initiatives

- **Optimized Routing:**
Reduced service frequency and increased container sizes to improve route performance.
- **Overtime Reduction:**
Balanced routes to ensure timely completion within regular work hours.

Ongoing Efficiency Improvements

- **Saturday Service Reduction:**
Gradually decreasing the number of Saturday collections to improve cost-effectiveness and scheduling.
- **Eliminating High-Risk Locations:**
Removing dangerous or difficult-to-access collection sites for employee safety.
- **Rollout Service Phase-Out:**
Transitioning away from rollout service to reduce injury risks and improve operational efficiency.



Commercial Cost Factors

Major Drivers	FY22 Actual	FY 25 Actual	Difference	% Difference
Diesel Fuel Cost	\$126,441	\$203,275	\$76,834	47%
Insurance Costs	\$180,005	\$328,613	\$148,608	58%
ADEQ Fees	\$9,894	\$20,700	\$10,806	71%
Vehicle Costs (AFL)	\$252,308	\$425,415	\$173,107	51%
Salaries and Benefits	\$1,069,763	\$1,414,357	\$344,594	28%



Current Front Load Rate Structure

Based on the 2010 Consultant Rate Study

- Three Rate Tiers – 1-2 bins, 3-4 bins, 5+ bins
- Fee varies across the size and number of services per week
- Various Additional rates/charges - Gates and Castors
- Annual percentage increases – FY22 5-year rate
- Rate does not tie back to the cost of operations



Solid Waste Rate Review – Front Load

January 25, 2022 – 5-year Rate adjustment presented

First adjustment of 10% effective March 2022

Council approved adjustments:

Years	Front Load
2023	8%
2024	7%
2025	5%
2026	5%





Current Front Load Rate Issues

1 to 2 Bins	Collections Per Week	Two Cubic Yards	Three Cubic Yards	Four Cubic Yards	Six Cubic Yards	Eight Cubic Yards
	1	\$54.96	\$59.40	\$61.06	\$80.88	\$102.30
	2	\$91.78	\$99.20	\$105.95	\$139.12	\$181.23
	3	\$153.26	\$165.65	\$181.21	\$237.91	\$300.88
	4	\$255.96	\$276.64	\$302.57	\$397.30	\$502.47
	5	\$427.44	\$461.99	\$505.29	\$663.49	\$839.14
	6	\$713.81	\$771.53	\$843.83	\$1,108.02	\$1,401.36



Current Front Load Rate Issues

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	2	\$91.78	\$99.20	\$105.95	12 CY \$139.12	\$181.23
	3	6 CY \$153.26	\$165.65	\$181.21	\$237.91	\$300.88
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	6	\$713.81	\$771.53	\$843.83	\$1,108.02	\$1,401.36



Proposed Front Load Rate Structure

Proposed Rate

- Simplifies the rate structure
- Rate based on a per-yard charge
- Two Rate Tiers – 1-4 bins, 5+ bins
- Based on Current Costs and Service





Proposed Front Load Rates

1-4 bins	2 YD	3YD	4YD	6YD	8YD
1x Week	\$65.00	\$70.00	\$86.66	\$ 129.99	\$ 173.32
2x Week				\$ 259.98	\$ 346.64
3x Week			\$ 259.98	\$ 389.97	\$ 519.96
4x Week			\$ 346.64	\$ 519.96	\$ 693.28
5x Week			\$ 433.30	\$ 649.95	\$ 866.60
6x Week			\$ 519.96	\$ 779.94	\$ 1,039.92

5+ bins	2YD	3YD	4YD	6YD	8YD
1x Week	\$65.00	\$70.00	\$ 73.66	\$ 110.49	\$ 147.32
2x Week				\$ 220.98	\$ 294.64
3x Week			\$ 220.98	\$ 331.47	\$ 441.97
4x Week			\$ 294.64	\$ 441.97	\$ 589.29
5x Week			\$ 368.31	\$ 552.46	\$ 736.61
6x Week			\$ 441.97	\$ 662.95	\$ 883.93



Current Rolloff Rate Structure

Based on the 2010 Consultant Rate Study

- Service Fee
- 30-day Rental period
- Additional Fee charged per ton of waste





Current Rate Review - Rolloff

Years	Pull Charge	Per Ton Disposal
2023	\$247	\$30
2024	\$258	\$31
2025	\$268	\$32
2026	\$278	\$33





Proposed Rolloff Rate

Years	Flat Rate*	Disposal Rate 3+ Tons	Additional Day Rate
2026	\$450	Landfill Min. Gate Rate	\$22.00
2027	\$472	Landfill Min. Gate Rate	\$23.50
2028	\$496	Landfill Min. Gate Rate	\$24.75
2029	\$520	Landfill Min. Gate Rate	\$26.00
2030	\$545	Landfill Min. Gate Rate	\$27.50



Recommendations/Consensus

- Change and update the rate structure for Front Load Service
 - Implement recommended rate structure in early 2026
 - Implement a *5% rate increase for January 2027*
 - Council review and recommendations for an additional rate increase plan*
- Change and update the rate structure for Rolloff Service
 - Implement the 5-year Flat rate plan with a 3-ton minimum*
 - Reduce rental period to 14 days/ Charge rate for additional rental*
 - Base overage fee on Landfill Minimum Gate Rate*



-
- Next Steps
 - 2 Month rate advertisement



CITY COUNCIL REPORT

MEETING DATE: 12/09/2025
SUBMITTED FOR: Jenny Durda, Director
DEPARTMENT: City Manager's Office

Subject

*2025 NATIONAL COMMUNITY SURVEY RESULTS

Presented by: Jenny Durda, Director, Organizational Performance

Purpose and Recommended Action

The purpose of this item is to provide the Council with results and analysis of the 2025 National Community Survey.

Background

The Department of Organizational Performance, in conjunction with the City Manager's Office and several other departments, worked with Polco to administer the National Community survey to the residents of Glendale in the summer of 2025 to gauge their thoughts on ten different facets of livability.

Analysis

The survey consisted of a Random Sample Survey and a separate Open-Participation, Community-Wide Survey. The Random Sample Survey was designed to be as representative as possible of the population of the city. A random sample of community households was selected to participate to reduce bias and get feedback from all areas within the community. The selected households were mailed a variety of postcard invitations or survey packets. Their survey link was unique to their household and was not to be shared.

The Open-Participation Survey was offered to all residents, so each voice in the community could be heard. This survey was hosted online only. It was identical to the Random Sample Survey except that it asked if you are a resident of the community and to confirm which area of the community you lived in .

Previous Related Council Action

- 2023 –First Resident Survey using the National Community Survey
- 2024 –First Custom Resident Survey focused on housing needs in the city
- 2025–Second Resident Survey using the National Community Survey

Community Benefit/Public Involvement

The resident survey will help improve service delivery, strengthen communications with community stakeholders, empower community voices and help leaders identify clear priorities for use in strategic planning and budget setting.

Attachments

NCS Report
PowerPoint Presentation

Glendale, AZ

The National Community Survey

Report of Results
2025

Report by:



Visit us online!
www.polco.us



National Research Center at Polco is a charter member of the AAPOR Transparency Initiative, providing clear disclosure of our sound and ethical survey research practices.

About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Glendale. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement



POWERED BY POLCO



The report provides the opinions of a representative sample of 462 residents of the City of Glendale collected from June 16th, 2025 to August 22nd, 2025. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2025 survey was 6%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Glendale.



How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 500 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Glendale's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Glendale residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Glendale's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Glendale's average rating was more than 20 points different when compared to the benchmark.

In addition to these national benchmarks, comparisons were also made to a smaller cohort of communities that aligned more closely to the demographics in Glendale. This cohort included communities in the states of Arizona, Nevada, New Mexico, and Utah. Comparisons to these communities can be found throughout the report and in a separate table in the Custom Benchmarks tab.

Trends over time

Trend data for Glendale represent important comparison data and should be examined for improvements or declines.¹ Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than seven percentage points between the 2023 and 2025 surveys, the change is statistically significant.

1. In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

Selecting survey recipients

All households within the City of Glendale were eligible to participate in the survey. A list of all households within the zip codes serving Glendale was purchased from Polco's mailing vendor, Go-Dog Direct, based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Glendale households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Glendale boundaries were removed from the list of potential households to survey. Each address identified as being within city boundaries was further identified as being within one of the six areas. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

Conducting the survey

6,000 randomly selected households received mailings beginning on June 16th, 2025. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. 2,000 additional randomly selected households received a mailing containing a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope, beginning on July 22nd, 2025. Data collection for the survey remained open for 9 weeks. All mailings included a web link to give residents the opportunity to respond to the survey online, as well as QR codes to further encourage participation. All follow-up mailings asked those who had not completed the survey to do so, and those who had already done so to refrain from completing the survey again.

The survey was available in English and Spanish. All mailings contained paragraphs in both languages instructing participants on how to complete the survey in their preferred language.

About 6% of the 8,000 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 7,525 households that received the invitations to participate, 462 completed the survey, providing an overall response rate of 6%. The response rate was calculated using AAPOR's response rate #2 for mailed surveys of unnamed persons.²

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Glendale survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (467 completed surveys).

In addition to the randomly selected "probability sample" of households, a link to an online open-participation survey was publicized by the City of Glendale. The open-participation survey was identical to the random sample survey, with two small updates; it asked a question to confirm the respondent was a resident of Glendale and also a question about where they heard about the survey. The open-participation survey was open to all city residents and became available on July 28th, 2025. The survey remained open for three weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open-participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2020 Census and 2023 American Community Survey estimates for adults in the City of Glendale. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, housing tenure, and area. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the

ANES Weighting Algorithm.³ The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target ⁴
Age	18-34	4%	18%	34%
	35-54	21%	41%	33%
	55+	76%	42%	33%
Area	Barrel	18%	16%	17%
	Cactus	13%	17%	16%
	Cholla	27%	18%	18%
	Ocotillo	9%	10%	15%
	Sahuaro	23%	18%	16%
	Yucca	11%	21%	18%
Hispanic origin	No, not of Hispanic, Latino/a/x, or Spanish origin	84%	64%	64%
	Yes, I consider myself to be of Hispanic, Latino/a/x, o..	16%	36%	36%
Housing tenure	Own	85%	58%	58%
	Rent	15%	42%	42%
Housing type	Attached	16%	39%	39%
	Detached	84%	61%	61%
Race & Hispanic origin	Not white alone	27%	53%	51%
	White alone, not Hispanic or Latino	73%	47%	49%
Sex	Man	42%	49%	48%
	Woman	58%	51%	52%
Sex/age	Man 18-34	2%	10%	17%
	Man 35-54	7%	20%	16%
	Man 55+	33%	19%	15%
	Woman 18-34	1%	7%	17%
	Woman 35-54	14%	21%	17%
	Woman 55+	42%	23%	18%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Glendale funded this research. Please contact Jenny Durda of the City of Glendale at JDurda@glendaleaz.com if you have any questions about the survey.

Study Limitations

All public opinion research is subject to unmeasured error. While the methodologies employed for this survey were designed to minimize this error as much as possible, these other sources of potential error should be acknowledged. **Non-response error** arises when those who were selected to participate in the survey did not do so, and may have different opinions or experiences than those who did respond. **Coverage error** refers to the possibility that some respondents that should have been included in the surveyed population were not (e.g., for a general resident survey, USPS mailing lists may exclude certain types of housing units, such as multi-family buildings where mail is delivered to a common area rather than to a specific unit (though this is rare), or where mail is received at a PO box instead of the at household's physical location. Finally, **recall bias** occurs when respondents may not perfectly remember their experiences in the past year (such as participation in social or civic events), and **social desirability bias** may cause respondents to answer in ways they think cast their responses in a more favorable light.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://blog.polco.us/polco-knowledgebase/margin-of-error-and-confidence-level-in-survey-results>

2. See AAPOR's Standard Definitions for more information at <https://aapor.org/standards-and-ethics/standard-definitions/>
3. Pasek, J. (2014). ANES Weighting Algorithm. Retrieved from <https://surveyinsights.org/wp-content/uploads/2014/07/Full-anesrake-paper.pdf>
4. Targets come from the 2020 Census and 2023 American Community Survey

Key Findings

Highest-performing areas:

- Residents offered high ratings for shopping opportunities in Glendale with ratings that surpassed both the national and custom benchmark averages.
- Ratings for traffic signal timing and street repair both climbed by about ten points since 2023.
- While ratings ranked lower than national and custom benchmark averages, residents were more likely to indicate they felt safe from violent crime in 2025 than in 2023.

Potential areas of focus:

- Residents ranked the overall utility infrastructure as the top priority in the coming two years, while ratings for drinking water, sewer services, and utility billing each declined since 2023.
- Safety also emerged as a top priority for residents in the coming two years. Overall feelings of safety remained consistent with 2023 results, while feelings of safety in Glendale's downtown/commercial area during the day, as well as feelings of safety from fire, flood, or other natural disasters both declined since the previous survey.
- Reported usage rate of public transportation remained consistent with previous survey results, however ratings for the quality of bus or transit services, as well as the ease of travel by public transportation both declined moderately in 2025.

Other notable results:

- A custom question developed by the City sought insight into residents' priorities regarding the addition of certain types of facilities/fields to neighborhood parks. Residents identified the following as top priorities:
 - Basketball Courts (79% *very high priority, high priority, or medium priority*)
 - Bike Track (76%)
 - Soccer Fields (74%)
 - Baseball Fields (69%)
- When considering if they were likely to build an Accessory Dwelling Unit on their property in the next 24 months, about eight percent of respondents indicated they were likely to do so.
- Residents were asked to consider how significant certain barriers may be for engaging with the City of Glendale. In response, residents identified the following as the largest barriers:
 - Lack of information/prior knowledge (52% *major barrier or moderate barrier*)
 - Inconvenient timing (48%)
 - Lack of interest (32%)
- Respondents also shared their level of satisfaction with the following:
 - The Glendale Fire Department (82% *very satisfied or satisfied*)
 - The Glendale Police Department's policing policies (58%)
 - The Glendale Police Department's understanding of the needs of the community (53%)

Areas of greatest change since 2023:

Of the 122 evaluative questions included on both the 2023 and current survey iterations, 94 were statistically similar to previous results. Upward trends were seen in 3 items, while 25 ratings decreased since 2023. The most significant of those trends are listed below. Changes are considered statistically significant if the 2023 rating was +/-7% from the previous survey effort. The most significant of those trends are listed below.

Increases

- Street repair (+10%)
- Traffic signal timing (+8%)
- Feeling safe from violent crime (+7%)

Decreases

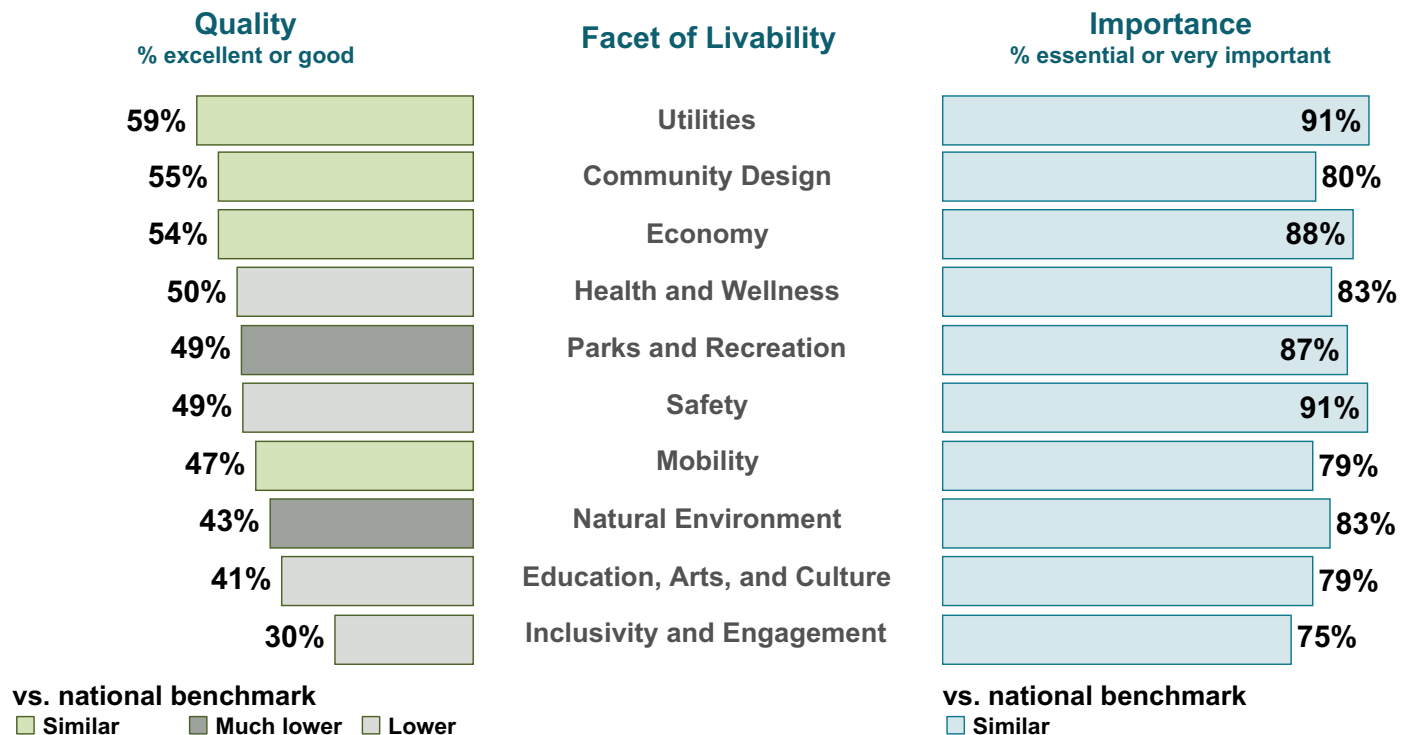
- Ease of travel by public transportation in Glendale (-16%)
- Land use, planning, and zoning (-14%)
- Bus or transit services (-14%)
- Availability of affordable quality health care (-14%)
- Sewer services (-13%)

Facets of livability

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

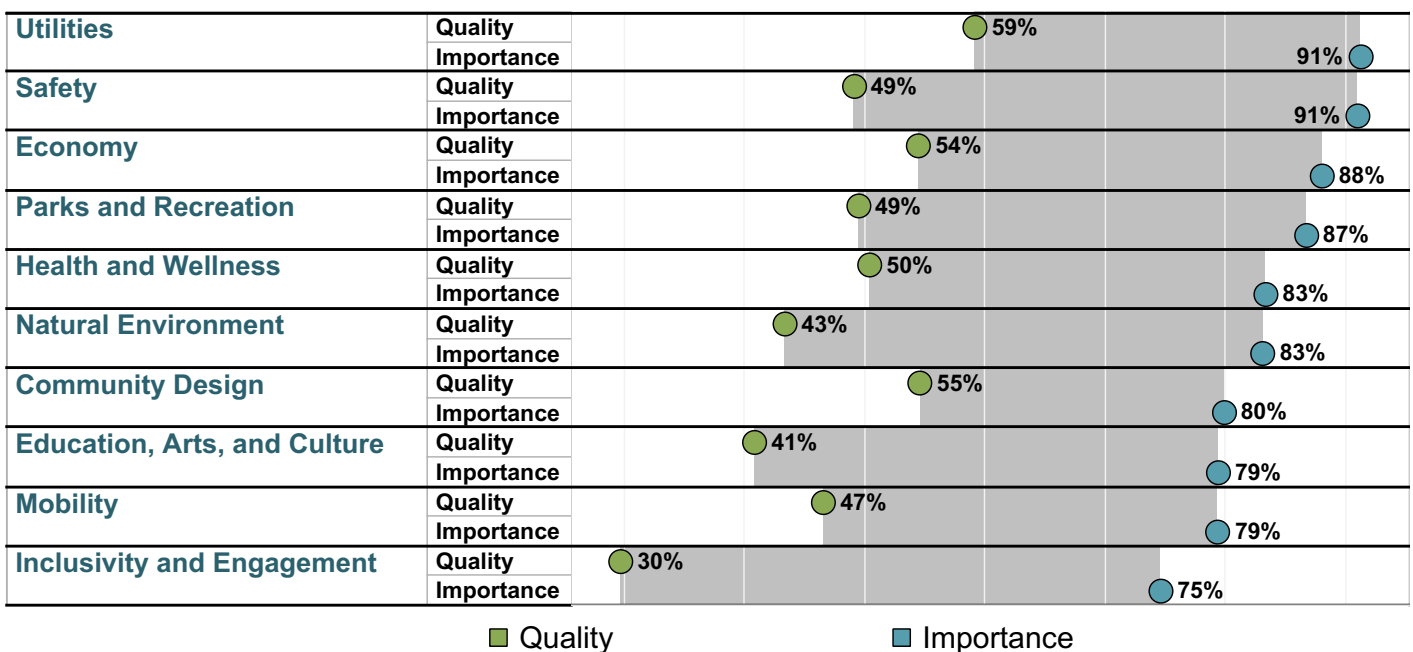
Quality and Importance by the Numbers

The table below shows the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local quality ratings were lower, similar, or higher than communities across the country (the national benchmark).



