

STANISLAUS REGIONAL TRANSIT AUTHORITY

BOARD OF DIRECTORS MEETING 1111 I STREET, SUITE 308 STANCOG POLICY BOARD ROOM THURSDAY, JUNE 26, 2025 1:00 P.M.

Remote Location:
Moxy Portland Downtown
585 SW 10th Avenue
Portland, Oregon, 97205

In addition to in-person attendance at the location identified above, the following options are available to members of the public to listen, observe and participate in real time in this meeting and provide comments to the Board of Directors during the meeting:

1. You are strongly encouraged to listen to the Board Meeting by joining the meeting from your computer or tablet.

Please register in advance for the Stanislaus Regional Transit Authority Board Meeting at:

<https://us06web.zoom.us/meeting/register/tZltdOuppljH9UJ1bF6MbJVOpVS0B6Q4LXx>

2. If you wish to make a comment on a specific agenda item, please wait for the Chair or Moderator to recognize you and you will be called on during the meeting.

If you are participating via telephone only you will still need to register on Zoom using the link above. You can submit your comments via email to info@stanrta.org or by calling 209-477-7011 by 3:00 pm on June 25, 2025.

Written Comments will be shared with Board Members and placed into the record at the meeting. Every effort will be made to read comments received during the meeting into the record, but some comments may not be read due to time limitations. Comments received after an agenda item will be made part of the record if received prior to the end of the meeting.

Board Agendas and Minutes: Board agendas, minutes and copies of items to be considered by the Stanislaus Regional Transit Authority Board of Directors are available at least 72 hours prior to the meeting on the Authority's website www.stanrta.org and at the Authority office located at 912 11th Street, Modesto, CA during normal business hours. The documents are also available on the StanRTA website at www.stanrta.org.

Materials related to an item on this Agenda submitted to the Board of Directors after distribution of the agenda packet are available for public inspection at the address listed above during normal business hours. These documents are also available on the StanRTA website, subject to staff's ability to post the documents before the meeting.

Reasonable Accommodations: This Agenda shall be made available upon request in appropriate alternative formats to persons with a disability, as required by the Americans with Disabilities Act of 1990 (42 U.S.C. § 12132) and the Ralph M. Brown Act (California Government Code § 54954.2). Persons requesting a disability related modification or accommodation in order to participate in the meeting should contact Valerie Fabela at (209) 477-7011 during regular business hours at least 72 hours prior to the time of the meeting to enable the Stanislaus Regional Transit Authority to make reasonable arrangements to ensure accessibility to this meeting.

Notice Regarding Non-English Speakers: Stanislaus Regional Transit Authority Board meetings are conducted in English. Anyone wishing to address the Board of Directors is advised to have an interpreter or to contact Valerie Fabela at (209) 477-7011 during regular business hours at least 72 hours prior to the time of the meeting so that the Stanislaus Regional Transit Authority can provide an interpreter.

Aviso con Respecto a Personas que no Hablan el Idioma de Inglés: Las reuniones de la Mesa Directiva del Consejo de Gobiernos de Stanislaus son conducidas en Inglés. Cualquier persona que desea dirigirse a la Mesa Directiva se le aconseja que traiga su propio intérprete o llame a Valerie Fabela al (209) 477-7011 durante horas de oficina regulares o a lo menos 72 horas antes de la reunión, para proporcionarle con un intérprete.

AGENDA

1. CALL TO ORDER

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL

4. PUBLIC COMMENTS

Members of the public may address the Board on any item not on the agenda. Comments shall be limited to three minutes unless the Chair of the Board sets a different time limit. The Board cannot take action on matters not on the agenda, unless the action is authorized by Section 54954.2 of the Government Code.

5. PRESENTATIONS

A. Recognition of Employees of the Month/Retirees

6. CONSENT CALENDAR

- A. Motion to Approve the Stanislaus Regional Transit Authority Meeting Minutes of May 29, 2025
- B. Motion to Adopt Resolution 2025-194 Approving a Master Agreement with Arrow Construction and United Pavement Maintenance for On-Call Concrete and Paving Services and Authorizing the CEO to Execute the Same
- C. Motion to Adopt Resolution 2025-195 Approving the Measure L Master Funding Agreement with StanCOG for Fiscal Years 2025-2030 and Authorizing the CEO to Execute the Same

7. DISCUSSION/ACTION ITEMS

- A. Motion to Adopt Resolution 2025-196 Approving an Agreement with Stanislaus County to Provide Law Enforcement Services through the

Stanislaus County Sheriffs Office and Authorizing the CEO to Execute the Same

B. Motion to Accept the 2025 Demand Response Survey Report

8. INFORMATION ITEMS

A. Key Performance Indicators

9. CEO REPORT

10. DIRECTOR REPORTS

11. ADJOURN TO CLOSED SESSION

- A. Conference with Real Property Negotiators pursuant to Government Code section 54956.8
Property: APN: 056-055-014
Agency Negotiator: Chief Executive Officer Adam Barth; Phillip Bonina and Mark Mendoza with Paragon Partners
Negotiating Parties: 3807 Crows Landing, LLC
Under Negotiation: Price and terms of payment

12. RECONVENE FROM CLOSED SESSION

A. Report from Closed Session

13. ADJOURNMENT

Next Regularly Scheduled Stanislaus Regional Transit Authority Meeting:
Thursday, August 28, 2025, at 1:00 p.m.

STANISLAUS REGIONAL TRANSIT AUTHORITY

PRESENTATION

5A. Recognition of Drivers/Employees of the Month

STANISLAUS REGIONAL TRANSIT AUTHORITY

CONSENT CALENDAR

STANISLAUS REGIONAL TRANSIT AUTHORITY

BOARD OF DIRECTORS MEETING

Minutes of May 29, 2025
(Thursday) 1:00 p.m.

DIRECTORS PRESENT: Steven Morrow (Citizen Member); George Carr (City of Hughson); Chris Ricci (City of Modesto); David Wright (City of Modesto); Vito Chiesa (Stanislaus County Alternate)

DIRECTORS ABSENT: Channce Condit (Stanislaus County); Andrea Wilson (Citizen Member); Terry Withrow (Stanislaus County)

STAFF PRESENT: Adam Barth (CEO); Valerie Fabela; Angela Swanson, Leticia Ortiz, Roland Fecteau

ALSO PRESENT: Monica Streeter (General Counsel); James Pratt (Information Technology), Mohamed Rashid, Gary Machado, Ron McMurtry, Mark Frailey, Lorianne Nipper Murillo, Jessica Lee, Scott Wallen, Clifton Crabtree

1. CALL TO ORDER

Chair Carr opened the meeting at 1:00 pm

2. PLEDGE OF ALLEGIANCE

3. ROLL CALL

A Quorum of the Directors was present.

4. PUBLIC COMMENTS

Members of the public may address the Board on any item not on the agenda. Comments shall be limited to three minutes unless the Chair of the Board sets a different time limit. The Board cannot take action on matters not on the agenda, unless the action is authorized by Section 54954.2 of the Government Code.

A member of the public shared his concern regarding no bus service on Sylvan between McHenry & Oakdale Rd. He also shared some Avail app route path concerns.

Mark Frailey the General Manager with Transdev introduced two new office managers, Cliff Crabtree the Director of Operations for Fixed Route and Jessica Lee the Operations Manager for paratransit.

A member of the public gave a statement via Zoom regarding route 60 in Riverbank on Patterson Road. She shared her concerns regarding the litter at the bus stops and eye sore to the community it creates. She would like to formally request to adopt two bus stops to keep them clean.

5. PRESENTATIONS

A. Recognition of Drivers/Employees of the Month

Transdev employee Scott Wallen was recognized as the May employee of the month.

6. CONSENT CALENDAR

- A. Motion to Approve the Stanislaus Regional Transit Authority Meeting Minutes of March 27, 2025
- B. Motion to Adopt Resolution 2025-186 Approving an Agreement with Intangles for an Amount not-to-exceed of \$184,763 and Authorizing the CEO to Execute the Same
- C. Motion to Adopt Resolution 2025-187 Approving an Agreement with TransTrack Systems, Inc. for an Amount not-to-exceed of \$317,337 and Authorizing the CEO to Execute the Same
- D. Motion to Adopt Resolution 2025-188 Approving the Reappointment of Members to the StanRTA Equity and Accessibility Advisory Committee
- E. Fiscal Year 2024-2025 3rd Quarter Budget Update
- F. Motion to Adopt Resolution 2025-189 Approving the Submission of a Grant Application with Caltrans for FTA Section 5311 Funds in the Amount of \$715,718 with a Local Match of \$577,906 in TDA Funds.

***By Motion, (Director Wright, Director Morrow), and a 5-0 vote, the Stanislaus Regional Transit Authority Board Approved 6A, 6B, 6C, 6D, 6E, 6F of the Consent Items**

7. DISCUSSION/ACTION ITEMS

- A. Motion to Adopt Resolution 2025-190 Approving the Purchase of Two Diesel and Two Battery Electric Heavy Duty Buses from Gillig LLC for an Amount-not-to-exceed \$4,479,859 and Motion to Adopt Resolution 2025-191 Establishing a New Capital Project "Replacement Gillig Buses" and Authorizing a Budget Amendment to Fund the Purchase

***By Motion, (Director Carr, Director Morrow), and a 5-0 vote, the Stanislaus Regional Transit Authority Board Approved 7A of the Discussion Items.**

B. Motion to Adopt Resolution 2025-192 Approving the Revised Customer Conduct Policy dated May 2025 and Authorizing the CEO to Implement the Same

***By Motion, (Director Wright, Director Chiesa), and a 5-0 vote, the Stanislaus Regional Transit Authority Board Approved 7B of the Discussion Items.**

C. Motion to Adopt Resolution 2025-193 Approving an Agreement with Linde Services, Inc. for the Lease of a Hydrogen Bus Fueling Station for an Amount not-to-exceed \$6,538,423.69

***By Motion, (Director Morrow, Director Wright), and a 5-0 vote, the Stanislaus Regional Transit Authority Board Approved 7C of the Discussion Items.**

8. INFORMATION ITEMS

- A. Investment Report
- B. Report on RFP's and Grant Applications/Awards
- C. Marketing Report
- D. Key Performance Indicators

9. CEO REPORT

CEO Adam Barth shared the following updates:

1. The TDA performance audit is completed every 3 years. StanRTA has completed the draft audit report.
2. Dump the Pump Day is 6/17.
3. The Hatch/Moffett bus stop turnout progress photo was shared.
4. Adam attended the Legislative Conference in Washington DC recently.
5. Adam shared ridership data from FY 2019 to current.

10. DIRECTOR REPORTS

Director Morrow shared the On time Performance (OTP) has gotten better from the routes he uses. Director Morrow also addressed the public comment given earlier in support of the litter receptacles at the bus stops. Director Chiesa shared his support and appreciation for the agency and the work being done.

11. ADJOURNMENT TO CLOSED SESSION

- A. Conference with Real Property Negotiators pursuant to Government Code section 54956.8

Property: APN: 056-055-014

Agency Negotiator: Chief Executive Officer Adam Barth; Phillip Bonina and Mark Mendoza with Paragon Partners

Negotiating Parties: 3807 Crows Landing, LLC

Under Negotiation: Price and terms of payment

The Board adjourned to the Closed Session at 1:52 p.m.

12. RECONVENED FROM THE CLOSED SESSION

- A. Report from closed session

The Board reconvened from closed session at 2:14 p.m. All directors were present for the duration of the closed session, there was no reportable action.

13. ADJOURNMENT

Adjournment: Meeting adjourned at 2:15 pm

***Next Regularly Scheduled Stanislaus Regional Transit Authority Meeting:
Thursday, June 26, 2025, at 1:00 p.m.***

Ride the



STANISLAUS REGIONAL TRANSIT AUTHORITY

DATE: June 26, 2025
TO: Board of Directors
FROM: Lucien Musso, Public Transportation Planner
RE: On-Call Concrete and Paving Services at Bus Stops and Facilities

Agenda Item: [6B]

Background:

The Stanislaus Regional Transit Authority (StanRTA) provides nearly three million rides each year to customers at over 950 bus stops within its service area. Each bus stop presents unique challenges and obstacles that must be addressed to comply with the Americans with Disabilities Act (ADA) and to ensure equitable improvements throughout the region. The Bus Stop Improvement Program, established in 2022, helps prioritize these necessary enhancements.

Many bus stops require ADA upgrades to facilitate passenger loading and unloading, accommodate the bus's kneeling feature (allows passengers to board with a lower, shorter step), and allow for the deployment of the bus's wheelchair ramp. Some older stops have never met current ADA compliance standards and require modification. While certain locations only require relatively low-cost improvements, others demand more expensive upgrades to ensure safe and efficient transit service.

Discussion:

StanRTA has allocated \$450,000 in Transportation Development Act (TDA) funds to the maintenance, improvement, and installation of bus stops throughout the service area. The funds must be spent within three fiscal years. The majority of activities slated at bus stops are concrete-related and will be performed by contractors selected through an on-call services procurement.

On-Call Contract Method.

StanRTA has found that smaller projects can be a challenge to complete due to the quick turnaround times. Contracts that do not provide a mid-to-large dollar amount tend to be skipped over by contractors because they do not pay off for the contractor in the long term. To address this, cities, counties, and transit authorities across the United States utilize on-call contracting. This approach allows contractors to take on significant work while minimizing repetitive bidding processes for both the contractor and the agency. The agency benefits from having reliable, licensed contractors who can complete work promptly at competitive prices. In return, contractors are guaranteed opportunities to work on projects throughout the contract.

Four firms responded to the Request for Proposals (RFP) posted on March 20, 2025. Interested firms were required to submit both technical and cost proposals. Two firms were disqualified from consideration for submitting proposals that were missing required forms or certifications. The two responsive proposals from Arrow Construction (Arrow) and United Pavement Maintenance (UPM) were evaluated and scored by a four-member review committee comprised of StanRTA staff.

Evaluation Criteria and Scoring

Reviewers graded the technical proposals based on how well the proposer addressed each of the following evaluation areas: capability and experience, quality of staff and support, timeline and schedule, and equipment to perform the work. The scoring results for Arrow and UPM are shown in Table 1.

Table 1. Scoring Summary

Scoring Criteria	Arrow Construction	United Pavement Maintenance
Capability and Experience	120/120	110/120
Quality of Staff and Support	95/100	90/100
Timeline & Schedule	78/80	70/80
Equipment	20/20	20/20
Cost Proposal	80/80	80/80
Total	393/400	370/400

Whereas proposers on a fully scoped construction project would provide competitive fixed-price bids to perform the work, the scope of work for on-call contracts is not fully determined when entering into the master contract. Therefore, for this solicitation's cost proposal, StanRTA provided proposers with a sample bus stop shelter project to price. This exercise included a list of tasks to be performed and the required supplies. Proposing firms were instructed to provide pricing that included all direct and indirect costs, overhead, and profit needed to perform the services, including applicable sales taxes and escalation on fixed costs. The exercise established the rates, including escalation allowances, that will be applied to StanRTA projects. The summary results of the cost exercise are shared in Table 2.

Table 2. Cost Proposal Comparison and Year-to-Year Increases

Description	Base Year Cost Proposal	Escalation	Year 2 Cost Proposal	Escalation	Option Year 3 Cost Proposal
Arrow Construction	\$169,269	5.2%	\$178,160	5.2%	\$187,366
United Pavement Maintenance	\$173,501	5.4%	\$182,925	5.2%	\$191,364

Arrow Construction provided the lowest cost proposal, ranking first. However, the cost proposal submitted by United Pavement Maintenance was priced so competitively that each firm was awarded full points in the cost category.

Fiscal Impact:

There is no new fiscal impact resulting from this action. The bus shelter improvement program is funded with \$450,000 in Transportation Development Act (TDA) funds already included in the FY 2025/26 budget.

Recommendation:

It is recommended that the Board of Directors:

Adopt Resolution 2025-194, approving master agreements for on-call services with Arrow Construction and United Pavement Maintenance for a combined not-to-exceed amount of \$450,000 and authorizing the Chief Executive Officer to execute the same.

**STANISLAUS REGIONAL TRANSIT AUTHORITY
RESOLUTION 2025-194
APPROVING A MASTER AGREEMENT WITH ARROW CONSTRUCTION AND
UNITED PAVEMENT MAINTENANCE FOR ON CALL CONCRETE AND PAVING
SERVICES AND AUTHORIZING THE
CHIEF EXECUTIVE OFFICER TO EXECUTE THE SAME**

WHEREAS, the Stanislaus Regional Transit Authority (“Authority”) is a joint powers agency whose members are the City of Modesto and the County of Stanislaus, and which was created to consolidate transit services countywide with the exception of the City of Turlock; and

WHEREAS, the Authority provides nearly three million rides each year to customers at over 950 bus stops within the service area with each bus stop presenting unique challenges and obstacles that must be addressed to comply with the Americans with Disabilities Acts; and

WHEREAS, the Authority issued a competitive request for proposals to establish a list of qualified firms that can be used for various Authority bus stop projects; and

WHEREAS, four firms submitted proposals, two of which were responsive to the proposal criteria, and the two responsive firms were evaluated by a committee comprised of StanRTA staff; and

WHEREAS, Arrow Construction and United Pavement Maintenance were the two responsive firms, each ranking well against the evaluation criteria; and

WHEREAS, the master agreements will be a task order contract with each task order negotiated on a not-to-exceed basis.

NOW, THEREFORE, BE IT RESOLVED that the Authority Board of Directors hereby approves a master agreement with Arrow Construction for a three-year term.

NOW, THEREFORE, BE IT FURTHER RESOLVED that the Authority Board of Directors hereby approves a master agreement with United Pavement Maintenance for a three-year term.

NOW, THEREFORE, BE IT FURTHER RESOLVED that the cumulative not-to-exceed amount for the master agreement with Arrow Construction and United Pavement Maintenance is Four Hundred Fifty Thousand Dollars (\$450,000) to be allocated between the companies as determined by Authority.

NOW, THEREFORE, BE IT FURTHER RESOLVED, that the Chief Executive Officer is hereby authorized to execute the master agreements with Arrow Construction and United Pavement Maintenance and negotiate task orders within the approved not to exceed amounts.

NOW, THEREFORE, BE IT FURTHER RESOLVED, that the Chief Executive Officer is authorized to make administrative changes as necessary to implement the agreements in the most efficient and cost-effective manner possible.

The foregoing Resolution was introduced at a regular meeting of the Stanislaus Regional Transit Authority, on the 26th day of June 2025. A motion was made and seconded to adopt the foregoing Resolution. The Motion was carried, and the Resolution was adopted.

MEETING DATE: **June 26, 2025**

ATTEST:

GEORGE CARR, CHAIR

ADAM BARTH, CHIEF EXECUTIVE OFFICER

Ride the



STANISLAUS REGIONAL TRANSIT AUTHORITY

DATE: June 26, 2025
TO: Board of Directors
FROM: Letti Ortiz, Director of Finance & Administration
RE: Measure L Master Funding Agreement

Agenda Item: [6C]

Background:

On November 8, 2016, the voters of Stanislaus County, pursuant to the provisions of the Local Transportation Authority and Improvement Act, approved Measure L, thereby authorizing the Stanislaus Council of Governments (StanCOG) to administer the proceeds from the one-half cent transaction and use tax. The Board of Equalization began collecting the Measure L Sales Tax on April 1, 2017, and the initial distribution of funds were received by StanCOG in July of 2017. The duration of the Measure L sales tax is 25 years from the initial year of collection, with said tax to expire on March 31, 2042.

Discussion:

On May 21, 2025, StanCOG's Policy Board approved a resolution adopting the Measure L Master Funding Agreement. The Master Agreement between StanCOG and the Stanislaus Regional Transit Authority (StanRTA) sets forth the general terms and conditions each jurisdiction must comply with in order to receive disbursement and addresses the distribution of the Measure L funds. The Transit Service funds will be distributed to StanRTA, after deducting the 1% Administrative Expense Cap and the 1% Public Awareness Outreach Program expense. The percentage allocations identified in the Expenditure Plan for transit services, distributes 92% of funds to StanRTA and 8% to the City of Turlock.

In order to be eligible to receive monthly distributions, StanRTA must comply with the requirements of the Master Funding Agreement and the Policies and Procedures. The Agreement reiterates that Measure L funds are to be used solely for transportation purposes and if funds are misspent, all misspent funds, including interest, must be fully reimbursed. The term of the agreement is limited to five (5) years, July 1, 2025 to June 30, 2030.

Fiscal Impact:

StanRTA will receive a portion of Measure L each year based upon the formula contained in the Expenditure Plan. Approval of this item authorizes StanRTA to receive funding from StanCOG as described within the approved Expenditure Plan.

StanRTA is budgeted to receive \$770,000 in Measure L funds in FY25/26. These funds are used

as local funds when calculating the farebox revenue ratio and are a critical component in achieving the required 15% farebox revenue ratio requirement in the Transportation Development Act (TDA).

Recommendation:

It is recommended that the Board of Directors:

Adopt Resolution 2025-195 approving the Measure L Master Funding Agreement with the Stanislaus Council of Governments and authorize the Chief Executive Officer to take all necessary actions to execute the Measure L Master Funding Agreement.

Attachments:

1. Measure L Master Funding Agreement.

**STANISLAUS REGIONAL TRANSIT AUTHORITY
RESOLUTION 2025-195
ADOPTING THE MEASURE L MASTER FUNDING AGREEMENT FOR
FISCAL YEARS 2025 - 2030**

WHEREAS, the Stanislaus Regional Transit Authority (“Authority”) is a joint powers agency whose members are the City of Modesto and the County of Stanislaus, and which was created to consolidate transit services countywide with the exception of the City of Turlock; and

WHEREAS, on November 8, 2016 the voters of Stanislaus County, approved Measure L thereby authorizing the Stanislaus Council of Governments (StanCOG), acting as the Stanislaus County Transportation Authority, to administer the proceeds from the one-half cent transaction and use tax (“Measure L”); and

WHEREAS, the duration of the Measure L sales tax will be 25 years from the initial year of collection, which began April 1, 2017, with the tax to expire on March 31, 2042; and

WHEREAS, Authority is a recipient of Measure L funds; and

WHEREAS, the Measure L Master Funding Agreement delineates the requirements of the Measure L funds that are allocated to the jurisdictions within Stanislaus County for local streets and roads, traffic management and bike and pedestrian improvements, (collectively referred to as “Local Control Funds”) and Transit Provider funds for Transit Services, as authorized by the Measure L Expenditure Plan; and

WHEREAS, each of the member agencies of StanCOG (Stanislaus County and the cities of Ceres, Hughson, Modesto, Newman, Oakdale, Patterson, Riverbank, Turlock and Waterford) and the Transit Providers will be required to enter into the Measure L Master Funding Agreement prior to receiving Measure L fund disbursements; and

WHEREAS, the term of the Measure L Master Funding Agreement is five (5) years from July 1, 2025 through June 30, 2030.

NOW, THEREFORE BE IT RESOLVED that the Authority Board of Directors hereby adopts the Measure L Master Funding Agreement.

BE IT FURTHER RESOLVED that the Chief Executive Officer is authorized to execute the Measure L Master Funding Agreement with StanCOG and to make administrative changes, as needed, to ensure the agreement is implemented in the most efficient and cost-effective manner possible.

The foregoing Resolution was introduced at a regular meeting of the Stanislaus Regional Transit Authority on the 26th day of June 2025. A motion was made and seconded to adopt the foregoing Resolution. Motion carried and the Resolution was adopted.

MEETING DATE: **June 26, 2025**

GEORGE CARR, CHAIR

ATTEST:

ADAM BARTH, CHIEF EXECUTIVE OFFICER

MEASURE L MASTER FUNDING AGREEMENT
BETWEEN THE
STANISLAUS COUNCIL OF GOVERNMENTS
AND THE
STANISLAUS REGIONAL TRANSIT AUTHORITY
(FISCAL YEARS 2025 – 2030)

This Measure L Master Funding Agreement (“AGREEMENT”), effective July 1, 2025, is entered into by and between the Stanislaus Council of Governments, acting as the Stanislaus County Transportation Authority (“STANCOG” or the “Authority”), and the Stanislaus Regional Transit Authority (“RECIPIENT” or “StanRTA”).

RECITALS

A. On November 8, 2016 the voters of Stanislaus County, pursuant to the provisions of the Local Transportation Authority and Improvement Act, California Public Utilities Code Section 180000 et seq. (the “Act”), approved Measure L, thereby authorizing STANCOG to administer the proceeds from the one-half cent transaction and use tax (“Measure L”).

B. The duration of the Measure L sales tax will be 25 years from the initial year of collection, which began April 1, 2017, with said tax to expire on March 31, 2042. The tax proceeds will be used to pay for the programs and projects outlined in the Stanislaus Council of Government’s Expenditure Plan (the “Measure L Expenditure Plan”), as it may be amended.

C. Measure L authorizes the Authority (STANCOG) to sell or issue bonds to finance and refinance the transportation projects identified in the Measure L Expenditure Plan. Costs associated with bonding will be borne only by the projects included in the Measure L Expenditure Plan.

D. This AGREEMENT delineates the requirements of the Measure L funds Transit Provider funds for Transit Services as authorized by the Measure L Expenditure Plan. The recipients are the Stanislaus Regional Transit Authority and the City of Turlock operating Turlock Transit.

E. This Measure L Master Funding agreement between the parties for the period July 1, 2025 – June 30, 2030, was approved by the STANCOG Policy Board on May 21, 2025.

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NOW, THEREFORE, it is mutually agreed by and between the parties as follows:

ARTICLE I: FUNDING ALLOCATIONS

1. This AGREEMENT authorizes the STANCOG to allocate the Transit Provider funds derived from the Measure L receipts as described in the voter-approved Measure L Expenditure Plan and as summarized below by agency for Transit Services (“Transit Provider Funds”). Transit Provider Funds comprise a portion of the 7% of Measure L receipts allocated for “Other Transportation Programs and Services” (after deducting the 1% Administrative Expense Cap authorized in the Measure L Ordinance and Expenditure Plan and the 1% Public Awareness Outreach Program authorized by the Policy Board).

Transit Services*

Stanislaus Regional Transit Authority	92.00%
Turlock	8.00%
Total	100.00%

*Source: Measure L Expenditure Plan

** Stanislaus Regional Transit Authority allocation reflects (1) Modesto allocation of 52% plus Ceres allocation of 7% due to consolidation of Ceres CAT and Modesto MAX effective July 1, 2020; and (2) Stanislaus County allocation of 33% to reflect creation of the Stanislaus Regional Transit Authority by the County and Modesto effective July 1, 2021.

ARTICLE II: FUNDING PREREQUISITES AND REQUIREMENTS

1. RECIPIENT shall annually submit to STANCOG:
 - a. Documents and reports required to be submitted pursuant to the adopted Measure L Policies and Procedures, as may be amended.
2. If RECIPIENT has submitted all required documents and reports, STANCOG will disburse Measure L funds to RECIPIENT consistent with this AGREEMENT and in accordance with the adopted Measure L Policies and Procedures. RECIPIENT will receive Transit Provider Funds based on the percentage allocations summarized above and as set forth in the Measure L Expenditure Plan.
3. If RECIPIENT fails to comply with one or more of the requirements set forth in this Article II, STANCOG may withhold payment of Measure L funds to RECIPIENT until full compliance is achieved.
4. The governing body of the RECIPIENT will be the decision-making body for the use of the Transit Provider Funds within its jurisdiction.

5. Transit Provider Funds will be allocated 1.4% of the Measure L receipts (after deducting the 1% Administrative Expense Cap and the 1% Public Awareness Outreach Program) and will be disbursed to Transit Providers at least quarterly or as set forth in the Measure L Policies and Procedures, whichever provides more frequent disbursements. The Transit Providers are: Stanislaus Regional Transit Authority (StanRTA) and the City of Turlock operating Turlock Transit.

6. Percentage allocations identified in the Measure L Expenditure Plan are not subject to change unless two-thirds of the voters of Stanislaus County approve an amendment to the allocations.

7. The Measure L Ordinance and Expenditure Plan provide fund usage and eligibility guidelines by allocation category and RECIPIENT acknowledges and agrees that it shall comply with the provisions of the Measure L Ordinance and Expenditure Plan. The Measure L Ordinance and Expenditure Plan, as may be amended, is hereby incorporated in its entirety into this AGREEMENT by reference.

8. The StanCOG Policy Board has adopted Measure L Policies and Procedures which contain additional fund usage and eligibility guidelines and RECIPIENT acknowledges and agrees that it shall comply with the provisions of the Measure L Policies and Procedures. The Measure L Policies and Procedures, as may be amended, are hereby incorporated in its entirety into this AGREEMENT by reference.

ARTICLE III: PAYMENTS AND EXPENDITURES

A. STANISLAUS COUNCIL OF GOVERNMENTS (STANCOG) DUTIES AND OBLIGATIONS

1. STANCOG shall remit to RECIPIENT its designated amount of Transit Provider Funds in accordance with this AGREEMENT.

2. STANCOG will provide a quarterly report to its Board of Directors which shall include all Measure L revenues distributed to each Recipient.

3. STANCOG shall provide for an independent annual audit of its Measure L financial statements including revenues and expenditures.

4. STANCOG shall provide timely notice to RECIPIENT prior to conducting an audit of expenditures made by RECIPIENT to determine whether such expenditures are in compliance with this Agreement, the Measure L Ordinance and Expenditure Plan, and the Measure L Policies and Procedures.

5. STANCOG shall provide a report, at least quarterly, to standing committees and the Board of Directors of the 1% for the Public Awareness and Outreach Program which shall include an accounting of Measure L revenues and expenditures.

B. RECIPIENT'S DUTIES AND OBLIGATIONS

1. RECIPIENT shall expend all Measure L funds received in compliance with the Measure L Ordinance and Expenditure Plan, this AGREEMENT and the adopted Measure L Policies and Procedures.

2. RECIPIENT shall set up and maintain an appropriate system of accounts to report on Measure L funds received and spent. RECIPIENT must account for Measure L funds, including any interest received or accrued, separately for each program fund type, and from any other funds received from STANCOG. The accounting system shall provide adequate internal controls and audit trails to facilitate an annual compliance audit for each fund type and the respective usage and application of said funds.

3. RECIPIENT acknowledges and agrees that STANCOG and its representatives, agents and nominees shall have the absolute right at any reasonable time to inspect and copy any accounting records related to Measure L funds, except to the extent specifically prohibited by applicable law.

4. RECIPIENT shall cooperate with STANCOG and its auditors as they conduct an annual independent audit of all of RECIPIENT'S Measure L accounts which audit shall be conducted at STANCOG's sole cost and expense. RECIPIENT shall comply with the schedule and requests of STANCOG's auditors to ensure timely and accurate completion of the audit.

5. RECIPIENT hereby agrees to and accepts the formulas used in the allocation of Measure L, as reflected in the Measure L Expenditure Plan.

6. RECIPIENT agrees to comply with the reporting requirements set forth in this AGREEMENT and the adopted Measure L Policies and Procedures.

C. OTHER CONSIDERATIONS

1. **Transportation Purposes Only:** RECIPIENT shall use all Measure L funds solely for transportation purposes as defined by the Measure L Ordinance and Expenditure Plan. If RECIPIENT violates this provision, it must fully reimburse all misspent funds, including all interest which would have been earned thereon. The interest which would have been earned will be calculated using the current interest rate earned on local agency monies on deposit with Stanislaus County.

2. **Administrative and Staff Cost Limitations:** Direct costs associated with the delivery of programs and projects funded by Measure L, including direct staff costs and consultant costs, are eligible uses of Measure L funds, unless otherwise limited by the adopted Measure L Policies and Procedures.

a. In situations where RECIPIENT acts as the project manager, project sponsor or the lead agency for delivery of a regional project identified in the Measure L Expenditure Plan, RECIPIENT will be required to enter into a Cooperative Agreement for that regional project and the reimbursement of administrative and staff costs will be addressed pursuant to the terms of that Agreement.

b. STANCOG does not allow the reimbursement of indirect costs, unless the RECIPIENT submits an Indirect Cost Allocation Plan which may be considered by the Caltrans Independent Office of Audits and Investigations, on a case by case basis, for approval of the identified indirect costs. If the Indirect Cost Allocation Plan is approved by Caltrans, the approved plan shall be submitted to STANCOG to allow for reimbursement of those approved indirect costs. Notwithstanding the foregoing, the following items are not eligible for Measure L reimbursement: activities related to obtaining matching funds for a project, activities related to general Measure L administration (not specific to the project), education or preparation performed by the project manager/sponsor (*e.g.*, presentation to Rotary, Kiwanis, Lions Clubs, etc.), activities related to another project (regional) not covered in a Cooperative Agreement, even if it is a Measure L project.

3. **CEQA:** All projects funded with Measure L funds will be required to complete appropriate California Environmental Quality Act (CEQA) and other environmental review as required.

ARTICLE IV: REPORTING REQUIREMENTS

A. REQUIREMENTS AND WITHHOLDING

RECIPIENT shall comply with each of the reporting requirements set forth in this Article IV. If RECIPIENT fails to comply with one or more of these requirements, STANCOG may withhold payment of further Measure L funds to RECIPIENT until full compliance is achieved.

1. RECIPIENT shall submit to STANCOG on a monthly basis:

a. Monthly revenue and expenditure reports which identify the Measure L revenue received and expended by RECIPIENT. All reports shall identify the revenue and expenses by project identified in RECIPIENT'S CIP, roadway resurfacing map, traffic management plan, pedestrian and bicycle plan, resolution or other document adopted by RECIPIENT'S governing board.

b. Monthly report of Measure L fund cash balances held by RECIPIENT.

2. RECIPIENT shall submit to STANCOG quarterly milestone reports which provides a narrative of the progress of all of RECIPIENT'S projects utilizing Measure L funding.

3. RECIPIENT shall, by September 30th of each year, document expenditure activities and report on the performance of Measure L funded activities through the annual program compliance reporting process, or through other STANCOG performance and reporting processes as may be requested, including but not limited to the annual performance report, annual program plan and planning monitoring reports. This report shall be provided to StanCOG and the Measure L Citizens Oversight Committee within 90 days of the end of each fiscal year+.

4. RECIPIENT shall identify in all marketing materials each project or program funded in whole or in part by Measure L funds identifying the project or program as being funded by Measure L revenues.

5. RECIPIENT shall provide current and accurate information on RECIPIENT'S website, to inform the public about how RECIPIENT is using Measure L funds. This information shall also be provided to STANCOG for posting on the Measure L website
<http://www.stanislausmeasurel.com>

6. RECIPIENT shall cooperate in a "Public Awareness Program", in partnership with STANCOG as a means of ensuring that the public has access to information regarding which projects and programs are funded through Measure L funds.

7. RECIPIENT shall make its administrative officer or designated staff available upon request to render a report or answer any and all inquiries regarding RECIPIENT'S receipt, usage, and/or compliance audit findings regarding Measure L funds before the STANCOG Citizens Oversight Committee and/or Measure L Oversight Committee.

8. RECIPIENT agrees that STANCOG may review and/or evaluate all project(s) or program(s) funded pursuant to this AGREEMENT. This may include visits by representatives, agents or nominees of STANCOG to observe RECIPIENT'S project or program operations, to review project or program data and financial records, and to discuss the project with Recipient's staff or governing board.

ARTICLE V: OTHER PROVISIONS

A. INDEMNITY BY RECIPIENT

Neither STANCOG, nor its governing body, elected officials, any officer, consultant, agent, or employee thereof shall be responsible for any damage or liability occurring by reason

of anything done or omitted to be done by RECIPIENT in connection with the Measure L funds distributed to RECIPIENT pursuant to this AGREEMENT. It is also understood and agreed, pursuant to Government Code Section 895.4, RECIPIENT shall fully defend, indemnify and hold harmless STANCOG, its governing body, and all its officers, agents, and employees, from any liability imposed on STANCOG for injury (as defined in Government Code Section 810.8) occurring by reason of anything done or omitted to be done by RECIPIENT in connection with the Measure L funds distributed to RECIPIENT pursuant to this AGREEMENT.

B. INDEMNITY BY STANCOG

Neither RECIPIENT, nor its governing body, elected officials, any officer, consultant, agent, or employee thereof shall be responsible for any damage or liability occurring by reason of anything done or omitted to be done by STANCOG under or in connection with any work, authority or jurisdiction delegated to STANCOG under this AGREEMENT. It is also understood and agreed, pursuant to Government Code Section 895.4, STANCOG shall fully defend, indemnify, and hold harmless RECIPIENT, and its governing body, elected officials, all its officers, agents, and employees from any liability imposed on RECIPIENT for injury (as defined in Government Code Section 810.8) occurring by reason of anything done or omitted to be done by STANCOG under or in connection with any work, authority or jurisdiction delegated to STANCOG under this AGREEMENT.

C. JURISDICTION AND VENUE

The laws of the State of California will govern the validity of this AGREEMENT, its interpretation and performance, and any other claims to which it relates. All legal actions arising out of this AGREEMENT shall be brought in a court of competent jurisdiction in Stanislaus County, California and the parties hereto hereby waive inconvenience of forum as an objection or defense to such venue.

D. ATTORNEYS' FEES

Should it become necessary to enforce the terms of this AGREEMENT, the prevailing party shall be entitled to recover reasonable expenses and attorneys' fees from the other party.

E. TERM

The term of this AGREEMENT shall be from July 1, 2025 to June 30, 2030, unless amended in writing or a new Master Funding Agreement is executed between STANCOG and RECIPIENT.

F. SEVERABILITY

If any provision of this AGREEMENT is found by a court of competent jurisdiction or, if applicable, an arbitrator, to be unenforceable, such provision shall not affect the other provisions of the AGREEMENT, but such unenforceable provisions shall be deemed modified to the extent necessary to render it enforceable, preserving to the fullest extent permissible the intent of the parties set forth in this AGREEMENT.

G. MODIFICATION

This AGREEMENT, and its Exhibits, as well as the referenced Measure L Ordinance and the Expenditure Plan, and the Policies and Procedures, constitutes the entire AGREEMENT, supersedes all prior written or oral understandings regarding Measure L funds. This AGREEMENT may only be changed by a written amendment executed by both parties.

H. CONFLICT OF OR INCONSISTENT TERMS

If there is a conflict between this Agreement and the Policies and Procedures, the Policies and Procedures will control.

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IN WITNESS WHEREOF, the parties have executed this AGREEMENT by their duly authorized officers as of the date first written above.

**STANISLAUS REGIONAL TRANSIT AUTHORITY
(STANRTA)**

**STANISLAUS COUNCIL OF GOVERNMENTS
(STANCOG)**

By: _____
Adam Barth Date
Chief Executive Officer

By: _____
Rosa De León Park Date
Executive Director

Approved as to Form:

Reviewed as to Budget/Financial Controls:

By: _____
Date
Attorney for StanRTA

By: _____
Jean Foletta Date
Deputy Director of Operations

Approved as to Form:

By: _____
Monica Streeter Date
STANCOG General Counsel

STANISLAUS REGIONAL TRANSIT AUTHORITY

DISCUSSION & ACTION ITEMS

Ride the



STANISLAUS REGIONAL TRANSIT AUTHORITY

DATE: June 26, 2025
TO: Board of Directors
FROM: Adam Barth, Chief Executive Officer
RE: Law Enforcement Services from Stanislaus County Sheriff

Agenda Item: [7A]

Background:

The Stanislaus Regional Transit Authority's (StanRTA) mission is to "provide a high-quality, safe and efficient transportation system that enhances the quality of life, improves the environment and promotes economic vitality." Maintaining safety for passengers and transit workers alike has been StanRTA's focus as the system experienced an uptick in misconduct and misbehaviors. In common with transit agencies across the country, StanRTA has experienced increased safety incidents that led to a re-evaluation of security efforts. The agency currently contracts with a private security company, American Guard Services (AGS), to support safety efforts at the Modesto Transit Center and onboard buses when incidents arise. While this relationship provides a visible security presence, it does come with limitations. Private security officers do not have the same authority as sworn law enforcement—they cannot detain or arrest individuals, which often leads to confusion about what actions they're legally allowed to take. Additionally, when law enforcement is needed, there can be a significant delay between the request and the arrival of an officer. This is especially concerning as the number of security-related incidents in transit systems nationwide is rising, and StanRTA is no exception. StanRTA has negotiated a contract with the Stanislaus County Sheriff's Office (SCSO) to dedicate sworn officers to support transit.

Discussion:

StanRTA has explored options to enhance system security with various local agencies, receiving strong interest from the Stanislaus County Sheriff's Office. Over several months, a staffing plan and cost proposal were developed to align with StanRTA's annual budget. The proposal would assign two deputy sheriffs to the Modesto Transit Center six (6) days a week during operating hours, explicitly targeting the busiest times of day when passenger activity is highest. This would ensure a strong, effective law enforcement presence during peak ridership periods.

SCSO is an ideal law enforcement partner for StanRTA. The Sheriff's Department has been serving and protecting the region since 1854. SCSO and StanRTA are regional providers, covering Stanislaus County's 1,515 square miles of urban and rural communities. With a county

population of over 500,000 residents and approximately three million annual passenger trips on StanRTA vehicles, the need for a visible and effective law enforcement presence is evident.

Safety and Security Duties

Under the proposed agreement, SCSO deputies will focus their law enforcement efforts on key StanRTA locations, including the Modesto Transit Center and all bus routes.

The deputies will be present during the busiest hours of operation when passenger volume is highest. Their responsibilities will include:

- Patrolling transit properties
- Serving as a visible deterrent to criminal activity
- Apprehending sex offenders and human trafficking suspects
- Enforcing no loitering and no smoking laws
- Investigating vandalism (including graffiti) of transit facilities, buses, and bus stops
- Maintaining public order, documenting incidents, and following up with StanRTA
- Enforcing all relevant laws, ordinances, and safety regulations
- Responding promptly to dispatch calls for assistance on board buses and along fixed routes.

Agreement Terms and Coverage

The proposed agreement with the Stanislaus County Sheriff's Office (SCSO) requires approval from the Stanislaus County Board of Supervisors and the StanRTA Board of Directors. If the StanRTA Board approves the agreement, it is anticipated that the County will also approve it in time for the sheriff's deputies to take on transit duties in July. This is a one-year agreement with the option for three one-year extensions. Each subsequent year will include a cost adjustment of 3.5%. The proposed annual cost is detailed in Table 1 below.

Table 1. SCSO Contract Cost (3.5% annual escalation)

Time Period	Amount Proposed
Year 1	\$ 478,967
Year 2 (Optional)	\$ 495,731
Year 3 (Optional)	\$ 513,082
Year 4 (Optional)	\$ 531,040

Both parties have the option to terminate the agreement without cause upon providing 180 days' written notice.

Private Security Services

StanRTA is entering the fourth year of a five-year agreement with AGS. For the remaining 24 months of this term, AGS will provide one unarmed security guard 24 hours/day at the Transit Center and security guard services at the Bus Maintenance Facility to monitor the driver parking area. They will no longer provide a mobile patrol guard.

Fiscal Impact:

There is no new fiscal impact caused by this proposed contract with Stanislaus County. The total cost of the first year of the agreement is already in the fiscal year 2025-2026 budget.

Recommendation:

It is recommended that the Board of Directors:

Adopt Resolution 2025-196 approving the agreement with Stanislaus County for the provision of law enforcement services through the Stanislaus County Sheriff's Office and authorize the Chief Executive Officer to execute the agreement.

STANISLAUS REGIONAL TRANSIT AUTHORITY
RESOLUTION 2025-196
RESOLUTION APPROVING AN AGREEMENT WITH STANISLAUS COUNTY TO
PROVIDE LAW ENFORCEMENT SERVICES THROUGH THE STANISLAUS COUNTY
SHERIFFS OFFICE AND AUTHORIZING THE CHIEF EXECUTIVE OFFICER TO
EXECUTE THE AGREEMENT

WHEREAS, the Stanislaus Regional Transit Authority (“Authority”) is a joint powers agency whose members are the City of Modesto and the County of Stanislaus, and which was created to consolidate transit services countywide with the exception of the City of Turlock; and

WHEREAS, maintaining safety for passengers and transit workers has been an Authority focus as the transit system experienced an uptick in misconduct, in common with transit agencies across the country; and

WHEREAS, the Authority contracts with a private security company to support safety efforts at the Modesto Transit Center and onboard buses when incidents arise but this approach comes with limitations as private security officers do not have the same authority as sworn law enforcement officers; and

WHEREAS, the Authority has worked with the Stanislaus County Sheriff’s Office to develop an agreement for dedicated sheriff’s deputies to support transit security efforts that align with the Authority’s annual budget; and

WHEREAS, the proposal would assign two deputy sheriffs to the Modesto Transit Center six (6) days a week targeting the times of day when passenger activity is highest; and

WHEREAS, the Stanislaus County Sheriff’s Department is an ideal partner as both the Sheriff’s Department and the Authority are regional providers covering the 1,515 square miles of Stanislaus County; and

WHEREAS, the proposed agreement is for one-year with three one-year options to extend.

NOW, THEREFORE, BE IT RESOLVED, the Authority Board of Directors hereby approves a one-year agreement, with three option years, with Stanislaus County for the provision of law enforcement services through the Stanislaus County Sheriff’s Office for a not to exceed contract amount of \$2,018,820.

BE IT FURTHER RESOLVED, the Chief Executive Officer is authorized to execute the agreement and to make administrative changes, as needed, to ensure the agreement is implemented in the most efficient and cost-effective manner possible.

The foregoing Resolution was introduced at a regular meeting of the Stanislaus Regional Transit Authority, on the 26h day of June 2025. A motion was made and seconded to adopt the foregoing Resolution. The Motion was carried, and the Resolution was adopted.

MEETING DATE: **June 26, 2025**

GEORGE CARR, CHAIR

ATTEST:

ADAM BARTH, CHIEF EXECUTIVE OFFICER

STANISLAUS COUNTY
LAW ENFORCEMENT SERVICES

AGREEMENT

THIS AGREEMENT, is made and entered into by and between the County of Stanislaus, a political subdivision of the State of California (hereinafter referred to as "County"), and the Stanislaus Regional Transit Authority, a joint powers authority, (hereinafter referred to as "StanRTA"), (the County and StanRTA are each sometimes referred to herein as a "Party," and collectively as "Parties.")

RECITALS

WHEREAS, StanRTA desires County to perform law enforcement services and functions for its Passenger Bus System within its boundaries; and

WHEREAS, County agrees to perform such law enforcement services and functions as described herein and pursuant to the terms and conditions hereinafter set forth; and

WHEREAS, the parties to this Agreement have the legal authority to enter into this Agreement pursuant to the provisions of Chapter 5, Division 7, Title 1, sections 6500, *et seq.*, and section 55632 of the Government Code of the State of California.

NOW, THEREFORE, the parties hereto agree as follows:

1. Term. The Term of this Agreement shall be July 1, 2025, through June 30, 2026 (the "Term") with three (3) options to extend of one (1) year each unless sooner terminated or extended as provided for herein.
 - a. Extension. No later than six months prior to the expiration of the Term, the Parties shall meet and confer in good faith regarding the extension of the Term. If the renewal negotiations are not completed, the Sheriff is authorized to extend this Agreement for up to two three month terms, a total maximum of six months.
2. Termination. Either Party may terminate this Agreement, without cause, upon 180 days written notice to the other Party.
3. Law Enforcement Services.
 - a. County shall provide, within the service area, general law enforcement services and functions of the type coming within the jurisdiction of, and customarily rendered by, the Stanislaus County Sheriff under the statutes of the State of California, and under applicable codes related to StanRTA. The County shall provide only those general law enforcement services set forth in the General Law Enforcement Services Request attached hereto as Exhibit A.
 - b. In February of each year, StanRTA and the County shall review and approve the anticipated services levels for the upcoming fiscal year with an effective date of July 1. The Parties shall sign a new Exhibit A and attach to this Agreement as an amendment. StanRTA may request a change in the level of service at any time by submitting a written request to the County. County will meet and confer with StanRTA to discuss the change

within 30 days of the request making a reasonable effort to accommodate the service level change and, if appropriate, prepare a new Exhibit for signature by the Parties, which shall be attached as an amendment hereto.

- c. If StanRTA is unable to fund this Agreement in its entirety, StanRTA will notify the County in writing at least 60 days prior to any proposed changes regarding the level of service set forth in Exhibit A. The County will make a reasonable effort to accommodate the service level changes requested by the StanRTA.