Quality/Importance Gap Analysis

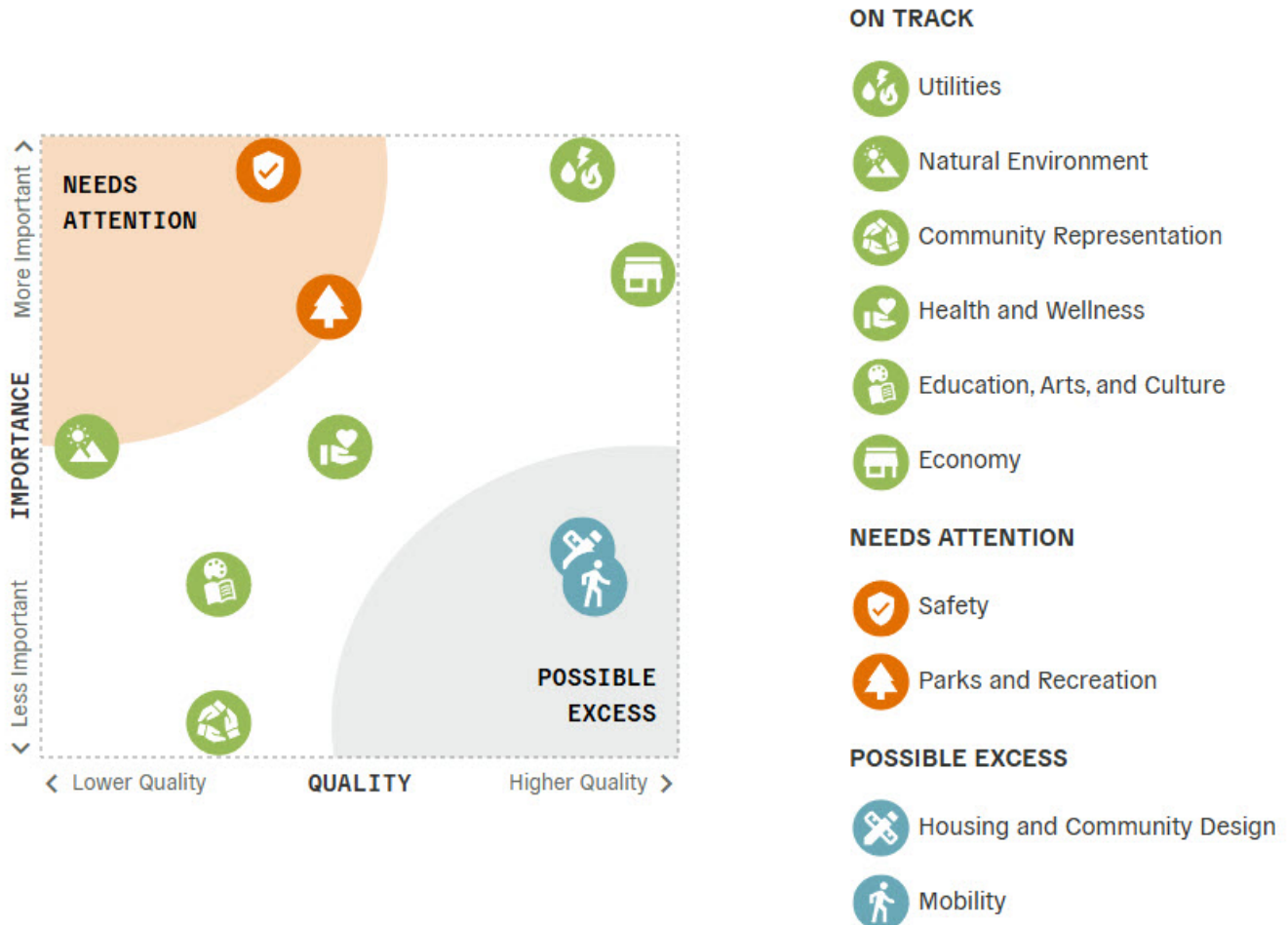
The gap analysis chart below shows the same data as above; however, this chart more clearly illustrates the comparative differences in quality and importance ratings for each facet, as well as the absolute ratings for each.



Community Livability Snapshot

The chart below, sometimes known as a "quality-importance matrix," provides valuable insights into a community's strengths and challenges, which can be useful for planning, budgeting, and performance evaluation.

Each of the domains of community livability is plotted on the chart based on the relative quality (from left to right) and importance (from bottom to top). Domains identified as being of relatively higher importance but relatively lower quality are marked as critical focus areas that may warrant additional attention or resources. In contrast, domains found to be of relatively lower importance and relatively higher quality may present opportunities to reallocate resources to further support critical focus areas.



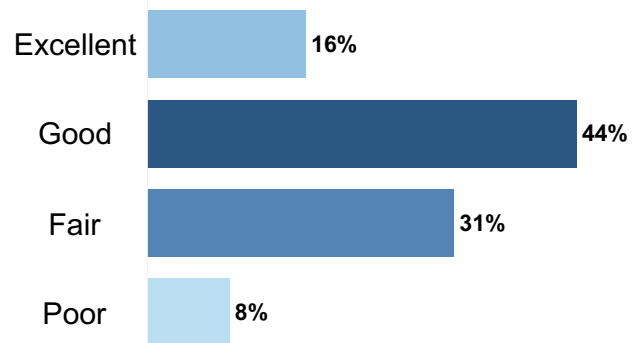
The placement of each community livability domain on this chart is determined by a combination of resident sentiment and public performance measures. Each domain's importance ranking is taken from your community's most recent iteration of a survey that asks respondents to rate the importance of these domains (The National Community Survey). The quality rankings are calculated by blending publicly available community statistics (compiled through Polco's Government Performance Action and Learning dashboards) with stakeholder assessments of quality gathered from surveys such as The National Community Survey.

More information on GPAL and the measures used to calculate the community livability snapshot can be found at: info.polco.us/gpal-government-performance-action-learning

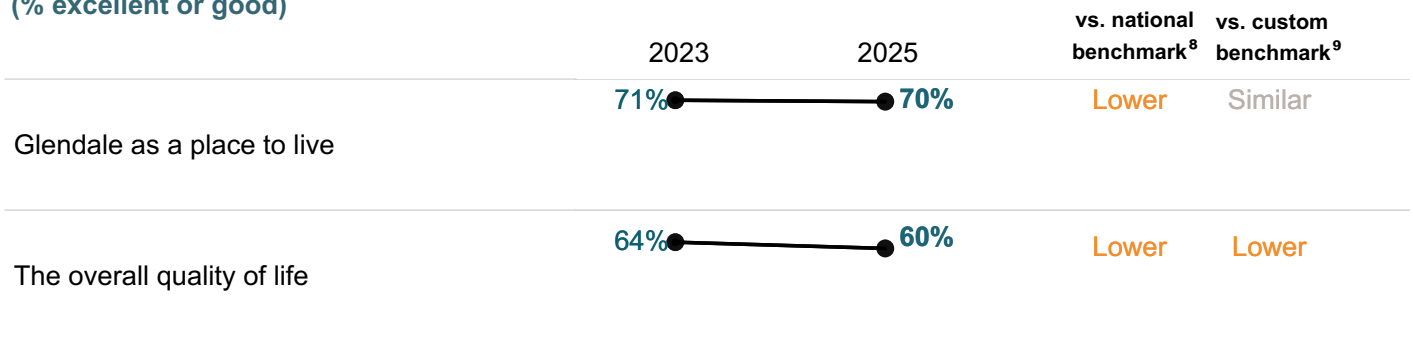
Quality of Life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

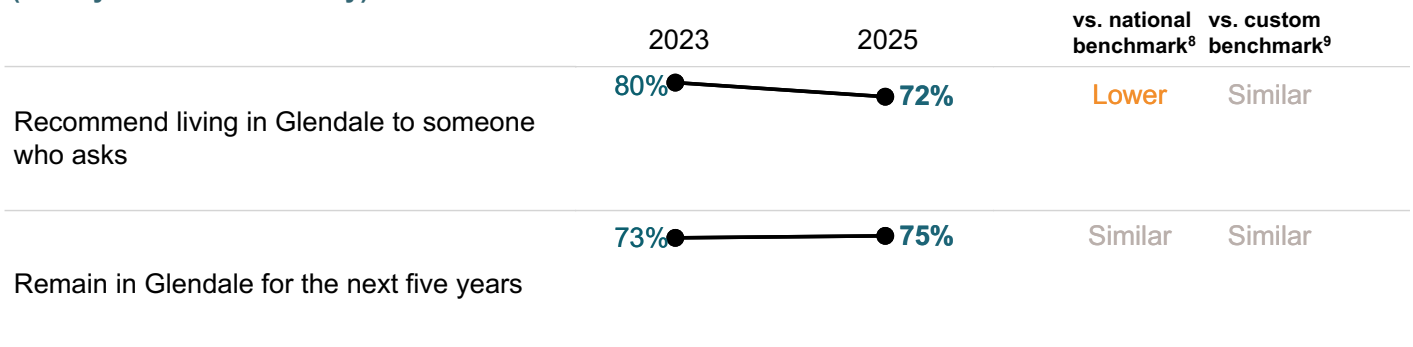
The overall quality of life in Glendale, 2025



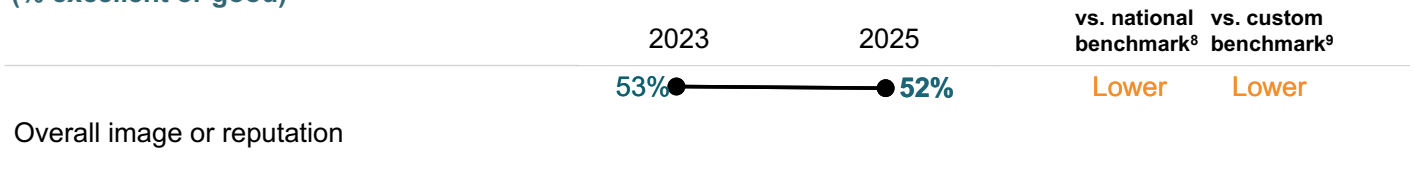
Please rate each of the following aspects of quality of life in Glendale. (% excellent or good)



Please indicate how likely or unlikely you are to do each of the following. (% very or somewhat likely)



Please rate each of the following in the Glendale community. (% excellent or good)



8. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

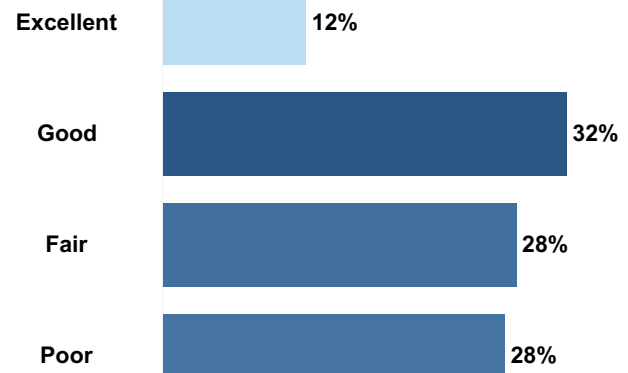
9. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.



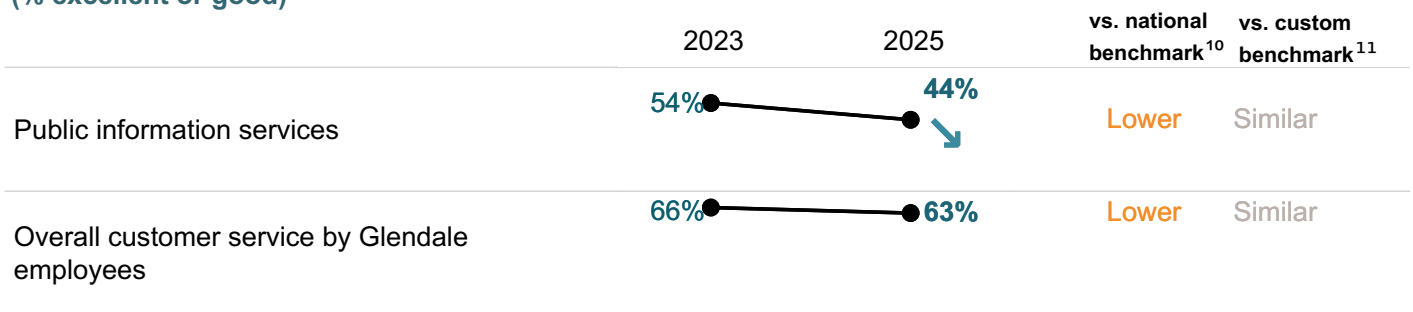
Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

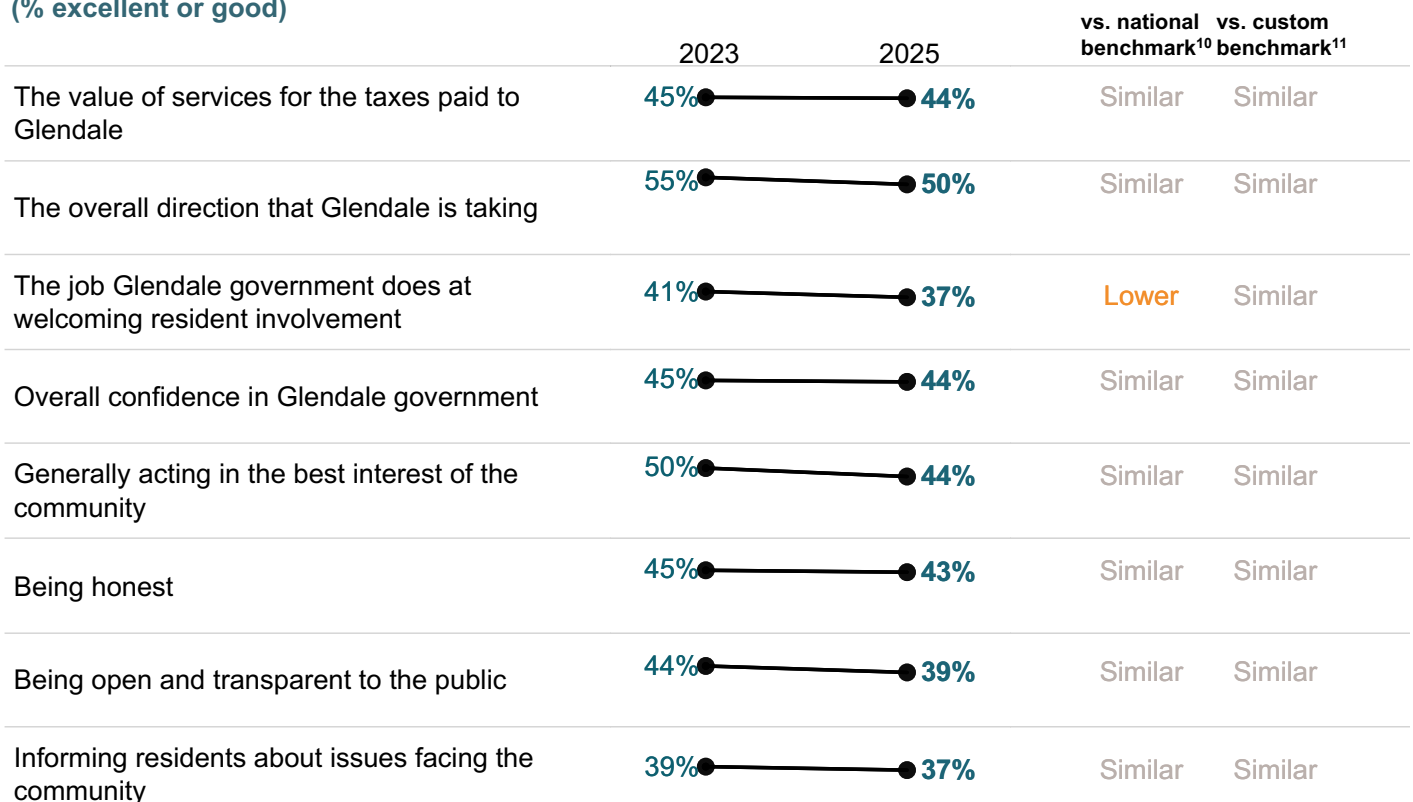
Overall confidence in Glendale government, 2025

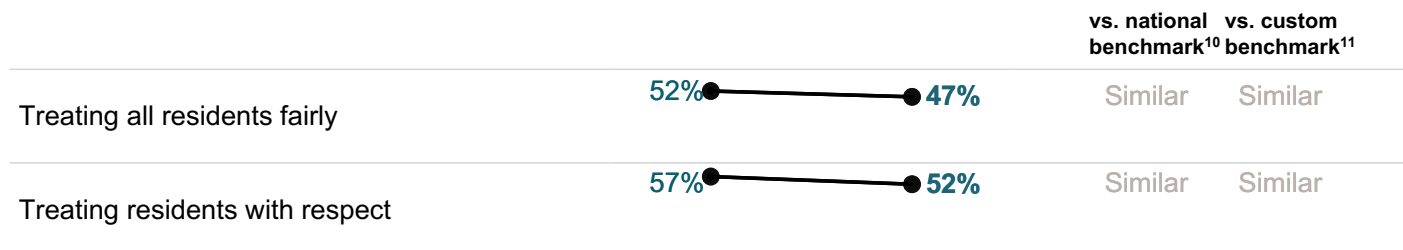


Please rate the quality of each of the following services in Glendale.
(% excellent or good)



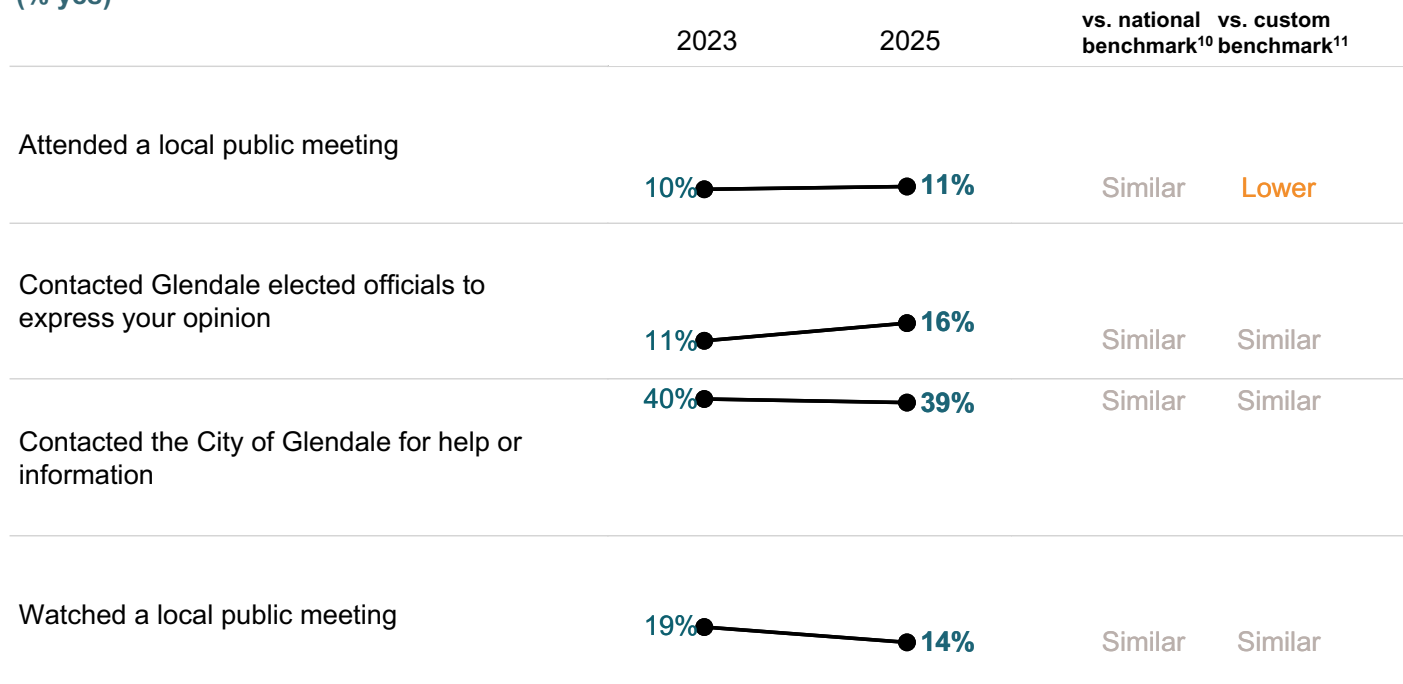
Please rate the following categories of Glendale government performance.
(% excellent or good)





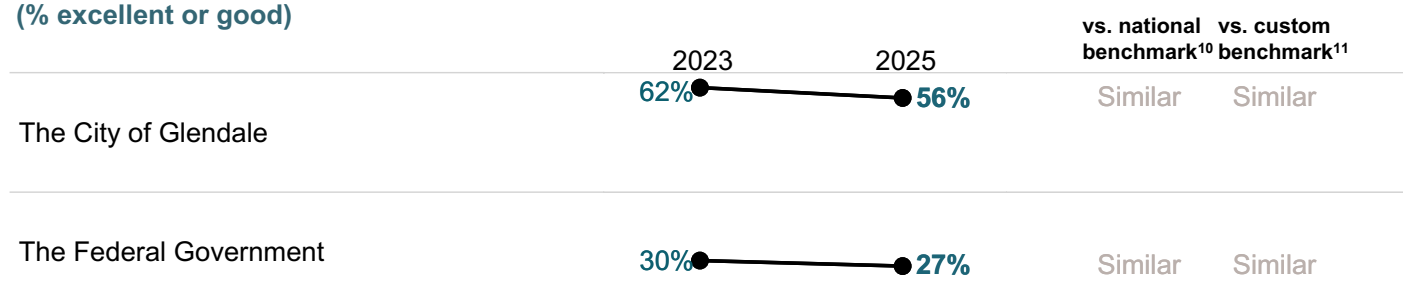
Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Overall, how would you rate the quality of the services provided by each of the following?

(% excellent or good)



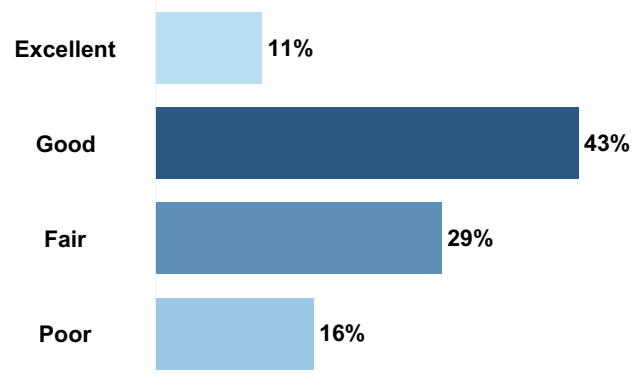
¹⁰. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

¹¹. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

Economy

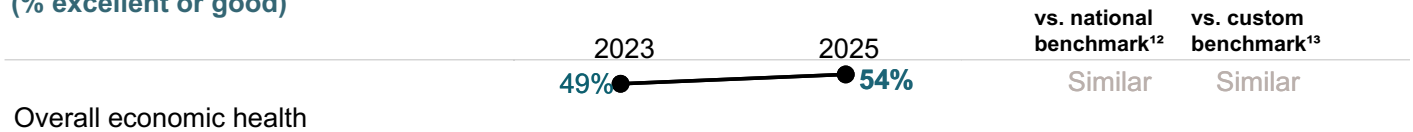
Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Glendale, 2025



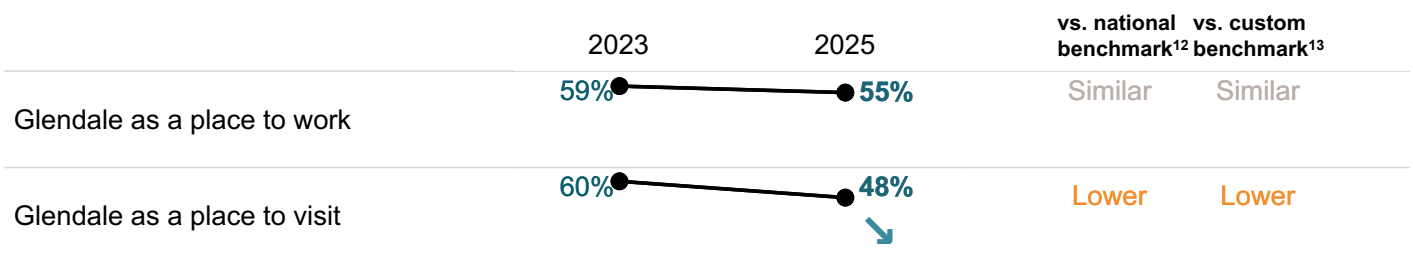
Please rate each of the following characteristics as they relate to Glendale as a whole.