4. Compensation.

a. Contract Amount.

- i. StanRTA shall pay for the County's actual cost to provide StanRTA with the general law enforcement services set forth in Exhibit A. The term "actual cost" includes the cost associated with absences from work due to sick, vacation, holiday, training and disability leaves or other leaves. Notwithstanding the foregoing, in no event shall the actual cost to provide the services exceed the mutually agreed upon amount identified in Exhibit A.
- ii. StanRTA shall compensate the County for its services under this Agreement at the rates and in the estimated annual amount forth on Exhibit A. At the end of each fiscal year, County shall re-establish the rates and revise Exhibit A accordingly.
- iii. In the event salaries, wages, and benefits of the County officers and employees are changed at a time not coincident with the close of the fiscal year, the rates for salaries and wages set forth in Exhibit A shall be readjusted to reflect the appropriate amounts.

b. Billing.

- i. 30 days after the close of each calendar month, County shall deliver to StanRTA a statement covering the actual costs of the prior month and StanRTA shall pay County the amount stated thereon within 30 days after receipt of the statement.
- ii. Notwithstanding any provision of law to the contrary, including, but not limited to section 907 of the California Government Code. If any amount due to County from StanRTA is not received by County within 30 days after the date of billing, County may satisfy such indebtedness from any and all funds of StanRTA collected by County, after making a reasonable effort to communicate with StanRTA verbally and after giving written notice to StanRTA of County's intention to do so.

5. Organization. County will provide the services to be performed herein through staffing as requested by StanRTA in Exhibit A:

- a. Assigned Sergeant(s). Will supervise other assigned personnel, and to provide law enforcement services to StanRTA. The number of Sergeants assigned shall be indicated in Exhibit A. The term of the assignment will be consistent with the Stanislaus County Sheriff's Supervisors Association (SCSSA) MOU or as agreed upon by all parties.
- b. Assigned Deputies. The County shall assign Deputy Sheriffs to provide law enforcement services to StanRTA, in the number indicated in Exhibit A. The term of the assignment will be consistent with the Stanislaus Sworn Deputy Association (SSDA) MOU or as agreed upon by all parties.
- c. Other Staff. The County shall assign other departmental staff necessary to provide the law enforcement services required to be performed herein as indicated in Exhibit A. The term of the assignment will be consistent with each bargaining unit's MOU or as agreed upon by all parties.

6. Administration of Personnel.

- a. Independent Contractor. The County is acting as an independent contractor under this Agreement so that:
 - i. This agreement does not create any relationship of employer or employee, or principal and agent between StanRTA and County or any of County's agents or employees. All persons employed in the performance of this Agreement shall be employees of County for all purposes. No person employed by County hereunder shall have any status, right or privilege of StanRTA employees, including, but not limited to, StanRTA pension, or StanRTA civil service.
 - ii. No officer, employee or department of County shall perform for StanRTA any law enforcement service or function not coming within the scope of the duties of such officer, employee, or department in performing such services or functions for County.
 - iii. The planning, organization, scheduling, direction, supervision, standards of performance, and discipline of Sheriff's personnel and all other matters incidental to the delivery of general Law Enforcement Services to StanRTA shall be at the sole discretion of the County and the Sheriff. The Sheriff shall retain exclusive authority over the activities of his or her personnel and equipment.
 - iv. The night, day, and evening patrol, supervisory and clerical shifts shall be established by the Sheriff after consultation with StanRTA.
 - v. All employment matters relating to County employees assigned to the StanRTA will be handled in accordance with County policy and procedures and employee bargaining unit contracts, including, but not limited to, officer complaints, discipline, promotion, and duty assignments.
 - vi. The Sheriff shall give prompt consideration to all requests of StanRTA regarding the delivery of general Law Enforcement Services. The Sheriff shall make every

effort to comply with these requests if they are considered within good law enforcement practices.

- vii. In the event of a dispute between parties regarding the extent of the duties and functions to be rendered or the minimum level or manner of performance of such services, the determination made by the Sheriff shall be final and conclusive.
- b. StanRTA Right to Request Replacement Personnel. StanRTA shall have the right to request the County to replace County personnel assigned to provide services under this Agreement, provided such request is made for reasonable cause.
- c. Sick Leave Temporary Replacement. If an assigned employee will be absent from duty due to illness or injury, the County will provide a same-day replacement in accordance with Exhibit A. There shall be at least one (1) StanRTA assigned officer Monday – Saturday.
- d. Disciplinary Temporary Replacement. If an assigned employee will be absent from duty due to a disciplinary action for longer than 24 hours, the County will provide a same-day replacement in accordance with Exhibit A. There shall be at least one (1) StanRTA assigned officer Monday – Saturday.
- e. Vacancies. Any vacancies will be filled using the County's procedures for filling vacancies within the Sheriff's Office as defined in Department policy or Personnel Memorandum of Understanding (MOUs). New deputies assigned will receive appropriate orientation regarding special characteristics and needs to StanRTA. The term of an employee's assignment will comply with the applicable Personnel MOU.

7. Liability and Indemnification.

- a. County's Obligation. StanRTA, its officers and employees, by this Agreement, shall not assume any liability for the direct payment of any salary or wages to any County officer or employee performing services hereunder for StanRTA, nor for the direct payment of compensation or indemnity to any County officer or employee for any injury to or illness of such officer or employee arising out of their employment by County, and County shall hold harmless, defend and indemnify StanRTA, its officers and employees, against any and all costs, expenses, claims, suits and liability for bodily and personal injury to or death of any person and for injury to or loss of any property resulting therefrom or arising out of or in any way connected with any negligent or wrongful acts or omissions of County, its officers and employees, in performing or authorizing the performance of or in failing to perform or authorize the performance of any work, services or functions provided for, referred to in or in any way connected with any work, services or functions to be performed under this Agreement.
- b. StanRTA Obligation. County, its officers and employees, by this Agreement, shall not assume any liability for the negligent or wrongful acts or omissions of StanRTA, nor of any officer or employee thereof, nor for any dangerous condition of the streets, public

work, or property of StanRTA, and StanRTA shall hold harmless, defend and indemnify County, its officers and employees, against any and all costs, expenses, claims, suits and liability for bodily and personal injury to or death of any person and for injury to or loss of any property resulting therefrom or arising out of or in any way connected with any negligent or wrongful acts or omissions of StanRTA, its officers and employees, in performing or authorizing the performance of or in failing to perform or authorize the performance of any work, services or functions provided for, referred to in or in any way connected with any work, services or functions to be performed under this Agreement.

- c. Injuries to County Employees. Notwithstanding the forgoing, County warrants that it is insured, or is permissibly self-insured, for workers' compensation coverage and agrees that its employees providing services to StanRTA pursuant to this Agreement will be covered by County's workers' compensation program or insurance for all injuries arising out of or occurring in the course and scope of their employment. Furthermore, County shall not pursue any action against StanRTA, including, but not limited to an action for subrogation, if a County employee performing service pursuant to this Agreement obtains workers' compensation benefits which may be or are attributable to the conduct or alleged negligent or wrongful act or omission of StanRTA, its officers and/or employees, or dangerous conditions of the street or property of StanRTA.

8. Default.

- a. Cure. In the event a party to this Agreement fails to perform pursuant to the terms and conditions of this Agreement, the party to whom an obligation is owed will provide the non-performing party with at least 30 days prior written notice of said non-performance, upon which the non-performing party will have the opportunity to comply with the request for performance, or in the event of continued non-performance, the parties shall have the right to then pursue any and all available legal remedies.
- b. Failure to give Notice. Failure to give, or delay in giving, Notice of Default shall not constitute a waiver of any obligation, requirement or covenant required to be performed hereunder. Except as otherwise expressly provided in this Agreement, any failure or delay by either Party in asserting any rights and remedies as to any breach shall not operate as a waiver of any breach or of any such rights or remedies. Delay by either Party in asserting any of its rights and remedies shall not deprive such Party of the right to institute and maintain any action or proceeding which it may deem appropriate to protect, assert or enforce any such rights or remedies.

- 9. Attorney Fees. In the event that a party to this Agreement commences litigation to enforce the performance of this Agreement, each party will be responsible for its own attorneys' fees, costs and expenses.

10. Notices.

- a. Any notice or notices provided for by this Agreement to be given or served upon the County shall be given or served by letter either emailed, served personally, or deposited in the United States Mail, postage prepaid and addressed to:

Stanislaus County Sheriff's Office
250 E. Hackett Rd
Modesto, CA 95358
finance@stansheriff.com

- b. Any notice or notices provided for by this Agreement to be given or served upon the StanRTA shall be given or served by letter either emailed, served personally, or deposited in the United States Mail, postage prepaid and addressed to:

Stanislaus Regional Transit Authority
912 11th Street, Suite 100
Modesto, CA 95358
finance@stanrta.org

11. Audits.

- a. Pursuant to Government Code section 8546.7, StanRTA and County shall be subject to examinations and audit by the State Auditor for a period of 3 years after final payment by StanRTA to County under this Agreement. StanRTA and County shall retain all records relating to the performance of this Agreement for said 3-year period as a minimum.
- b. County agrees that relevant records shall be made available to StanRTA to audit and examine if StanRTA requests such audit and examination by contacting the Sheriff or his representative at least 10 working days prior to the commencement of the audit and examination.

12. Necessary Acts. The parties to this Agreement hereby authorize their respective officers and employees to do all things reasonably necessary to accomplish the purposes of this Agreement.

13. Designations. County designates the Sheriff of Stanislaus County, or his/her designee, to represent County in all matters pertaining to the administration of this Agreement. StanRTA designates its Chief Executive Officer, or his/her designee, to represent StanRTA in all matters pertaining to the administration of this Agreement. Both StanRTA and County will provide the full cooperation and assistance of its officers, agents, and employees to each other in performance of this Agreement.

14. Modification Only in Writing.

- a. This Agreement may not be modified, amended, changed, added to, or subtracted from by the mutual consent of the parties hereto if such amendment or change is not in written form and executed with the same formalities as this Agreement and attached to the original Agreement to maintain continuity. Notwithstanding anything to the contrary, no oral agreement or directive from or between either Party, or their designees shall operate to amend or change the terms of this Agreement.
- b. With the limitations set forth below, Sheriff, on behalf of the County, and Chief Executive Officer, on behalf of StanRTA, are authorized to execute written amendments to this Agreement to increase or decrease the level of service as set forth in Exhibit A,

when the Sheriff and Chief Executive Officer mutually agree that such an increase or decrease in the level of service is appropriate. Amendments to this Agreement executed by County and StanRTA may not, in the aggregate, increase or decrease the cost of services payable by StanRTA by more than five percent (5%) of the total cost originally set forth in Exhibit A. Prior approval by the County's Board of Supervisors and StanRTA's Board of Directors is required before execution of these amendments.

15. Entire Agreement. This Agreement contains the entire Agreement of the parties, and no representations, inducements, promises, or agreements otherwise between the parties, not embodied herein, or incorporated herein by reference shall be of any force or effect. Notwithstanding anything to the contrary, no term or provision hereof may be changed, waived, discharged, or terminated unless the same is in writing executed by the parties above.
16. Severability. If any portion of this Agreement or application thereof to any person or circumstance shall be declared invalid by a court of competent jurisdiction, or if it is found in contravention of any federal, state, or County statute, ordinance or regulation, the remaining provisions of this Agreement or the application thereof shall not be invalidated thereby and shall remain in full force and effect to the extent that the provisions of this Agreement are severable.
17. Precedence. The contract documents consist of this Agreement and Exhibit A. In the event of a conflict between or among the contract documents, the order of precedence shall be the Exhibit and then the provisions of the main body of this Agreement, i.e., those provisions set forth in the recitals and articles of this Agreement.
18. No Third-Party Beneficiary. This Agreement shall not confer third party beneficiary status on any non-party, including the citizens of either Party.
19. Successors and Assigns. This Agreement shall be binding on and enforceable by and against the parties to it and their respective heirs, legal representatives, successors, and assigns.
20. Duplicate Counterparts. The Agreement may be executed in any number of counterparts, and each such counterpart, executed telecopy, fax or photocopy shall be deemed to be an original instrument, but all of which together shall constitute one and the same Agreement.
21. Legal Requirements. The Parties shall comply with all applicable federal, state, and local laws in performing this Agreement.
22. Venue. The laws of the State of California shall apply to the construction and enforcement of this Agreement. Any action at law, suit in equity, or judicial proceedings for the enforcement of this Agreement or any provision hereto shall be in the Superior Court of Stanislaus County.

[SIGNATURES SET FORTH ON FOLLOWING PAGE]

IN WITNESS WHEREOF, the Parties have executed the Agreement in the County of Stanislaus, State of California.

COUNTY OF STANISLAUS

STANISLAUS REGIONAL TRANSIT AUTHORITY

Matthew W. Condit
Chairman of the Board of Supervisors

Adam Barth
Chief Executive Officer

ATTEST:

APPROVED AS TO FORM:

Elizabeth King
Clerk of the Board

Monica Streeter
General Counsel

APPROVED AS TO CONTENT:



Sheriff Jeff Dirkse (Jun 4, 2025 09:41 PDT)
Jeff Dirkse
Sheriff - Coroner

APPROVED AS TO FORM:
Thomas E. Boze
County Counsel



Jesus Mendoza
Deputy County Counsel

EXHIBIT A

STANISLAUS REGIONAL TRANSIT AUTHORITY

GENERAL LAW ENFORCEMENT

SERVICE LEVEL REQUEST

1. Service Level Request. StanRTA requests the County to perform the general law enforcement services listed here below at the staffing level shown. The Sheriff and the StanRTA Chief Executive Officer have discussed and agree to the services and staffing level described below.
2. Staffing Level. The staffing level which will be provided is as follows:

Position	Schedule	FTE	Backfill
Deputy Sheriff	Monday – Thursday 11:00 a.m. – 9:00 p.m.	1.00	Yes
Deputy Sheriff	Wednesday – Friday 11:00 a.m. – 9:00 p.m. Saturday 9:00 a.m. – 7:00 p.m.	1.00	Yes

3. Contract Rates. The Sheriff and the StanRTA Chief Executive Officer have reviewed the Contract Rates and accept those rates:

	Estimated Budget 2026	Estimated Budget 2027	Estimated Budget 2028	Estimated Budget 2029
Deputy Sheriff II - 2.0 FTE	\$389,970	\$403,619	\$417,746	\$432,367
Overtime/Backfill	\$50,000	\$51,750	\$53,561	\$55,436
Indirect Costs (10% of salaries and benefits)	\$38,997	\$40,362	\$41,775	\$43,237
Estimated Annual Cost of Contract	\$478,967	\$495,731	\$513,082	\$531,040

Deputies to be stationed at the Downtown Modesto Transit Center and available to respond to calls on the system, including instances involving students on the system.

Deputies shall be stationed at the Downtown Modesto Transit Center Monday through Friday, 11:00 a.m. – 9:00 p.m., and Saturday 9:00 a.m. – 7:00 p.m. The following holidays will not require service; New Years Day, Memorial Day, Fourth of July, Labor Day, Thanksgiving and Christmas.

4. Training. Each party to this Agreement shall participate in training to maximize the benefits of this Agreement while also acknowledging and working to address the societal challenges transit systems must address such as homelessness, addiction, and untreated mental illness. Such training will help both parties better understand how riders use the system so law enforcement can respond to conflicts effectively or deter them before they start. Additionally, the Sheriff's Office will (i) provide training to StanRTA's operators on standard law enforcement procedures when accessing a public transit vehicle; and (ii) participate in, to the maximum extent possible, training with StanRTA and its contracted transit operator on basic procedures such as how to shut down a bus, turn batteries off, open bus doors, etc.

5. Reporting. Sheriff's Office to provide a daily log of incidents and weekly incident report. The reports should provide a concise summary of incidents, notable events that require attention, follow-up or documentation. As requested by StanRTA, Sheriff's office will provide a verbal report at the monthly StanRTA Board of Directors meeting.
6. Fare Evasion Enforcement. Sheriff's office will enforce fare payments and issue tickets to passengers for fare evasion. The program will be fully administered by the Sheriff's Office with any fees going to StanRTA after deducting any Sheriff's office administrative expenses.
7. Passenger Code of Conduct and Transit Center Rules of Conduct. Sheriff's Office shall enforce the Passenger Code of Conduct and Transit Center rules of conduct; city and county ordinances, state and local laws.
8. Communication. The Sheriff's Office will provide a direct phone line to the Deputy in service for operations to contact for immediate assistance.
9. Vehicles. The Sheriff's Office will provide all vehicles as needed to fulfill the scope of services. Any vehicles stationed at the Modesto Transit Center will have the StanRTA logo attached to the rear of the vehicle.

Approved and Accepted:

COUNTY OF STANISLAUS

STANISLAUS REGIONAL TRANSIT AUTHORITY


 Sheriff Jeff Dirkse (Jun 4, 2025 09:41 PDT)
 Jeff Dirkse
 Sheriff – Coroner
 Date: 04/06/2025

Adam Barth
 Chief Executive Officer
 Date:

StanRTA LE Services Agreement 2025-2029 FINAL 06.04.25

Final Audit Report

2025-06-04

Created:	2025-06-04
By:	Brooke Freeman (bfreeman@stansheriff.com)
Status:	Signed
Transaction ID:	CBJCHBCAABAAGuNWcozzYICEz5alA8KGHznr0EfH2vON

"StanRTA LE Services Agreement 2025-2029 FINAL 06.04.25" History

-  Document created by Brooke Freeman (bfreeman@stansheriff.com)
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-  Document emailed to Jesus Mendoza (mendozaje@stancounty.com) for signature
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-  Email viewed by Jesus Mendoza (mendozaje@stancounty.com)
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-  Document e-signed by Jesus Mendoza (mendozaje@stancounty.com)
Signature Date: 2025-06-04 - 6:25:16 PM GMT - Time Source: server
-  Agreement completed.
2025-06-04 - 6:25:16 PM GMT

Ride the



STANISLAUS REGIONAL TRANSIT AUTHORITY

DATE: June 26, 2025
TO: Board of Directors
FROM: Angela Swanson, Senior Transit Analyst
RE: 2025 Demand Response Survey Report

Agenda Item: [7B]

Background:

The Federal Transit Administration (FTA) requires transit agencies that receive federal grants and assistance to conduct periodic surveys of passengers on fixed routes. The survey's purpose is to track rider demographics and assess satisfaction with the transit system. The data collected is also incorporated into the Title VI Program Report, which is filed on a triennial basis. The last fixed route survey was completed in September 2024. Unlike fixed-route services, complementary paratransit services, required by the Americans with Disabilities Act (ADA), do not have an equivalent survey requirement. Desiring to develop and maintain equitable information on the consumers of all its transit services, the Stanislaus Regional Transit Authority (StanRTA) conducted its inaugural survey of paratransit riders in April 2025.

Discussion:

Conducted from April 1 - 8, 2025, the survey was administered to a randomly selected cross-section of 55 demand response users who had ridden the bus at least once in 2024. Survey interviews were conducted over the phone by customer service agents. A link to the survey was posted on buses, the StanRTA website, and social media channels. This allowed individuals not selected for the survey to participate. Those individuals used a QR code that directed them to the survey website. The survey was conducted in English and Spanish, and the online version was available in these languages. An additional 16 individuals participated in the survey this way. As a reward and incentive to participate, those who completed the survey received credit for a demand response fare on their drawdown accounts. Riders rarely declined to participate and were interested in how the survey data could help inform future system improvements.

The survey consisted of 26 questions broken into three segments: 1) ridership habits, 2) demographic insights, and 3) perceptions of the transit system's performance. The survey instrument (English and Spanish versions) is included in Attachment 1 to this report.

Survey Highlights

The survey provided valuable insights into system users' feelings about the demand response service. A few highlights:

- *Transit dependence.* Nearly half (47.9%) of the respondents use demand response services 3-7 days a week. When asked how they would reach their destinations if they didn't ride the S, 24% of riders said they would be unable to make it, and 51% said they would rely on family or friends to transport them.
- *Interest in Using the Fixed Route Bus.* Respondents were asked about their interest in riding the fixed-route bus system. The majority (64.9%) said they could not ride fixed routes. For those interested in using fixed routes, receiving a free bus pass (31%), and/or participating in travel training (17%) were positive incentives.
- *Employment.* Retirees (50%) were the primary rider group in this survey sample. Only 12% of respondents are employed part—or full-time, and another 18% identify as students.
- *Bus operator safety.* Riders were asked several questions to rate their satisfaction with the service. Among the highlights, 96% of respondents said their drivers operated the bus safely and followed traffic laws either all or most of the time.
- *Safety and security.* Riders were asked if they experienced situations that made them feel unsafe while on the bus. Most respondents (58) skipped this question, indicating they had no bad experiences. Among the 13 who answered, the primary reason for feeling unsafe was other passengers. This was followed by concerns about lift malfunctions and inadequate securement of mobility devices.

The full survey results are available in Attachment 2.

Follow-up

The response to the survey from passengers was largely positive; however, some individuals expressed reluctance to share their personal demographic information. These concerns were mostly addressed when customer service agents explained the purpose of the request. Even in this initial survey, valuable insights were gained.

Since the survey is not a federal requirement, many transit agencies conduct it less frequently, typically every two to three years. Such surveys are often organized when significant discussions regarding service or fare changes occur. StanRTA's approach to this first survey was to capture a snapshot of the population it serves. The timing for the next StanRTA Demand Response Survey is flexible and open to feedback.

Fiscal Impact:

Direct costs for conducting the survey are budgeted annually. These costs include developing and preparing materials, conducting the survey, analyzing the data collected, and preparing the final report.

Recommendation:

It is recommended that the Board of Directors, by motion, accept and file the 2025 Demand Response Survey Report.

Attachments:

- 1 – Demand Response Survey Instrument (English/Spanish)
- 2 -- 2025 Demand Response Survey Results

ATTACHMENT 1

2025 DEMAND RESPONSE CUSTOMER SURVEY (English/Spanish)



ADA Passenger Survey 2025

Survey of Demand Response Services Passengers

Participants who complete the survey will receive credit for a free trip on a demand response service (ADA, Dial-a-Ride, Medivan)

* 1. What is your name? (Registered the S Riders Only)

First name

Last name

2. What is your customer ID number? (Leave blank if you do not know)

3. On average, how often do you ride the bus?

☐

3-7 days a week

☐

Several days a month

☐

1-2 days a week

☐

Less than once a month

4. Which of these bus services do you use? (Check all that apply).

☐

ADA Paratransit

☐

Medivan

☐

Patterson, Oakdale or Riverbank Dial-a-Rides

☐

None of the above

5. Do you ever use fixed route bus service?

☐

Yes

☐

No

6. Would you be more likely to use the fixed route bus, even once in a while, if you had:
(Check all that apply)

☐

Free monthly pass

☐

Travel training

☐

Help with learning how to use apps like the Track the S app that help plan your trip

☐

No

7. If you have ridden on the Medivan, how would you rate the quality of your experience?

Great	Good	OK	Poor
☐	☐	☐	☐

8. If you couldn't use ADA paratransit, how would you get to your destination?

- ☐ Driven by a Friend or Family Member
- ☐ Taxi
- ☐ Lyft or Uber
- ☐ Regular the S Fixed Route Bus
- ☐ Use a Bicycle or Walk
- ☐ Wouldn't Take the Trip
- ☐ Other (please specify)

9. How reliable is the bus for arriving within the pick up window and dropping you off on time?

All of the Time	Most of the Time	Some of the Time	Almost Never
☐	☐	☐	☐

10. In general, knowing this is a shared ride service, do you feel you are on the bus the right amount of time?

All of the Time	Most of the Time	Some of the Time	Almost Never
☐	☐	☐	☐

11. Is the customer service agent courteous and knowledgeable?

All of the Time	Most of the Time	Some of the Time	Almost Never
☐	☐	☐	☐

12. Help us understand how making your trip reservations went. First, tell us how long you wait to have your call answered.

Less than 1 minute	2-3 minutes	Up to 5 minutes	Longer than 5 minutes
☐	☐	☐	☐

13. Is it easy to make your trip reservation?

All of the Time	Most of the Time	Some of the Time	Almost Never
☐	☐	☐	☐

14. Now we are going to ask you about your experience with the bus operators. First, are they polite and helpful?

All of the time	Most of the time	Some of the time	Almost never
☐	☐	☐	☐

15. Do you feel safe on the bus and well-treated by the bus operators?

All of the time	Most of the time	Some of the time	Almost never
☐	☐	☐	☐

16. Now let's talk about your experience riding the bus. Do you feel the driver operates the bus safely and follows all traffic laws?

All of the time	Most of the time	Some of the time	Almost never
☐	☐	☐	☐

17. Does the bus operator drop you off in the correct place?

All of the time	Most of the time	Some of the time	Almost never
☐	☐	☐	☐

18. Does the bus driver offer to assist you with boarding and exiting the vehicle?

All of the time	Most of the time	Some of the time	Almost never
☐	☐	☐	☐

19. Is the bus clean?

All of the time	Most of the time	Some of the time	Almost never
☐	☐	☐	☐

20. Your safety is important to us. Please let us know if you have experienced a situation that made you feel unsafe on the bus. (Check all that apply).

- ☐ Unsafe driving by the bus operator
- ☐ The lift or other equipment malfunctioned
- ☐ Another passenger's behavior
- ☐ Mobility device poorly secured

Other (please specify)

21. What is your employment status? (Mark all that apply)

- | | | |
|------------------------------------|----------------------------------|-------------------------------------|
| ☐ Full-time | ☐ Retired | ☐ Unemployed |
| ☐ Part-time | ☐ Student | |

22. Including you, how many people live in your household?

- ☐ 1
☐ 2
☐ 3

- ☐ 4
☐ 5
☐ 6

- ☐ 7
☐ 8

23. What is your approximate household income?

☐ Under \$15,000

☐ Between \$15,000 and \$24,999

☐ Between \$25,000 and \$34,999

☐ Between \$35,000 and \$49,999

☐ Between \$50,000 and \$74,999

☐ Between \$75,000 and \$125,000

☐ Between \$125,000 and \$174,999

☐ Over \$175,000

24. How well do you speak English?

☐ Very well/Native speaker

☐ Less than very well

☐ Very little/Not at all

25. What race/ethnicity do you identify with? (Check all that apply)

☐ White

☐ Hispanic or Latino

☐ Asian or Asian American

☐ Black or African American

☐ Middle Eastern/North African

☐ American Indian or Alaska Native

☐ Native Hawaiian or other Pacific Islander

☐ Other

26. What language(s) are spoken in your home?

☐ English

☐ Spanish

☐ Pashto

☐ Vietnamese

☐ Farsi

☐ Hmong

☐ Punjabi

☐ Tagalog

☐ Arabic

☐ Khmer

Other (please specify)



Encuesta de Pasajeros de la ADA 2025

Encuesta de Pasajeros de Servicios de Respuesta a la Demanda

Los participantes que completen la encuesta recibirán crédito para un viaje gratis en un servicio de respuesta a la demanda (ADA, Dial-a-Ride, Medivan)

*** 1. ¿Cuál es tu nombre? (Registrado solo para S Riders)**

*Nombre _____

*Apellido _____

2. ¿Cuál es su número de identificación de cliente? (Deje en blanco si no lo sabe)

3. Por lo general ¿Con qué frecuencia viaja en transporte público?

- ☐ 3 -7 días a la semana
- ☐ 1-2 días a la semana
- ☐ Varios días al mes
- ☐ Menos de una vez al mes

4. ¿Cómo suele pagar su pasaje de autobús? (Marque todo lo que aplique)

- ☐ Transporte Paralelo ADA
- ☐ Medivan (Transporte Medico)
- ☐ Puerta-a-Puerta de Oakdale. Patterson o Riverbank
- ☐ Ninguna de las anteriores

5. ¿Alguna vez viajas en el autobús de ruta fija?

- ☐ Si
- ☐ No

6. ¿Sería más probable que usara el autobús de ruta fija, aunque sea de vez en cuando, si tuviera: (Marque todas las opciones que correspondan)

- ☐ Un pase mensual gratuito
- ☐ Capacitación para viajeros
- ☐ Ayuda para aprender a usar aplicaciones como Track the S, que le ayudan a planificar su viaje
- ☐ No

7. Si ha viajado en Medivan, ¿cómo calificaría la calidad de su experiencia?

- ☐ Muy Bueno
- ☐ Bueno
- ☐ Aceptable
- ☐ Deficiente

8. Si no pudiera utilizar el servicio de paratransito ADA, ¿cómo llegaría a su destino?

- ☐ Conducido por un amigo o familiar

- ☐ Taxi
- ☐ Lyft o Uber
- ☐ Autobús regular de ruta fija S
- ☐ Usar bicicleta o caminar
- ☐ No haría el viaje
- ☐ Otro (especifique)

9. ¿Qué tan confiable es el autobús para llegar dentro del horario de recogida y dejarte a tiempo?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

10. En general, sabiendo que se trata de un servicio de viajes compartidos, ¿sientes que estás en el autobús el tiempo adecuado?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

11. ¿El agente de servicio al cliente es cortés y conocedor?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

12. Ayúdenos a entender cómo fue la reserva de su viaje. Primero, díganos cuánto tiempo tardó en atender su llamada.

- Menos de 1 minuto 2-3 minutos Hasta 5 minutos Más de 5 minutos

13. ¿Es fácil realizar tu reserva de viaje?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

14. Ahora vamos a preguntarle sobre su experiencia con los operadores de autobús. Primero, ¿son amables y serviciales?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

15. ¿Te sientes seguro en el autobús y bien tratado por los operadores?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

16. Hablemos de tu experiencia viajando en autobús. ¿Sientes que el conductor conduce el autobús con seguridad y respeta todas las normas de tránsito?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

17. ¿El operador del autobús te deja en el lugar correcto?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

18. ¿El conductor del autobús se ofrece a ayudarlo a subir y bajar del vehículo?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

19. ¿Está limpio el autobús?

- ☐ Todo el tiempo ☐ La mayor parte del tiempo ☐ Algunas del tiempo ☐ Casi nunca

20. Su seguridad es importante para nosotros. Por favor, infórmenos si ha experimentado alguna situación que le haya hecho sentir inseguro en el autobús. (Marque todas las opciones que correspondan).

- ☐ Conducción insegura por parte del conductor del autobús
☐ Fallo en el elevador u otro equipo
☐ Comportamiento de otro pasajero
☐ Dispositivo de movilidad mal fijado
☐ Otro (especifique) _____

21. ¿Cuál es su situación laboral? (Marque todo lo que aplique)

- | | |
|--|--------------------------------------|
| ☐ Tiempo completo | ☐ Jubilado |
| ☐ Medio tiempo | ☐ Estudiante |
| | ☐ Desempleado |

22. ¿Cuántas personas (incluido usted) viven en su casa?

- | | | |
|----------------------------|----------------------------|----------------------------|
| ☐ 1 | ☐ 4 | ☐ 7 |
| ☐ 2 | ☐ 5 | ☐ 8 |
| ☐ 3 | ☐ 6 | |

23. ¿Cuál es su ingreso familiar aproximado?

- | | |
|--|--|
| ☐ Menos de \$15,000 | ☐ \$50,000 - \$74,999 |
| ☐ \$15,000 - \$24,999 | ☐ \$75,000 - \$125,000 |
| ☐ \$25,000 - \$34,999 | ☐ \$125,000 - \$174,999 |
| ☐ \$35,000 - \$49,999 | ☐ Más de \$175,000 |

24. ¿Qué tan bien domina el inglés?

- ☐ Muy bien o Soy angloparlante nativo
☐ Más o menos
☐ Muy poco / Para nada

25. ¿Con qué raza o etnia se identifica? (Marque todo lo que aplique)

- | | | |
|---|--|--|
| ☐ Blanco | ☐ Negro/Afroamericano | ☐ Nativo de Hawái o Isleño del Pacífico |
| ☐ Hispano/Latino | ☐ Oriente Próximo/Norafricano | |
| ☐ Asiático | ☐ Nativoamericano o de Alaska | ☐ Otro |

26. ¿Qué idioma(s) se habla(n) en su casa?

- | | | |
|-------------------------------------|---|----------------------------------|
| ☐ Inglés | ☐ Español | ☐ Panyabi |
| ☐ Vietnamita | ☐ Persa | ☐ Tagalo |
| ☐ Pastún | ☐ Miao (Hmong) | ☐ Árabe |
| ☐ Jemer | ☐ Otro (especifique) | |

ATTACHMENT 2

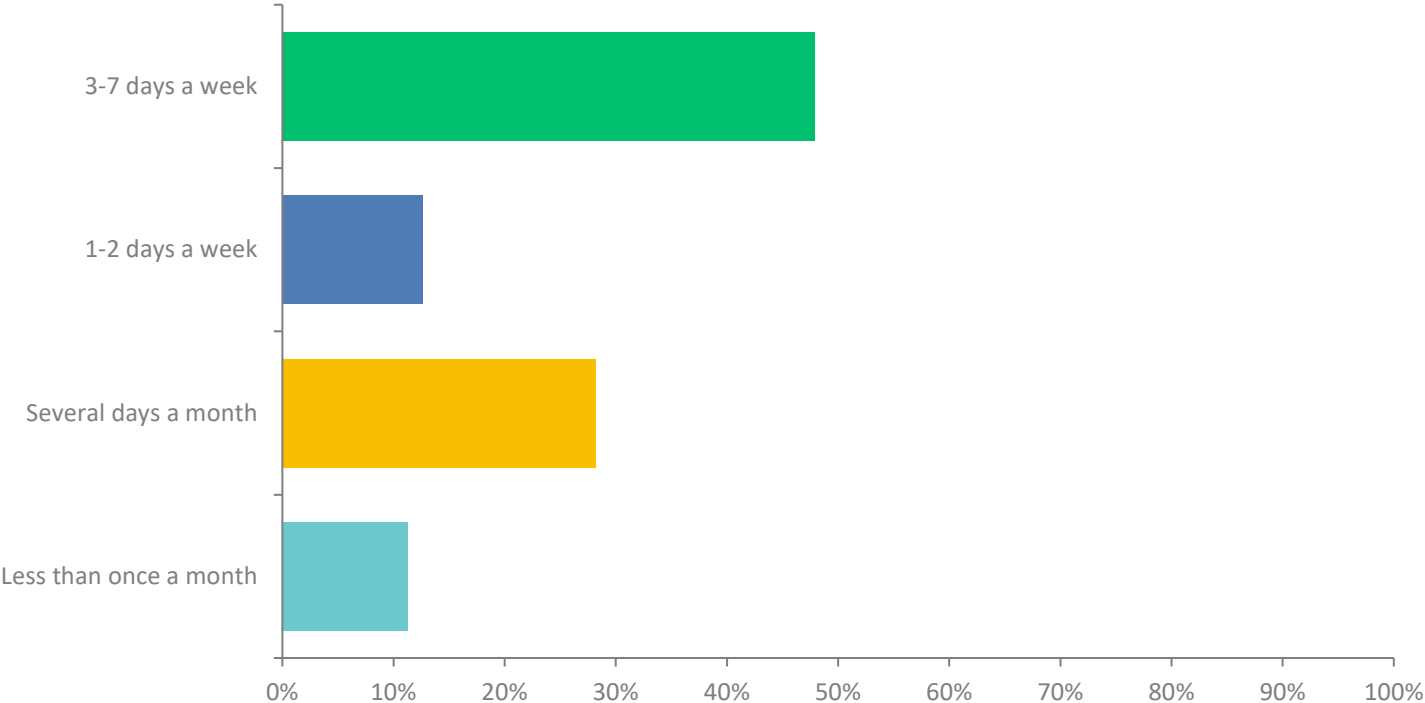
2025 Demand Response Survey Results

Demand Response Passenger Survey 2025

April 2025

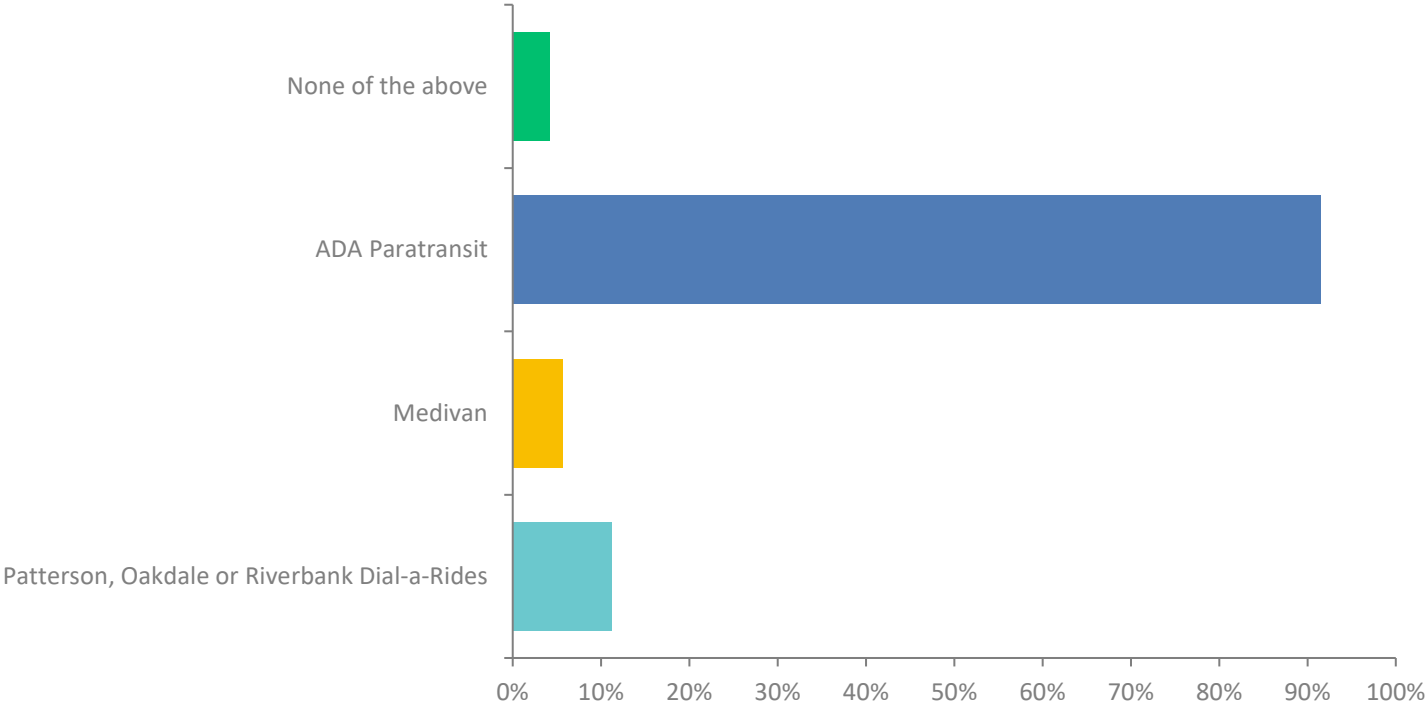
Q3: On average, how often do you ride the bus?

Answered: 71 Skipped: 0



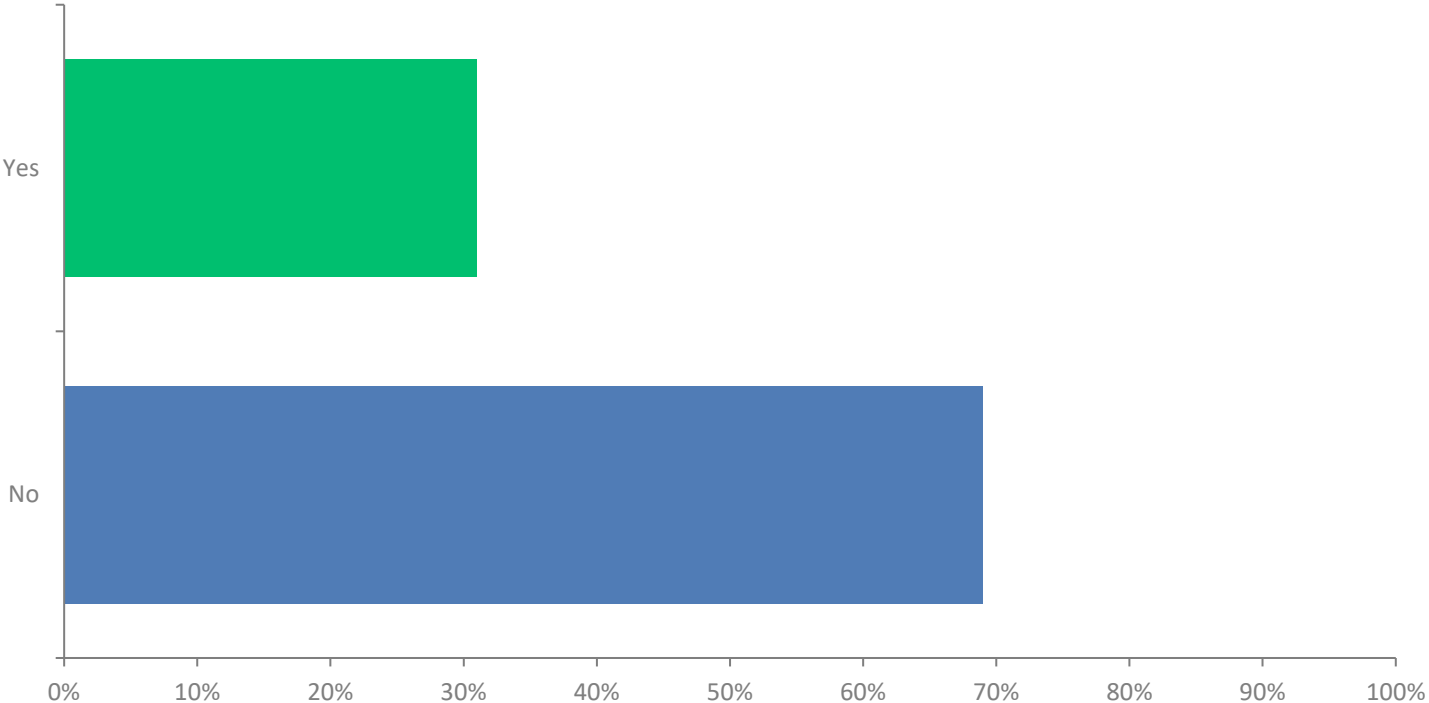
Q4: Which of these bus services do you use? (Check all that apply).

Answered: 71 Skipped: 0



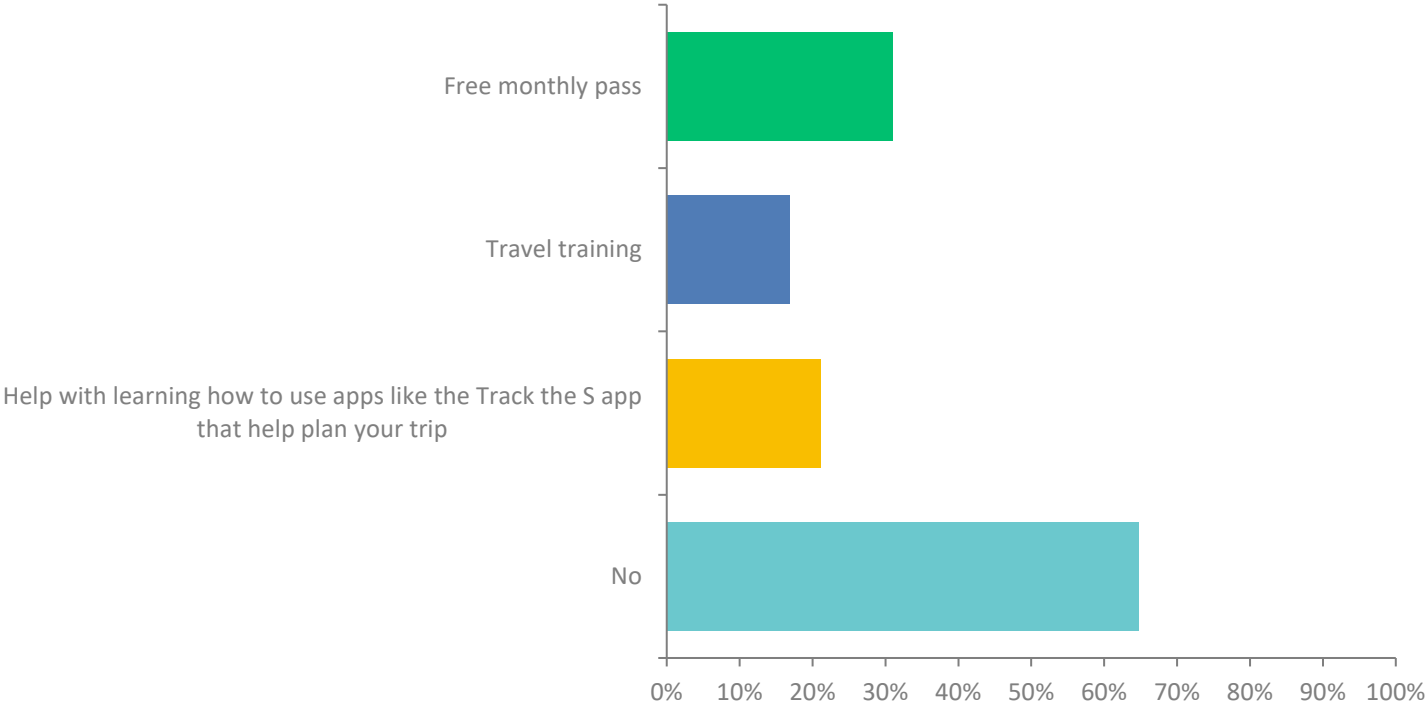
Q5: Do you ever use fixed route bus service?