(% excellent or good)



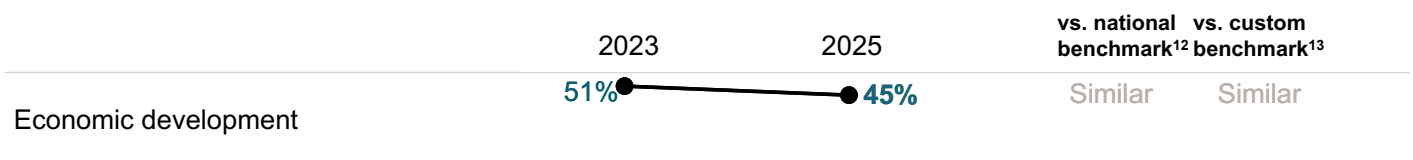
Please rate each of the following aspects of quality of life in Glendale.

(% excellent or good)



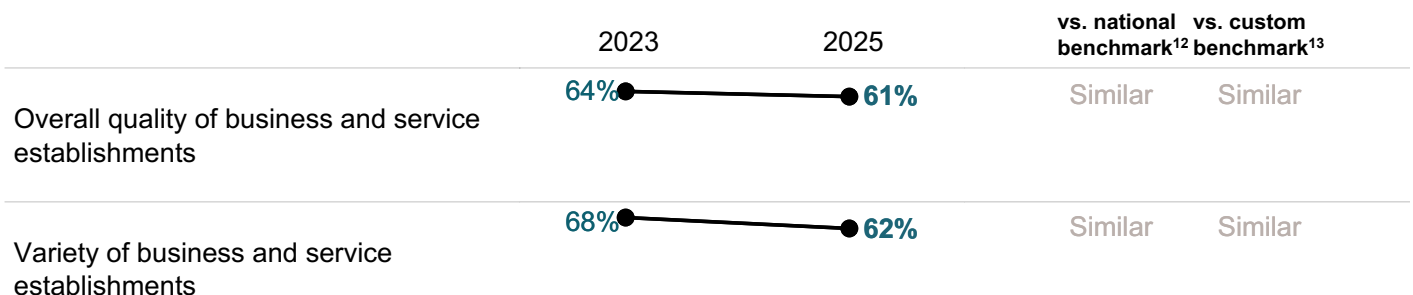
Please rate the quality of each of the following services in Glendale.

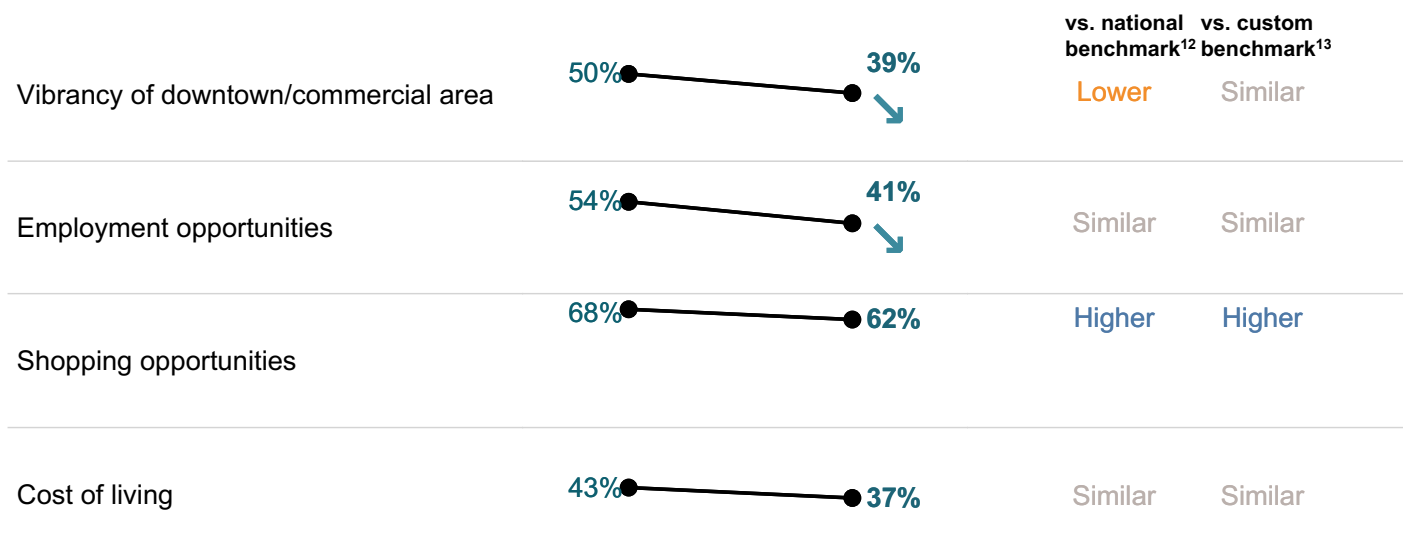
(% excellent or good)



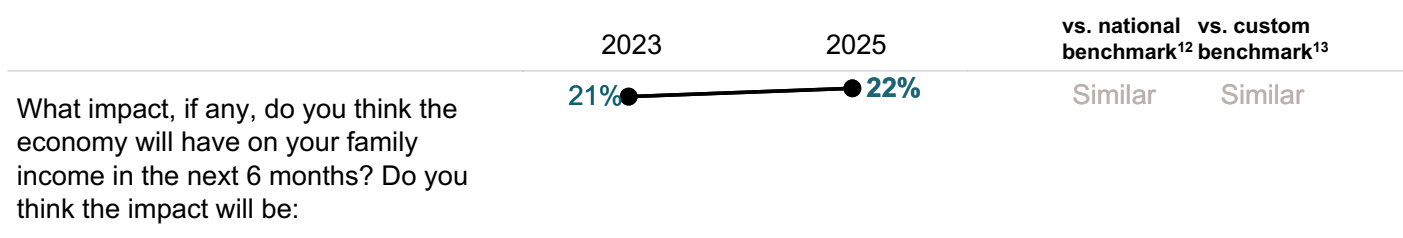
Please rate each of the following in the Glendale community.

(% excellent or good)





What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
 (% very or somewhat positive)



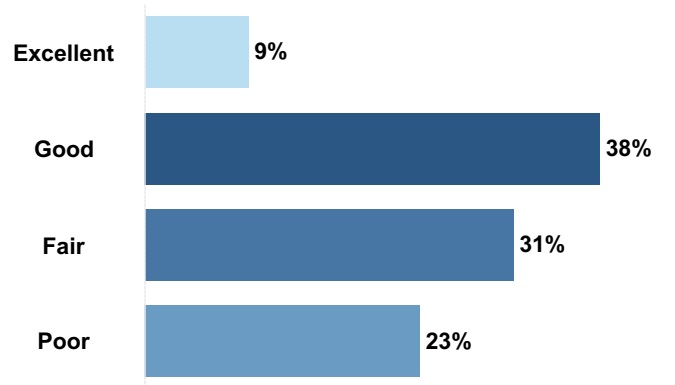
12. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

13. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

Mobility

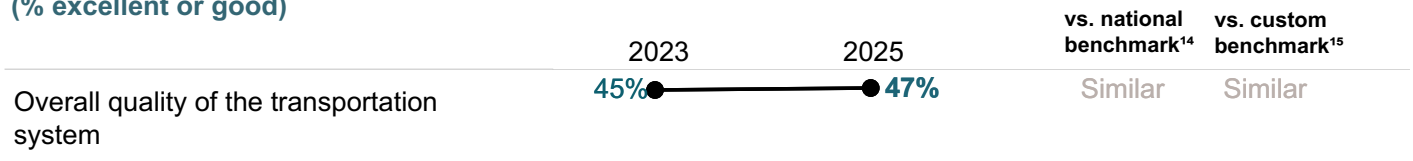
The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Glendale, 2025



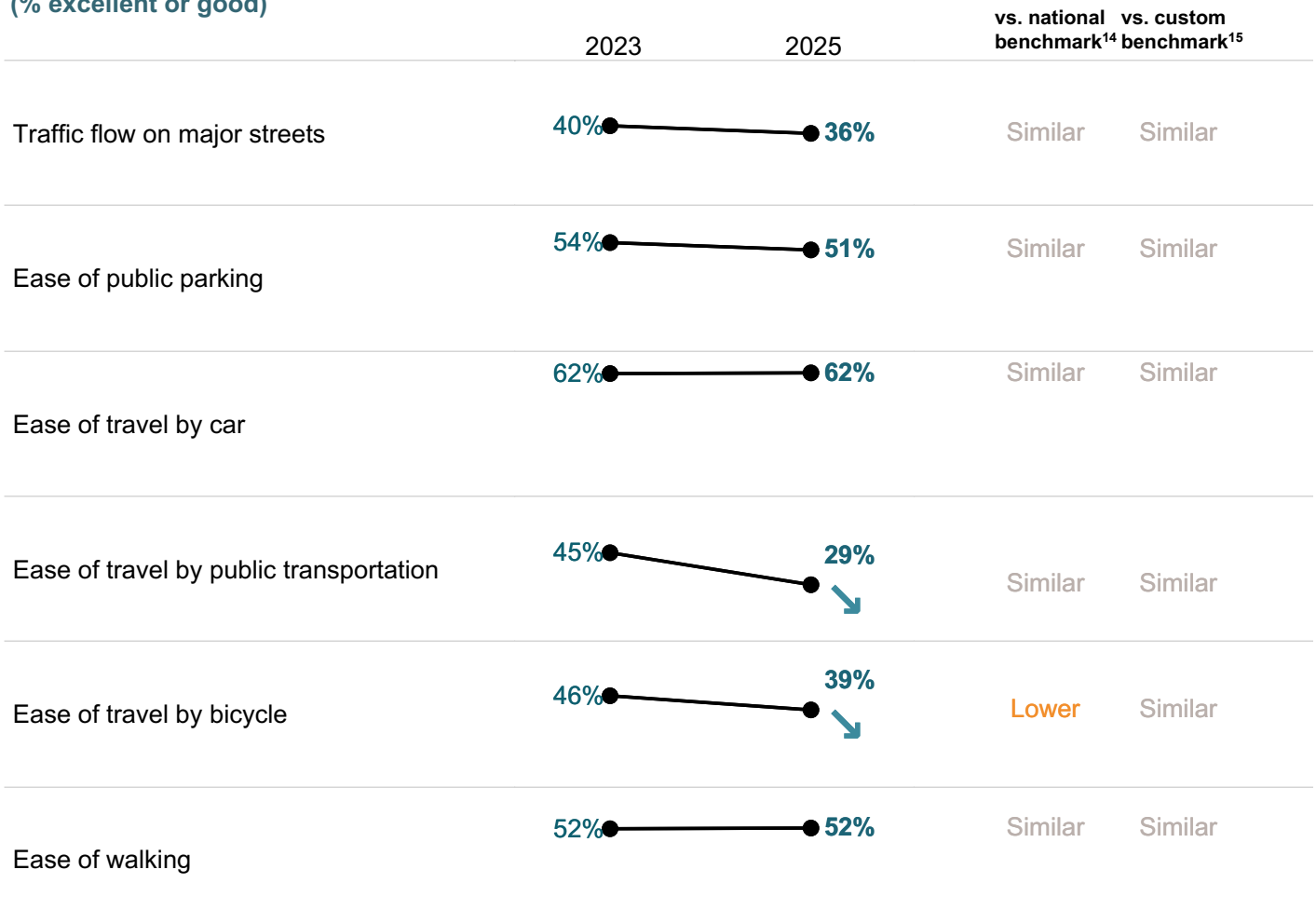
Please rate each of the following characteristics as they relate to Glendale as a whole.

(% excellent or good)



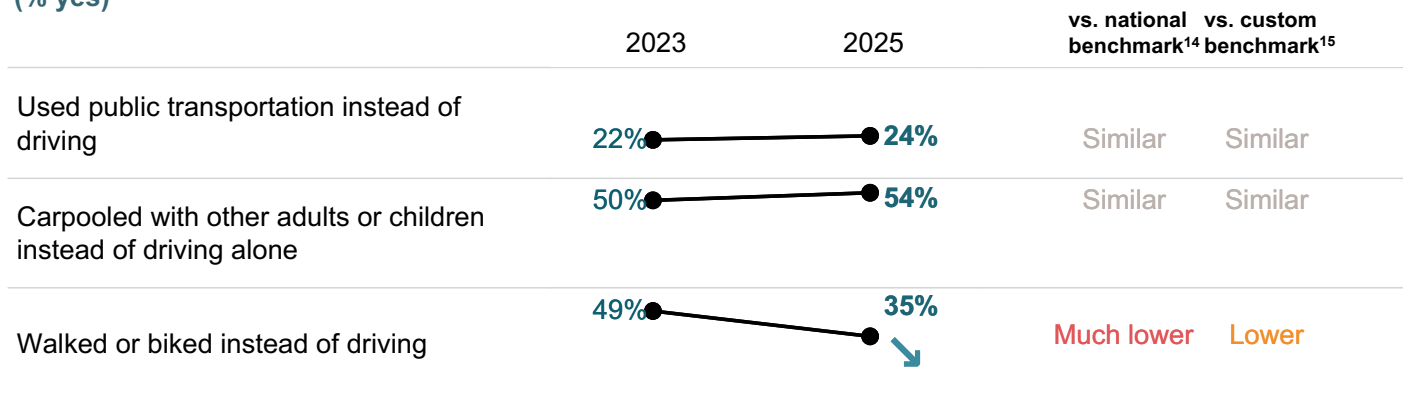
Please also rate each of the following in the Glendale community.

(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)



Please rate the quality of each of the following services in Glendale.

(% excellent or good)



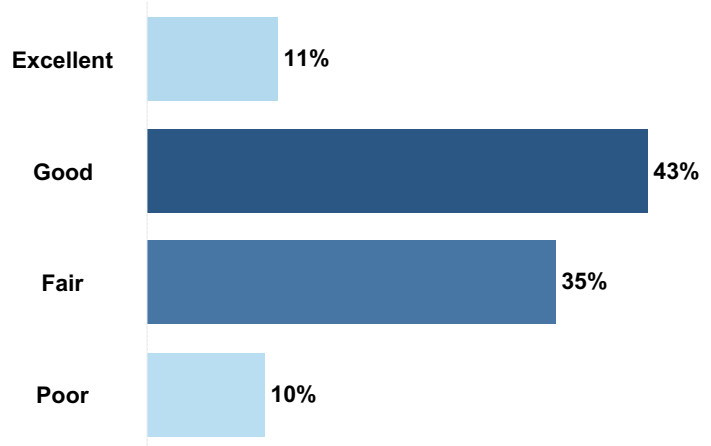
14. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

15. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

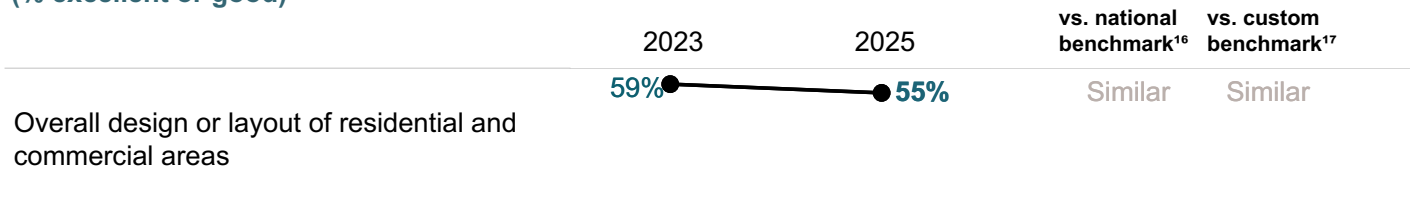
Community Design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

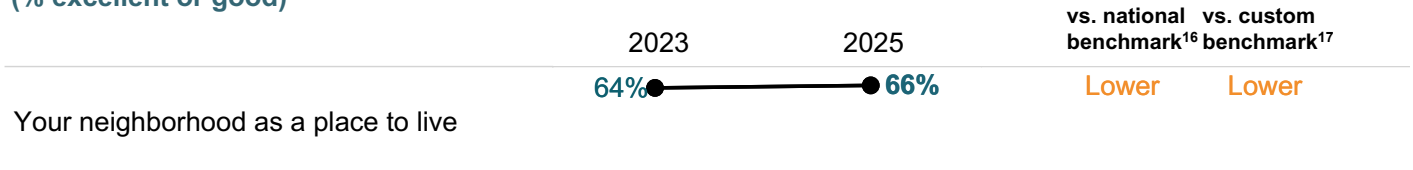
Overall design or layout of Glendale's residential and commercial areas, 2025



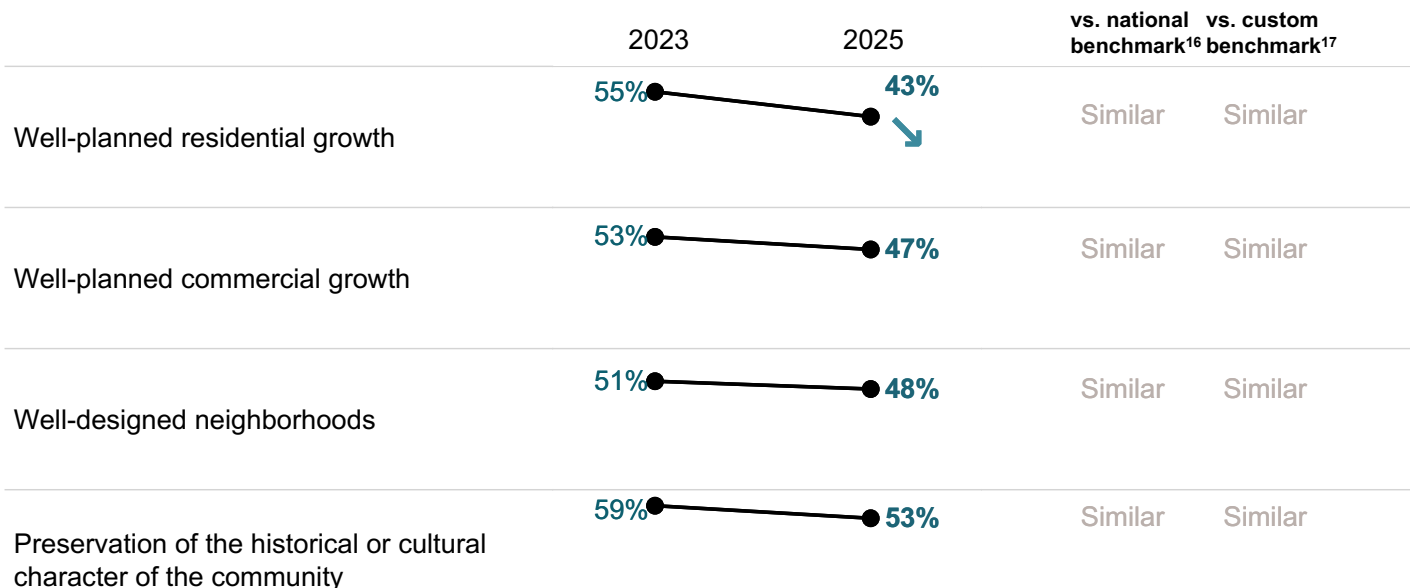
Please rate each of the following characteristics as they relate to Glendale as a whole.
(% excellent or good)

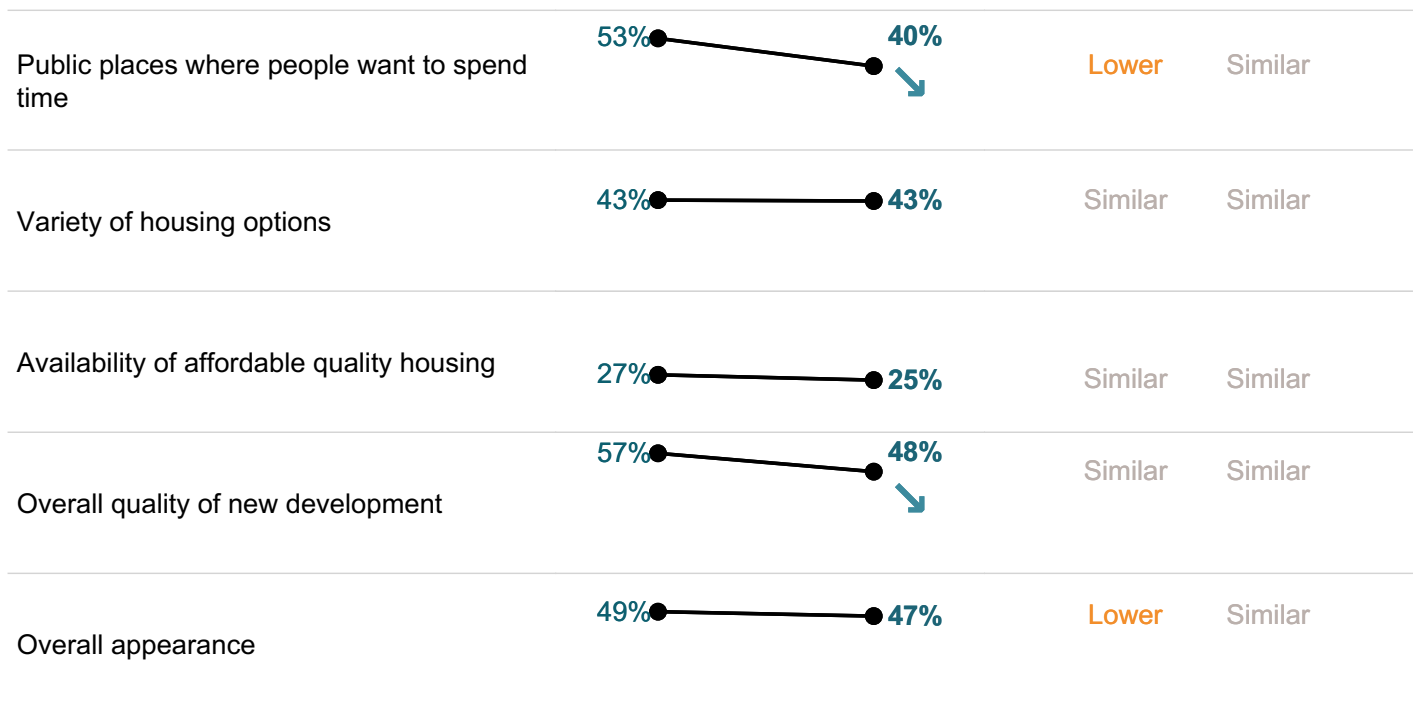


Please rate each of the following aspects of quality of life in Glendale.
(% excellent or good)