Answered: 71 Skipped: 0



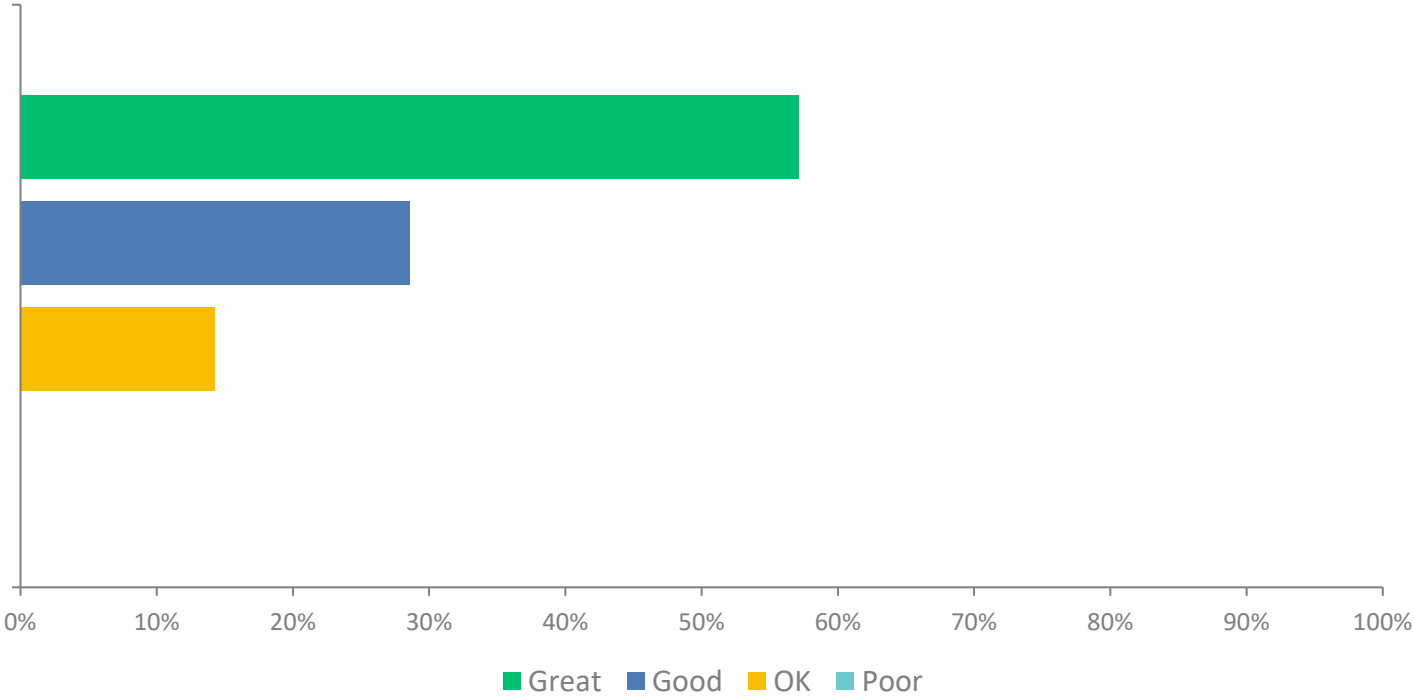
Q6: Would you be more likely to use the fixed route bus, even once in a while, if you had: (Check all that apply)

Answered: 71 Skipped: 0



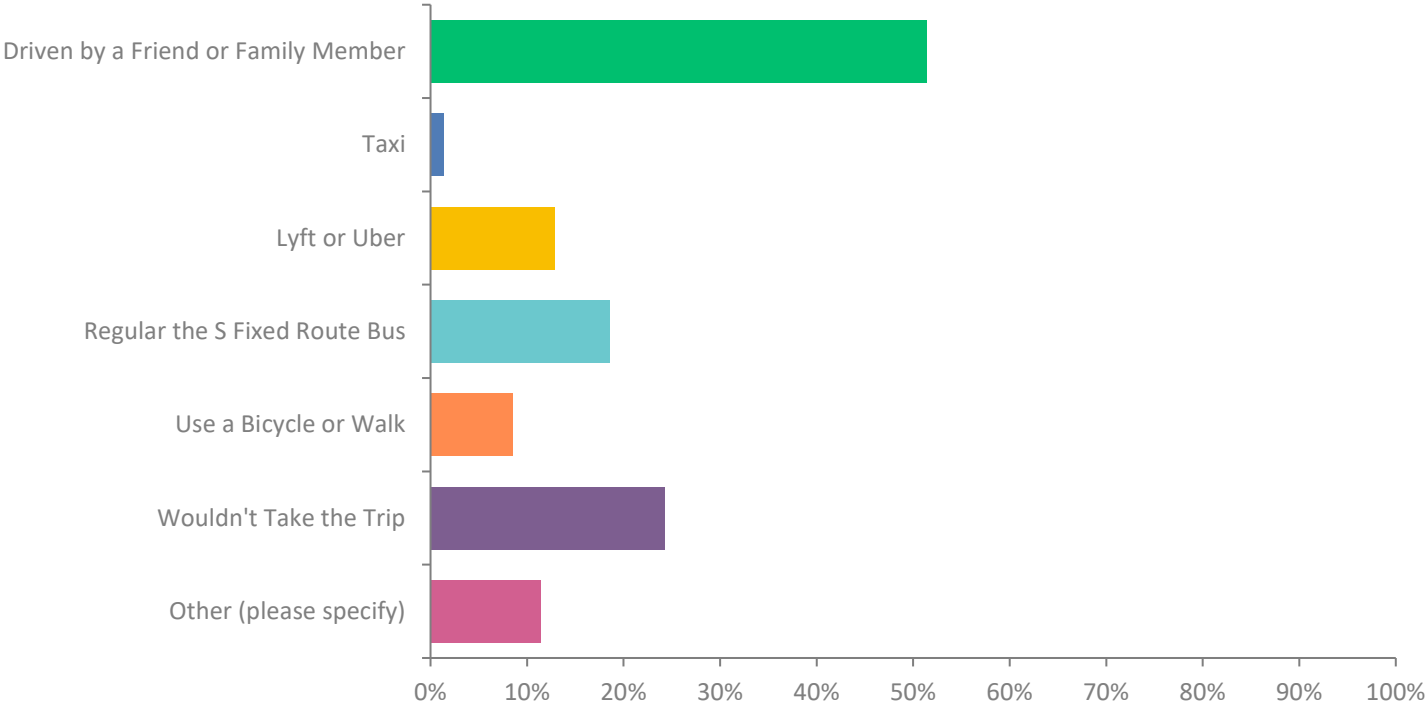
Q7: If you have ridden on the Medivan, how would you rate the quality of your experience?

Answered: 14 Skipped: 57



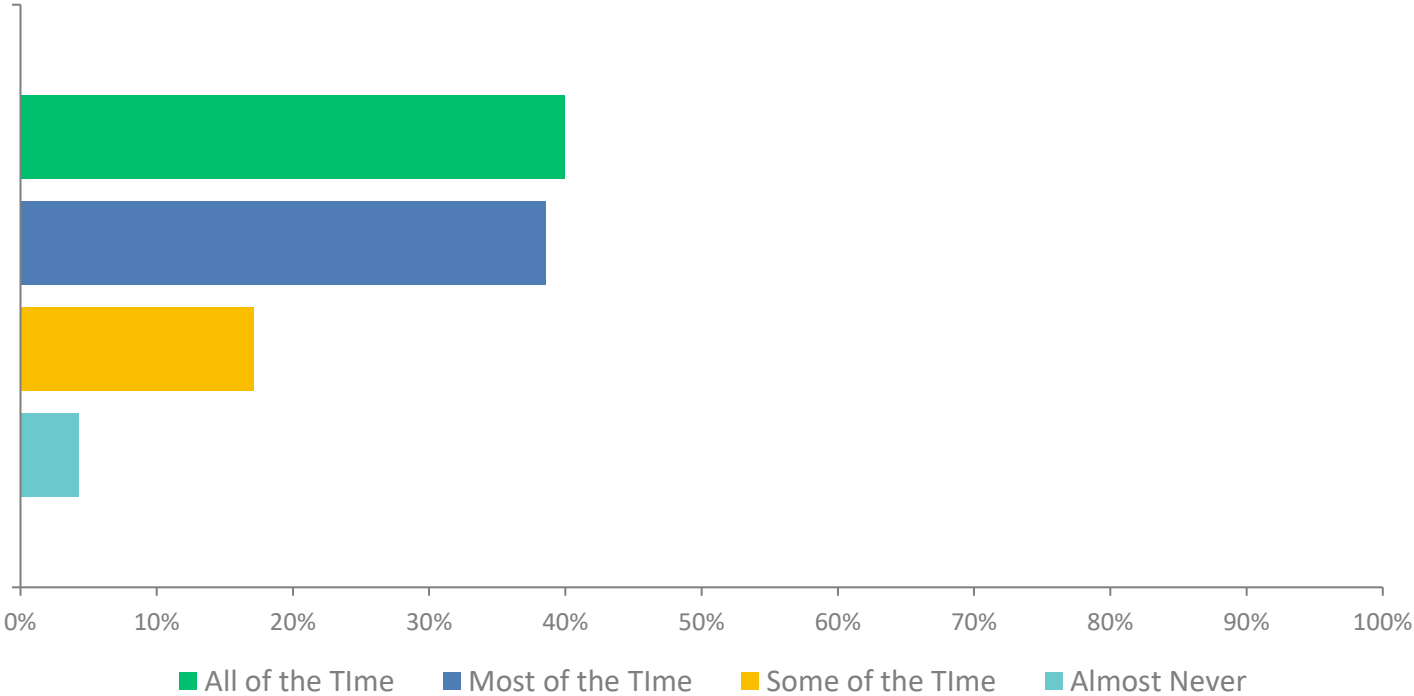
Q8: If you couldn't use ADA paratransit, how would you get to your destination?

Answered: 70 Skipped: 1



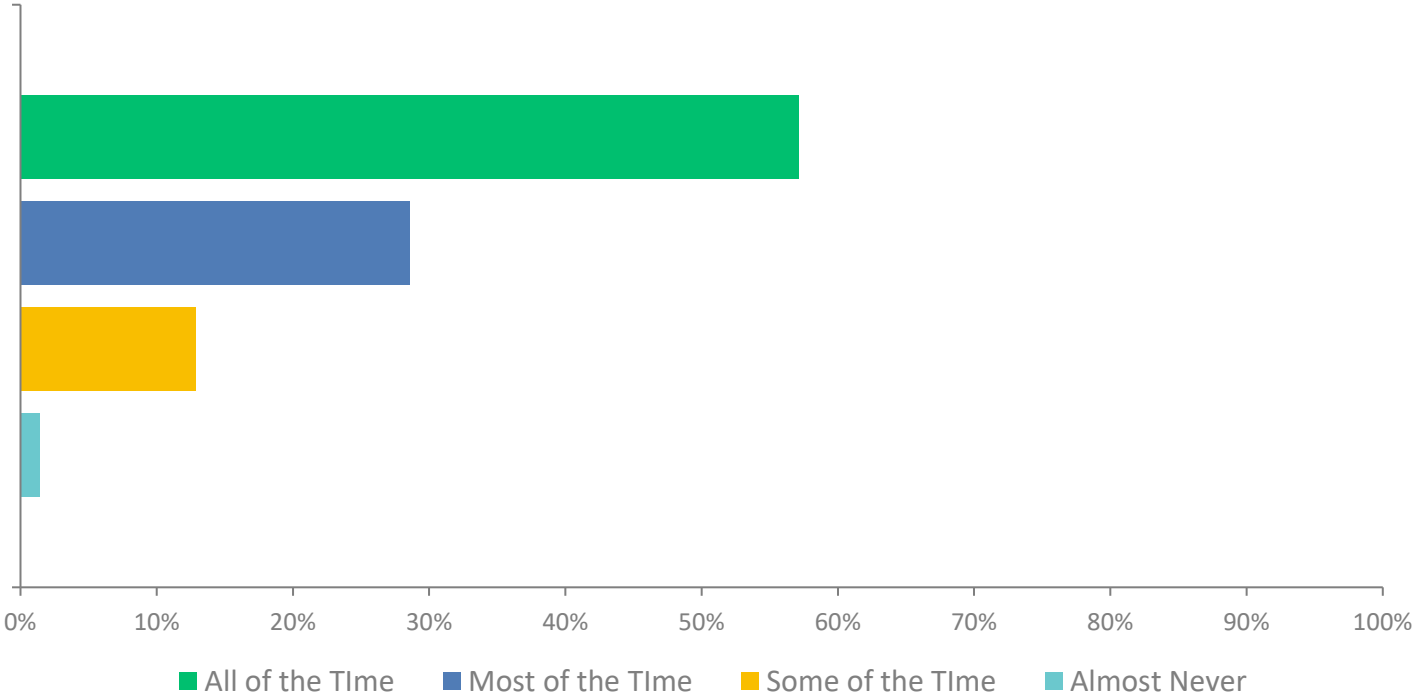
Q9: How reliable is the bus for arriving within the pick up window and dropping you off on time?

Answered: 70 Skipped: 1



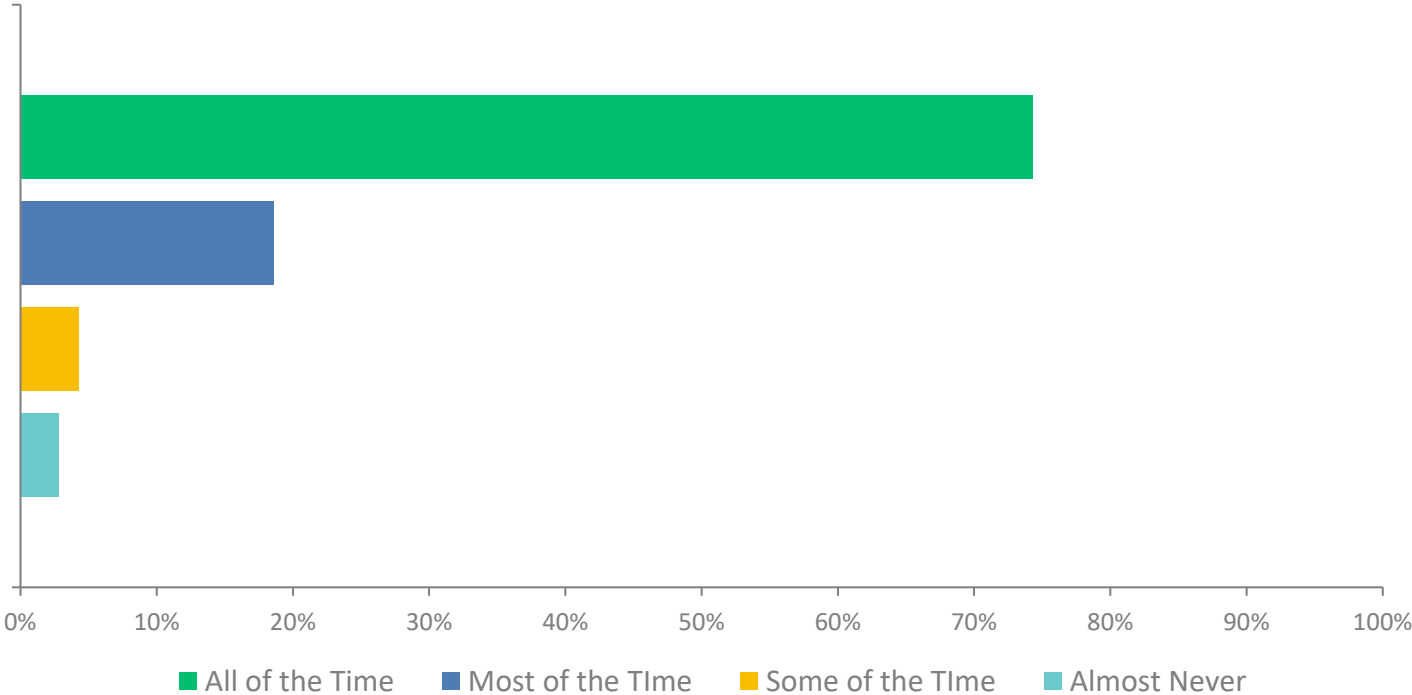
Q10: In general, knowing this is a shared ride service, do you feel you are on the bus the right amount of time?

Answered: 70 Skipped: 1



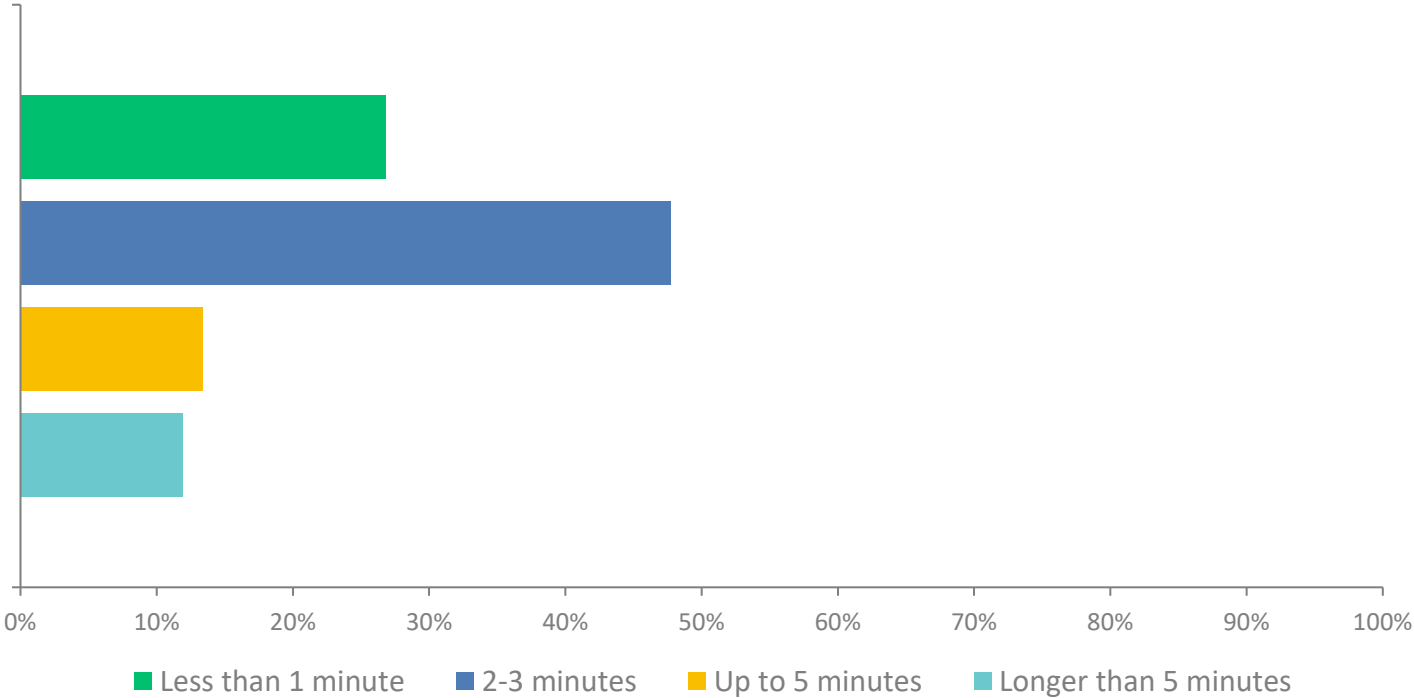
Q11: Is the customer service agent courteous and knowledgeable?

Answered: 70 Skipped: 1



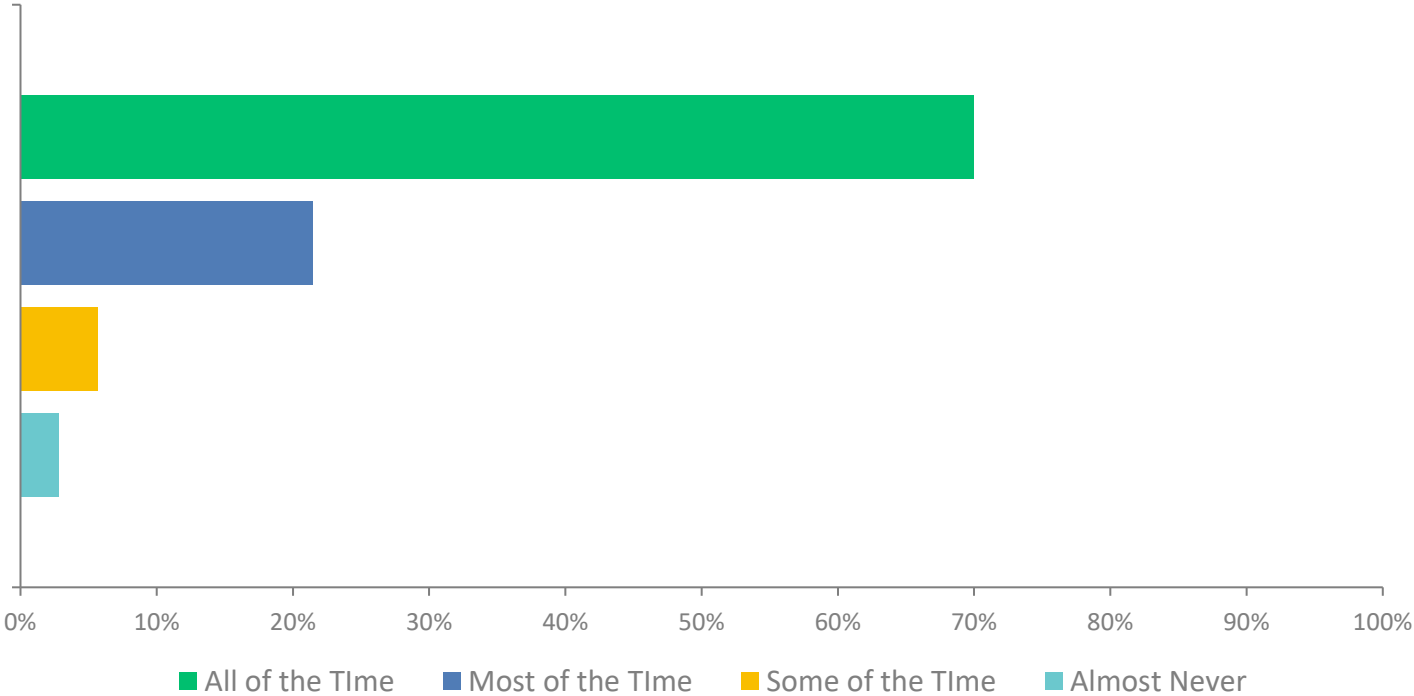
Q12: Help us understand how making your trip reservations went. First, tell us how long you wait to have your call answered.

Answered: 67 Skipped: 4



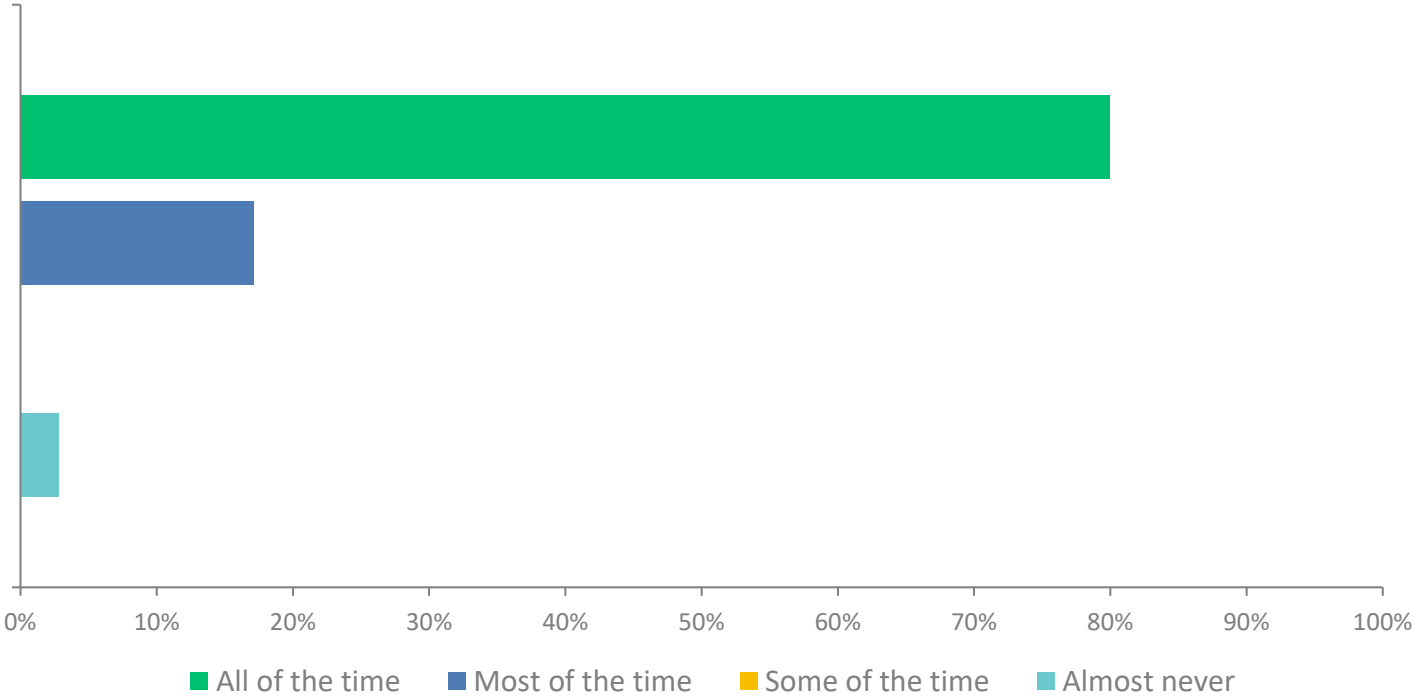
Q13: Is it easy to make your trip reservation?

Answered: 70 Skipped: 1



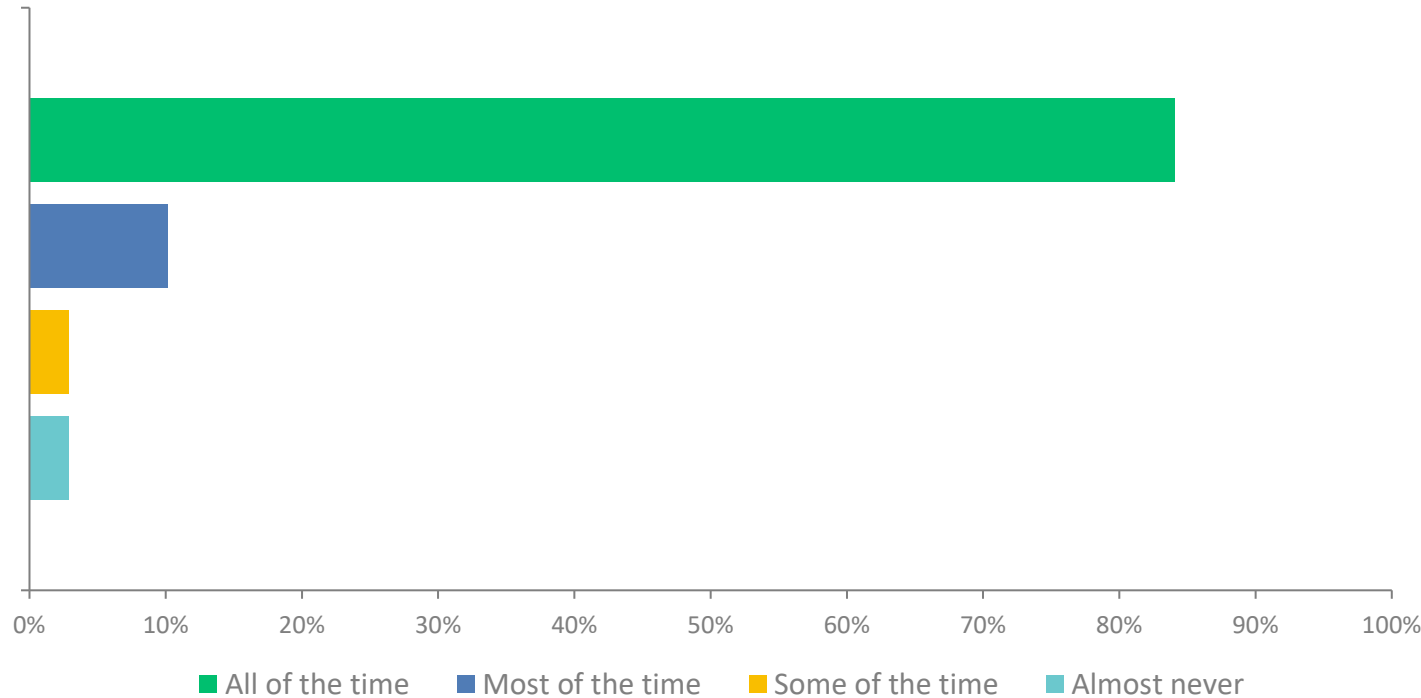
**Q14: Now we are going to ask you about your experience with the bus operators.
First, are they polite and helpful?**

Answered: 70 Skipped: 1



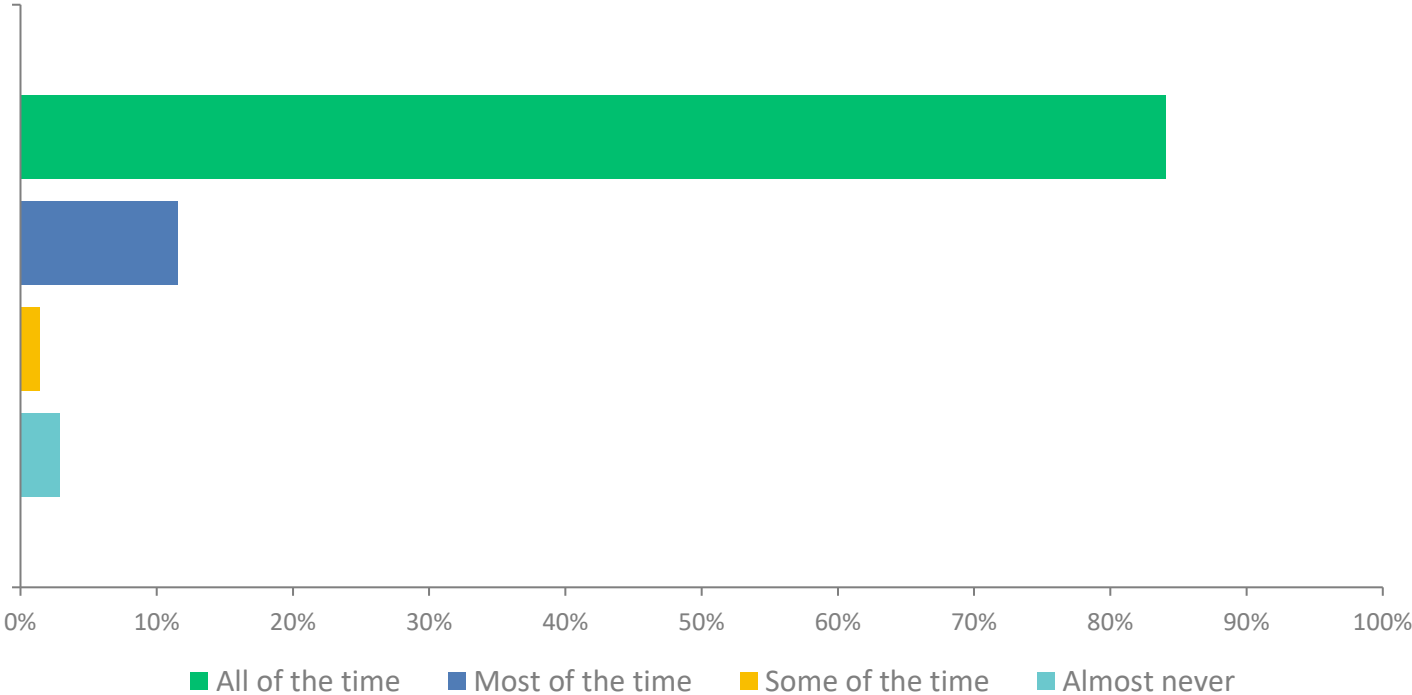
Q15: Do you feel safe on the bus and well-treated by the bus operators?

Answered: 69 Skipped: 2



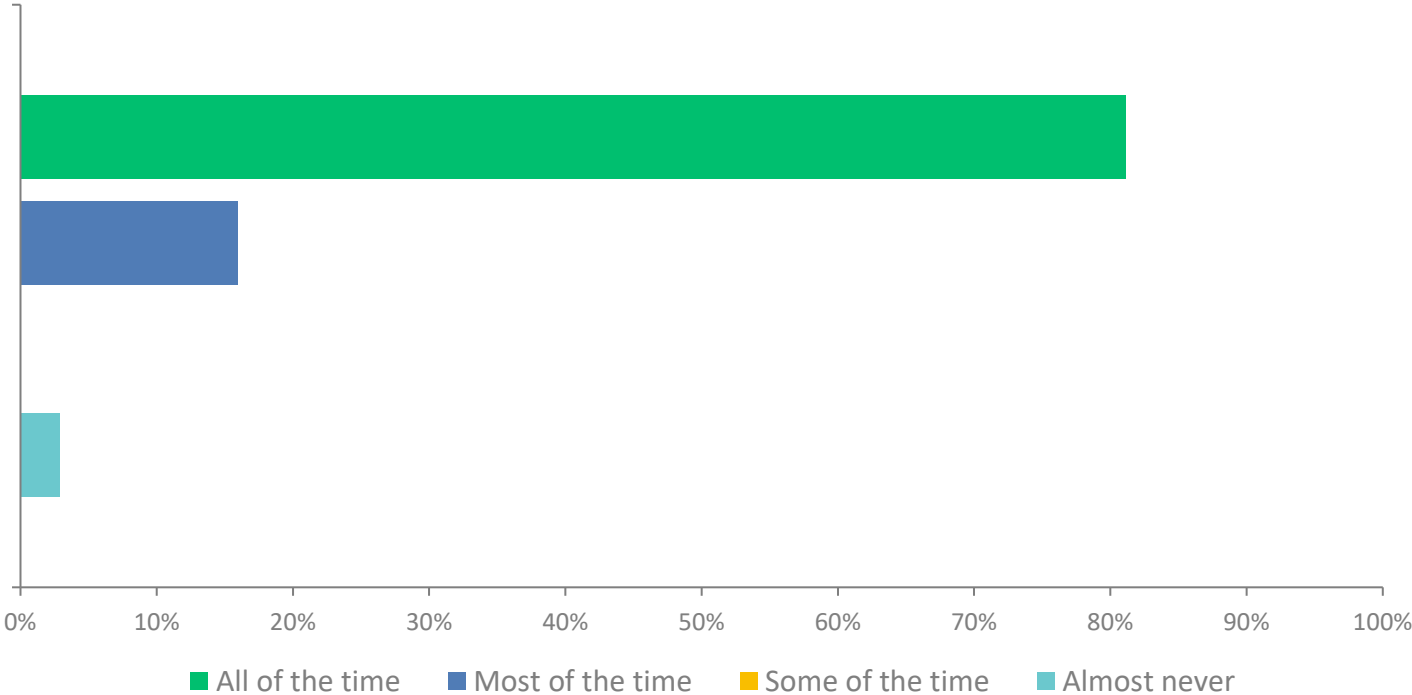
Q16: Now let's talk about your experience riding the bus. Do you feel the driver operates the bus safely and follows all traffic laws?

Answered: 69 Skipped: 2



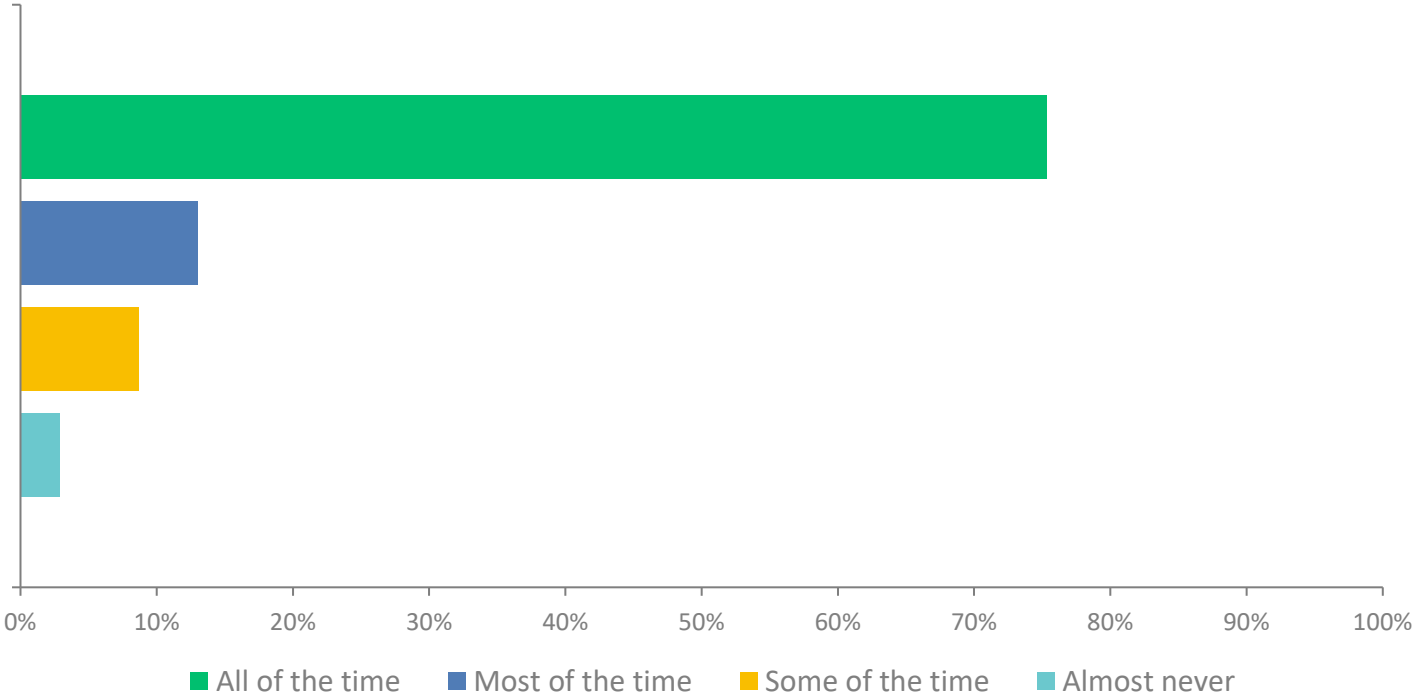
Q17: Does the bus operator drop you off in the correct place?

Answered: 69 Skipped: 2



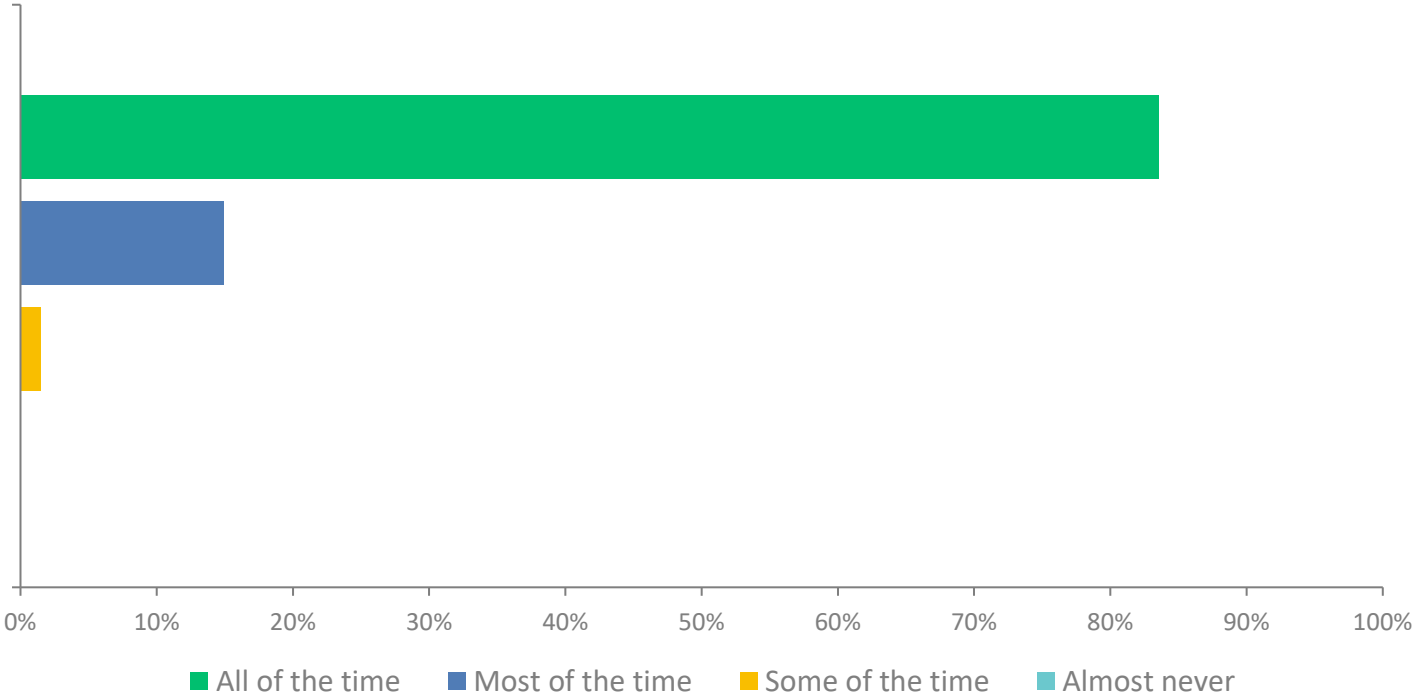
Q18: Does the bus driver offer to assist you with boarding and exiting the vehicle?

Answered: 69 Skipped: 2



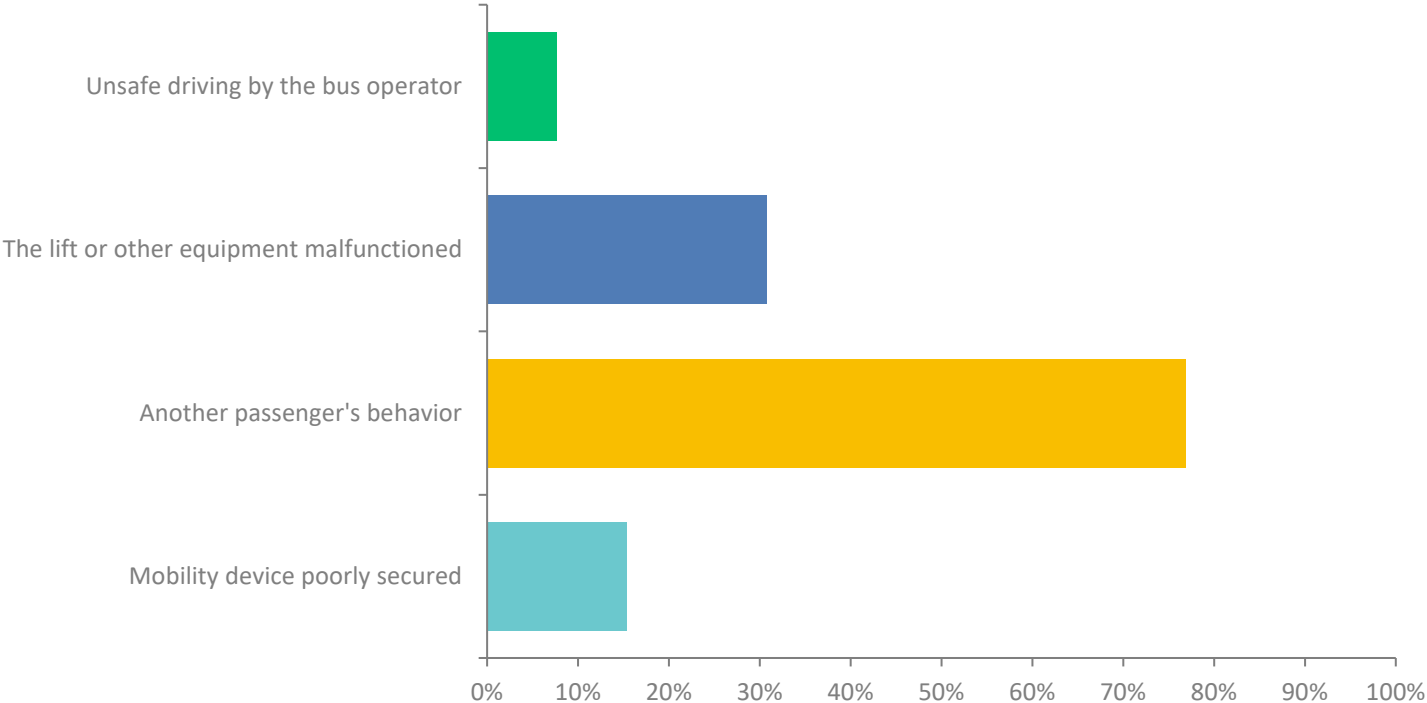
Q19: Is the bus clean?

Answered: 67 Skipped: 4



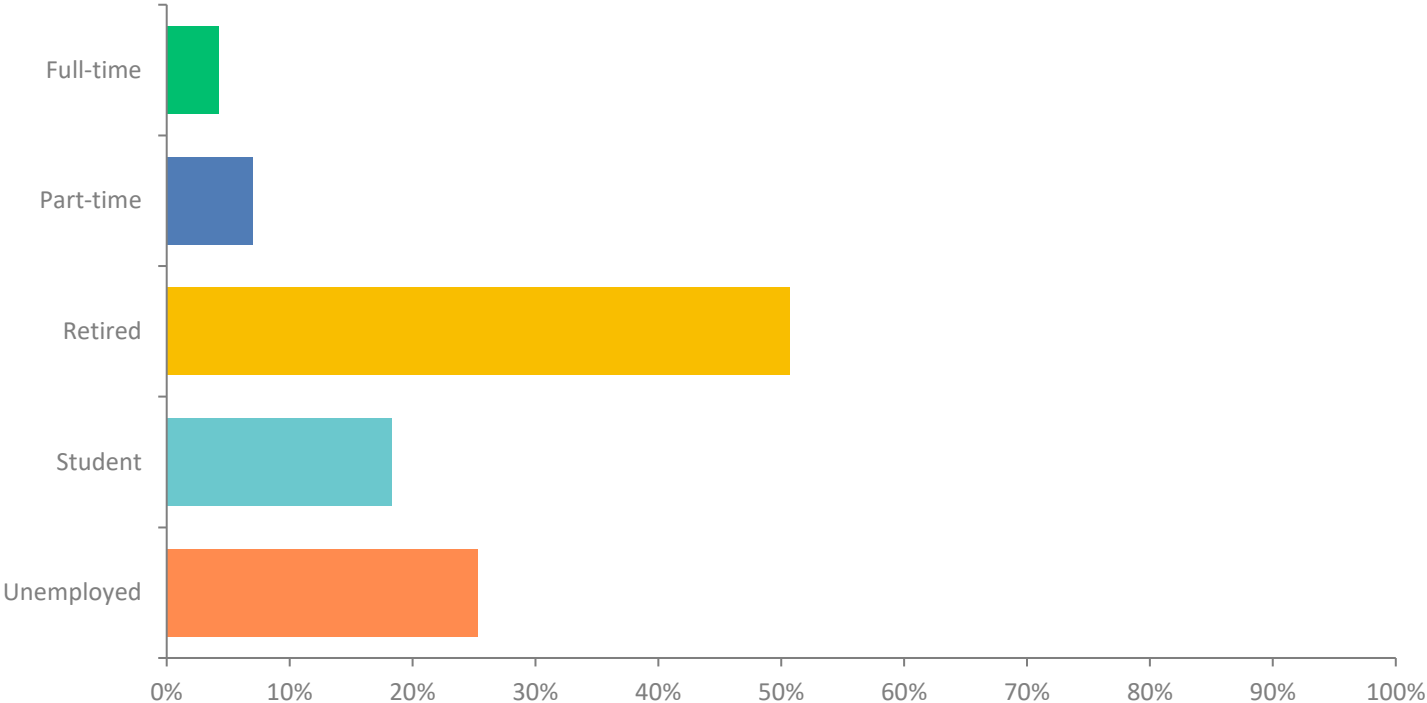
Q20: Your safety is important to us. Please let us know if you have experienced a situation that made you feel unsafe on the bus. (Check all that apply).