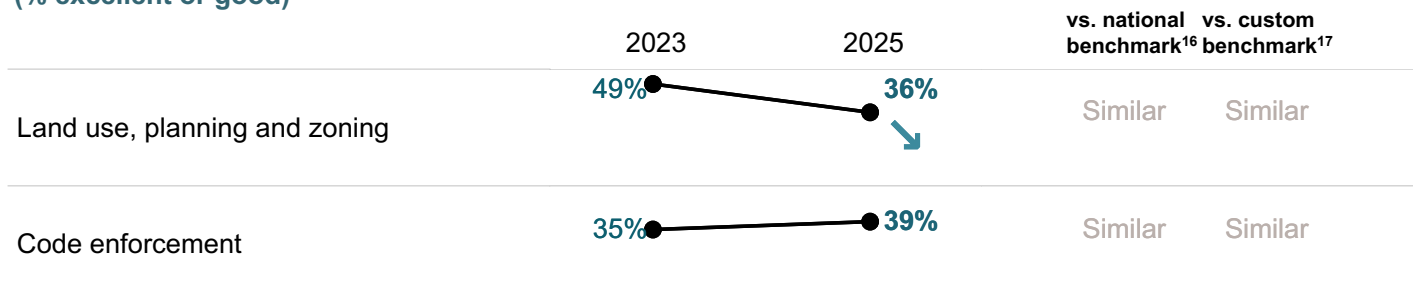


Please also rate each of the following in the Glendale community.
(% excellent or good)





Please rate the quality of each of the following services in Glendale.
 (% excellent or good)



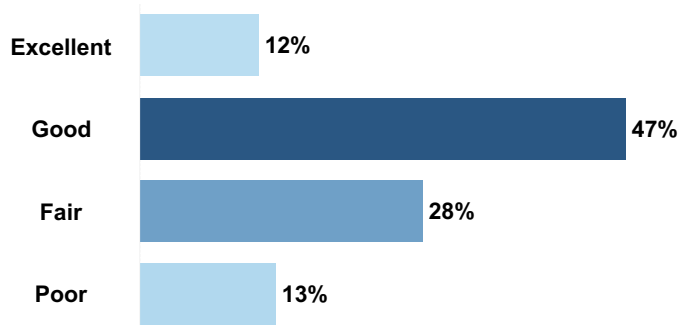
16. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

17. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

Utilities

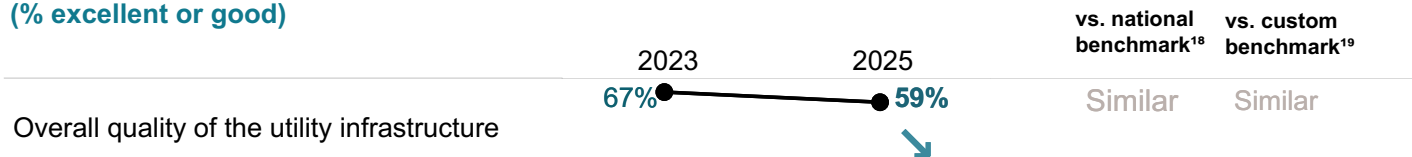
Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Glendale, 2025



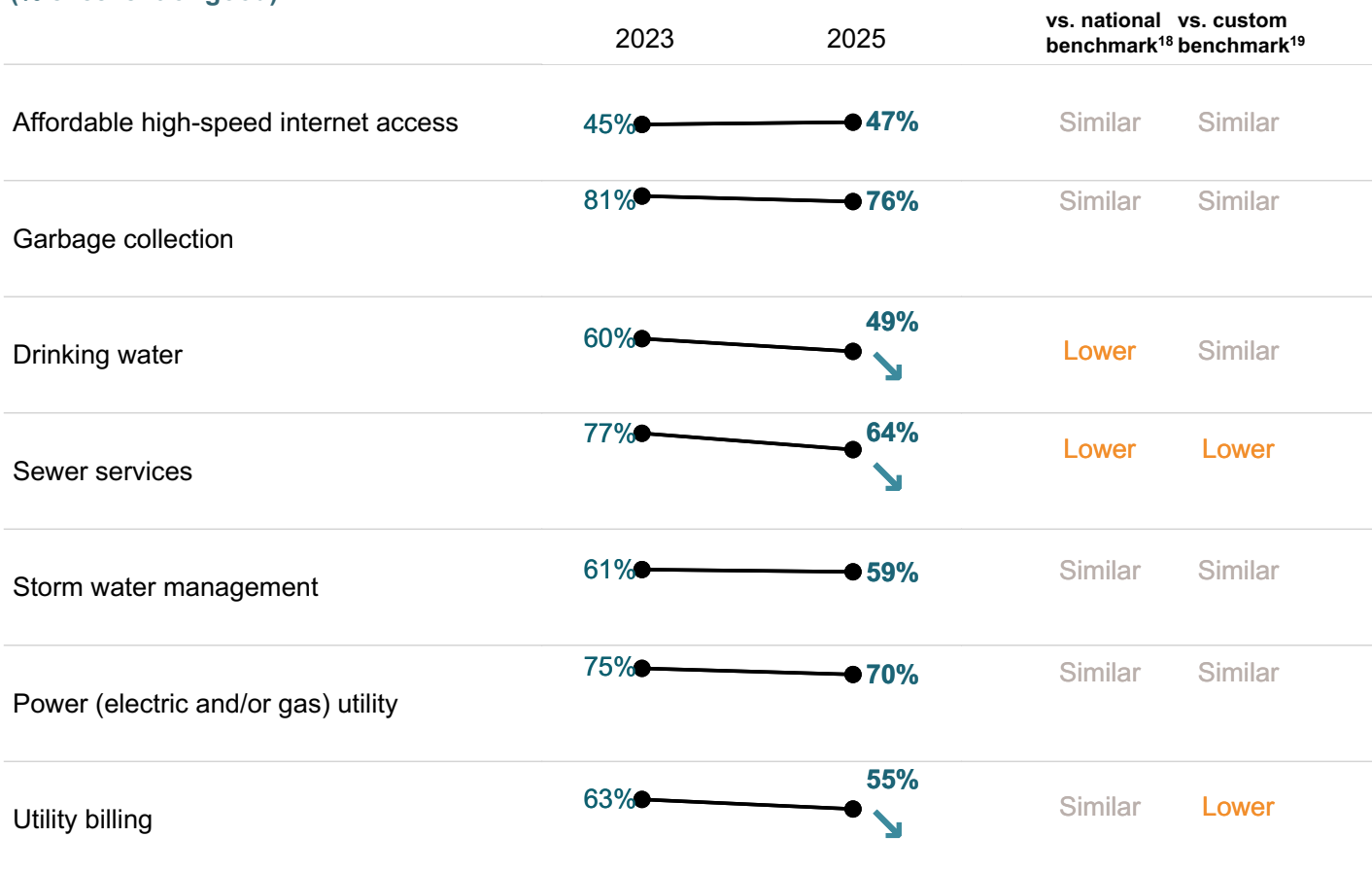
Please rate each of the following characteristics as they relate to Glendale as a whole.

(% excellent or good)



Please rate the quality of each of the following services in Glendale.

(% excellent or good)



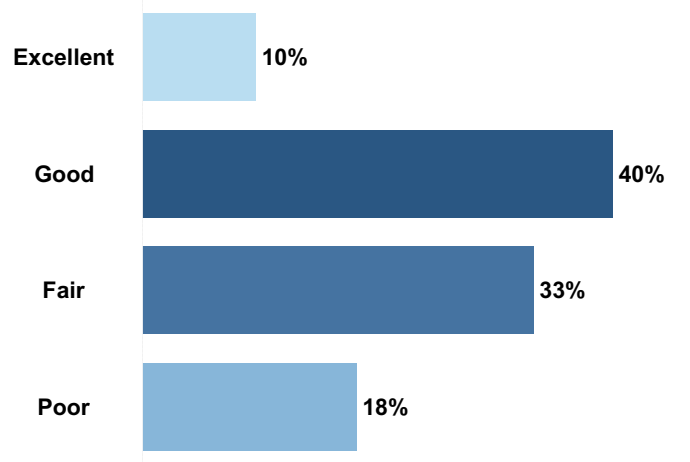
¹⁸. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

¹⁹. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

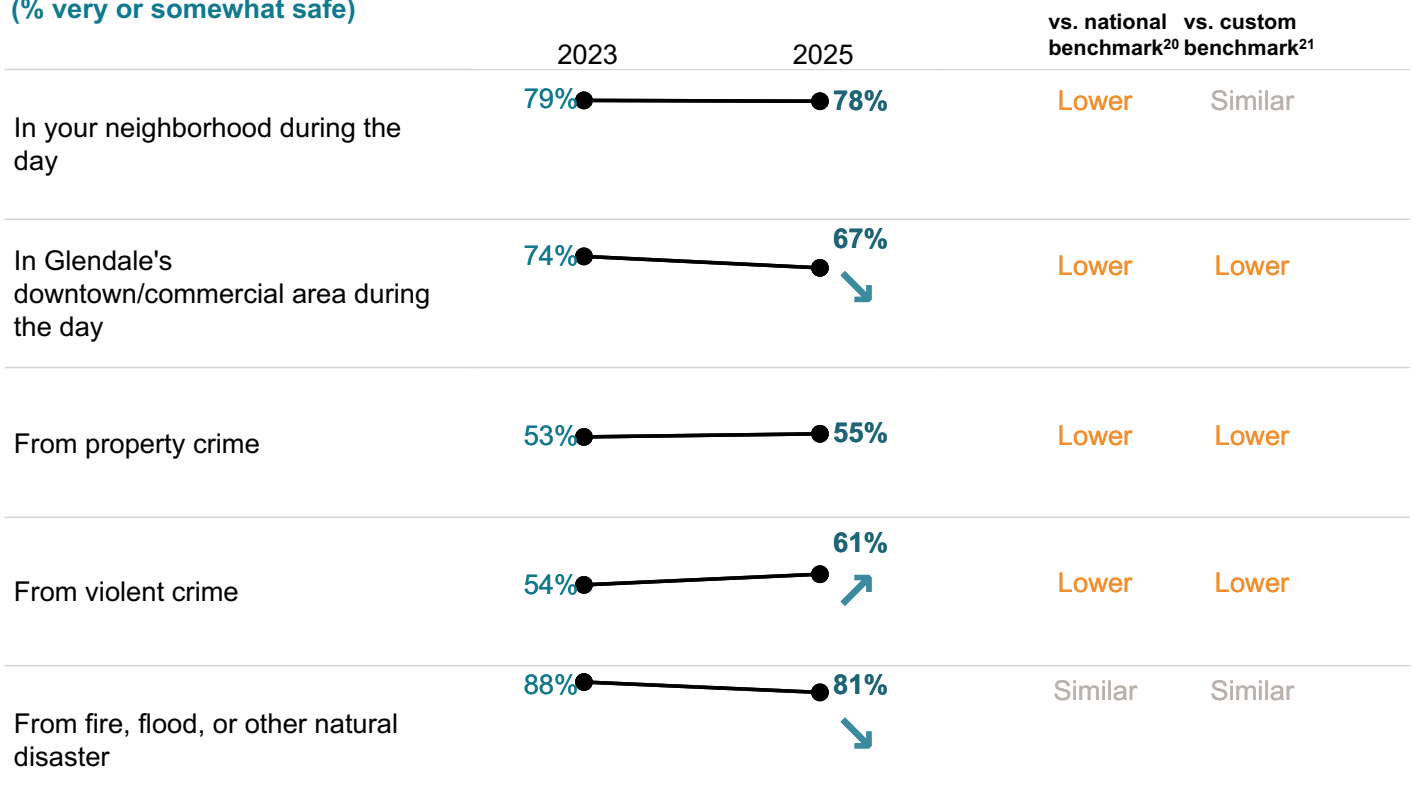
Overall feeling of safety in Glendale, 2025



Please rate each of the following characteristics as they relate to Glendale as a whole.
(% excellent or good)



Please rate how safe or unsafe you feel:
(% very or somewhat safe)



Please rate the quality of each of the following services in Glendale.
(% excellent or good)

	2023	2025	vs. national benchmark ²⁰	vs. custom benchmark ²¹
Police/Sheriff services	65%	61%	Lower	Lower
Crime prevention	45%	47%	Lower	Lower
Animal control	49%	50%	Lower	Lower
Ambulance or emergency medical services	73%	71%	Similar	Similar
Fire services	84%	80%	Similar	Similar
Fire prevention and education	63%	59%	Lower	Similar
Emergency preparedness	54%	49%	Lower	Similar

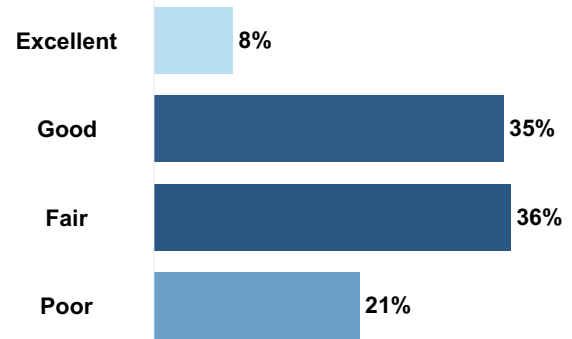
20. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

21. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

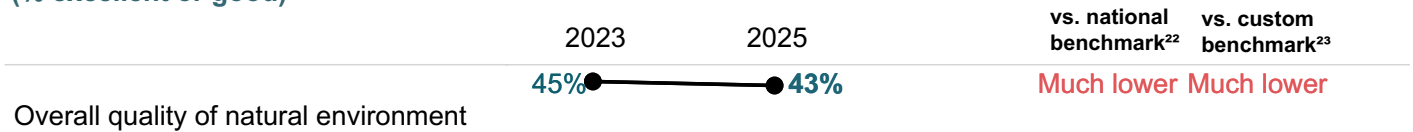
Natural Environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

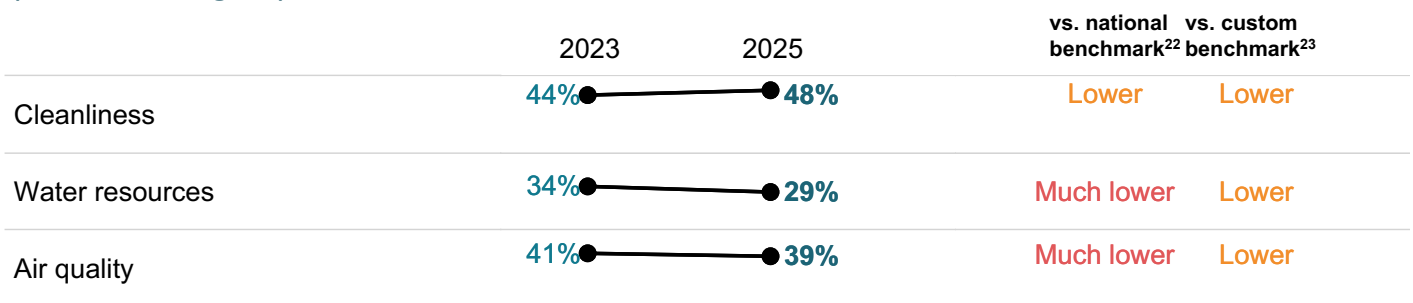
Overall quality of natural environment in Glendale, 2025



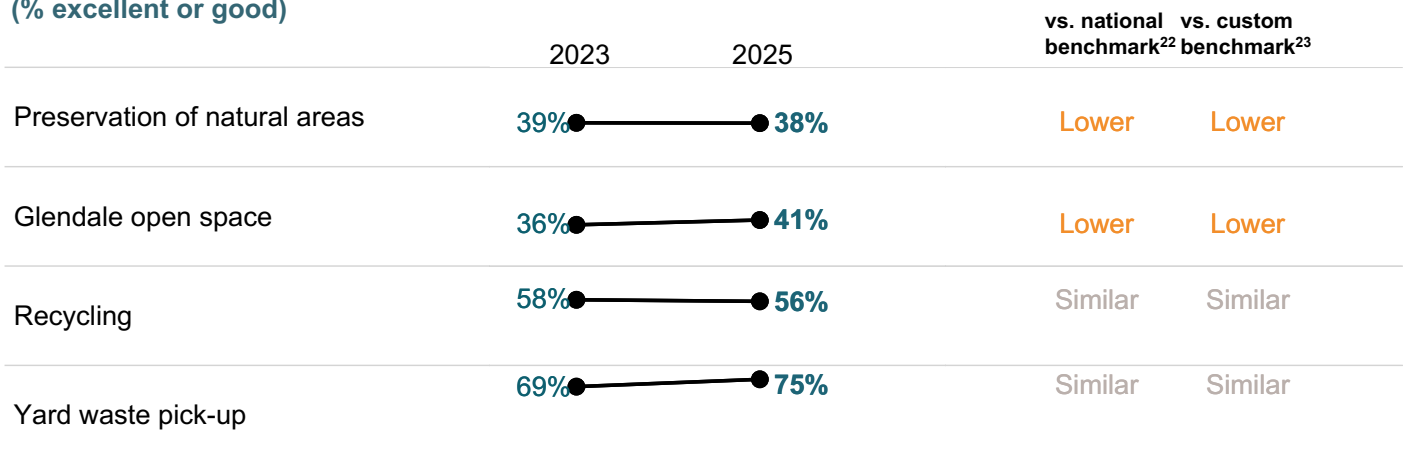
Please rate each of the following characteristics as they relate to Glendale as a whole.
(% excellent or good)



Please also rate each of the following in the Glendale community.
(% excellent or good)



Please rate the quality of each of the following services in Glendale.
(% excellent or good)



²². Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

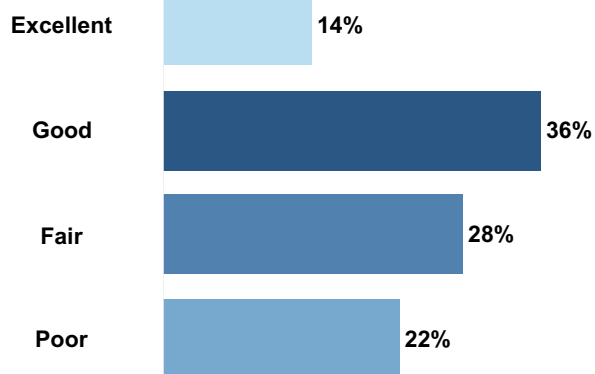
²³. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

Parks and Recreation

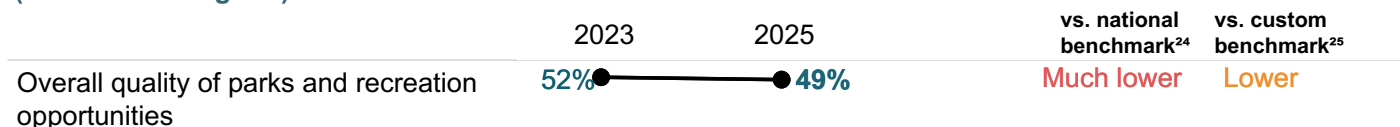
"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment."

- National Recreation and Park Association

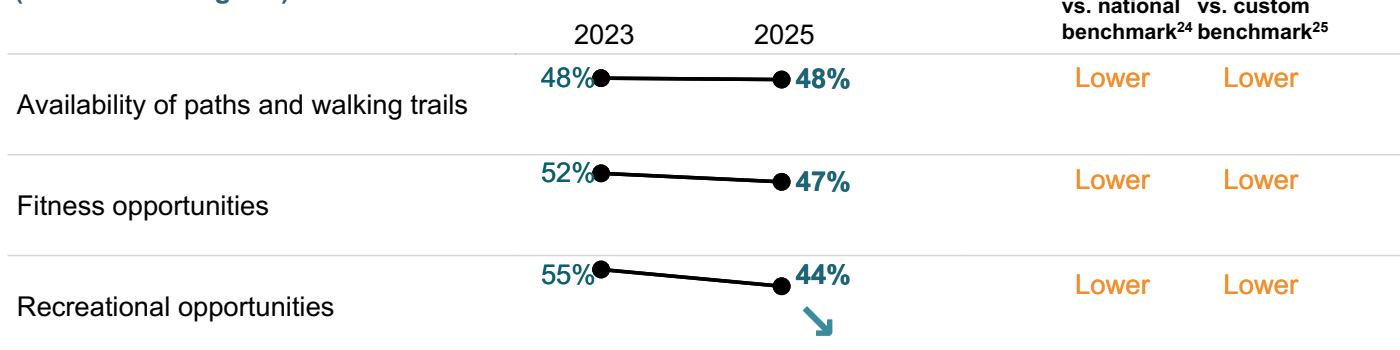
Overall quality of parks and recreation opportunities, 2025



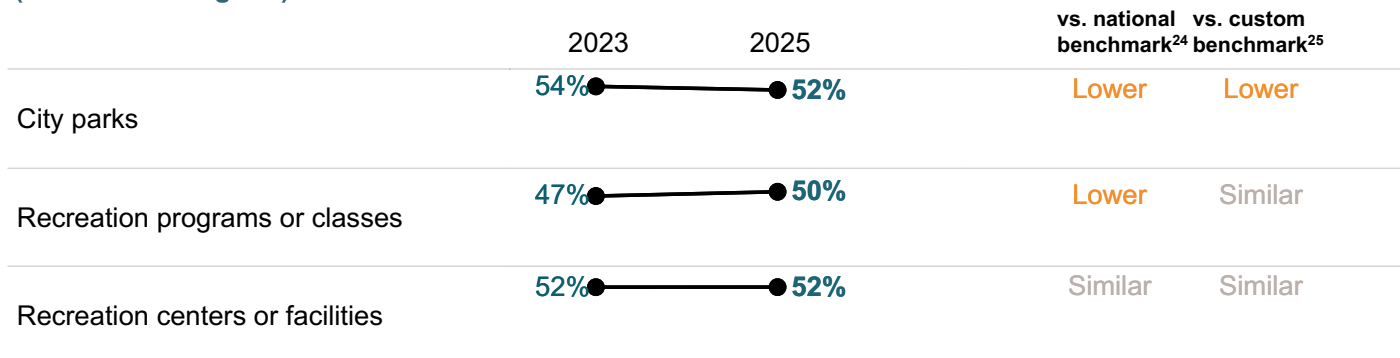
Please rate each of the following characteristics as they relate to Glendale as a whole.
(% excellent or good)



Please also rate each of the following in the Glendale community.
(% excellent or good)



Please rate the quality of each of the following services in Glendale.
(% excellent or good)



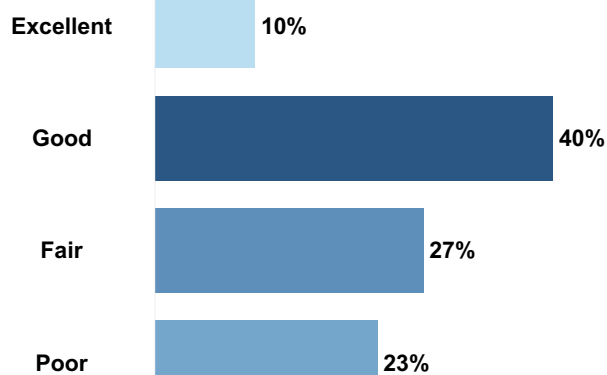
²⁴. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

²⁵. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can be found in the About section of the report.

Overall health and wellness opportunities in Glendale, 2025

Health and Wellness

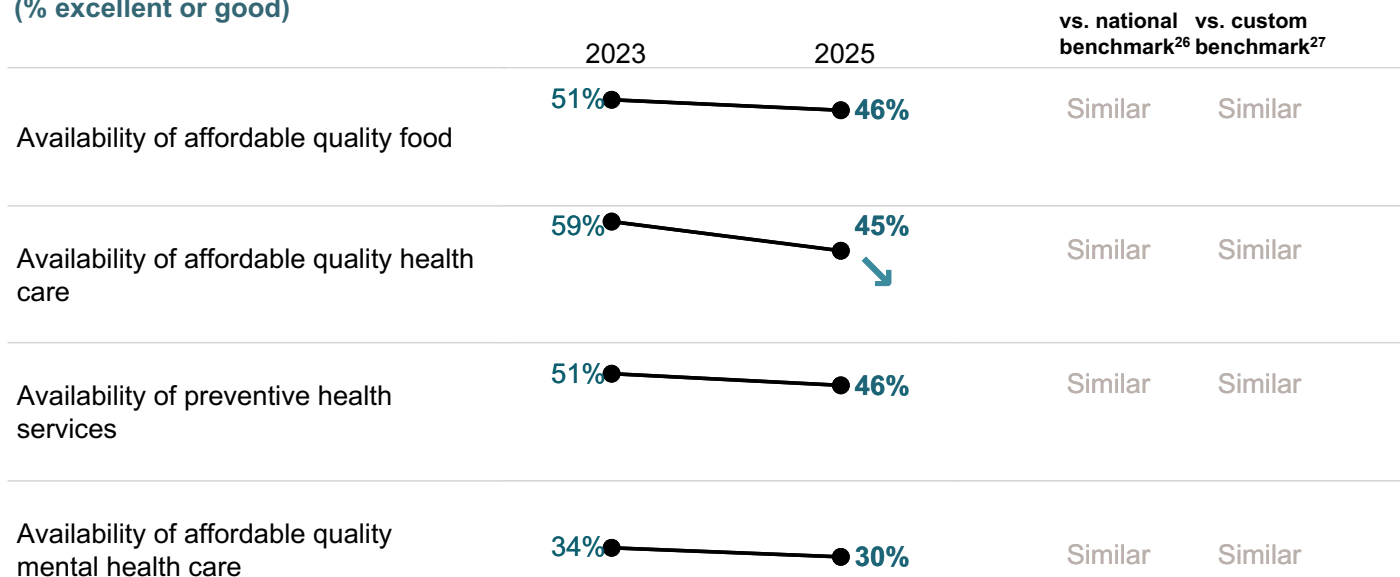
The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



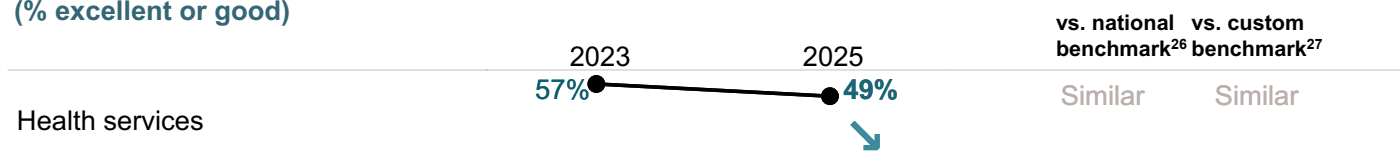
Please rate each of the following characteristics as they relate to Glendale as a whole.
(% excellent or good)



Please also rate each of the following in the Glendale community.
(% excellent or good)



Please rate the quality of each of the following services in Glendale.
(% excellent or good)



Please rate your overall health.
(% excellent or very good)

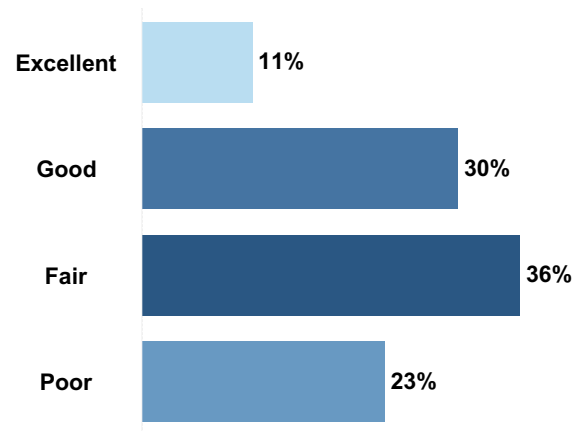


26. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.
27. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

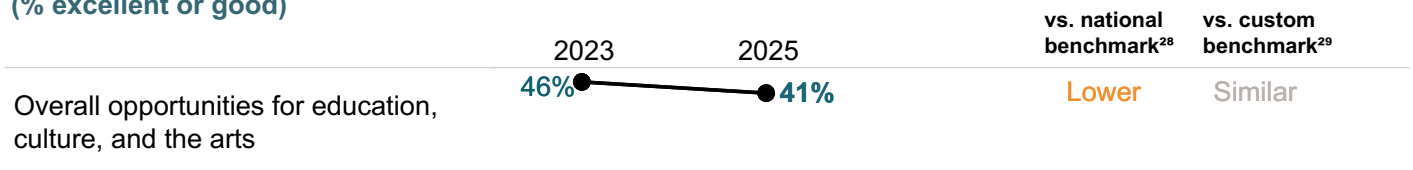
Education, Arts, and Culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

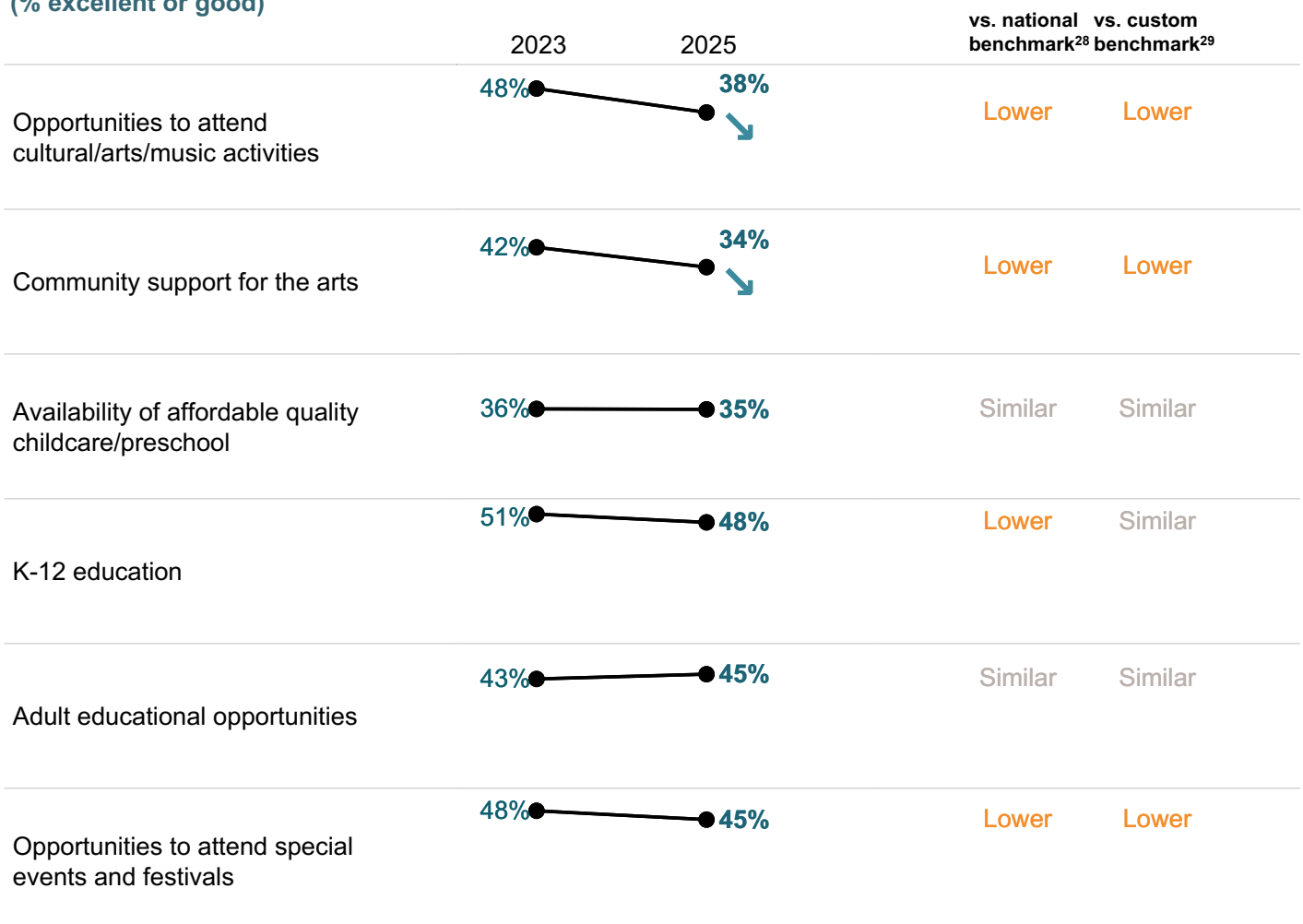
Overall opportunities for education, culture and the arts, 2025



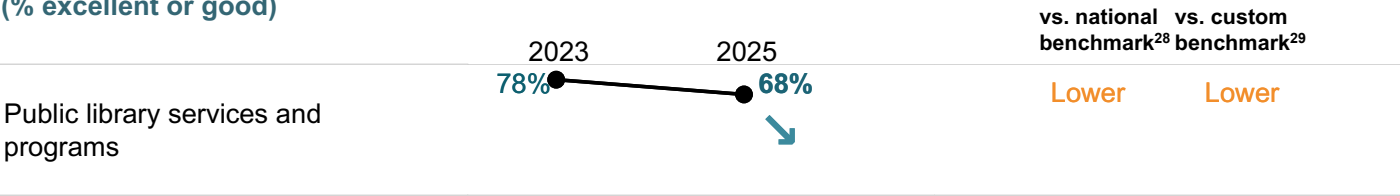
Please rate each of the following characteristics as they relate to Glendale as a whole.
(% excellent or good)



Please also rate each of the following in the Glendale community.
(% excellent or good)



Please rate the quality of each of the following services in Glendale.
(% excellent or good)

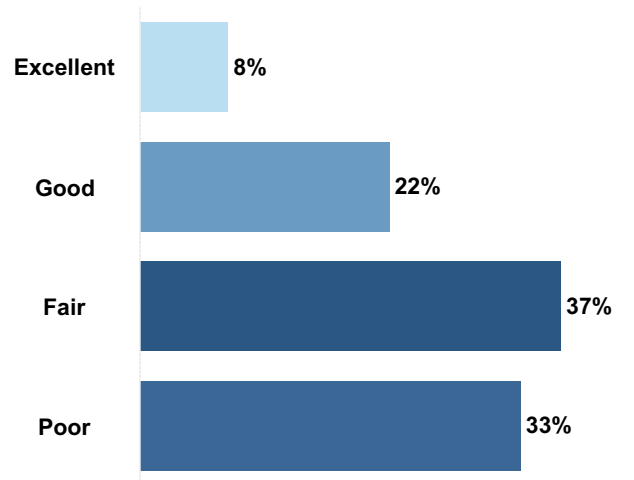


28. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.
29. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

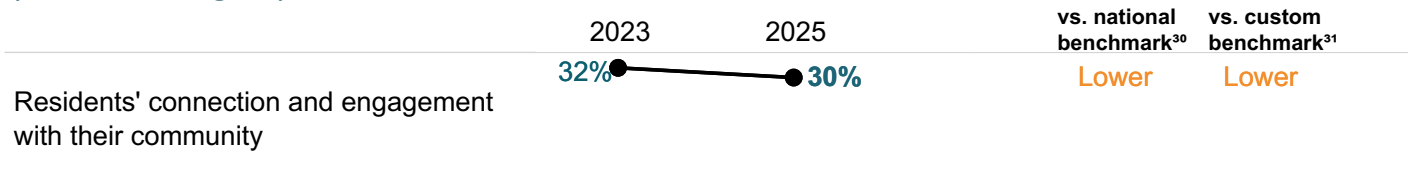
Inclusivity and Engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

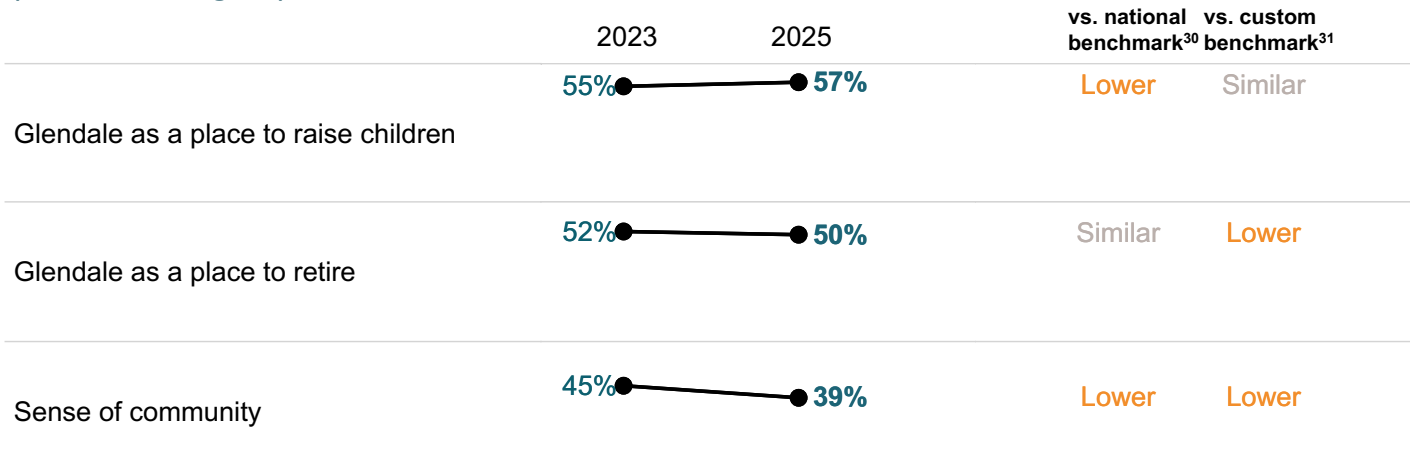
Residents' connection and engagement with their community, 2025



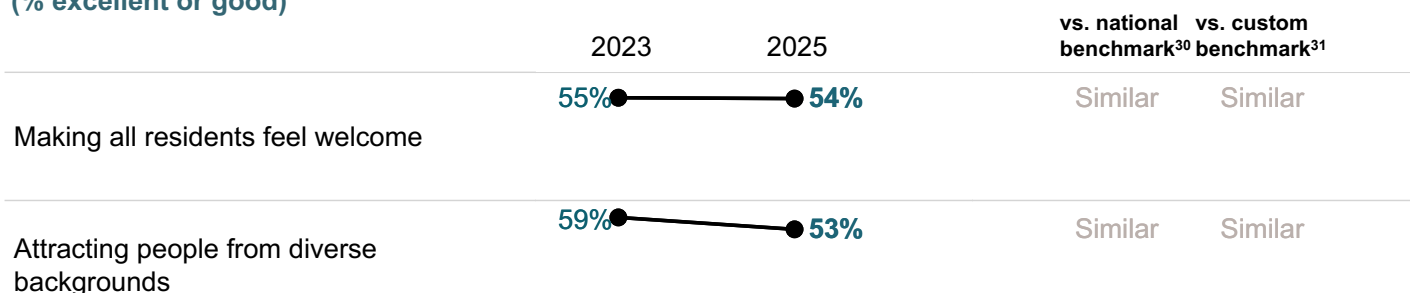
Please rate each of the following characteristics as they relate to Glendale as a whole.
(% excellent or good)

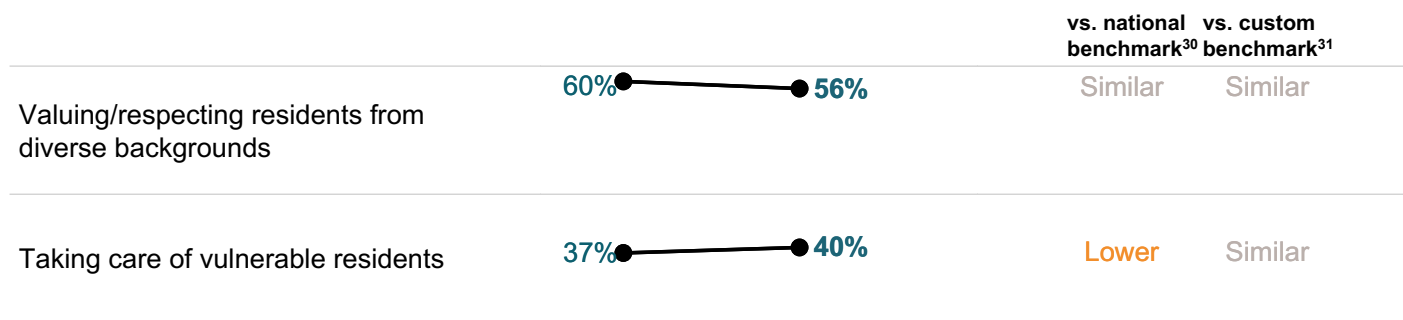


Please rate each of the following aspects of quality of life in Glendale.
(% excellent or good)

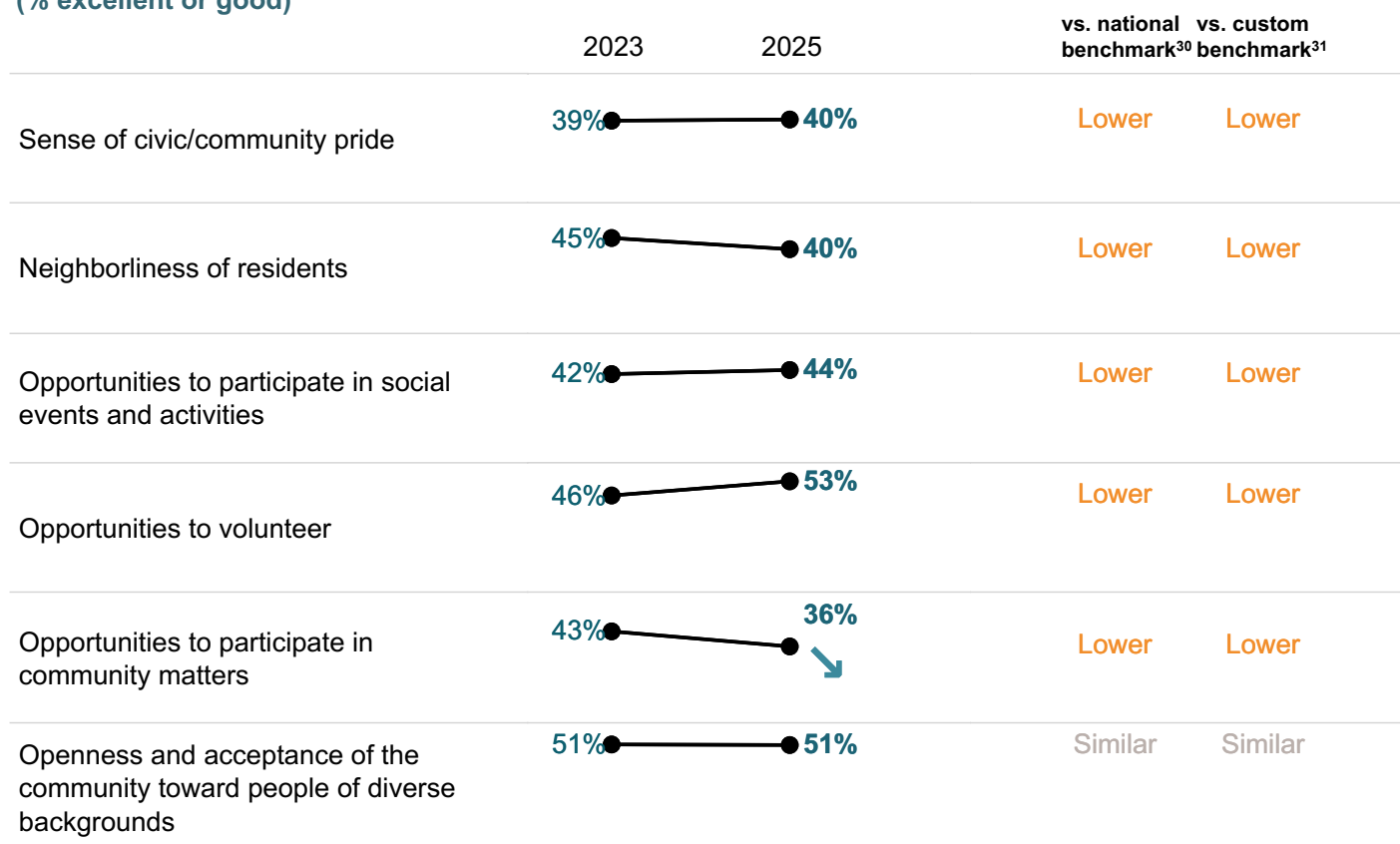


Please rate the job you feel the Glendale community does at each of the following.
(% excellent or good)

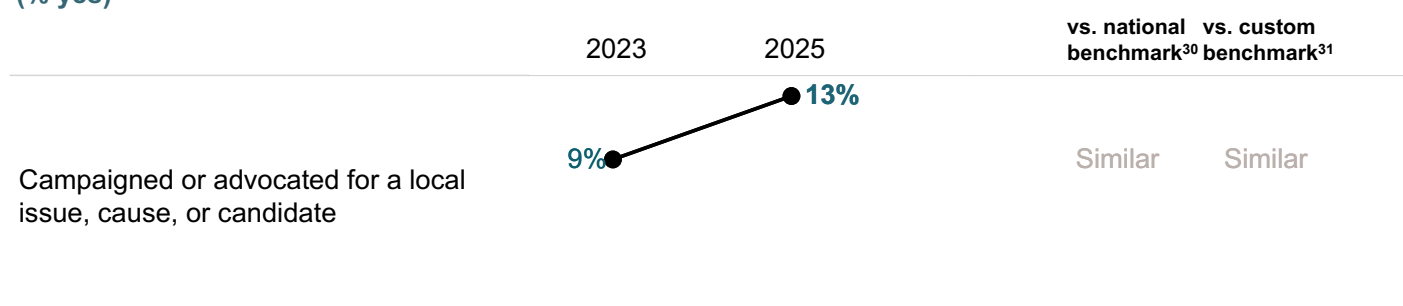




Please also rate each of the following in the Glendale community.
(% excellent or good)



Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)



30. Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

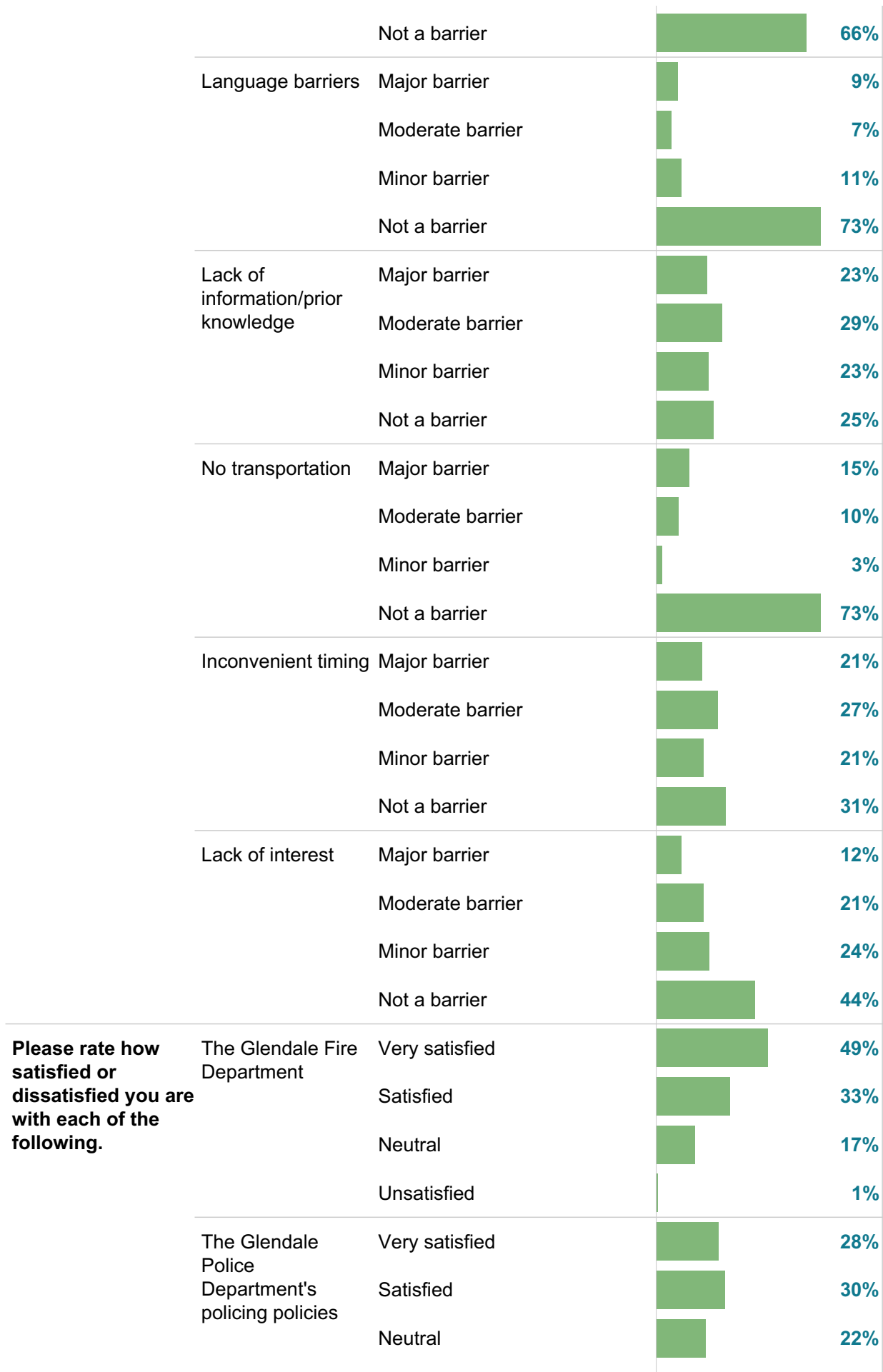
31. Comparison to the custom benchmark is shown. A description of the custom benchmark cohort can found in the About section of the report. If no comparison is available, this is left blank.