Answered: 13 Skipped: 58



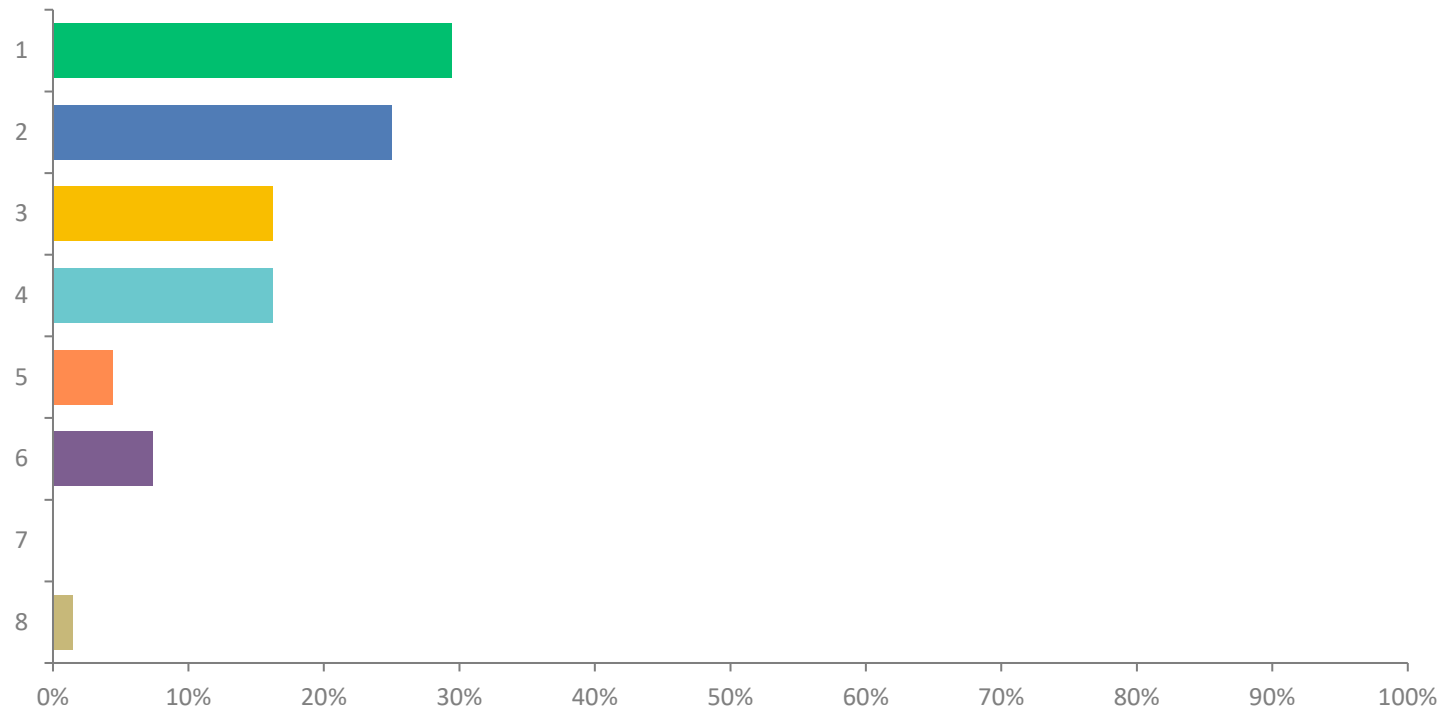
Q21: What is your employment status? (Mark all that apply)

Answered: 71 Skipped: 0



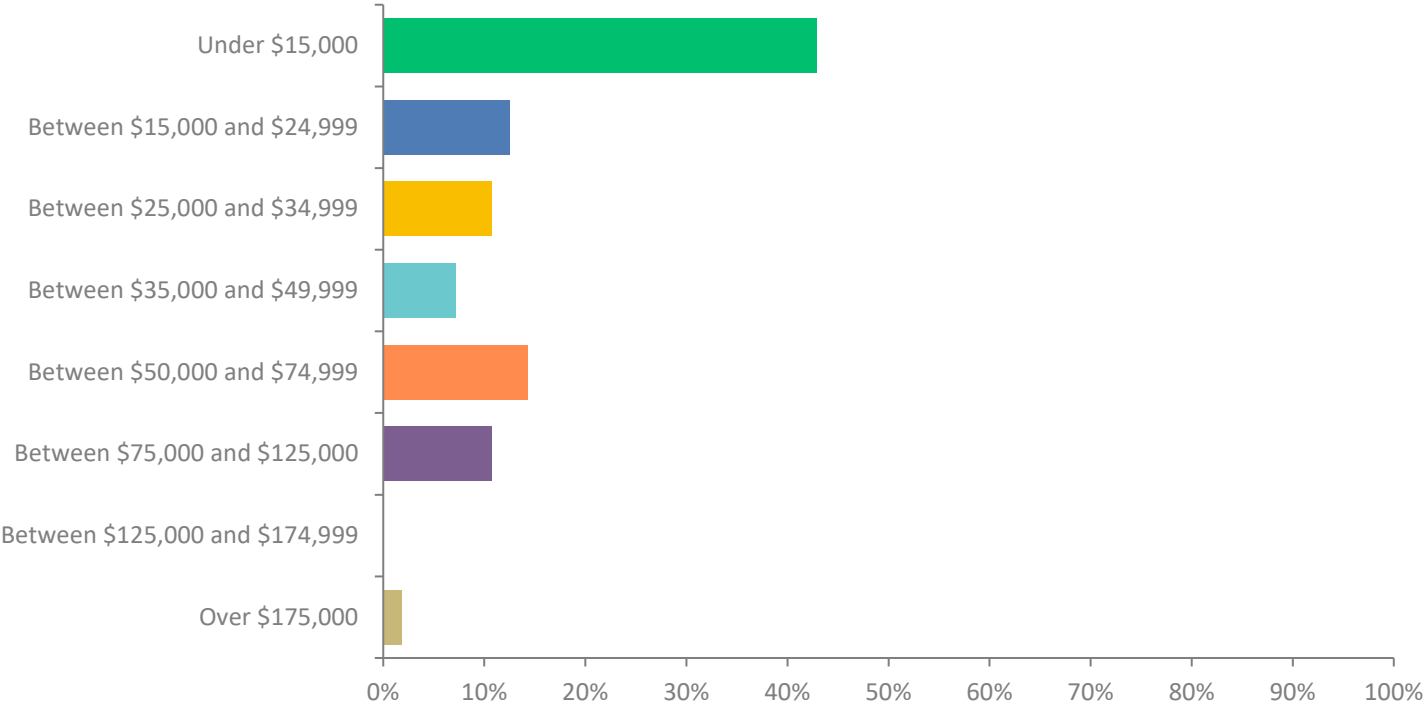
Q22: Including you, how many people live in your household?

Answered: 68 Skipped: 3



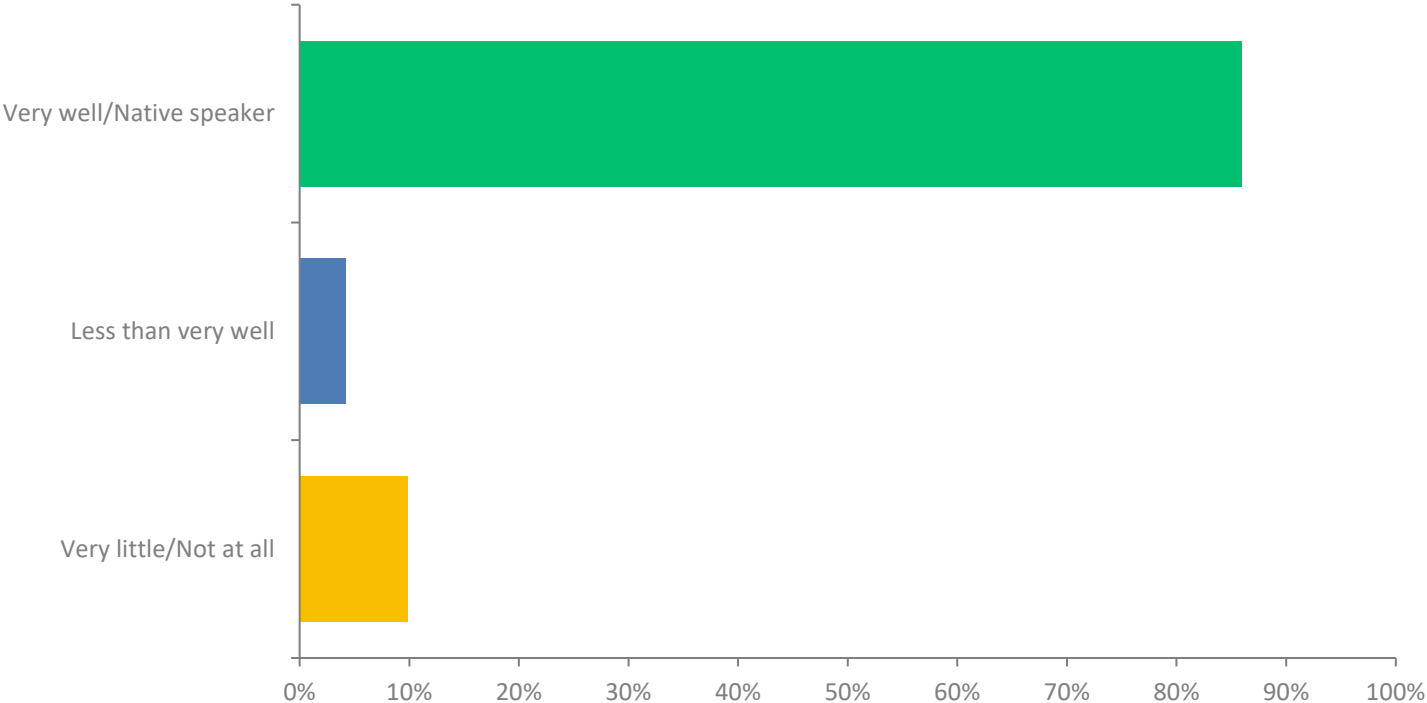
Q23: What is your approximate household income?

Answered: 56 Skipped: 15



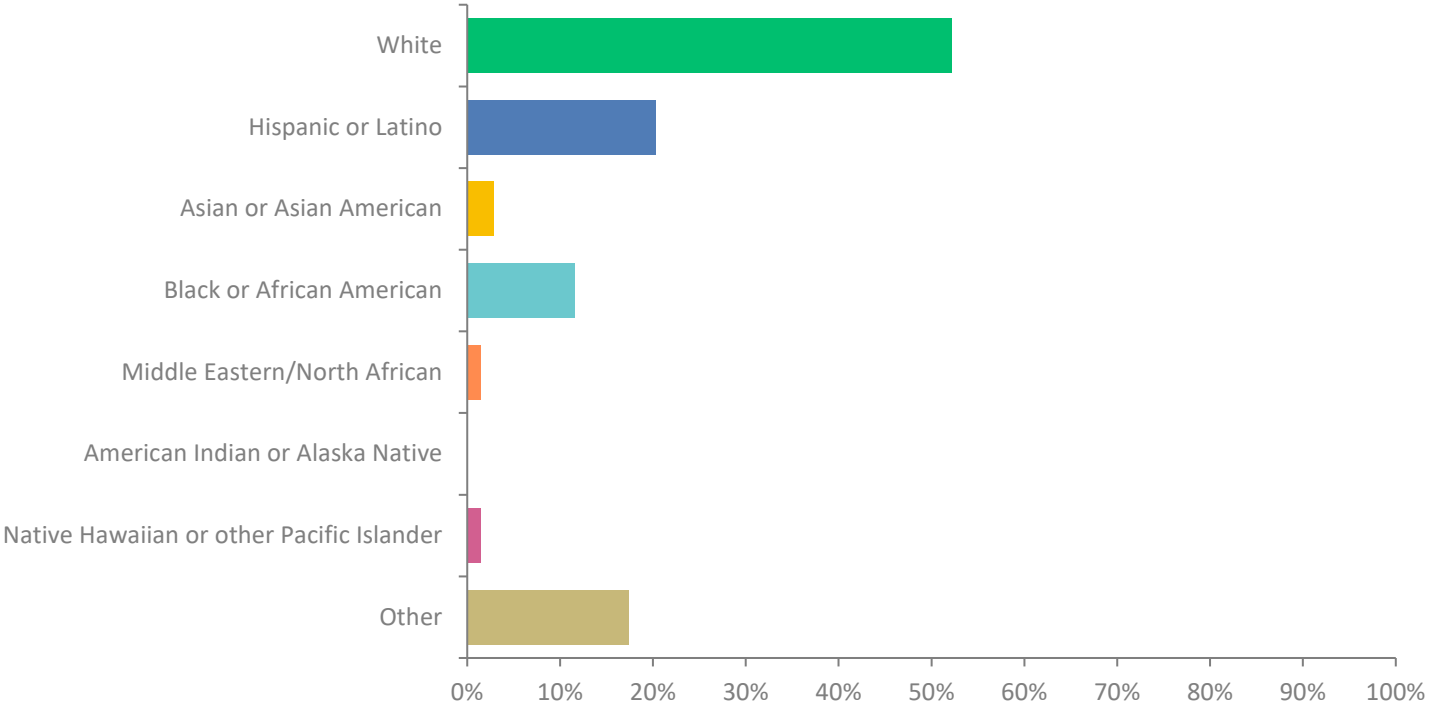
Q24: How well do you speak English?

Answered: 71 Skipped: 0



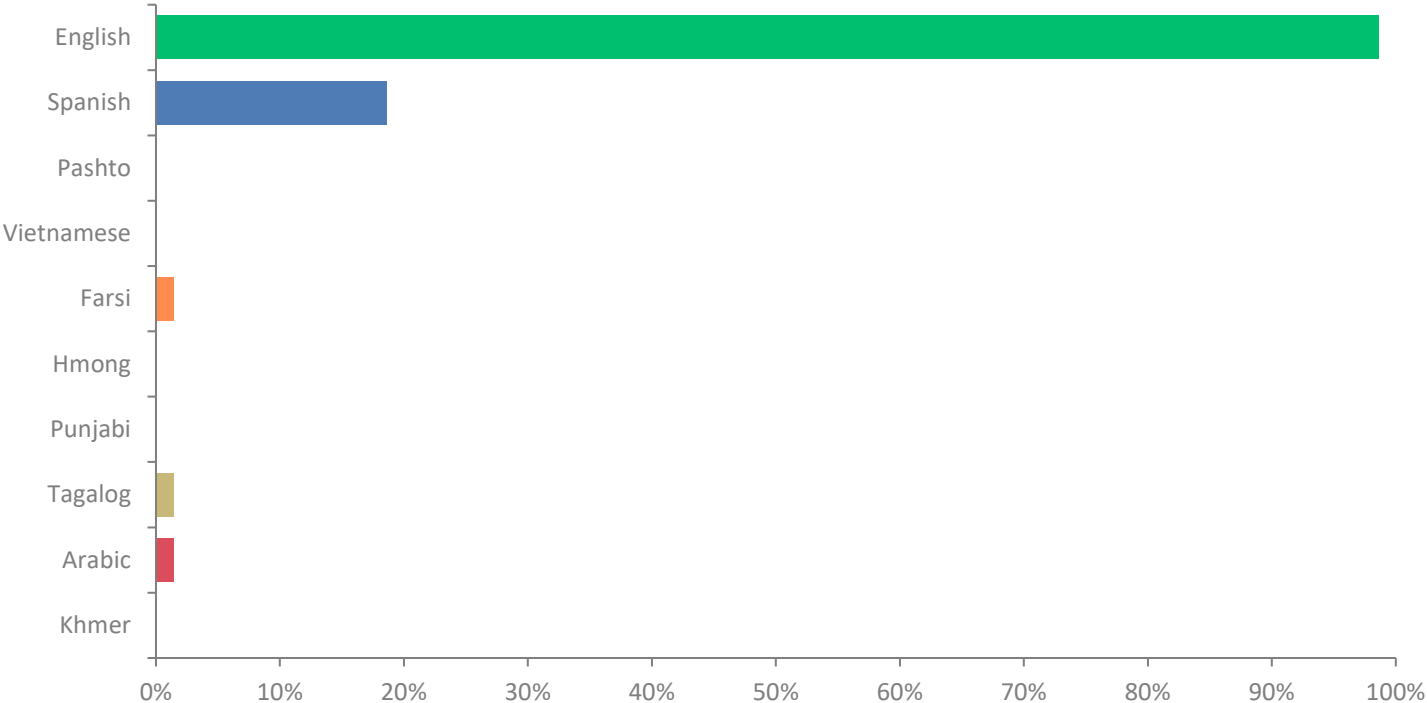
Q25: What race/ethnicity do you identify with? (Check all that apply)

Answered: 69 Skipped: 2



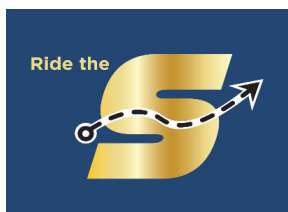
Q26: What language(s) are spoken in your home?

Answered: 70 Skipped: 1



STANISLAUS REGIONAL TRANSIT AUTHORITY

Information Items



Stanislaus Regional Transit Authority Monthly Summary Report - Fixed and Commuter Routes

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	ANNUAL
OPERATING DAYS													
Weekday	22	22	20	23	20	21	22	20	21	22	21	21	255
Saturday	4	5	4	4	5	4	4	4	5	4	5	4	52
Sunday	4	4	5	4	4	5	4	4	5	4	4	5	52
TOTAL OPERATING DAYS	30	31	29	31	29	30	30	28	31	30	30	30	359
RIDERSHIP BY ROUTE													
10	5,945	5,776	6,779	7,781	6,417	6,634	6,595	6,908	7,249	7,452	6,695	0	74,231
21	17,163	18,950	18,440	22,459	18,183	19,198	17,059	16,823	17,705	19,025	17,746	0	202,751
22	31,066	31,499	29,693	34,450	29,304	31,991	30,056	26,589	29,111	27,562	28,546	0	329,867
23	18,070	17,237	15,508	19,517	16,129	17,722	15,813	14,425	16,032	15,764	16,030	0	182,247
24	1,585	2,411	3,033	3,673	2,933	2,885	2,666	2,700	2,890	3,032	3,032	0	30,840
25	24,707	28,551	28,200	32,860	26,961	27,176	25,473	24,254	26,876	26,928	25,813	0	297,799
26	6,420	7,679	7,498	8,162	7,049	7,745	7,638	7,313	8,465	8,479	8,146	0	84,594
29	6,773	7,881	7,897	8,773	6,890	7,983	7,107	6,920	8,008	8,246	7,442	0	83,920
29T	10,373	11,464	11,369	13,125	10,572	11,923	11,449	10,978	12,044	11,836	11,312	0	126,445
30	13,965	15,296	16,840	19,402	15,818	13,993	15,356	15,165	15,978	16,357	13,116	0	171,286
31	11,644	16,089	17,218	19,694	16,173	14,088	15,316	15,216	17,018	17,842	16,013	0	176,311
32	12,372	15,765	15,794	18,849	15,104	14,751	13,821	14,418	15,088	16,784	16,233	0	168,979
33	9,886	11,264	13,003	13,301	10,777	10,655	11,492	12,369	13,141	13,166	9,430	0	128,484
37	13,851	16,161	15,491	18,347	15,060	15,325	14,700	14,496	15,708	15,786	15,551	0	170,476
38	15,913	13,638	13,794	15,617	13,157	17,289	12,754	12,438	13,770	12,871	12,492	0	153,733
40	6,036	6,047	6,018	7,177	5,430	5,860	5,919	5,634	6,190	6,305	5,752	0	66,368
42	16,733	18,410	19,223	21,887	17,668	18,773	17,097	16,323	17,925	18,414	17,774	0	200,227
45	3,437	3,895	3,728	3,956	3,350	3,431	3,600	3,445	4,006	3,906	4,054	0	40,808
47	9,633	10,207	9,309	11,155	9,364	10,329	9,997	9,815	9,464	10,391	10,142	0	109,806
48	4,542	5,485	6,174	7,566	6,390	7,164	6,129	6,123	6,564	6,973	6,888	0	69,998
50	6,501	6,425	6,310	7,819	6,189	7,780	6,695	6,676	6,902	6,875	6,779	0	74,951
60	10,680	11,293	11,407	12,875	10,373	10,779	9,991	9,726	10,650	11,086	9,912	0	118,772
61	1,564	1,680	1,986	2,230	1,639	1,956	1,943	1,867	2,066	2,108	1,969	0	21,008
70 - ACE Commuter	873	1,052	1,151	1,362	929	832	966	1,078	881	1,124	1,138	0	11,386
80 - Stockton Commuter	944	727	794	1,090	869	830	857	922	1,012	1,243	1,006	0	10,294
90 - Modesto BART Commuter	2,816	2,277	2,583	2,726	2,136	2,438	2,263	2,073	2,634	2,356	2,081	0	26,383
100 - Turlock/Patterson BART Commuter	252	214	202	232	171	189	181	138	212	206	213	0	2,210
ROUTE RIDERSHIP	263,744	287,373	289,442	336,085	275,035	289,719	272,933	264,832	287,589	292,117	275,305	0	3,134,174
TOTAL RIDERSHIP	263,744	287,373	289,442	336,085	275,035	289,719	272,933	264,832	287,589	292,117	275,305	0	3,134,174



Stanislaus Regional Transit Authority Monthly Summary Report - Fixed and Commuter Routes

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	ANNUAL
RIDERSHIP BY FARE TYPE													
Regular 1 Day Pass	2,215	102,983	89,159	77,498	81,014	195	91,286	84,777	70,996	87,741	90,237	0	778,101
Senior & Disabled 1 Day Pass	546	20,541	19,236	16,238	17,590	54	18,987	17,975	16,052	20,589	21,737	0	169,545
Regular 7 Day Pass	48	2,470	1,967	1,984	2,497	5	1,184	1,524	1,633	14,070	1,089	0	28,471
Senior & Disabled Pass 7 Day Pass	23	1,114	743	575	1,577	1	798	751	1,272	481	1,239	0	8,574
Regular 31 Day Pass	143	8,483	8,127	7,244	8,340	25	10,411	10,169	7,398	11,653	11,850	0	83,843
Senior & Disabled 31 Day Pass	274	17,313	16,094	13,360	13,103	18	16,011	14,017	10,832	16,163	16,233	0	133,418
BART 1 Day Pass	3	215	208	211	209	0	276	194	207	201	226	0	1,950
BART 31 Day Pass	0	132	190	111	43	0	142	106	78	148	136	0	1,086
MJC Free	437	21,822	30,920	25,537	22,809	635	25,281	26,660	21,222	27,201	19,652	0	222,176
Youth Free	6,009	70,958	80,884	80,135	75,039	14,840	71,036	69,712	58,341	78,253	78,679	0	683,886
Veterans & Active Military	164	5,278	5,137	5,171	4,604	56	5,339	4,582	4,220	5,197	5,255	0	45,003
County Employee	65	2,043	1,881	1,695	1,391	89	1,642	1,652	1,404	1,762	1,637	0	15,261
City Employee	1,478	839	785	685	685	493	843	791	747	911	872	0	9,129
All Free	238,190	661	0	68,200	286	240,670	314	0	60,586	10,674	0	0	619,581
Cooling Zone	2,716	227	138	845	400	5,602	0	0	0	0	2	0	9,930
Turlock Transfer	1	331	98	79	127	0	135	100	86	118	120	0	1,195
Escalon Transfer	5	14	14	23	14	0	23	27	11	16	15	0	162
Token Transit	607	23,112	22,730	20,744	22,160	623	20,826	20,707	17,550	22,708	22,990	0	194,757
Mobility Device	3,054	3,035	2,997	3,264	2,572	2,545	2,526	4,029	3,672	3,471	3,453	0	34,618
Bike	7,394	5,876	5,779	6,551	5,171	6,481	5,524	5,324	5,894	6,413	6,777	0	67,184
Ramp Deployed	2,454	2,333	2,200	2,417	2,106	2,002	2,310	3,967	4,133	3,829	4,054	0	31,805
VEHICLE MILES													
Revenue - MB	298,758	306,327	281,622	309,740	285,602	294,309	302,419	279,263	303,879	302,021	298,738		3,262,677
Deadhead - MB	13,296	13,435	12,706	13,946	13,017	12,951	13,119	12,155	13,253	13,199	13,004		144,081
Revenue - CB	29,534	30,315	27,962	30,897	27,928	28,923	29,802	27,512	29,839	29,847	29,421		321,981
Deadhead - CB	2,442	2,551	2,242	2,650	2,237	2,350	2,526	2,234	2,365	2,491	2,419		26,508
TOTAL VEHICLE MILES	344,031	352,627	324,532	357,232	328,784	338,533	347,865	321,164	349,336	347,559	343,582	0	3,755,246
VEHICLE HOURS													
Revenue - MB	20,091	20,534	18,831	20,760	19,174	19,896	20,364	18,786	20,400	20,340	20,087		219,264
Deadhead - MB	661	676	634	706	663	667	669	618	676	674	665		7,311
Revenue - CB	875	899	827	918	825	861	886	816	882	888	872		9,549
Deadhead - CB	107	110	99	114	98	104	109	99	105	109	106		1,158
TOTAL VEHICLE HOURS	21,734	22,218	20,391	22,499	20,761	21,528	22,029	20,319	22,064	22,011	21,730	0	237,283
SAFETY AND SECURITY													
NTD Non-Major Collisions (S&S 50)	2	0	0	2	0	1	0	1	1	2	2		11
NTD Major Event (S&S 40)	1	2	0	2	0	0	1	0	3	0	2		11
Total Non-Preventable Collisions	7	4	10	5	6	2	10	4	8	6	5		67
Total Preventable Collisions	9	7	7	2	12	6	8	10	11	4	4		80



Stanislaus Regional Transit Authority Monthly Summary Report - Fixed and Commuter Routes