Custom questions

Below are the complete set of responses to each custom question on the survey. By default, “don’t know” responses are excluded, but may be added to the table using the response filter below.

Overall, how would you rate the quality of the services provided by each of the following?	The Arizona State Government	Excellent		7%
		Good		35%
		Fair		33%
		Poor		25%
	How likely are you to build an Accessory Dwelling Unit (Casitas, guest houses) on your property in the next 24 months?	Very likely		6%
		Likely		2%
		Neutral		13%
		Unlikely		16%
		Very unlikely		64%
Please rate how much of a priority, if at all, you think it is for the City of Glendale to consider adding the following types of facilities/fields to neighborhood parks, like Northern Horizon Park (W Northern Ave & N 63rd Ave) and Orangewood Park (7727 N 71st Ave).	Football Fields	Very high priority		12%
		High priority		19%
		Medium priority		30%
		Low priority		17%
		Not a priority		22%
	Basketball Courts	Very high priority		16%
		High priority		29%
		Medium priority		33%
		Low priority		11%
		Not a priority		11%
	Baseball Fields	Very high priority		11%
		High priority		24%
		Medium priority		34%
		Low priority		19%

		Not a priority		12%
Soccer Fields		Very high priority		17%
		High priority		31%
		Medium priority		26%
		Low priority		13%
		Not a priority		13%
Hockey Fields		Very high priority		5%
		High priority		11%
		Medium priority		28%
		Low priority		25%
		Not a priority		30%
Tennis Courts		Very high priority		10%
		High priority		14%
		Medium priority		31%
		Low priority		26%
		Not a priority		20%
Bike Track		Very high priority		25%
		High priority		27%
		Medium priority		24%
		Low priority		14%
		Not a priority		10%
How much of a barrier, if at all, are each of the following in your ability to engage with the City of Glendale (e.g., participating in public meetings, events, surveys, etc.)?	Limited or no internet access	Major barrier		15%
		Moderate barrier		9%
		Minor barrier		5%
		Not a barrier		71%
	Accessibility barriers (due to a disability)	Major barrier		12%
		Moderate barrier		9%
		Minor barrier		13%



	Unsatisfied		11%
	Very unsatisfied		9%
The Glendale Police Department's understanding of the needs of the community	Very satisfied		23%
	Satisfied		30%
	Neutral		21%
	Unsatisfied		14%
	Very unsatisfied		12%
What is your zip code?	85301		24%
	85302		14%
	85303		16%
	85304		11%
	85305		11%
	85306		8%
	85308		15%
	85310		1%

The City of Glendale 2025 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Glendale.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Glendale as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Glendale as a place to raise children.....	1	2	3	4	5
Glendale as a place to work.....	1	2	3	4	5
Glendale as a place to visit.....	1	2	3	4	5
Glendale as a place to retire	1	2	3	4	5
The overall quality of life in Glendale	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Glendale as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Glendale	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Glendale.....	1	2	3	4	5
Overall design or layout of Glendale's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Glendale					
(water, sewer, storm water, electric/gas, broadband)	1	2	3	4	5
Overall feeling of safety in Glendale.....	1	2	3	4	5
Overall quality of natural environment in Glendale	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Glendale.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Glendale to someone who asks	1	2	3	4	5
Remain in Glendale for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Glendale's downtown/commercial area during the day.....	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Glendale community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Glendale community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Glendale	1	2	3	4	5
Variety of business and service establishments in Glendale.....	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Glendale	1	2	3	4	5
Overall image or reputation of Glendale.....	1	2	3	4	5

7. Please also rate each of the following in the Glendale community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Glendale	1	2	3	4	5
Ease of travel by public transportation in Glendale.....	1	2	3	4	5
Ease of travel by bicycle in Glendale.....	1	2	3	4	5
Ease of walking in Glendale.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Glendale	1	2	3	4	5
Overall appearance of Glendale.....	1	2	3	4	5
Cleanliness of Glendale.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.)	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.) ...	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care	1	2	3	4	5
Opportunities to attend cultural/arts/music activities	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Glendale	1	2	3	4	5
Opportunities to participate in social events and activities	1	2	3	4	5
Opportunities to attend special events and festivals	1	2	3	4	5
Opportunities to volunteer	1	2	3	4	5
Opportunities to participate in community matters	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Glendale (in-person, phone, email, or web) for help or information	1	2
Contacted Glendale elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.)	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Glendale	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone	1	2
Walked or biked instead of driving.....	1	2

The City of Glendale 2025 Community Survey

9. Please rate the quality of each of the following services in Glendale.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.)	1	2	3	4	5
Affordable high-speed internet access	1	2	3	4	5
Garbage collection	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.)	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts)	1	2	3	4	5
Glendale open space	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes	1	2	3	4	5
Recreation centers or facilities	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services and programs.....	1	2	3	4	5
Overall customer service by Glendale employees (police, receptionists, planners, etc.)	1	2	3	4	5

10. Please rate the following categories of Glendale government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Glendale.....	1	2	3	4	5
The overall direction that Glendale is taking.....	1	2	3	4	5
The job Glendale government does at welcoming resident involvement	1	2	3	4	5
Overall confidence in Glendale government.....	1	2	3	4	5
Generally acting in the best interest of the community	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community	1	2	3	4	5
Treating all residents fairly	1	2	3	4	5
Treating residents with respect	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Glendale.....	1	2	3	4	5
The Arizona State Government.....	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Glendale community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Glendale	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Glendale.....	1	2	3	4
Overall design or layout of Glendale's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Glendale (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Glendale.....	1	2	3	4
Overall quality of natural environment in Glendale	1	2	3	4
Overall quality of parks and recreation opportunities.....	1	2	3	4
Overall health and wellness opportunities in Glendale.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

13. How likely are you to build an Accessory Dwelling Unit (Casitas, guest houses) on your property in the next 24 months?

☐ Very likely ☐ Likely ☐ Neutral ☐ Unlikely ☐ Very unlikely ☐ Don't know

14. Please rate how much of a priority, if at all, you think it is for the City of Glendale to consider adding the following types of facilities/fields to neighborhood parks, like Northern Horizon Park (W Northern Ave & N 63rd Ave) and Orangewood Park (7727 N 71st Ave).

	<u>Very high priority</u>	<u>High priority</u>	<u>Medium priority</u>	<u>Low priority</u>	<u>Not a priority</u>	<u>Don't know</u>
Football Fields.....	1	2	3	4	5	6
Basketball Courts.....	1	2	3	4	5	6
Baseball Fields.....	1	2	3	4	5	6
Soccer Fields	1	2	3	4	5	6
Hockey Fields.....	1	2	3	4	5	6
Tennis Courts.....	1	2	3	4	5	6
Bike Track.....	1	2	3	4	5	6

15. What other types of facilities/fields, if any, would you like to see added?

16. How much of a barrier, if at all, are each of the following in your ability to engage with the City of Glendale (e.g., participating in public meetings, events, surveys, etc.)?

	<u>Major barrier</u>	<u>Moderate barrier</u>	<u>Minor barrier</u>	<u>Not a barrier</u>	<u>Don't know</u>
Limited or no internet access	1	2	3	4	5
Accessibility barriers (due to a disability)	1	2	3	4	5
Language barriers.....	1	2	3	4	5
Lack of information/prior knowledge.....	1	2	3	4	5
No transportation.....	1	2	3	4	5
Inconvenient timing.....	1	2	3	4	5
Lack of interest	1	2	3	4	5

17. What other barriers, if any, do you experience in engaging with the City of Glendale?

18. Please rate how satisfied or dissatisfied you are with each of the following.

	<u>Very satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Unsatisfied</u>	<u>Very unsatisfied</u>	<u>Don't know</u>
The Glendale Fire Department.....	1	2	3	4	5	6
The Glendale Police Department's policing policies.....	1	2	3	4	5	6
The Glendale Police Department's understanding of the needs of the community	1	2	3	4	5	6

The City of Glendale 2025 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:	<u>Several times a day</u>	<u>Once a day</u>	<u>A few times a week</u>	<u>Every few weeks</u>	<u>Less often or never</u>	<u>Don't know</u>
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, X (formerly Twitter), Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online	1	2	3	4	5	6

D2. Please rate your overall health.

☐ Excellent ☐ Very good ☐ Good ☐ Fair ☐ Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

☐ Very positive ☐ Somewhat positive ☐ Neutral ☐ Somewhat negative ☐ Very negative

D4. How many years have you lived in Glendale?

☐ Less than 2 years
☐ 2-5 years
☐ 6-10 years
☐ 11-20 years
☐ More than 20 years

D5. Which best describes the building you live in?

☐ Single-family detached home
☐ Townhouse or duplex (may share walls but no units above or below you)
☐ Condominium or apartment (have units above or below you)
☐ Mobile home
☐ Other

D6. Do you rent or own your home?

☐ Rent
☐ Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

☐ Less than \$300 ☐ \$2,500 to \$3,999
☐ \$300 to \$599 ☐ \$4,000 to \$6,999
☐ \$600 to \$999 ☐ \$7,000 to \$9,999
☐ \$1,000 to \$1,499 ☐ \$10,000 or more
☐ \$1,500 to \$2,499

D8. Do any children 17 or under live in your household?

☐ No ☐ Yes

D9. Are you or any other members of your household aged 65 or older?

☐ No ☐ Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

☐ Less than \$25,000 ☐ \$100,000 to \$149,999
☐ \$25,000 to \$49,999 ☐ \$150,000 to \$199,999
☐ \$50,000 to \$74,999 ☐ \$200,000 to \$299,999
☐ \$75,000 to \$99,999 ☐ \$300,000 or more

D11. Are you of Hispanic, Latino/a/x, or Spanish origin?

☐ No ☐ Yes

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

☐ American Indian or Alaskan Native
☐ Asian
☐ Black or African American
☐ Native Hawaiian or Other Pacific Islander
☐ White
☐ A race not listed

D13. In which category is your age?

☐ 18-24 years ☐ 55-64 years
☐ 25-34 years ☐ 65-74 years
☐ 35-44 years ☐ 75 years or older
☐ 45-54 years

D14. What is your gender?

☐ Woman
☐ Man
☐ Identify in another way

D15. What is your zip code?

☐ 85301 ☐ 85306
☐ 85302 ☐ 85307
☐ 85303 ☐ 85308
☐ 85304 ☐ 85310
☐ 85305

Thank you!

Please return the completed survey in the postage-paid envelope to:
National Research Center, PO Box 14050, Houston, TX 77221-9904



National Community Survey

2025 Glendale Resident Survey





Agenda

- Why Survey?
- History of the Survey
- Survey Methodology
- Overview of Results
- Next Steps



Why Conduct a Resident Survey?

Scientifically valid source of
information around the
priorities and **perceptions** of
residents in Glendale



History

- 2023
 - First Resident Survey using the National Community Survey
- 2024
 - First Custom Resident Survey
 - Focused on Housing needs in the city
- 2025
 - Second Resident Survey using the National Community Survey
 - The survey ran from June through August
- Future - 2026
 - Will be a custom Resident Survey



Survey Methodology





Population Sample

- 8,000 households across Glendale were randomly selected to participate in the random sample portion of the survey
- Households were sent a postcard with a QR code linked to the survey and then a survey packet



Self-Select or “Open” Survey

- All residents were eligible to participate in the “open” portion of the survey
- Glendale communicated through multiple channels about the opportunity to participate



Statistical Validity & Weighting

- The survey is scientifically valid at a 95% Confidence Interval, with $\pm 5\%$ margin of error
- The survey results were weighted to ensure proper representation of all demographics and council districts in Glendale

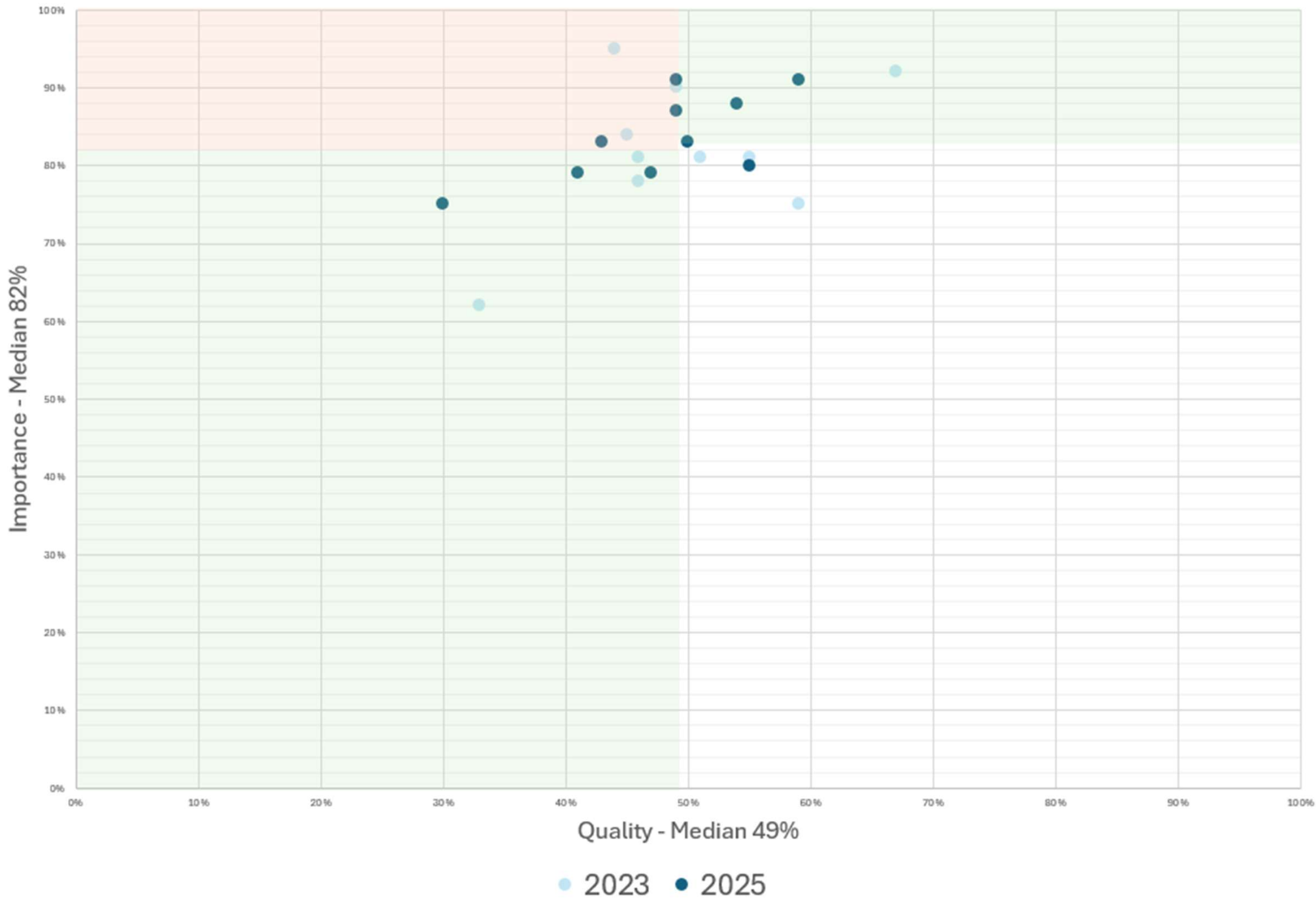


Overview of Results





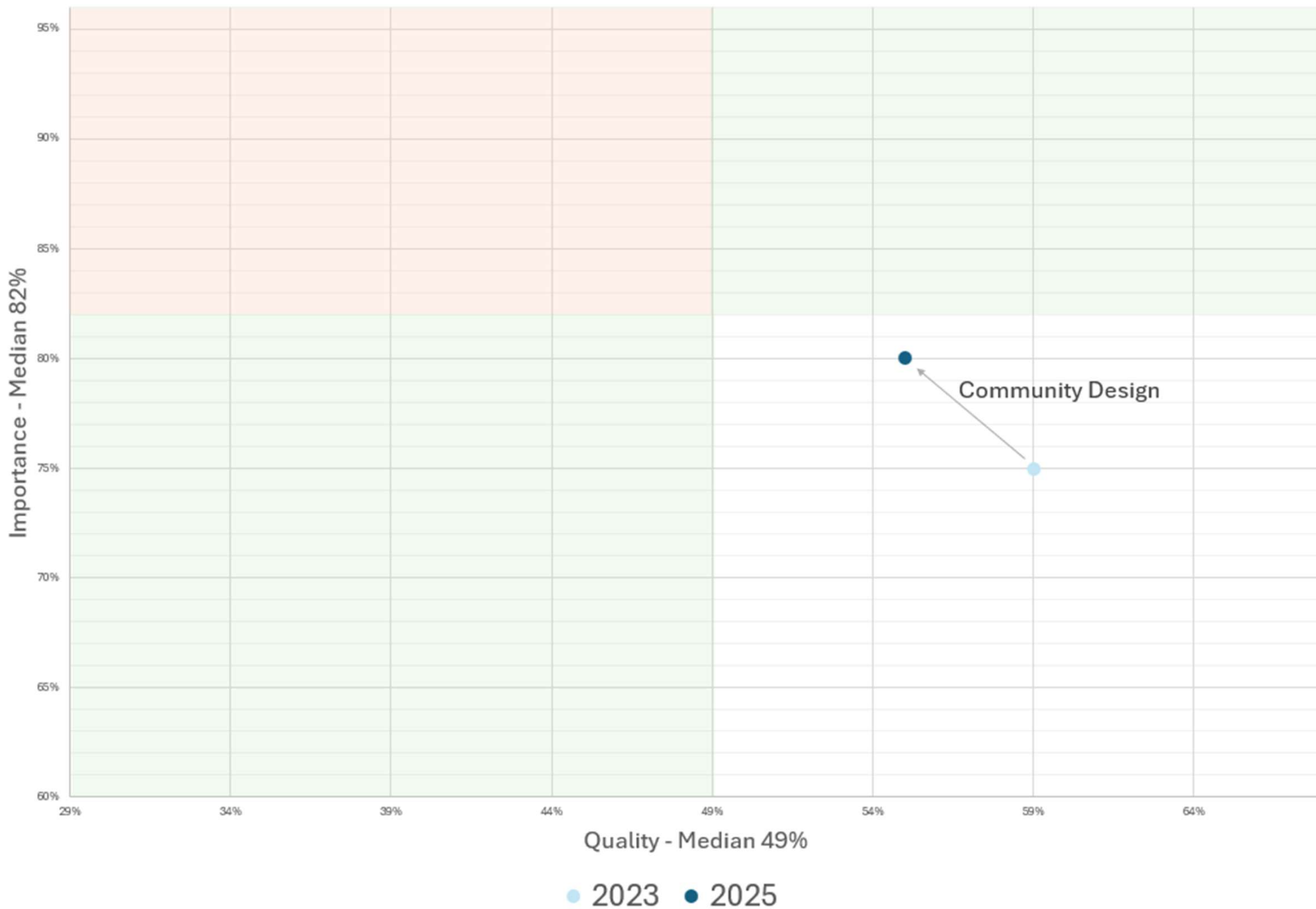
Facets of Livability - Importance and Quality



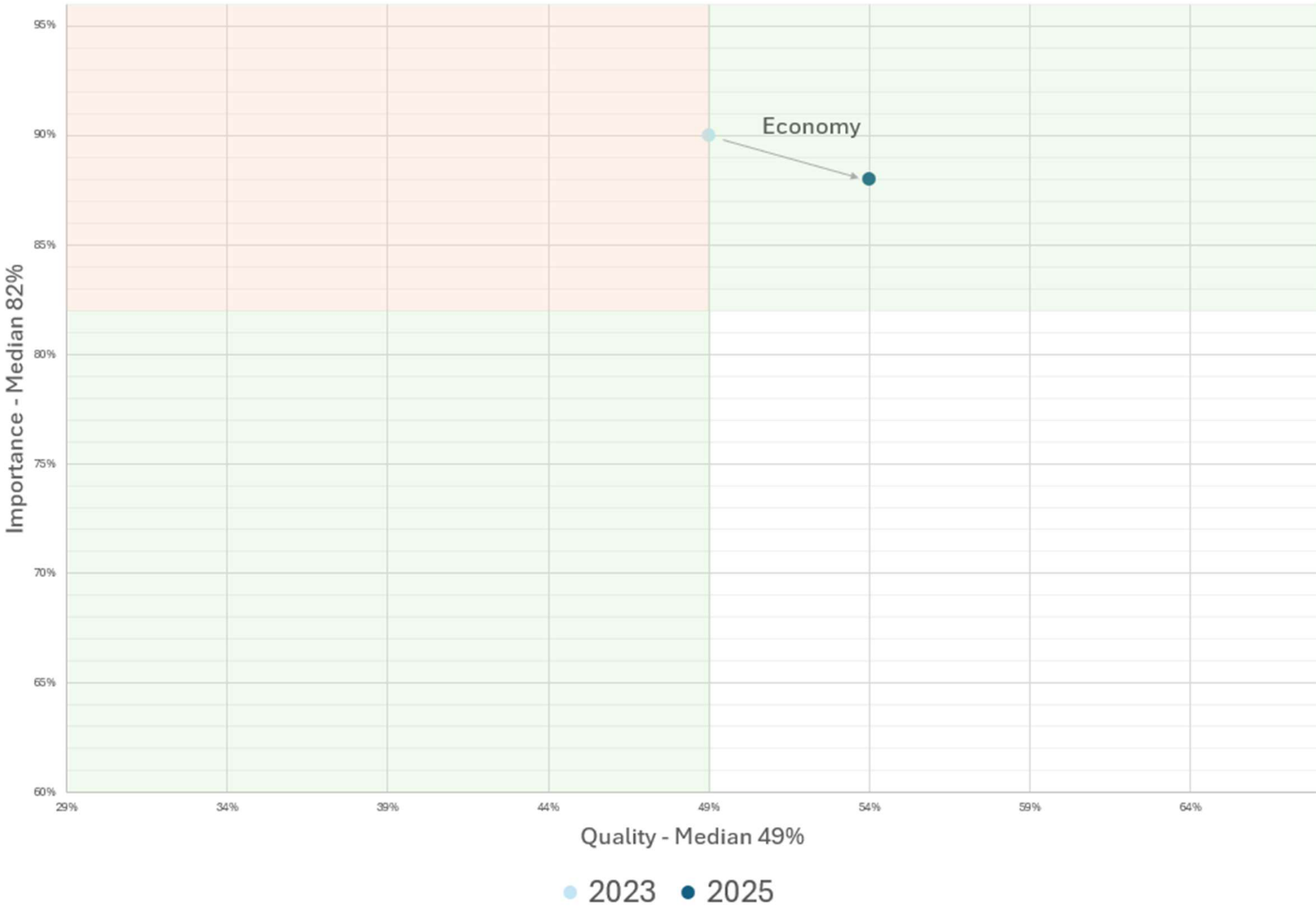
Facets of Livability - Importance and Quality



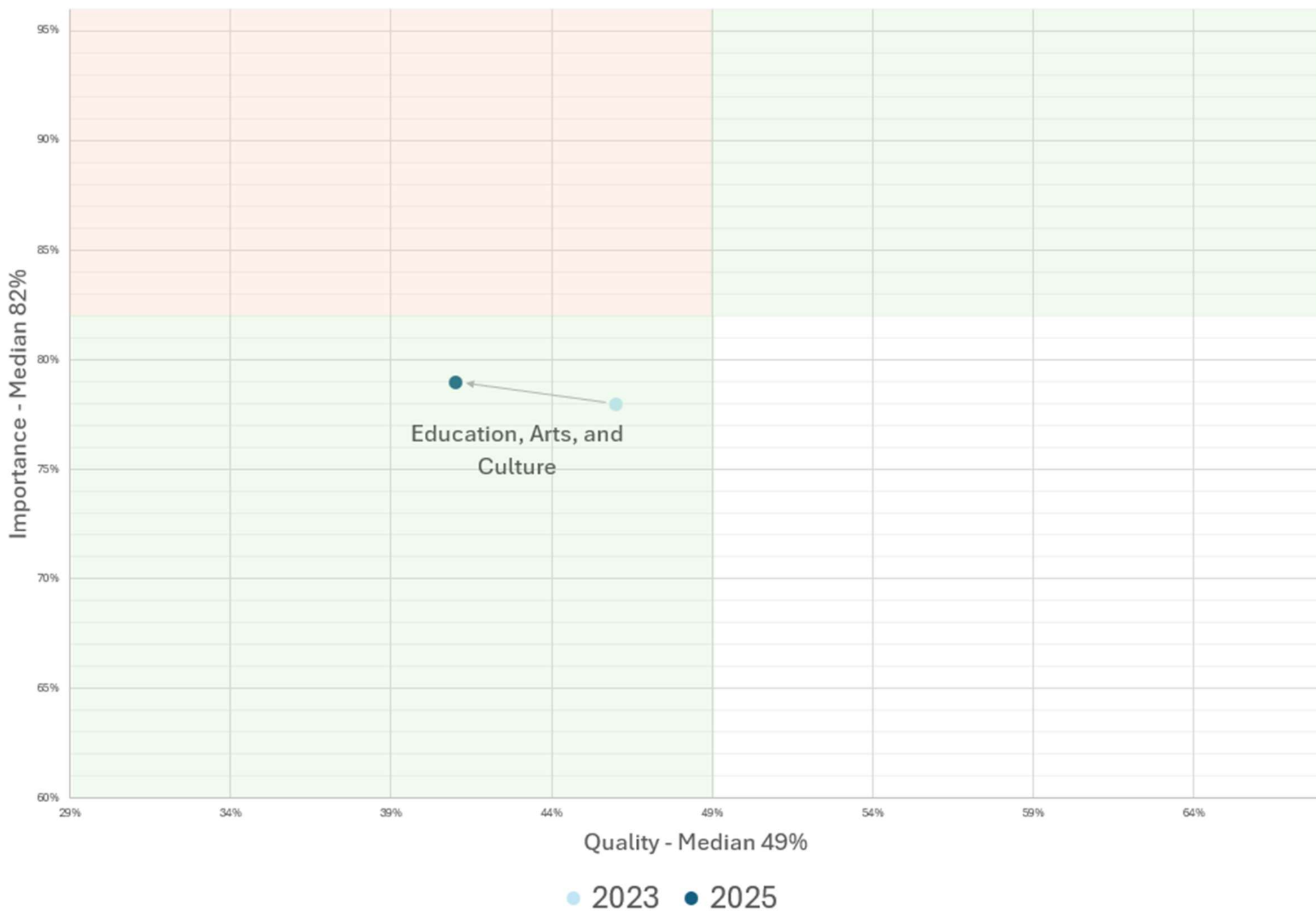
Facets of Livability - Importance and Quality



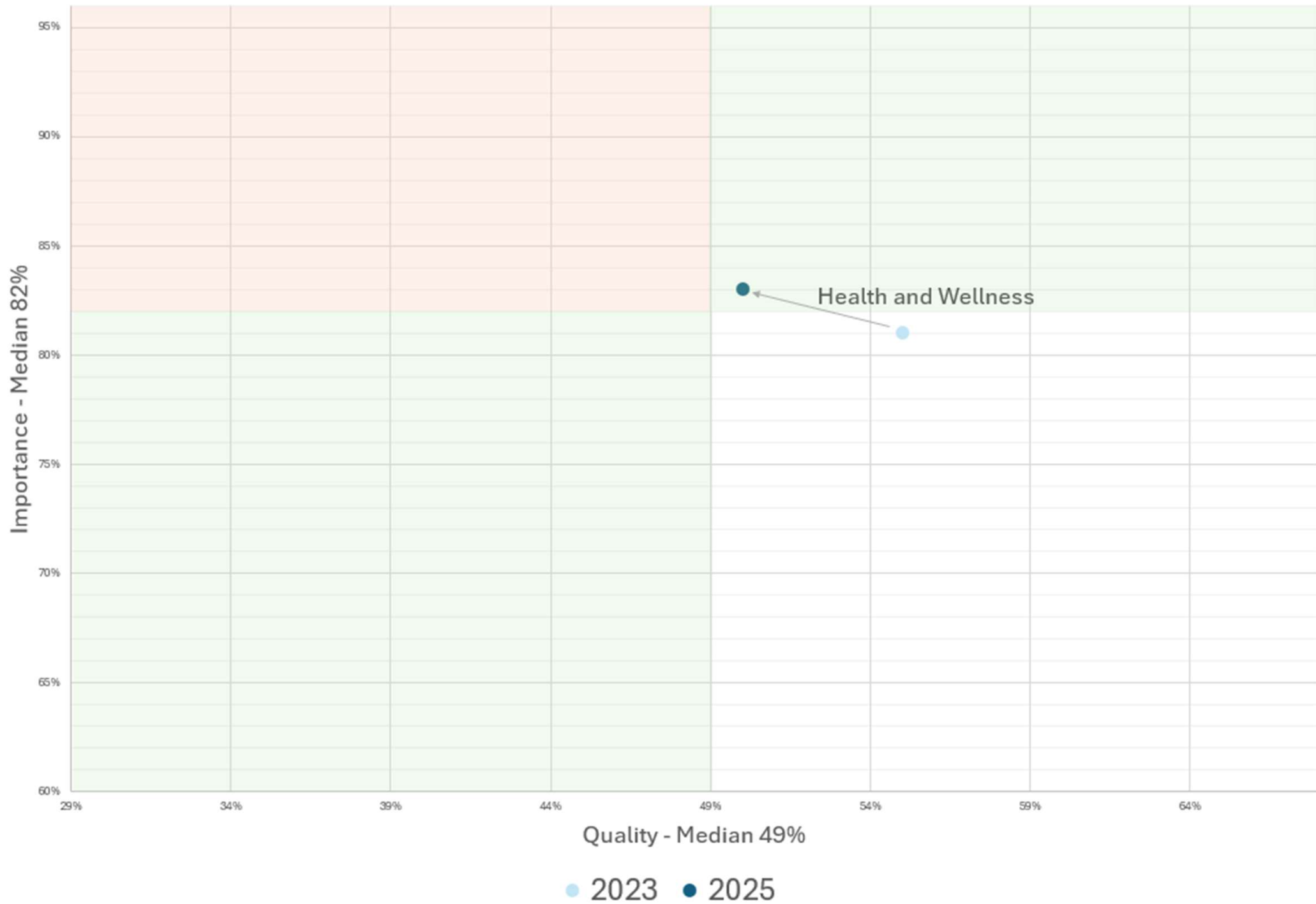
Facets of Livability - Importance and Quality



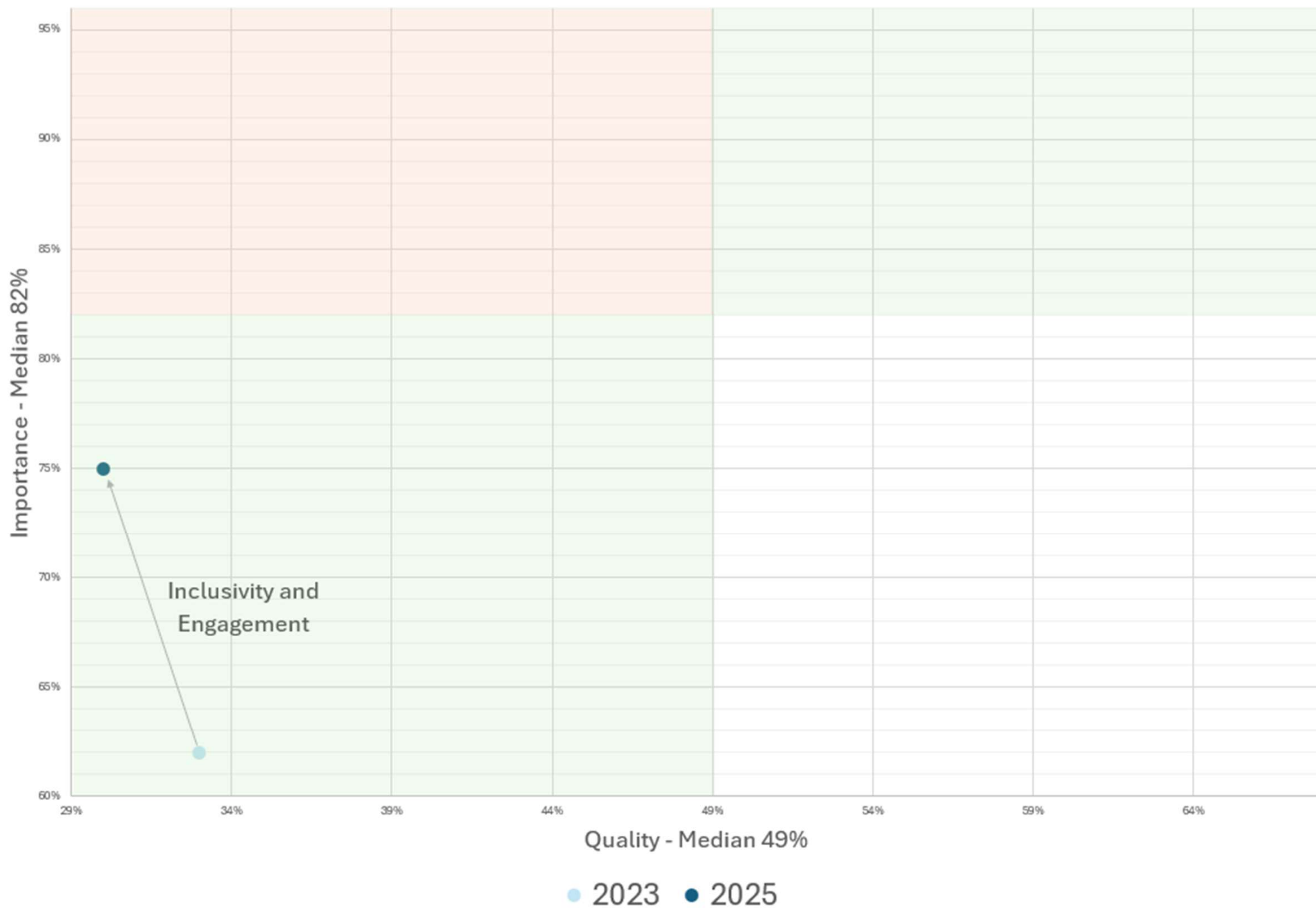
Facets of Livability - Importance and Quality



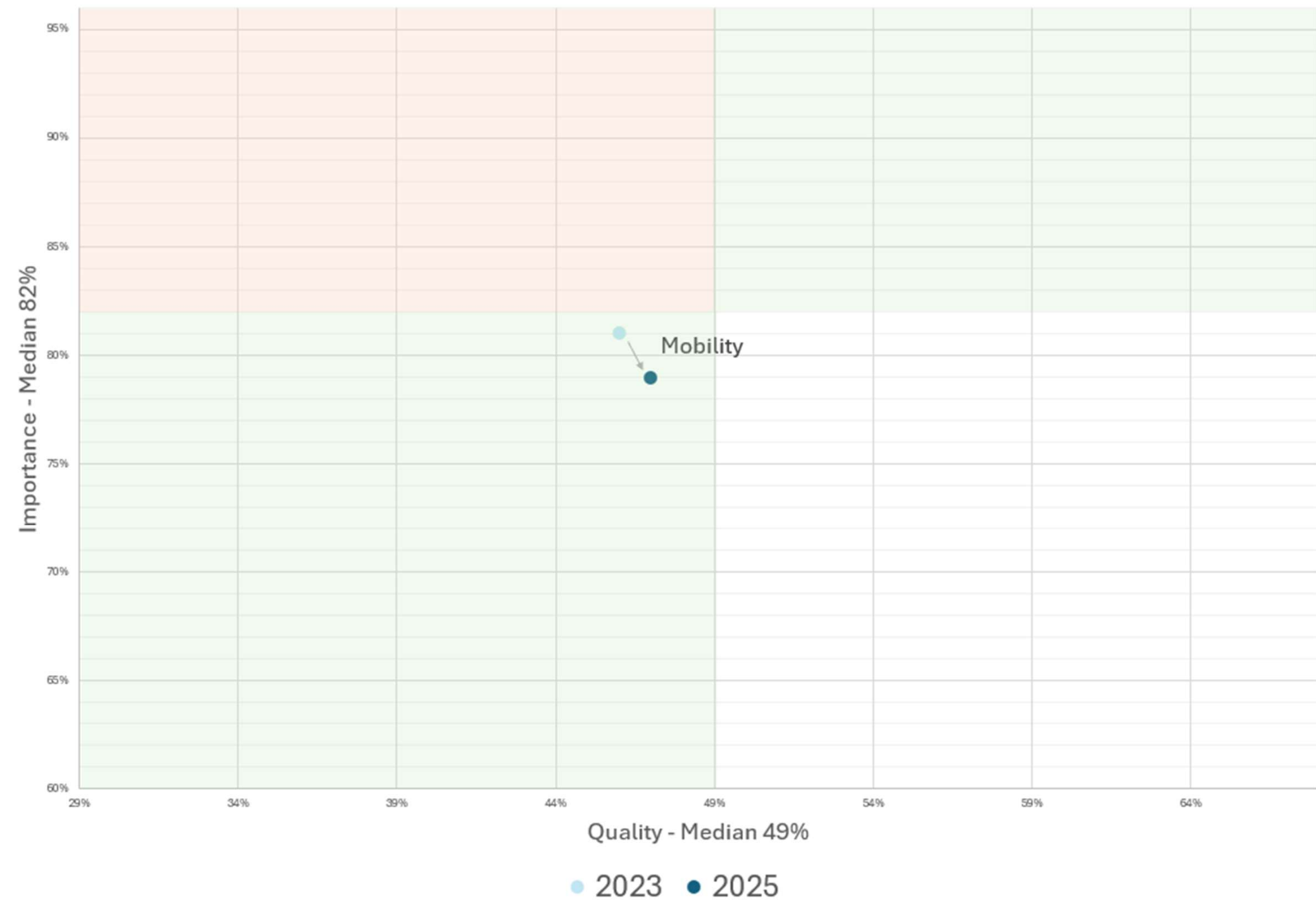
Facets of Livability - Importance and Quality



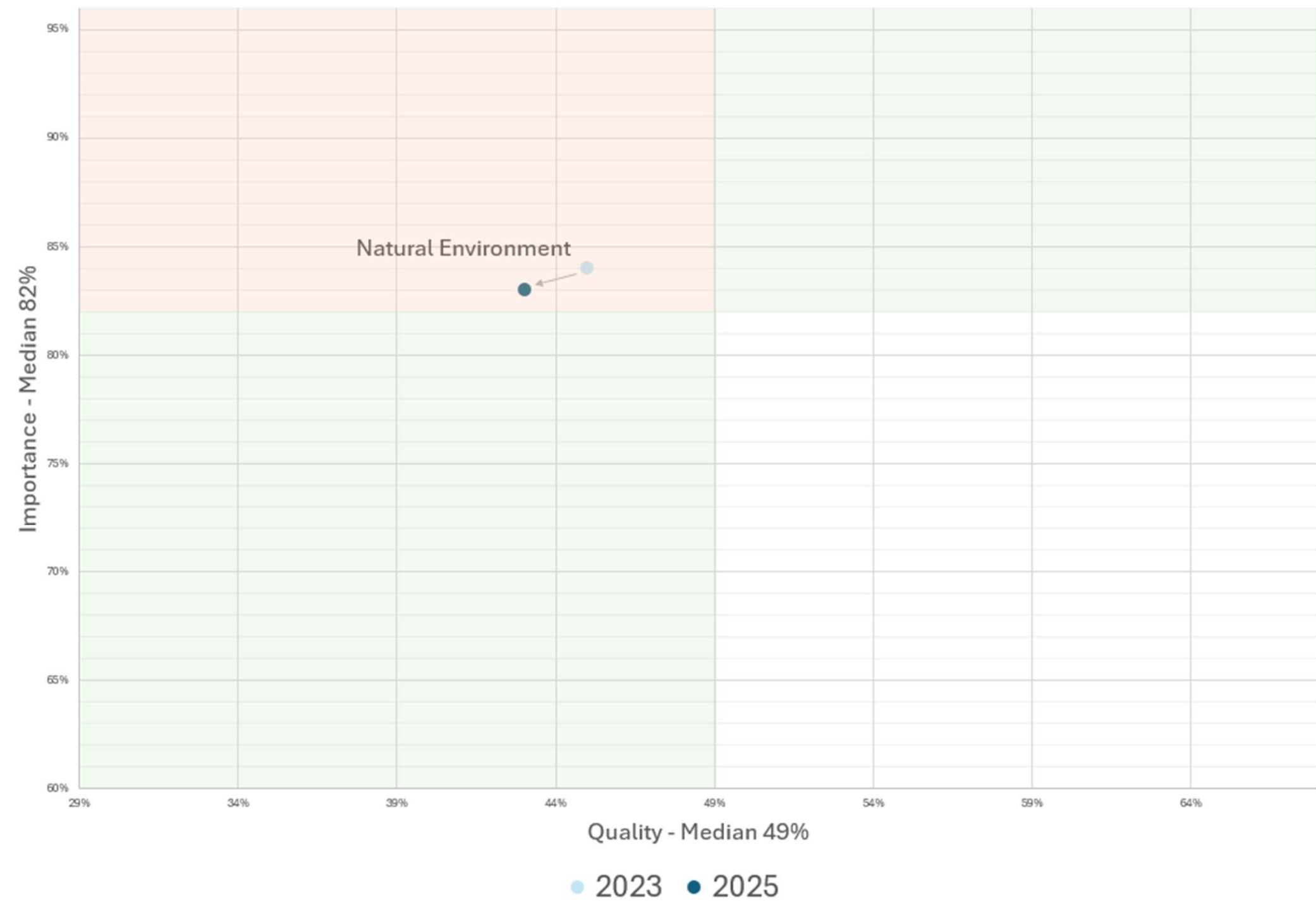
Facets of Livability - Importance and Quality