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	ANNUAL
REVENUE													
Cash Fares	\$ 6,331.91	\$ 62,259.04	\$ 56,856.23	\$ 45,059.38	\$ 39,605.66	\$ 10,016.01	\$ 49,614.22	\$ 55,614.08	\$ 43,885.22	\$ 61,078.10	\$ 59,936.69	\$ -	\$ 490,256.54
Sales	\$ 14,667.00	\$ 26,968.00	\$ 28,713.00	\$ 26,693.00	\$ 89,599.00	\$ 39,751.00	\$ 30,137.00	\$ 22,627.00	\$ 61,735.00	\$ 33,048.00	\$ 40,266.00	\$ -	\$ 414,204.00
Token Transit Cash Deposit	\$ 2,816.00	\$ 22,772.00	\$ 23,792.00	\$ 22,078.00	\$ 21,080.00	\$ 2,925.00	\$ 20,539.00	\$ 21,439.00	\$ 20,921.00	\$ 22,817.00	\$ 20,989.10	\$ -	\$ 202,168.10
LCTOP	\$ 271,726.89	\$ -	\$ -	\$ 168,580.00	\$ 27,615.00	\$ 516,635.00	\$ -	\$ -	\$ 139,964.00	\$ 27,259.00	\$ -	\$ -	\$ 1,151,779.89
TOTAL Revenue	\$295,541.80	\$111,999.04	\$109,361.23	\$262,410.38	\$177,899.66	\$569,327.01	\$100,290.22	\$99,680.08	\$266,505.22	\$144,202.10	\$121,191.79	\$0.00	\$2,258,408.53
KEY PERFORMANCE INDICATORS													
Rides per Hour	12.58	13.41	14.72	15.50	13.75	13.96	12.84	13.51	13.51	13.76	13.14		151
Rides per Mile	0.80	0.85	0.93	0.99	0.88	0.90	0.82	0.86	0.86	0.88	0.84		10
Preventable Collisions per 100k Miles	2.74	2.08	2.26	0.59	3.83	1.86	2.41	3.26	3.30	1.21	1.22		25
Average Fare per Ride	\$1.12	\$0.39	\$0.38	\$0.78	\$0.65	\$1.97	\$0.37	\$0.38	\$0.93	\$0.49	\$0.44		\$ 0.72
Complaints per 100k Miles	11.92	23.54	22.19	23.79	17.64	10.93	16.96	19.62	14.89	19.57	14.26		195
Breakdowns per 100k Miles	13.40	10.99	23.90	17.32	13.40	9.90	7.53	12.06	14.98	13.86	10.67		148.01
BUS STOP MAINTENANCE													
Graffiti Cleaning								38	19	27	30		114
Shelter Repair or Removal								8	15	5	5		33
Bench Install/Repair										9	14		
Stolen Lights, Solar Panels, or Batteries								2	3	6	0		11
Bus Stop Sign/Post Repair or Replacement								5	8	16	20		49
Bus Stop Infopost Repair or Replacement								4	12	9	5		30
SERVICE ISSUES													
Service related 20 < Late - Missed Trips	2	10	5	6	3	0	0	1	0	1	0		28
Service related 20 > Late - Missed Trips	8	22	35	43	61	71	29	49	23	40	29		410
Collision - Missed Trips	13	1	13	11	10	6	14	12	13	9	8		110
Off Route - Missed Trips	3	0	2	4	0	1	3	2	1	4	4		24
Mechanical Issue - Missed Trips	23	26	44	63	25	38	31	27	46	45	34		402
No Bus - Missed Trips	8	11	25	13	9	11	3	28	1	16	22		147
Negligence - Missed Trips	17	39	7	9	16	18	17	9	12	24	12		180
Dispatcher Error - Missed Trips							8	11	4	4	7		34
No Driver Available - Missed Trips	2	7	12	13	9	19	9	6	13	17	3		110
Other - Missed Trips	9	3	4	18	6	17	6	11	9	9	15		107
Passed Up Passengers	23	22	15	13	12	12	17	54	16	21	30		235
Deficient Vehicle Condition	200	220	180	90	80	180	120	180	75	75	75		1,475
Complaints	41	83	72	85	58	37	59	63	52	68	49		667
Breakdowns	44	37	74	59	42	32	25	37	50	46	35		481
Average Phone Queue Hold Times (mm:ss)	01:02	01:25	01:20	01:13	00:58	01:02	01:03	01:16	00:55	00:55	01:01		01:06
Average Hold time (mm:ss)	01:16	01:29	01:27	01:36	01:27	01:42	01:35	01:53	01:42	01:38	01:31		01:34



Stanislaus Regional Transit Authority Monthly Summary Report - Fixed and Commuter Routes

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	ANNUAL
DIGITAL ANALYTICS													
Transit App Sessions	59,538	75,623	74,566	82,524	69,873	66,837	76,205	71,494	63,916	80,535	83,437		804,548
MyStop App - Android Monthly Active Users	28,927	31,608	32,505	30,867	32,549	33,500	33,972	28,709	30,922	32,550	33,829		349,938
MyStop App - iOS Monthly Active Users	8,172	12,491	13,399	16,422	12,137	10,596	10,941	10,779	11,221	11,858	9,655		127,671
www.StanRTA.org Sessions	35,790	39,686	36,291	38,534	34,074	35,824	38,636	35,756	32,764	45,193	46,287		418,835
MAINTENANCE													
VEHICLE MILES													
Total Miles - MB	324,141	332,901	307,812	341,985	300,665	310,908	321,902	301,501	325,734	332,358	316,584		3,516,491
Total Miles - CB	27,836	28,734	22,264	26,152	26,326	26,417	27,293	25,669	29,483	23,352	25,282		288,808
TOTAL VEHICLE MILES	351,977	361,635	330,076	368,137	326,991	337,325	349,195	327,170	355,217	355,710	341,866	0	3,805,299
SERVICE ISSUES													
Major Mechanical System Failures - MB	33	23	31	21	15	15	16	16	30	28	22		250
Major Mechanical System Failures - CB	0	2	0	1	0	0	1	0	0	1	3		8
Other Mechanical System Failures - MB	9	12	43	36	26	17	8	21	19	17	10		218
Other Mechanical System Failures - CB	1	0	0	0	1	0	0	0	1	0	1		4
Road Calls - MB	43	35	74	57	41	32	24	37	49	44	32		468
Road Calls - CB	2	2	0	1	1	0	1	0	1	1	2		11
Preventable Road Calls - MB	4	4	8	5	6	3	1	1	3	2	0		37
Preventable Road Calls - CB	0	0	0	0	0	0	0	0	0	0	1		1
Repeat Failure - MB	11	0	3	1	1	0	0	0	2	0	0		18
Repeat Failure - CB	1	0	0	0	0	0	0	0	0	0	0		1
Open Work Orders - MB	0	0	101	117	109	125	159	166	164	77	96		1,114
Open Work Orders - CB	0	0	18	18	14	15	18	16	11	8	10		128
PREVENTATIVE MAINTENANCE PERFORMANCE													
Average hours PM "I" Service	0.96	0.14	0.57	0.78	0.91	1.09	1.08	1.15	1.02	1.14	0.89		0.88
Average hours - "A" Service	0.60	0.64	0.52	0.79	1.04	1.21	1.34	1.33	1.5	1.47	1.3		1.07
Average hours - "B" Service	0.87	0.67	0	0	0	2.25	0	2.82	2.82	0	0		0.86
Percentage of non-billable hours	34%	35%	36%	20%	13%	14%	16%	14%	20%	19%	27%		23%
MAINTENANCE COSTS PER MILE													
Maintenance Cost per Mile - MB	\$ 0.43	\$ 0.75	\$ 0.67	\$ 0.58	\$ 1.13	\$ 0.90	\$ 0.49	\$ 0.57	\$ 0.70	\$ -	\$ -		\$ 0.57
Maintenance Cost per Mile - CB	\$ 0.58	\$ 0.54	\$ 0.32	\$ 0.48	\$ 0.41	\$ 0.96	\$ 0.28	\$ 0.96	\$ 1.33	\$ -	\$ -		\$ 0.53
FUEL COSTS PER MILE													
Diesel Cost per Mile - MB	\$ 0.73	\$ 0.65	\$ 0.68	\$ 0.68	\$ 0.65	\$ 0.63	\$ 0.61	\$ 0.65	\$ 0.67	\$ -	\$ -		\$ 0.54
Electric Cost per Mile - MB	\$ 0.83	\$ 0.78	\$ 0.65	\$ 0.60	\$ 0.43	\$ 0.65	\$ 0.73	\$ 0.57	\$ 0.65	\$ 0.47	\$ 0.66		\$ 0.64
CNG Cost per Mile - MB	\$ 0.55	\$ 0.74	\$ 0.83	\$ 0.53	\$ 0.62	\$ 0.62	\$ 0.59	\$ 0.47	\$ 0.50	\$ -	\$ -		\$ 0.50
Diesel Cost per Mile - CB	\$ 0.63	\$ 0.55	\$ 0.56	\$ 0.60	\$ 0.56	\$ 0.54	\$ 0.57	\$ 0.54	\$ 0.62	\$ -	\$ -		\$ 0.47



Stanislaus Regional Transit Authority Monthly Summary Report - Fixed and Commuter Routes

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	ANNUAL
PREVENTATIVE MAINTENANCE INSPECTIONS (PMI)													
On-Time PMI's	25	87	60	140	109	188	152	70	79	58	9		977
Early PMI's	38	35	39	0	0	7	2	2	12	5	12		152
Late PMI's	138	105	38	14	83	20	17	65	112	59	121		772
Total Number of PMI's	201	227	137	154	192	215	171	137	203	122	142		1,901
Overdue PM's						8	19	34	4	69	9		143
KEY PERFORMANCE INDICATORS													
Major Mechanical System Failures per 100k - MB	10.18	6.91	10.07	6.14	4.99	4.82	4.97	5.31	9.21	8.42	6.95		7.09
Major Mechanical System Failures per 100k - CB	0.00	6.96	0.00	3.82	0.00	0.00	3.66	0.00	0.00	4.28	11.87		2.78
Other Mechanical System Failures per 100k - MB	2.78	3.60	13.97	10.53	8.65	5.47	2.49	6.97	5.83	5.11	3.16		6.23
Other Mechanical System Failures per 100k - CB	3.59	0.00	0.00	0.00	3.80	0.00	0.00	0.00	3.39	0.00	3.96		1.34



Stanislaus Regional Transit Authority Monthly Summary Report - Demand Response

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	ANNUAL
OPERATING DAYS													
Weekday	23	23	21	23	22	22	23	20	21	22	22	21	263
Saturday	4	4	5	4	4	4	4	4	5	4	5	4	51
Sunday	4	4	4	4	4	5	4	4	5	4	4	5	51
TOTAL OPERATING DAYS	31	31	30	31	30	31	31	28	31	30	31	30	365
RIDERSHIP BY SERVICE													
ADA	12,667	13,246	12,684	13,820	11,462	12,184	12,523	11,507	13,013	13,656	12,946	0	139,708
ADA Eligibility	143	133	116	145	92	100	106	105	98	65	93	0	1,196
MediVan	62	74	54	82	38	51	59	47	48	59	52	0	626
Oakdale DAR	0	31	52	59	35	39	57	47	32	54	43	0	449
Patterson DAR	28	158	213	238	136	163	147	180	128	95	119	0	1,605
Riverbank DAR	0	2	2	4	3	2	0	0	0	0	0	0	13
TOTAL RIDERSHIP	12,900	13,644	13,121	14,348	11,766	12,539	12,892	11,886	13,319	13,929	13,253	0	143,597
VEHICLE MILES													
Revenue	97,999	99,513	97,421	108,088	92,126	98,397	98,127	92,293	104,810	109,413	103,308		1,101,494
Deadhead	28,241	27,069	24,894	26,232	27,584	27,228	28,908	25,521	26,965	25,720	27,697		296,057
TOTAL VEHICLE MILES	126,240	126,582	122,314	134,320	119,710	125,625	127,036	117,813	131,774	135,132	131,005	0	1,397,551
VEHICLE HOURS													
Revenue	6,898	7,087	6,973	7,502	6,809	7,197	7,174	6,584	7,185	7,279	7,130		77,819
Deadhead	2,821	3,113	2,763	2,750	3,232	3,118	3,282	2,754	2,681	2,497	2,777		31,788
TOTAL VEHICLE HOURS	9,719	10,200	9,737	10,252	10,042	10,314	10,456	9,338	9,866	9,777	9,907	0	109,608
ON TIME PERFORMANCE													
	95%	93%	92%	90%	95%	94%	96%	94%	92%	90%	90%		93%
SAFETY AND SECURITY													
NTD Non-Major Collisions (S&S 50)	0	0	1	1	1	0	1	0	0	0	0		4
NTD Major Event (S&S 40)	0	0	0	2	0	0	0	1	0	0	1		4
Total Non-Preventable Collisions	2	1	0	3	3	1	1	3	2	0	2		18
Total Preventable Collisions	0	2	2	2	5	3	4	1	2	1	2		24
REVENUE													
Cash Fares	\$ 1,313.64	\$ 4,826.89	\$ 6,743.31	\$ 3,902.64	\$ 4,686.78	\$ 902.31	\$ 4,180.22	\$ 5,411.20	\$ 2,846.41	\$ 4,954.78	\$ 5,388.07		\$ 45,156.25
Ticket Sales	\$ 22,645.00	\$ 24,040.00	\$ 25,357.50	\$ 24,532.50	\$ 577.50	\$ 24,447.50	\$ 24,937.60	\$ 25,420.00	\$ 26,497.50	\$ 20,765.00	\$ 20,765.00		\$ 239,985.10
Ecolane Sales	\$ 1,948.00	\$ 6,947.00	\$ 6,072.00	\$ 5,850.00	\$ 4,477.00	\$ 1,317.00	\$ 6,218.00	\$ 6,055.00	\$ 6,565.00	\$ 6,322.00	\$ 6,322.00		\$ 58,093.00
TOTAL Revenue	\$25,906.64	\$35,813.89	\$38,172.81	\$34,285.14	\$9,741.28	\$26,666.81	\$35,335.82	\$36,886.20	\$35,908.91	\$32,041.78	\$32,475.07	\$0.00	\$343,234.35



Stanislaus Regional Transit Authority Monthly Summary Report - Demand Response

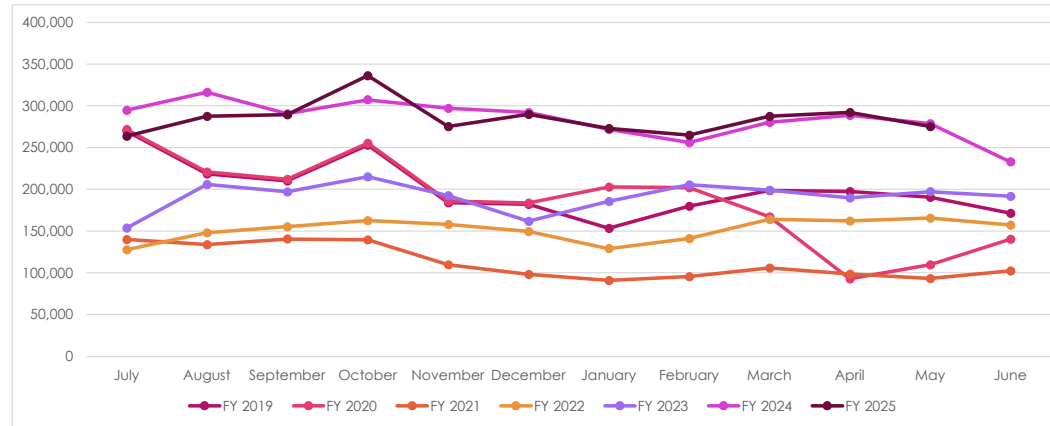
	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	ANNUAL
SERVICE													
Rides per Hour	1.87	1.93	1.88	1.91	1.73	1.74	1.80	1.81	1.85	1.91	1.86		20
Preventable Collisions per 100k Miles	0.00	2.01	2.05	1.85	5.43	3.05	4.08	1.08	1.91	0.91	1.94		24
Average Fare per Ride	\$2.01	\$2.62	\$2.91	\$2.39	\$0.83	\$2.13	\$2.74	\$3.10	\$2.70	\$2.30	\$2.45		\$2.38
Complaints per 100k Miles	13.47	18.96	16.35	18.61	10.86	16.72	16.53	9.34	12.14	14.80	19.08		167
Road Calls per 100k Miles	15.31	9.04	14.37	14.80	22.79	10.16	7.13	6.50	8.59	4.57	3.87		117
Average Phone Queue Hold Times (mm:ss)	01:16	01:51	01:39	01:34	01:07	01:07	01:14	01:16	01:04	01:11	01:12		01:19
Average Hold time (mm:ss)	01:29	01:40	01:40	01:44	01:37	01:29	01:45	01:53	01:51	01:47	02:17		01:45
Excessively Late Pickups	17	31	57	57	5	19	12	41	50	62	103		454
Excessively Late Drop Offs	17	47	54	53	9	9	15	20	24	53	34		335
Excessively Early Pickups	29	62	16	60	50	44	38	33	46	28	31		437
Excessively Early Drop Offs	72	66	63	50	61	39	71	60	46	62	52		642
No Shows	285	259	245	335	338	336	318	242	282	282	367		3,289
Late Cancels	155	159	170	194	170	171	169	150	111	132	29		1,610
Trip Denials ADA	0	0	0	0	2	0	0	2	0	0	0		4
Trip Denials DR	0	0	0	0	0	0	0	0	2	0	0		2
Trip Denials Medivan	0	0	0	0	0	0	0	0	0	0	0		-
Missed Trips	45	104	113	166	160	128	152	123	106	100	105		1,302
Major Mechanical System Failures per 100k - DR	3.17	3.16	4.91	7.44	2.51	0.80	0.00	0.85	3.79	1.48	0.76		2.62
Other Mechanical System Failures per 100k - DR	8.71	3.95	6.54	4.47	5.01	7.16	4.72	4.24	3.04	2.22	2.29		4.76
SERVICE ISSUES													
Deficient Vehicle Condition	100	110	90	90	80	120	120	120	75	75	75		1055
Complaints	17	24	20	25	13	21	21	11	16	20	25		213
MAINTENANCE													
Major Mechanical System Failures - DR	4	4	6	10	3	1	0	1	5	2	1		37
Other Mechanical System Failures - DR	11	5	8	6	6	9	6	5	4	3	3		66
Road Calls - DR	15	9	14	16	21	10	7	6	9	5	4		116
Preventable Road Calls - DR	0	1	3	1	1	1	0	0	0	0	0		7
Repeat Failure - DR	2	1	0	0	0	0	1	0	0	0	0		4
Open Work Orders - DR	0	0	29	43	51	58	65	70	47	23	42		428
MAINTENANCE COSTS PER MILE													
Maintenance Cost per Mile - DR	\$ 0.35	\$ 0.41	\$ 0.32	\$ 0.23	\$ 0.55	\$ 0.49	\$ 0.24	\$ 0.25	\$ 0.37	\$ -	\$ -		\$ 0.29
FUEL COSTS PER MILE													
Diesel Cost per Mile - DR	\$ 0.58	\$ 0.50	\$ 0.45	\$ 0.83									\$ 0.59
CNG Cost per Mile - DR	\$ 1.60	\$ 1.99	\$ 2.29	\$ 1.29	\$ 1.17	\$ 1.67	\$ 1.93	\$ 1.08	\$ 1.61	\$ -	\$ -		\$ 1.33
Gasoline Cost per Mile - DR	\$ 0.70	\$ 0.69	\$ 0.71	\$ 0.53	\$ 0.44	\$ 0.51	\$ 0.54	\$ 0.59	\$ 0.53	\$ -	\$ -		\$ 0.48

**Stanislaus Regional Transit Authority
Month to Month Ridership Comparison Report**

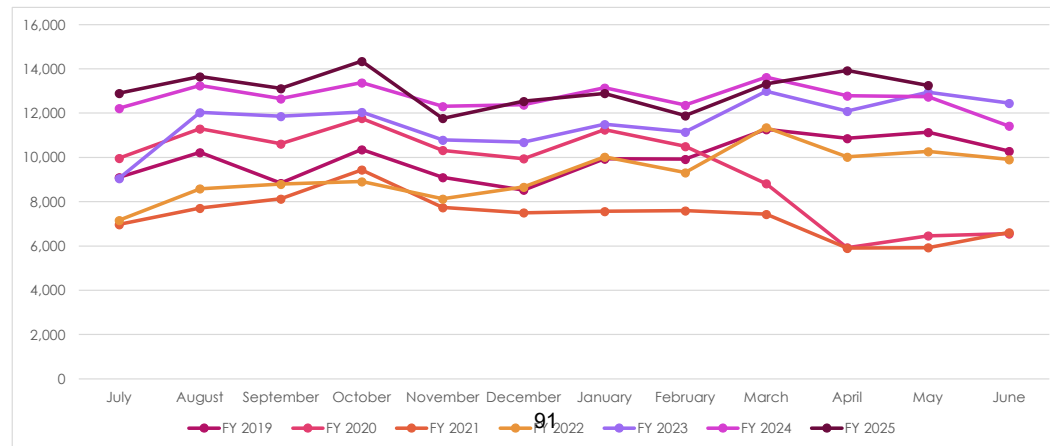
Fixed and Commuter Routes			
Route	May 2024	May 2025	Ridership % Change
10	6,135	6,695	9%
21	20,647	17,746	-14%
22	31,214	28,546	-9%
23	16,796	16,030	-5%
24	2,359	3,032	29%
25	28,557	25,813	-10%
26	7,039	8,146	16%
29	7,054	7,442	6%
29T	10,328	11,312	10%
30	13,144	13,116	0%
31	15,376	16,013	4%
32	14,879	16,233	9%
33	10,807	9,430	-13%
37	15,598	15,551	0%
38	14,287	12,492	-13%
40	6,200	5,752	-7%
42	15,985	17,774	11%
45	3,019	4,054	34%
47	9,492	10,142	7%
48	5,992	6,888	15%
50	6,910	6,779	-2%
60	10,528	9,912	-6%
61	1,648	1,969	19%
70 - ACE	1,195	1,138	-5%
80 - Stockton	810	1,006	24%
90 - Modesto BART	2,449	2,081	-15%
100 - Turlock/Patterson BART	248	213	-14%
Total	278,696	275,305	-1%

Demand Response Service			
Ridership by Service	May 2024	May 2025	Ridership % Change
ADA	12,413	12,946	4%
ADA Eligibility	95	93	-2%
MediVan	49	52	6%
Oakdale DAR	35	43	23%
Patterson DAR	153	119	-22%
Riverbank DAR	0	0	#DIV/0!
Total	12,745	13,253	4%

	Fixed Route Ridership												
	July	August	September	October	November	December	January	February	March	April	May	June	Total
FY 2019	269,699	218,332	209,941	253,082	183,895	181,997	153,446	179,855	198,638	197,375	190,575	171,278	2,408,113
FY 2020	271,714	220,782	212,036	255,433	185,868	183,635	202,711	202,180	167,035	93,047	109,876	140,202	2,244,519
FY 2021	139,982	133,883	140,682	139,438	109,854	98,345	90,954	95,471	105,995	98,520	93,158	102,363	1,348,645
FY 2022	127,798	148,098	155,426	162,426	158,095	149,667	129,078	141,224	164,168	162,388	165,715	157,211	1,821,294
FY 2023	153,876	205,957	197,181	215,189	192,491	161,830	185,444	205,612	199,079	189,918	197,242	191,533	2,295,352
FY 2024	294,554	316,195	290,385	307,163	297,109	291,911	271,733	256,071	280,271	288,403	278,696	232,884	3,405,375
FY 2025	263,744	287,373	289,442	336,085	275,035	289,719	272,933	264,832	287,589	292,117	275,305		3,134,174



	Demand Response Ridership												
	July	August	September	October	November	December	January	February	March	April	May	June	Total
FY 2019	9,096	10,231	8,838	10,356	9,097	8,530	9,931	9,920	11,269	10,862	11,143	10,279	119,552
FY 2020	9,960	11,292	10,615	11,770	10,320	9,944	11,252	10,503	8,817	5,928	6,463	6,561	113,425
FY 2021	6,974	7,714	8,131	9,442	7,737	7,503	7,563	7,594	7,438	5,911	5,928	6,608	88,543
FY 2022	7,165	8,586	8,800	8,911	8,126	8,670	10,029	9,310	11,353	10,021	10,265	9,914	111,150
FY 2023	9,059	12,037	11,858	12,042	10,789	10,690	11,491	11,151	12,998	12,087	12,941	12,445	139,588
FY 2024	12,222	13,247	12,654	13,370	12,304	12,385	13,138	12,360	13,628	12,790	12,745	11,419	152,262
FY 2025	12,900	13,644	13,121	14,348	11,766	12,539	12,892	11,886	13,319	13,929	13,253		143,597



STANISLAUS REGIONAL TRANSIT AUTHORITY

CEO Reports

STANISLAUS REGIONAL TRANSIT AUTHORITY

Directors Reports

STANISLAUS REGIONAL TRANSIT AUTHORITY

Closed session

11A. Conference with Real Property Negotiators pursuant to
Government Code section 54956.8

Property: APN: 056-055-014

Agency Negotiator: Chief Executive Officer Adam Barth; Phillip
Bonina and Mark Mendoza with Paragon Partners

Negotiating Parties: 3807 Crows Landing, LLC

Under Negotiation: Price and terms of payment