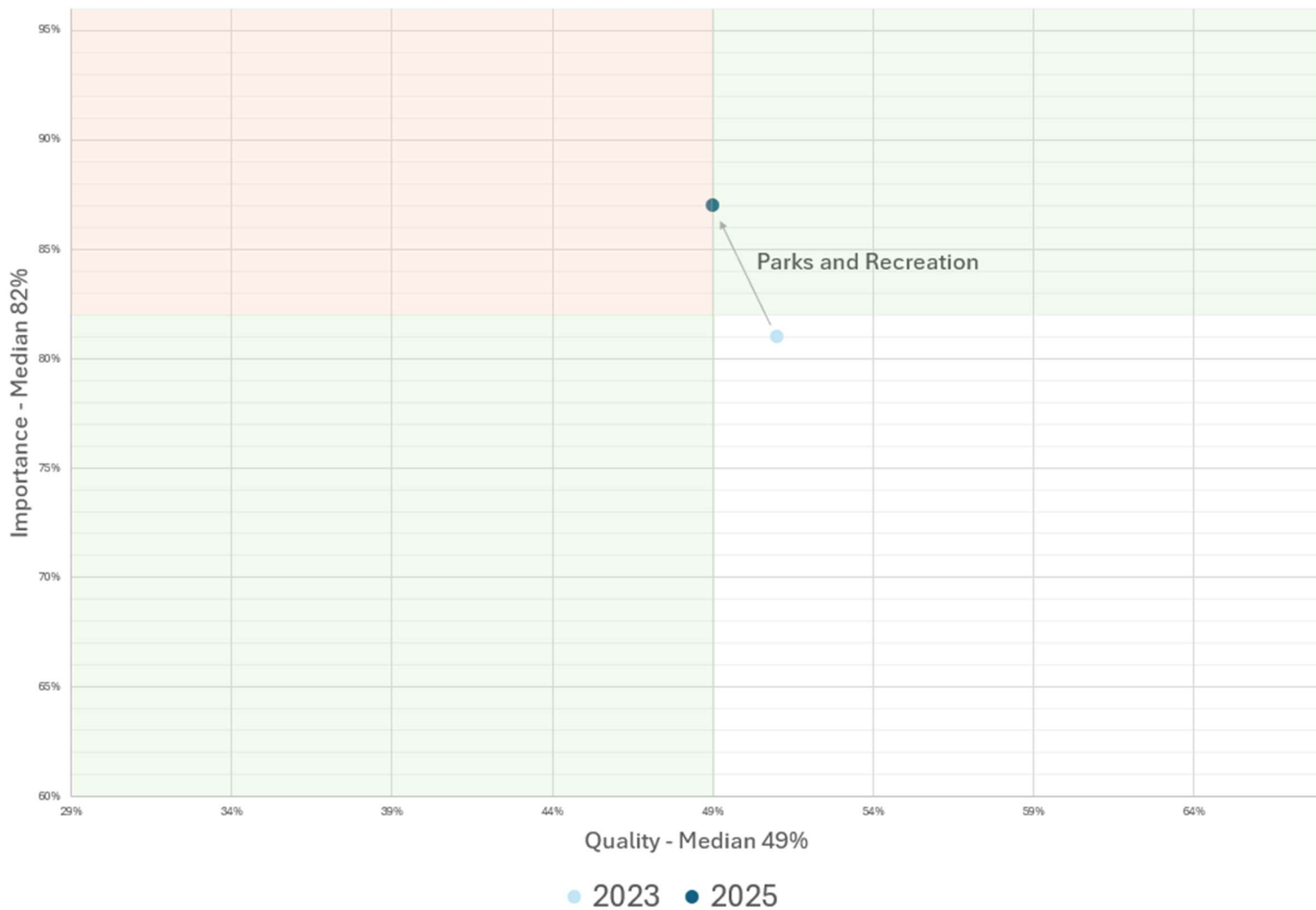
Facets of Livability - Importance and Quality



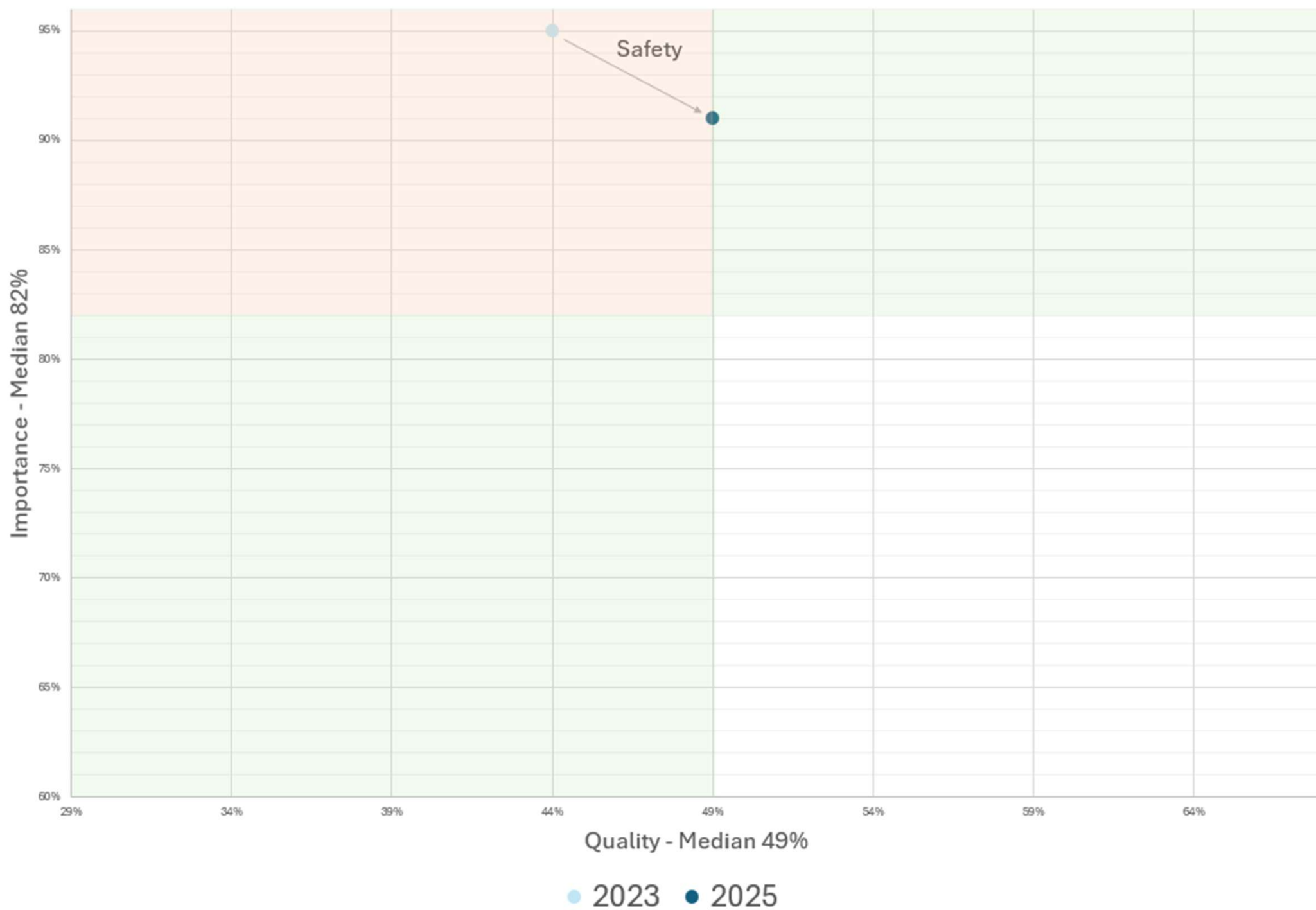
Facets of Livability - Importance and Quality



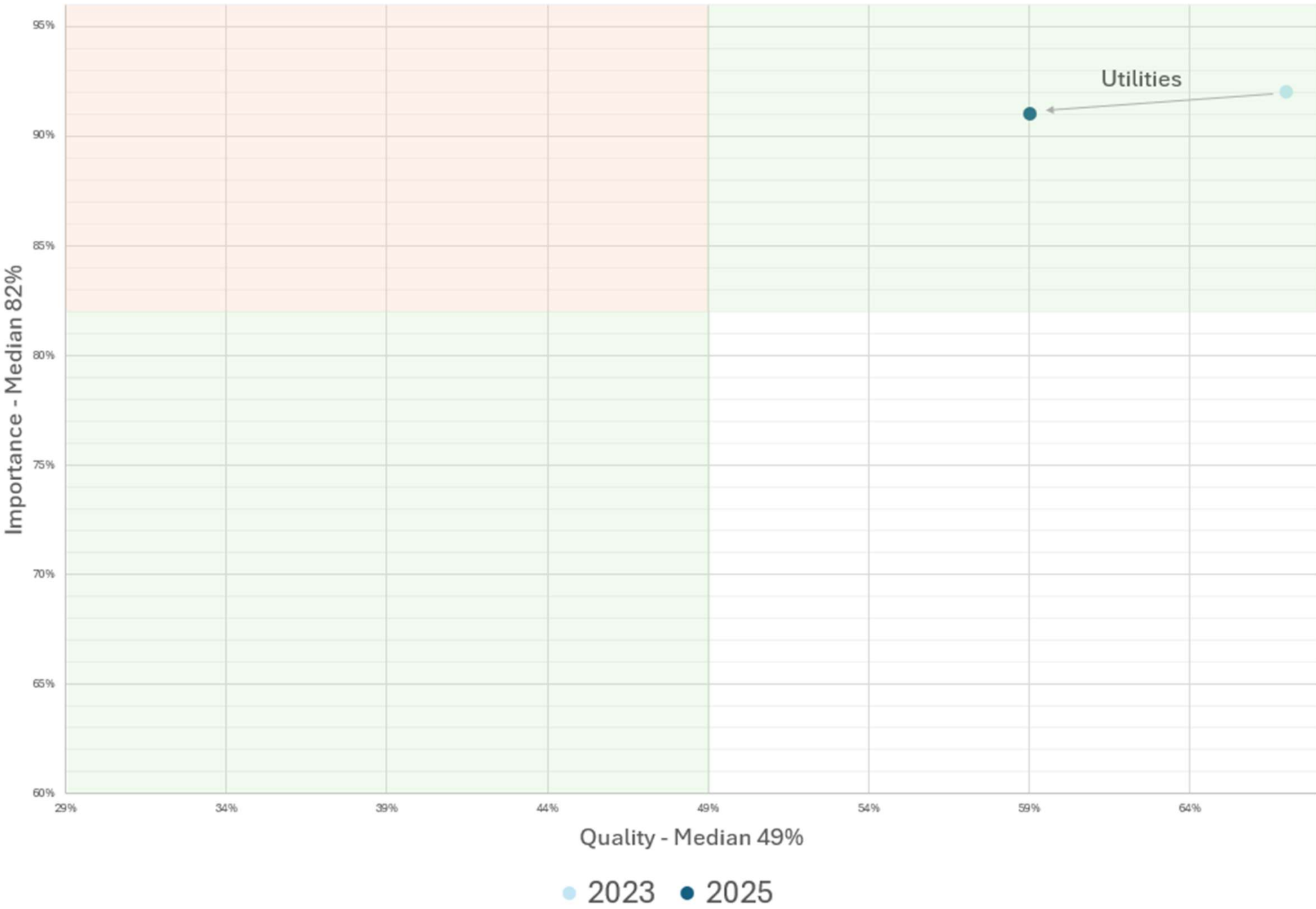
Facets of Livability - Importance and Quality



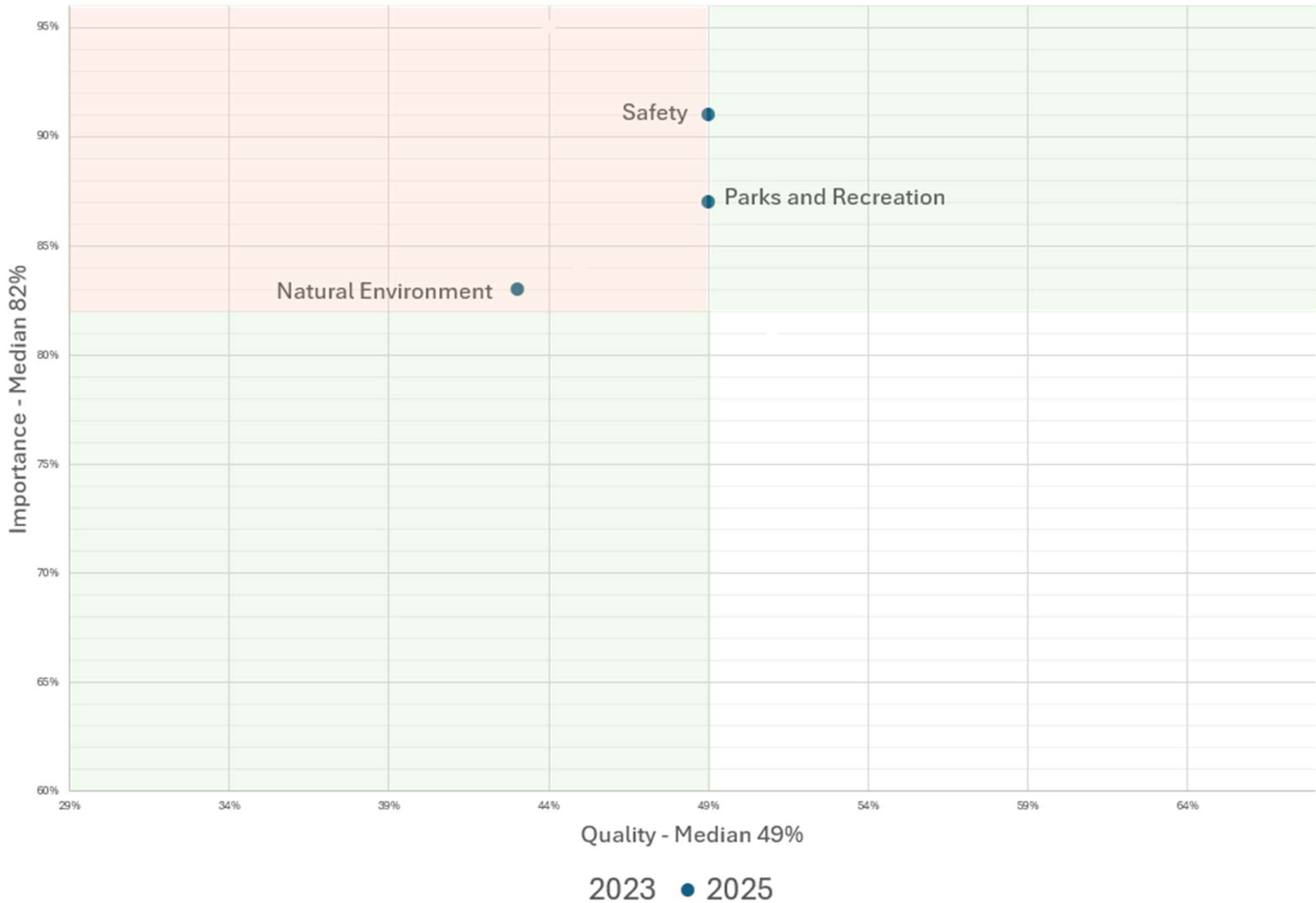
Facets of Livability - Importance and Quality



Facets of Livability - Importance and Quality



Facets of Livability - Importance and Quality





Recommendations

- Continued and increased focus on improving the Safety programs across the city
- Focus on improving efforts to support the Natural Environment in Glendale
- Focus on improving the services and locations of the Parks and Recreation Department



Next Steps

- Review the full report to help inform the upcoming budget process
- Department-specific response plans to address all survey areas in the survey are being developed



Questions





CITY COUNCIL REPORT

MEETING DATE: 12/09/2025
 SUBMITTED FOR: Randy Huggins, Director
 DEPARTMENT: Development Services

Subject

*VAI SHARED ACCESS DRIVEWAY EASEMENT AND MAINTENANCE AGREEMENT
 Presented by: Randy Huggins, Director, Development Services

Purpose and Recommended Action

Workshop a shared access driveway easement and maintenance agreement with VAI RESORTS, LLC, an Arizona limited liability company.

Background

The city acquired approximately 19.7 acres located at the Southwest corner of Cardinals Way and 91st Avenue to support the City's economic development growth within the Glendale Sports and Entertainment District, including Westgate, the Desert Diamond Arena, and the State Farm Stadium.

In July of 2024, VAI Resorts contracted with the city to purchase approximately 8.25 acres of the vacant parcel to construct a private parking garage consisting of 4,250 private parking spaces. The VAI parking garage is currently under construction; VAI will own, maintain, and manage the operations of the garage once completed.

The city remains the owner of the unimproved remnant lot (approximately 11.45 acres) adjacent to the parking garage located generally at the southwest corner of Cardinals Way and 91st Avenue. VAI has limited first right of refusal to purchase this remnant parcel.

Analysis

The shared access driveway easement and maintenance agreement includes the following:

- VAI will be responsible for the cost of design and construction of driveway improvements.
- VAI will be responsible for the cost of routine maintenance and upkeep.
- VAI will be responsible for cost of water, power, and related utility billing.
- City of Glendale maintains ownership of the driveway and improvements within it.
- Use of a shared driveway will reduce the amount of asphalt, concrete, and paved surfaces, rather than having multiple individual driveways, fire lanes, and access points consuming otherwise developable land.
- The shared driveway will provide access to the city's 800 designated spaces that are in the northeast corner of the parking structure.
- The shared driveway will provide additional access to the Black Lot, improving already constrained traffic flows during major events.
- The shared driveway will provide access to the remaining undeveloped city owned parcels.
- The shared driveway will increase the value of the remaining undeveloped city owned parcels by increasing the amount of potentially developable land available.

Previous Related Council Action

On December 10, 2024, City Council approved the Parking Garage Space Use Agreement with VAI RESORTS, LLC. The agreement includes 800 parking spaces that will all be located on the ground floor of the five-level parking garage with a separate entrance located on the NE corner of the garage to allow for convenient access to eventual users of the City's remnant parcel.

Community Benefit/Public Involvement

This is an opportunity to secure privately funded driveway improvements of city owned property, that will provide substantial benefit to the city-owned adjacent parcels and parking facilities and will allow the city to continue to support and attract economic growth within the Sports and Entertainment District. The shared access driveway improvements will also allow the city to remain competitive in the bid and attraction of mega events that provide a positive economic impact to the Glendale community.

Attachments

PowerPoint Presentation



VAI Shared Access Driveway Easement and Maintenance Agreement

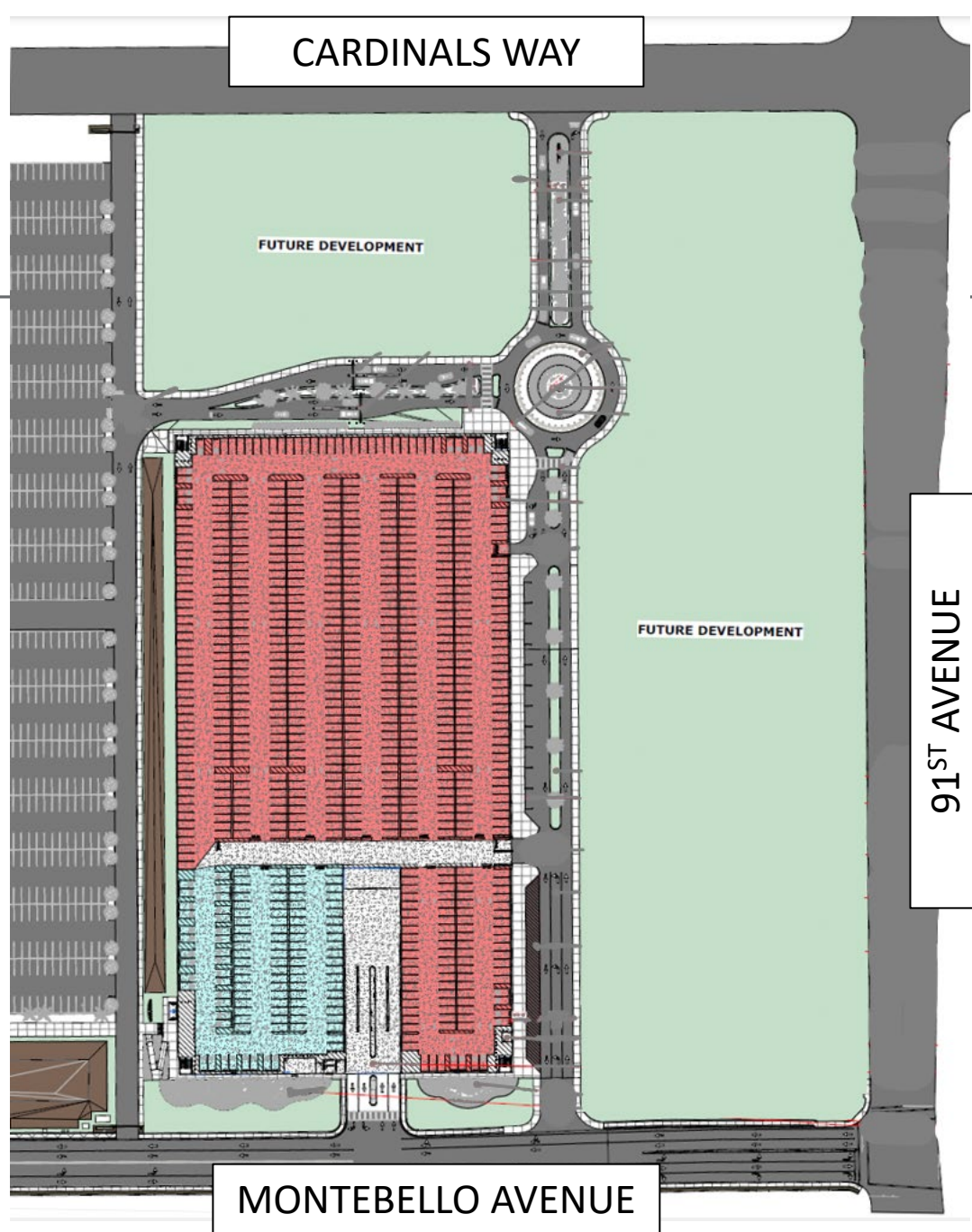
December 09, 2025





Background

- On October 15, 2015, the City acquired approximately 22.5 acres located at the Southwest corner of Cardinals Way and 91st Avenue to support the City's economic development growth within the Glendale's Sports and Entertainment District, including the Westgate Development, the Desert Diamond Arena, and the State Farm Stadium.
- In July of 2024, VAI Resorts contracted with the City to purchase approximately 8.25 acres of the vacant parcel to construct a private parking garage consisting of 4,250 private parking spaces.
- The VAI parking garage is currently under construction; VAI will own, maintain, and manage the operations of the garage.
- The City remains the owner of the unimproved remnant lot adjacent to the parking garage located generally at the southwest corner of Cardinals Way and 91st Avenue. VAI does have the first right of refusal to purchase this parcel.





Shared Access Driveway Easement

- VAI will be responsible for the cost of design and construction of driveway improvements.
- VAI will be responsible for the cost of routine maintenance and upkeep.
- VAI will be responsible for cost of water, power, and related utility billing.
- City of Glendale maintains ownership of property and improvements.



Parking Garage Space Use Agreement

- Use of a shared driveway will reduce the amount of asphalt, concrete, and paved surfaces, rather than having multiple individual driveways, fire lanes, and access points consuming otherwise developable land.
- The shared driveway will provide access to the city's 800 designated spaces that are in the northeast corner of the parking structure.
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Questions?



VAI Shared Access Driveway Easement and Maintenance Agreement

December 09, 2025

